

SPRING 2007 UNDERGRAD STUDENT LIBRARY USE SURVEY BY CLASS 10 JULY 2007
ALL RESPONSES IN PERCENT (%) UNLESS OTHERWISE NOTED

1A. Primary college/school

College/school	2007%	2007#	2004%	2004#	College/School	2007%	2007#	2004%	2004#
Architecture	1.3	6	2.0	10	Health Sciences	4.3	20	6.0	30
Arts & Sciences	56.3	263	52.2	262	Dentistry				
Fine Arts	4.7	22	5.0	25	Medicine	1.1	5	2.0	10
Humanities	6.4	30	7.2	36	Nursing	2.4	11	2.6	13
Social Science	19.9	93	22.1	111	Pharmacy			0.2	1
Science	24.8	116	17.9	90	Public Health	0.6	3	0.2	1
A&S Other	0.4	2			Social Work	0.2	1	0.6	3
Information School	0.6	3	0.6	3					
Business	7.7	36	8.4	42					
Engineering	7.5	35	6.4	32	No major/other	20.8	97	23.5	118
Forestry	0.6	3	0.6	3					
Ocean-Fisheries	0.9	4	0.8	4	Total Response		467		502

1B. Class (Mean scores by year in school under questions below combine 4th/5th year students)

	2007 Respondents	2007 Population	2004 Respondents
First Year	14.8	14.7	17.3
Second Year	19.1	19.5	18.7
Third Year	30.6	27.3	31.7
Fourth Year	30.2	37.2	27.1
5 th Year	4.3	1.2	3.2
Other	1.1		2.0

2. How important are the following sources for your work?

Source	Very important			Not important		MEAN	MEAN
	5	4	3	2	1	2007	2004
UW Libraries (including Web)	46.9	27.9	16.8	6.8	2.0	4.10	4.27
Web sources (not provided by UW Libs)	45.3	28.8	19.0	4.8	2.2	4.10	4.15
Electronic course resources	47.9	28.8	13.7	6.5	3.1	4.12	
Printed course materials	55.8	28.7	12.6	3.9	2.0	4.29	
Faculty, librarians or other students	28.5	37.3	21.8	7.6	4.0	3.77	3.82

Mean score by year in school

	1st	2nd	3rd	4 th /5 th
UW Libraries (including Web)	3.94	3.84	4.18	4.24
Web sources (not provided by UW Libs)	4.15	4.01	4.13	4.12
Electronic course resources	4.09	4.11	4.18	4.10
Printed course materials	4.35	4.41	4.30	4.21
Faculty, librarians or other students	3.94	3.67	3.72	3.79

3. Have you used the UW Libraries services or collections during this academic year?

	2007	2004	First	Second	Third	4 th & 5 th
Yes	96.1	95.2	97.1	96.6	98.6	96.9
No	3.9	4.8				

4. How often do you use UW Libraries services and collections?

Method	Weekly+	2004	Weekly	2004	Monthly	Quarterly	Less Often	No reply
Visit in person	34.0	34.1	31.8	26.7	13.9	10.5	5.8	2.2
Use computer not in library	25.2	19.7	27.6	27.7	22.6	11.5	9.2	2.2

By year in school (weekly or more often)

	First	Second	Third	4 th and 5th
Method	Weekly or more	Weekly or more	Weekly or more	Weekly or more
Visit in person	57.4	70.1	69.8	68.3
Use computer not in library	42.6	41.3	53.2	66.3

5. How frequently do you visit the Libraries for these activities?

Activity	Weekly+	2004	Weekly	2004	Monthly	Quarterly	Less often	No reply
Look for a journal	4.4	4.0	7.0	7.8	11.3	22.2	53.4	1.7
Look for a book	6.5	5.8	10.7	10.2	18.9	31.4	32.5	0.7
Consult library staff	3.5	2.8	5.9	6.4	16.3	27.0	46.0	1.3
Photocopy	6.5	6.2	10.7	10.8	19.4	23.5	38.3	1.5
Print	16.6	13.5	17.6	17.3	19.0	13.9	32.2	0.7
Use lib computer for academic	28.1		23.7		18.5	15.9	13.5	0.2
Use lib computer for other	26.8		27.7		16.3	11.1	16.6	1.5
Use wireless connection	19.2	4.8	13.7	6.8	19.2	12.0	34.2	1.7
Individual work	41.2	33.5	20.7	23.7	20.0	10.0	7.6	0.4
Group work	18.7	11.4	14.6	12.0	24.8	26.1	15.3	0.4

By year in school (weekly or more often)

