

ALL RESPONSES IN PERCENT (%) UNLESS OTHERWISE NOTED

1A. Primary college/school 580 returns/1750 sample (33.1% nominal response rate)

College/school	2007%	2007#	2004%	2004#	College/School	2007%	2007#	2004%	2004#
Architecture	3.3	19	2.2	14	Health Sciences				
Arts & Sciences					Dentistry	2.1	12	0.5	3
Fine Arts	3.6	21	3.2	20	Medicine	11.0	64	4.8	30
Humanities	5.5	32	6.9	43	Nursing	4.3	25	3.5	22
Social Science	10.7	62	9.5	59	Pharmacy	3.3	19	0.8	5
Science	10.9	63	11.4	71	Public Health	7.2	42	6.9	43
Business	2.8	16	9.1	57	Social Work	2.8	16	3.0	19
Education	4.2	27	6.4	46	Other Health Sci	0.9	5	1.0	6
Engineering	8.3	48	13.2	82	Other Sci	0.3	2	0.3	2
Forest Resources	1.0	6	2.7	17	Interschool (hs&sci)	2.8	16	1.4	9
Ocean-Fisheries	3.1	18	2.7	17	Other Hum/Soc Sci	1.9	11	1.0	6
Library/Info	5.5	32	5.1	32	Other/none given	1.2	7	1.0	6
Public Affairs	2.6	15	2.2	14	Total Response		580		623

Does not include Law (25), UW Bothell (10), and UW Tacoma (3)

1.B Degree Program

	2007	2004		2007	2004
Doctoral	49.2	47.0	Professional	6.2	1.0
Masters	42.6	47.0	Other	1.7	5.0

2. How important are the following sources for your work?

Source	Very important			Not important		No Reply	Mean 2007	Mean 2004
	5	4	3	2	1			
UW Libraries	85.0	10.2	2.9	1.4	0.5	0.0	4.78	4.73
World Wide Web	56.2	24.3	14.5	3.8	0.9	0.3	4.31	4.24
Departmental resources	23.6	30.2	27.4	13.6	4.1	1.0	3.53	3.45
Personal books, files etc.	28.6	32.4	25.2	10.2	2.1	1.6	3.72	3.83
Faculty, librns or other students	36.4	34.7	20.3	6.2	1.4	1.0	3.96	4.20

3. During this academic year have you:

	Yes	No	No reply	2004
Taught as a teaching assistant	31.7	66.6	1.7	28.3
Worked on federally funded research project	31.8	66.4	1.7	34.0
Used other external funding for research	26.3	71.5	2.2	28.1
Used the UW Libraries	97.4	1.9	0.7	94.9

4. How often do you use UW Libraries services and collections?

Method	Weekly+	2004	Weekly	2004	Monthly	Quart	Less	No reply
Visit in person	23.4	23.9	22.8	28.3	26.9	16.7	9.7	0.5
Use campus computer	47.9	47.7	20.7	23.8	13.6	6.4	10.7	0.7
Use off-campus computer	59.0	43.7	20.9	25.4	10.5	4.3	4.7	0.7

5. Are Libraries open when you need them during periods listed below?

Period	Most of time			Not enough		NA / No reply	Mean 2007	Mean 2004
	5	4	3	2	1			
Evenings	49.0	24.5	11.2	5.0	10.2	(14.1)	3.97	4.08
Weekends	35.2	22.9	16.8	10.9	14.2	(14.8)	3.54	3.63
Interim	33.0	21.4	16.7	12.8	16.0	(25.9)	3.43	3.21

6. Libraries used on a regular basis.

	2007	2004		2007	2004		2007	2004
Architecture	5.3	3.9	Fish-Ocean	5.9	6.6	Undergraduate	27.2	23.9
Art	3.1	4.3	Foster Business	4.3	10.1	Physics-Astron	5.2	5.3
Chemistry	5.3	5.8	Health Sciences	36.0	30.8	Social Work	5.7	6.3
Drama	1.0	0.8	Law	5.7	2.7	Suzzallo-Allen	56.9	61.0
East Asia	2.6	3.4	Mathematics	3.6	6.1	UW Bothell	1.7	1.9
Engineering	11.9	18.0	Music	2.6	1.3	UW Tacoma	0.9	1.0

