

UNIVERSITY OF WASHINGTON LIBRARIES
SPRING 2004 FACULTY LIBRARY USE SURVEY RESULTS 1 July 2004
(1560 respondents, 40% return rate, 1031 online surveys, 529 paper surveys))
ALL RESPONSES IN PERCENT UNLESS OTHERWISE NOTED

1A. Primary college/school

College/school	2004%	2004#	2001%	2001#	College/School	2004%	2004#	2001%	2001#
Architecture	1.3	20	1.0	13	Health Sciences	46.7	728	47.7	641
Arts & Sciences	31.4	490	32.2	433	Dentistry	1.9	30	2.3	31
Fine Arts	2.5	39	3.3	44	Medicine	33.1	517	33.9	456
Humanities	6.0	93	6.1	82	Nursing	2.8	43	3.0	40
Social Science	8.3	129	8.1	109	Pharmacy	1.6	25	2.1	28
Science	14.3	229	14.7	198	Public Health	4.7	73	5.5	74
Business	2.3	36	1.5	20	Social Work	1.2	18	0.9	12
Education	1.6	25	1.5	20	Other Health Sci	1.4	22		
Engineering	5.7	89	5.7	76	Interschool (sci/hlth	0.7	11	0.7	10
Forest Resource	1.5	23	2.1	28	Other Science	0.1	2	1.0	14
Ocean-Fisheries	2.8	43	3.1	42	Law	0.7	11	0.6	8
Library/Info	0.6	9	0.7	10	Bothell campus	1.5	24	1.5	20
Pub Affairs	0.4	7	0.5	7	Tacoma	2.3	36	0.2	3
Other Hum/Soc Sci	0.6	10	0.5	7					
Other/none	0.1	2			Total Response		1560		1345

1.B Academic Title

	2004	2001		2004	2001		2004	2001
Professor	34.3	39.3	Assoc Prof	23.5	23.7	Asst. Prof	22.2	21.7
Lecturer	5.8	5.1	Instructor	4.1		Res Assoc	7.4	7.3
Other	1.7	2.9	No response	1.5				

1.C Location

Main Seattle campus	81.5	Bothell	1.5	No response	3.8
Off campus	10.9	Tacoma	2.3		

2. How important are the following sources for your work?

	Very important			Not important			
Source	5	4	3	2	1	2004	2001
UW Libraries	88.5	7.1	3.1	1.0	0.3	4.82	4.78
World Wide Web	53.7	25.4	14.1	4.2	2.6	4.23	3.82
Departmental resources	13.7	16.6	26.3	23.9	19.6	2.81	2.71
Personal files	41.7	28.5	20.4	6.9	2.4	4.00	4.19
Colleagues	32.8	30.5	22.2	8.4	6.1	3.75	3.55

3. During this academic year have you:

	Yes	No	No reply
Taught undergraduates	46.7	50.2	3.1
Taught graduate students	59.4	38.8	1.8
Received or used federally funded research money	57.2	41.1	1.7
Used other external funding for research	46.5	50.3	3.2
Used the UW Libraries	97.8	1.6	0.6

4. How often do you use UW Libraries services and collections?

Method	Weekly+	2001	Weekly	2001	Monthly	Quarterly	Less Oft.	No reply
Visit in person	7.6	14.0	21.6	24.7	33.5	20.8	15.0	1.6
Use campus computer	65.6	49.5	16.9	26.5	6.7	3.3	5.6	1.9
Use residence computer	37.7	22.6	22.3	20.5	14.0	6.3	17.1	2.6
Send someone else	4.1	5.4	6.4	9.4	12.8	15.1	58.3	3.3

5. How frequently do you visit the Libraries for these activities?

Activity	Weekly+	2001	Weekly	2001	Monthly	Quarterly	Less often	No reply
Look for a journal	10.8	13.0	13.8	21.4	31.0	24.5	16.8	3.1
Look for a book	7.9	8.0	12.6	14.6	25.2	26.5	24.9	2.9
Consult library staff	1.9	1.2	5.1	4.3	17.8	27.8	43.5	4.0
Photocopy	4.0	3.7	5.6	9.8	21.5	18.5	45.8	4.6
Print from library computers	0.5		0.9		4.6	8.7	79.8	5.4
Use library computers	3.0	1.1	6.7	4.9	13.3	17.2	55.1	4.7
Own equipment and use wireless	1.4		1.4		3.6	4.0	83.8	5.8
Place to do work	1.7	1.0	2.4	3.5	8.2	12.1	70.6	5.1