	First	Second	Third	4 th and 5th
Activity	Weekly or more	Weekly or more	Weekly or more	Weekly or more
Look for a journal	11.8	9.2	10.1	13.1
Look for a book	17.6	16.1	16.5	18.9
Consult library staff	10.3	10.3	9.4	8.8
Photocopy	14.7	19.3	15.1	18.7
Print	26.5	28.7	36.7	38.8
Use lib computer for academic	44.1	54.0	52.5	54.4
Use lib computer for other	45.6	56.3	51.1	61.9
Use wireless connection	36.7	34.4	33.8	29.4
Individual work	58.8	65.5	64.7	60.0
Group work	36.8	34.4	30.2	35.0

6. Are Libraries open when you need them during periods listed below?

Period	Most of time			Not enough		NA	Mean	Mean
	5	4	3	2	1	No reply	2007	2004
Evenings	65.9	18.6	8.0	3.4	4.1	4.2	4.39	4.44
Weekends	46.3	19.4	16.3	9.2	8.7	7.9	3.85	3.65
Interim	44.5	22.5	17.4	8.1	7.8	30.0	3.88	3.51

7. Libraries used on a regular basis.

	2007	2004		2007	2004		2007	2004
Architecture	3.3	2.6	Fish-Ocean	1.5	1.6	Undergraduate	86.5	76.5
Art	5.0	6.0	Foster Business	12.6	11.4	Physics-Astron	3.3	4.4
Chemistry	4.6	4.2	Health Sciences	12.0	8.8	Social Work	1.1	1.6
Drama	3.3	2.6	Law	11.1	10.6	Suzzallo-Allen	69.1	69.1
East Asia	5.4	2.8	Mathematics	2.0	1.8	UW Bothell		0.4
Engineering	5.2	5.4	Music	4.8	3.6	UW Tacoma		0.6

7B. During evenings and weekends what services do you need in the library?

	2007	2004		2007	2004
Place to work	80.8	75.7	Reference assistance	15.0	18.5
Computer access	62.7	65.5	Check-out material	32.2	41.2
Copy/Printing	47.9	36.5	Collection access	16.3	24.3
Course Reserves	37.5	35.3			

8. What sources do you consult when you need information on a research topic?

	Usually			Not at all	No Reply	Mean
UW Libraries catalog	42.3	18.7	14.6	10.5	11.8	3.71
Summit (catalog for NW academic libraries)	7.8	8.7	16.1	13.3	50.3	2.07
Libraries provided article index	31.8	18.1	19.2	7.8	19.1	3.36
Other UW Libraries Web sites	21.6	20.9	23.1	14.2	16.6	3.17
Open internet search on Google etc.	61.9	20.9	8.1	4.1	3.3	4.36
Open internet reference source such as Wikipedia	46.2	20.5	12.6	12.6	6.0	3.90
Publisher or scholarly Web site (e.g. JSTOR)	27.9	17.9	15.7	10.7	25.2	3.13
Faculty or other students	17.9	22.7	27.2	16.3	13.5	3.15
Librarians	8.7	11.3	20.9	24.6	31.4	2.40

Mean score by year in school

	1ST	2ND	3RD	4TH
UW Libraries catalog	3.60	3.47	3.76	3.86
Libraries provided article index	3.16	2.98	3.47	3.54
Open internet search on Google etc.	4.32	4.42	4.49	4.27
Open internet reference source such as Wikipedia	3.85	3.93	4.08	3.77
Publisher or scholarly Web site (e.g. JSTOR)	2.91	2.78	3.12	3.39

9. How often do you do you visit any of the Libraries Web sites

More often	Weekly	Monthly	Quarterly	Less Often/NA
14.6	29.6	25.3	17.0	13.5

How often do you do the following THROUGH a UW Libraries Web site?

Activity	More often	Weekly	Monthly	Quarterly	Less Often
Search the UW Libraries Catalog	18.5	21.1	22.2	20.7	17.5
Search an article index such as Proquest, WOS	13.9	14.1	23.7	20.9	26.8
Look for online journal articles	17.2	17.2	23.5	22.9	19.2
Look for online books, reference works, news	15.9	16.6	19.8	22.9	24.8
Look for digitized collections or images	6.8	8.5	18.3	15.0	51.4
Consult with library staff	2.6	2.4	8.5	17.6	68.9
Look for information about the UW Libraries	7.0	10.0	25.3	27.5	30.3

10. Does the UW Libraries have the books you need for your academic work?

Usually				Rarely	NA/No Reply	Mean
5	4	3	2	1	0	
36.4	34.6	21.1	4.6	3.3	(14.4)	3.96

If the book isn't available or not on the shelf in the UW Libraries, what do you do?