7. What sources do you consult when you need information on a research topic?

	Usually			Not at all		No Reply	Mean
	5	4	3	2	1		
UW Libraries catalog	50.2	18.8	12.8	9.3	7.6	1.4	3.96
Summit (catalog for NW academic libraries)	13.1	12.8	13.3	14.5	43.4	2.9	2.36
Libraries provided article index	44.8	14.0	11.4	9.7	16.7	3.4	3.63
Other UW Libraries Web sites	22.2	20.2	17.8	19.8	16.0	4.0	3.13
Open internet search on Google etc.	53.6	20.7	14.0	8.1	1.2	2.4	4.20
Open internet reference source such as Wikipedia	26.9	21.4	20.5	18.8	9.1	3.3	3.39
Publisher or scholarly Web site (e.g. JSTOR)	24.1	22.4	20.0	19.3	11.2	2.9	3.30
Faculty, experts in the field	24.0	28.8	26.6	14.7	3.8	2.2	3.56
Librarians	4.5	10.3	18.3	32.9	31.0	2.9	2.22

8. How often do you do you visit any of the Libraries Web sites

More often	Weekly	Monthly	Quarterly	Less Often/NA	No reply
49.8	28.1	12.4	5.3	2.4	1.9

How often do you do the following THROUGH a UW Libraries Web site?

Activity	More often	Weekly	Monthly	Quarterly	Less Often	No Reply
Search the UW Libraries Catalog	33.1	28.6	22.1	7.8	7.4	1.0
Search an article index such as PsycInfo, WOS	33.3	26.9	15.9	7.1	15.2	1.7
Look for online journal articles	49.1	27.4	12.6	3.8	4.8	2.2
Look for online books, reference works, news	24.8	23.6	24.5	17.9	12.4	1.7
Look for digitized collections or images	9.0	9.5	17.1	18.3	43.6	2.6
Consult with library staff	1.2	2.4	10.0	21.9	63.1	1.4
Look for information about the Libraries	5.5	5.7	24.8	32.4	25.7	5.9

9. Does the UW Libraries have the books you need for your academic work?

Usually				Rarely	NA/No Reply	Mean
5	4	3	2	1	0	
28.6	46.0	16.2	5.3	1.2	(8.6)	3.98

If the book isn't available or not on the shelf in the UW Libraries, what do you do?

Activity	Usually			>Rarely		No Reply	Mean
	5	4	3	2	1		
Place hold on the book for it to be recalled	35.0	17.6	12.6	8.1	26.7	(6.9)	3.26
Request through Interlibrary loan or Summit	37.8	11.9	11.5	6.5	32.4	(6.9)	3.16
Request the Libraries purchase	0.9	3.8	5.5	11.0	78.8	(8.8)	1.37
Purchase on my own	12.2	17.7	20.8	20.8	28.4	(6.6)	2.64
Borrow from faculty, other students, department	11.5	18.6	26.4	18.3	25.2	26.1	26.7
Find another book to use	20.3	26.1	26.7	11.3	15.6	(8.3)	3.24

10. Indicate the importance to your work of these resources:

Resource type	Very important			Not important		No Reply	Mean 2007	Mean 2004
	5	4	3	2	1			
Books	40.9	27.9	18.3	6.9	3.1	2.9	3.91	3.70
Journals 1985 and more recent	81.6	8.3	3.8	1.2	2.8	2.8	4.60	4.33
Journals before 1985	24.5	22.6	24.5	13.3	10.2	5.0	3.28	3.27
Numeric or scientific databases	14.1	11.7	16.9	19.3	33.4	4.5	2.45	
Bibliographic databases	24.1	18.8	22.2	16.2	14.3	4.3	3.14	3.62
Manuscripts/archival material	9.0	10.5	21.4	25.7	30.2	3.3	2.36	2.27
Newspapers	6.4	10.0	15.7	24.5	40.5	2.9	2.11	1.93
Visual media (e.g. maps, films, photos)	6.0	8.8	18.3	24.3	39.3	3.3	2.11	
Audio media	3.6	4.0	12.1	21.2	50.0	9.1	1.72	

11. Rate the importance of each of the following abilities to your success in coursework and research. Also indicate whether or not you would find a library consultation on this topic useful.