6. Libraries used on a regular basis.

Health Sciences	55.1	East Asia	3.5	Law	2.1
Suzzallo-Allen	47.4	Engineering	10.4	Mathematics	6.6
Undergraduate	17.4	Fish-Ocean	4.0	Music	2.4
Architecture	2.2	Forest Resources	2.7	Physics-Astronomy	6.5
Art	4.3	Foster Business	4.4	Social Work	3.6
Chemistry	6.0	Friday Harbor	0.9	UW Bothell	1.9
Drama	1.9	K.K. Sherwood	3.1	UW Tacoma	2.4

7. Are Libraries open when you need them during periods listed below?

	Most of time			Not enough		NA	Mean	Mean
Period	5	4	3	2	1	No reply	2004	2001
Evenings	69.2	18.2	7.4	1.7	3.5	(19.2)	4.48	4.42
Weekends	61.1	19.1	11.3	3.5	5.0	(20.8)	4.28	4.16
Summer	53.6	20.5	14.8	5.1	5.9	(18.7)	4.11	4.00
Interim	45.6	17.3	15.8	8.5	12.9	(22.2)	3.74	3.69

8. What do you do when you use the Libraries from a remote location?

Activity	More often	2001	Weekly	2001	Month	Quarter	Less Oft/NA	No Reply
Search UW Libraries catalog	34.3	27.3	22.6	21.9	18.5	9.8	11.2	3.5
Search Bibliographic databases	42.0	28.6	19.7	21.3	13.9	8.1	12.4	3.8
Look ejournal articles	55.1	30.5	21.5	23.0	9.7	4.5	6.1	3.1
Look for electronic books	6.2		7.0		16.3	16.5	49.3	4.8
Look for other full text	11.2		11.6		17.6	16.5	37.8	5.3
Download citations to bib software	13.2		8.1		10.1	9.6	53.7	5.4
Look for images	4.4	0.4	4.7	1.4	11.3	15.9	58.6	5.1
Consult with library staff	0.7	0.7	2.8	1.6	9.2	21.0	60.9	5.3
Renew or place holds on UW books	5.3	2.8	6.5	3.6	18.2	28.7	36.5	4.7
Request items from non-UW libraries	2.0		3.0		10.2	19.0	60.4	5.4
Look for UW Libraries information	0.9	0.8	1.8	2.5	11.5	28.3	42.3	5.3

9. How easy does the UW Libraries make it for you to:

	Very easy			Not easy		NA/NR	Mean
	5	4	3	2	1		
Search the library catalog	60.8	28.6	8.1	1.5	1.0	(8.9)	4.47
Find a book in a campus library	52.9	32.6	11.4	1.5	1.0	(14.8)	4.34
Request a book not available at UW	41.1	33.5	18.0	5.1	2.4	(31.9)	4.06
Find journal article references	52.0	33.0	12.2	2.3	0.9	(15.1)	4.34
Find electronic journals	57.8	28.4	10.2	2.6	0.9	(12.0)	4.40
Find a journal in the library	44.3	36.0	14.7	4.1	0.9	(13.1)	4.19
Get journal articles not on campus	27.8	31.8	28.3	8.5	4.5	(30.3)	3.70
Determine ejournal holdings	35.8	30.5	21.9	8.3	3.5	(20.3)	3.87

10. How easy does the UW Libraries make it for you to:

	Very easy			Not easy		NA/NR	Mean
	5	4	3	2	1		
Find UW Libraries information	52.6	34.2	10.6	1.9	0.7	(14.4)	4.36
Find a computer to use in the library	42.6	35.8	16.1	2.9	2.5	(41.0)	4.13
Get help when you need it	48.4	35.2	13.6	2.1	0.7	(17.9)	4.28
Use the library Web site	56.2	31.5	10.2	1.5	0.4	(12.6)	4.42
Contact library staff person or office	44.2	36.5	15.0	2.9	1.4	(25.4)	4.19
Request class instruction	58.0	26.1	13.2	1.8	0.9	(65.7)	4.39
Manage your library account	48.3	31.1	14.6	3.4	2.7	(32.3)	4.19
Be informed about changes in libraries	30.3	33.9	26.3	6.5	3.0	(33.7)	3.82

11. How useful would the following methods provided by the UW Libraries be to teaching in your courses or department? ONLINE RESULTS ONLY