Activity	Usually				>Rarely	No Reply	
	5	4	3	2	1		
Place hold on the book for it to be recalled	32.0	14.5	12.6	10.7	30.1	(6.8)	3.07
Request through Interlibrary loan or Summit	14.4	9.9	6.8	10.1	58.8	(7.4)	2.11
Request the Libraries purchase	3.8	2.6	7.1	8.8	77.6	(8.5)	1.46
Purchase on my own	14.8	13.9	16.9	13.9	40.5	(7.4)	2.49
Borrow from the instructor or other students	14.8	19.2	18.5	16.6	30.9	(7.0)	2.70
Find another book to use	31.9	25.2	17.9	9.6	15.4	(6.5)	3.49

11. How easy does the UW Libraries make it for you to:

	Very Easy			Not Easy		NA		
	5	4	3	2	1	No reply	2007	2004
Use the library catalog to find items	36.6	37.1	19.0	4.6	2.7	10.7	4.00	4.12
Find a book in a campus library	34.0	38.3	19.3	5.8	2.7	9.6	3.95	3.92
Request a book not available at UW	31.1	25.8	26.5	8.3	8.3	30.2	3.63	3.76
Find a journal in the library	25.9	31.4	28.9	8.8	5.0	20.9	3.64	3.69
Find media items (music, film, images)	32.3	32.3	21.0	9.5	4.9	28.5	3.78	3.65
Reserve or use a group study room	38.4	34.1	17.0	7.4	3.1	29.6	3.97	

Mean score by year in school

	1ST	2ND	3RD	4TH
Use the library catalog to find items	4.20	3.73	4.10	3.96
Find a book in a campus library	4.03	3.76	3.97	3.99
Request a book not available at UW	3.78	3.43	3.57	3.72
Find a journal in the library	3.77	3.51	3.71	3.60
Find media items (music, film, images)	3.94	3.57	3.89	3.72
Reserve or use a group study room	3.96	4.01	4.07	3.87

12. In your courses during this academic year how important was it do each of the following?

	Very important			Not important		No Reply	MEAN
	5	4	3	2	1		
Find/refine research topics	47.1	22.0	13.3	4.8	7.6	5.2	4.01
Find information <i>in the library</i>	30.5	20.9	19.0	13.1	11.5	5.0	3.48
Find information <i>on the Web</i>	56.4	22.2	8.7	4.8	2.4	5.2	4.33
Evaluate information sources critically	43.4	23.1	13.9	7.6	6.1	5.9	3.96
Provide correct citations for sources used	59.3	17.0	10.2	4.4	3.9	5.2	4.30

Mean score by year in school

	1ST	2ND	3RD	4TH
Find/refine research topics	3.75	3.68	4.20	4.16
Find information <i>in the library</i>	3.38	3.29	3.48	3.63
Find information <i>on the Web</i>	4.25	4.24	4.37	4.37
Evaluate information sources critically	3.96	3.74	3.96	4.07
Provide correct citations for sources used	4.33	4.14	4.30	4.38

13. How useful did you find the following for completing your course work:

	Very useful			Not useful		NA	MEAN
	5	4	3	2	1	No reply	
Subject guides on the UW Libraries Websites	27.5	33.0	24.5	10.2	4.9	(33.3)	3.68
Library reference assistance	24.8	24.8	33.9	13.0	3.6	(33.1)	3.54
Course reserves	41.8	30.4	17.5	7.7	2.6	(23.9)	4.01
Research consultation with a librarian	19.9	27.4	28.8	18.1	5.8	(50.7)	3.38
Librarian class presentation or session	19.0	25.7	26.1	15.9	13.3	(50.8)	3.21

Mean score by year in school

	1ST	2ND	3RD	4TH
Subject guides on the UW Libraries Websites	3.83	3.62	3.64	3.69
Library reference assistance	3.64	3.47	3.46	3.59
Course reserves	4.00	3.91	4.03	4.04
Research consultation with a librarian	3.44	3.49	3.39	3.28
Librarian class presentation or session	3.27	3.22	3.27	3.13