	High				Low	No Reply	Mean	Consult
	5	4	3	2	1			
Developing and refining research topics	55.7	20.5	9.0	2.8	4.7	7.4	4.05	34.5
Finding information <i>in the library</i>	35.0	24.5	19.7	7.4	6.4	7.1	3.60	59.3
Finding information <i>on the Web</i>	64.3	17.9	7.6	2.1	1.4	6.7	4.28	37.6
Familiarity with research materials in your field	62.9	21.0	6.4	0.9	1.2	7.1	4.28	45.2
Ability to conduct a literature review	58.6	19.7	18.6	2.4	2.9	7.8	4.13	40.4
Evaluating information sources critically	55.0	20.7	10.2	3.4	2.4	8.3	4.06	36.7
Using information in an ethical manner	44.8	21.6	14.7	5.3	5.2	8.4	3.79	36.0
Managing library related information and data	40.3	24.5	17.4	4.0	4.5	9.3	3.74	44.5

12. Satisfaction with library services

SERVICE	High				Low 1	NA / No reply	Mean 2007	Mean 2004
	5	4	3	2				
Course reserves	47.2	32.8	19.3	3.7	2.0	(30.2)	4.10	4.25
Library instruction, training, teaching	28.4	37.5	24.6	4.4	5.0	(45.3)	3.80	4.16
Staff assistance (in library or remotely)	39.9	36.5	16.7	3.7	3.2	(24.9)	4.06	4.36
Photocopy in library	16.4	25.1	25.8	15.7	16.9	(36.6)	3.08	3.16
ILL books	54.1	30.2	10.5	2.8	2.3	(39.5)	4.31	4.30
Journal article delivery	47.0	25.8	15.4	7.9	3.9	(51.9)	4.04	3.98
Printing in library	25.6	23.7	24.9	14.3	11.4	(45.3)	3.38	3.39
Access to computers in libraries	46.4	30.8	15.8	4.1	2.8	(20.5)	4.14	4.01
UW Libraries Web sites (including HL)	57.1	31.7	8.2	2.3	0.6	(11.9)	4.42	4.25
Subject/Branch librarian or liaison for your academic area	46.4	27.9	18.2	3.6	3.9	(51.7)	4.09	4.21

13. What contribution does the UW Libraries make to your:

	Major			Minor		NA / No reply	Mean
	5	4	3	2	1		
Keeping current in your field	54.4	25.5	13.5	3.0	3.6	(8.1)	4.24
Finding info in related fields/new areas	55.8	26.5	11.8	3.8	2.1	(8.0)	4.30
Overall academic success	53.8	27.6	14.1	3.0	1.5	(7.1)	4.29
Being a more effective researcher	53.0	28.4	12.6	3.8	2.3	(9.5)	4.26
Being a more effective instructor	32.3	23.4	22.0	9.9	12.4	(51.3)	3.53
Decision to attend UW	12.8	12.0	17.5	14.2	43.5	(38.0)	2.36
Making more efficient use of your time	35.0	29.4	22.7	6.1	6.7	(12.8)	3.80

14. New/expanded services that would be useful.

Scan print journals held in UW Libraries for delivery online to you	73.1
Deliver books et al to your campus address	24.5
Provide self check-out of books	16.4
Digitize and make available UW Libraries collections such as theses, MSS, images	51.9
Make it easier to use library services with mobile devices	9.1
Provide guidelines on how to use information ethically	7.1
Integrate library services into campus web sites and courseware	30.7
Provide support in managing your information and data	38.8
Provide assistance with author and copyright issues	9.8
Expand consultation services for grad students on effective library/info research	28.1
Provide more areas for quiet work and study in libraries	27.6
Provide additional group work and presentation spaces	19.1

15. How satisfied are you with the University Libraries?

	Very satisfied			Not satisfied		Mean 2007	Mean 2004	Mean 2001
	5	4	3	2	1			
Library services	50.4	40.8	7.2	1.1	0.5	4.40	4.41	4.35
Library collections	45.6	42.0	10.4	1.3	0.7	4.31	4.23	4.12
Overall	46.2	45.2	7.2	1.1	0.4	4.36	4.34	4.26