

1. Please indicate your home department and title at the University of Washington.

Home Department _____ Title _____

Location: _____ Seattle main campus _____ Off-campus location

2. How important are the following sources of information for your work?

	Very Important				Not Important
UW Libraries (includes UW Libraries provided Web resources)	5	4	3	2	1
Web resources (not provided by UW Libraries)	5	4	3	2	1
Departmental resources	5	4	3	2	1
Personal books, journals, files, etc.	5	4	3	2	1
Colleagues, faculty, other researchers in your field	5	4	3	2	1
Other, please specify:	5	4	3	2	1

3. During this academic year (2003-04) have you:

	Yes	No
Worked on a research project that received federal funding?	1	0
Worked on a research project that used other external funding?	1	0
Used the UW Libraries services or collections (in-person or remotely)?	1	0

If you haven't used the UW Libraries this year please state the reasons why. You may complete the remainder of the survey or stop at this point and mail it to the address given on page 4. Thank you.

4. How frequently do you use the following methods to visit or access the UW Libraries?

	More Often	Weekly	Monthly	Quarterly	Less Often/NA
Visit libraries in person	5	4	3	2	1
Use campus computer (office, lab) to access libraries	5	4	3	2	1
Use off-campus computer to access libraries	5	4	3	2	1
Do library work for someone else	5	4	3	2	1

5. When you VISIT the UW Libraries in person how often do you do the activities listed below?

	More Often	Weekly	Monthly	Quarterly	Less Often/NA
Look for a print journal article	5	4	3	2	1
Look for a print book	5	4	3	2	1
Consult library staff	5	4	3	2	1
Photocopy	5	4	3	2	1
Print from library computer	5	4	3	2	1
Use library computers	5	4	3	2	1
Bring your own equipment to use wireless connection	5	4	3	2	1
Use as place to do work	5	4	3	2	1

6. Select the UW libraries you use on a regular basis. (Suzzallo-Allen includes all libraries within.)

<input type="checkbox"/> Health Sciences	<input type="checkbox"/> East Asia	<input type="checkbox"/> Law
<input type="checkbox"/> Suzzallo-Allen	<input type="checkbox"/> Engineering	<input type="checkbox"/> Mathematics
<input type="checkbox"/> Undergraduate	<input type="checkbox"/> Fisheries- Oceanography	<input type="checkbox"/> Music
<input type="checkbox"/> Architecture	<input type="checkbox"/> Forest Resources	<input type="checkbox"/> Physics-Astronomy
<input type="checkbox"/> Art	<input type="checkbox"/> Foster Business	<input type="checkbox"/> Social Work
<input type="checkbox"/> Chemistry	<input type="checkbox"/> Friday Harbor	<input type="checkbox"/> UW Bothell
<input type="checkbox"/> Drama	<input type="checkbox"/> K.K. Sherwood	<input type="checkbox"/> UW Tacoma

Comments on those libraries (including individual libraries and collections within Suzzallo-Allen)

7. How often do you do the following activities when you access the UW Libraries from a computer?

	More Often	Weekly	Monthly	Quarterly	Less Often/NA
Search the UW Libraries catalog	5	4	3	2	1
Search a bibliographic database (article index)	5	4	3	2	1
Look for electronic journal articles	5	4	3	2	1
Look for electronic books	5	4	3	2	1
Look for other full-text (reference works, newspapers)	5	4	3	2	1
Download citations to bibliographic software (e.g. Endnote)	5	4	3	2	1
Look for images (e.g. photographs)	5	4	3	2	1
Consult with library staff (chat-Q&A Live, email)	5	4	3	2	1
Renew or request books from UW Libraries	5	4	3	2	1
Request items from non-UW libraries (e.g. Summit)	5	4	3	2	1
Look for information about the UW Libraries (e.g. hours)	5	4	3	2	1

8. Please indicate the importance to your work and your satisfaction with the information resources (both print and online) listed below:

	IMPORTANCE					SATISFACTION					
	High		Low			High		Low			NA
Books	5	4	3	2	1	5	4	3	2	1	0
Journals 1985 and later	5	4	3	2	1	5	4	3	2	1	0
Journals before 1985	5	4	3	2	1	5	4	3	2	1	0
UW Libraries catalog	5	4	3	2	1	5	4	3	2	1	0
Bibliographic databases/article indexes	5	4	3	2	1	5	4	3	2	1	0

Comments on library collections/resources:

9. Please indicate your satisfaction with the library services listed below.

	High	SATISFACTION				Low	Don't Use
Reshelving of library materials	5	4	3	2	1	0	
Staff assistance in library	5	4	3	2	1	0	
Staff assistance remotely (email/Web/phone)	5	4	3	2	1	0	
Photocopy in library	5	4	3	2	1	0	
Interlibrary loan of books (including Summit)	5	4	3	2	1	0	
Journal article delivery for items not on campus	5	4	3	2	1	0	
Access to computers in libraries	5	4	3	2	1	0	
Information Gateway (UW Libraries Web Site)	5	4	3	2	1	0	
HealthLinks (Health Sciences Libraries Web Site)	5	4	3	2	1	0	

Comments on library services:

10. What should be the TOP priorities for the UW Libraries during the next two years?

- | | |
|---|---|
| <input type="checkbox"/> Provide access to more online journal titles | <input type="checkbox"/> Preserve library materials from deterioration |
| <input type="checkbox"/> Maintain quality of UW Libraries print collections | <input type="checkbox"/> Communicate better with professional staff |
| <input type="checkbox"/> Provide online access to older journals | <input type="checkbox"/> Provide instruction in using library/Web resources |
| <input type="checkbox"/> Provide access to more online book titles | <input type="checkbox"/> Offer office delivery of books |
| <input type="checkbox"/> Increase hours of opening for libraries | <input type="checkbox"/> Build an archival repository of UW research |
| <input type="checkbox"/> Extend wireless capability in campus libraries | <input type="checkbox"/> Provide quieter work/study areas in libraries |
| Other (please specify): | |

11. How satisfied are you with the University Libraries?

	Very Satisfied				Not Satisfied	
Library services	5	4	3	2	1	
Library collections and information resources	5	4	3	2	1	
Overall UW Libraries satisfaction level	5	4	3	2	1	

ADDITIONAL COMMENTS ON LIBRARIES:

Please return your completed questionnaire to the UW Office of Educational Assessment, Box 354987
Thank you!