14. Satisfaction with library services

SERVICE	High		3	2	Low	1	No Reply Don't Use	Mean	Mean
	5	4						2007	2004
Course reserves	40.7	34.4	18.3	4.3	2.3	(24.0)	4.07	4.19	
Library instruction	29.1	39.2	20.3	7.6	3.8	(48.4)	3.82	4.02	
Staff assistance	34.0	35.2	24.4	3.8	2.5	(31.4)	3.94	4.14	
Photocopy	32.2	29.5	25.5	5.5	7.1	(29.2)	3.74	3.90	
Printing in libraries	33.9	33.9	19.0	7.7	5.4	(26.8)	3.83	3.79	
ILL Books/Article delivery	35.4	35.4	20.3	4.2	5.7	(53.9)	3.90	3.98	
Individual work space	37.1	34.9	18.7	6.5	2.9	(9.0)	3.97		
Group work space	40.3	33.3	17.6	5.9	2.9	(18.3)	4.02		
Library computers functionality	43.5	35.9	13.2	4.3	3.1	(8.7)	4.12		
Access to library computers	36.5	35.6	19.6	6.2	2.1	(8.7)	3.98	3.85	
UW Libraries Web sites	37.4	37.2	20.4	1.8	3.3	(13.3)	4.04	4.13	

Percent marking 4 or 5 on a scale of 1 "Low to 5 "High" and mean score by year in school

	First		Second		Third		4 th and 5 th	
	High	Mean	High	Mean	High	Mean	High	Mean
Library instruction	73.5	3.94	57.4	3.53	72.3	3.93	68.3	3.82
Staff assistance	77.3	4.18	64.9	3.89	68.4	3.91	68.4	3.89
ILL Books/Article delivery	80.0	4.12	52.5	3.58	67.7	3.86	74.5	4.00
Individual work space	88.1	4.32	67.5	3.85	72.5	4.03	67.5	3.84
Group work space	80.4	4.20	80.0	4.12	75.4	4.07	65.7	3.85
Library computers functionality	87.5	4.25	84.8	4.22	77.7	4.12	74.7	4.03
Access to library computers	79.7	4.02	77.2	4.15	63.9	3.85	72.6	3.97
UW Libraries Web sites	87.8	4.32	59.2	3.68	73.6	4.06	77.9	4.08

15. What contribution does the UW Libraries make to your:

	Major			Minor		NA/NR	MEAN
	5	4	3	2	1		
Finding information needed for your assignments	38.6	26.1	16.6	5.2	4.6	8.9	3.98
Preparing or presenting coursework	25.1	25.5	21.4	5.4	7.2	15.5	3.66
Being a part of the University community	21.4	23.3	19.4	10.5	11.3	14.2	3.38
Overall academic success	31.8	30.9	20.0	6.1	4.1	6.9	3.86
Making more efficient use of your time	36.4	28.8	15.9	6.3	3.7	9.0	3.96

Mean score by year in school

	1ST	2ND	3RD	4TH
Finding information needed for your assignments	3.84	3.59	3.96	4.26
Preparing or presenting coursework	3.67	3.40	3.55	3.88
Being a part of the University community	3.35	3.20	3.53	3.40
Overall academic success	3.96	3.65	3.84	3.95
Making more efficient use of your time	4.15	3.88	3.93	3.96

16. Which of these services would you find useful. Please mark up to 5 below.

	2007	1st	2nd	3rd	4th
Provide access to lib tutorials, workshops and guides through podcasts, media, etc	20.3	29.4	23.0	19.4	15.6
Provide more computers in libraries	49.7	48.5	49.4	48.2	51.9
Provide quiet work and study areas in libraries	56.4	54.4	57.5	57.6	56.3
Integrate lib services and resources into campus Web sites and courseware	32.7	39.7	28.7	36.7	29.4
Make it easier to use library services with mobile devices	12.6	13.2	13.8	10.8	13.1
Provide more group work and presentation practice spaces	31.6	27.9	27.6	28.8	38.1
Provide support in managing your info and references (e.g. EndNote, RefWorks)	20.3	13.2	25.3	20.9	19.4
Provide self-checkout of books	32.0	39.7	31.0	36.0	26.9
Increase library weekend hours	52.5	51.5	65.5	45.3	53.1
Provide guidelines and instruction on how to use information in an ethical manner	13.7	19.1	14.9	14.4	9.4
Expand consult services for students on finding and evaluating schol res materials	22.9	14.7	23.0	22.3	26.3

17. How satisfied are you with the University Libraries?

	Very satisfied			Not satisfied		MEAN	MEAN	MEAN
	5	4	3	2	1	2007	2004	1998
Library services	46.6	41.3	11.4	0.7		4.34	4.35	3.97
Library collections	47.0	38.1	12.4	1.6	0.9	4.29	4.26	3.96
Overall	46.5	43.5	9.2	0.7		4.36	4.32	3.99

Mean score by year in school

	1ST	2ND	3RD	4TH
Library services	4.46	4.29	4.33	4.31
Library collections	4.34	4.16	4.33	4.29
Overall	4.51	4.32	4.35	4.32