	Most useful			Least Useful		NA/NR	Mean
	5	4	3	2	1		
Librarian presentation during class/section	29.8	22.9	18.2	11.2	18.0	(53.1)	3.35
Librarian presentation outside class (attendance required)	15.0	21.5	26.5	14.1	22.1	(55.4)	2.92
Web tutorial completed outside class (as assignment)	20.8	31.7	25.4	9.2	12.9	(53.4)	3.38
Library produced materials that instructor uses in class	14.6	24.2	29.8	14.1	17.3	(54.7)	3.04
Library produced materials through MyUW/Catalyst	19.4	28.5	27.2	11.7	13.2	(55.1)	3.29
Librarian taught credit course on general library research	9.9	20.6	21.0	19.2	29.3	(58.0)	2.63
Librarian taught credit course on subject specific lib research	13.0	20.5	22.1	18.4	26.0	(58.3)	2.76

12. Importance and satisfaction of resource types during next 2 years

	High importance			Low importance		Mean 2004	Mean 2001	Satis 2004	Satis 2004	Satis 2001
	5	4	3	2	1			Mean	No reply	Mean
Resource type										
Books	40.3	23.7	18.8	7.0	10.3	3.77	3.83	3.90	19.7	3.94
Journals >1985	82.1	8.8	2.2	1.0	5.9	4.60	4.47	4.23	15.1	4.16
Journals <1985	30.0	29.0	21.9	7.6	11.5	3.58	3.58	3.77	20.6	3.98
UW Library catalog	44.4	21.2	16.3	5.4	12.8	3.79	3.83	4.25	23.4	4.24
Bibliographic databases	53.2	15.1	11.5	4.8	15.3	3.86	3.76	4.19	26.9	4.16
Manuscripts/archival material	11.3	9.4	19.1	17.2	43.0	2.29	2.19	3.67	58.3	3.62
Newspapers	5.7	5.5	12.6	13.3	62.9	1.78		3.68	67.4	

13. Satisfaction with library services

	High				Low	NA	Mean	Mean
SERVICE	5	4	3	2	1	No reply	2004	2001
Reshelving	36.8	42.1	17.7	2.3	1.0	(31.1)	4.11	4.01
Electronic course reserves	51.3	32.4	13.3	2.5	0.5	(53.1)	4.31	4.17
Library instruction	46.8	35.5	14.3	2.2	1.2	(56.9)	4.25	4.13
Staff assistance in library	55.1	33.4	9.7	1.1	0.7	(25.1)	4.41	4.31
Staff assistance remotely	45.9	36.0	14.3	2.6	1.9	(45.9)	4.23	4.02
Photocopy	23.2	34.1	30.2	7.6	4.8	(36.0)	3.63	3.59
ILL books	39.8	38.1	17.6	2.6	1.9	(43.9)	4.11	
ILL articles	40.8	35.5	17.4	4.1	2.2	(43.8)	4.09	
Access to library computers	36.5	39.5	17.0	4.6	2.4	(44.2)	4.03	4.09
Information Gateway	49.9	35.6	11.7	1.7	1.0	(18.3)	4.32	4.20
HealthLinks	53.2	32.5	12.1	1.4	0.9	(48.1)	4.36	
Librarian liaison to your dept.	59.2	24.4	11.3	2.8	1.7	(55.1)	4.36	

14. Top priorities for the Libraries during the next 2 years

PRIORITY	2004	2001	1998
Provide access to more online journal titles	78.0	73.5	60.4
Maintain quality of Libraries print collections	40.5	57.4	69.6
Provide electronic access to older journals	55.8	59.6	
Provide online access to more book titles	18.1		
Increase library hours	9.6	8.6	17.0
Extend wireless capability in campus libraries	13.7		
Support scholarly publishing changes for more affordable journals	33.3		
Preserve library materials from deterioration	26.4	39.3	40.9
Offer librarian support in course planning and teaching	7.1	5.0	9.6
Provide instruction in using library/Web resources	15.7	22.6	28.3
Offer office delivery of books and journal articles	7.2	14.1	23.6
Build archival repository of UW faculty research	5.4		
Integrate library information and services into campus Web sites	15.6		
Provide quieter work study areas in libraries	3.3	4.8	

15. How satisfied are you with the University Libraries?

	5	4	3	2	1	2004	2001	1998
Library services	62.2	33.1	3.8	0.6	0.1	4.57	4.44	4.43
Library collections	39.7	46.7	11.8	1.5	0.3	4.24	4.19	4.18
Overall	51.3	42.5	5.3	0.8	0.0	4.44	4.33	4.33