

SPRING 2004 GRAD/PROFESSIONAL STUDENT LIBRARY USE SURVEY 16 June 2004

ALL RESPONSES IN PERCENT UNLESS OTHERWISE NOTED

1A. Primary college/school 623 returns/1564 sample (39.8% nominal response rate)

College/school	2004%	2004#	2001%	2001#	College/School	2004%	2004#	2001%	2001#
Architecture	2.2	14	3.7	21	Health Sciences				
Arts & Sciences					Dentistry	0.5	3	1.8	10
Fine Arts	3.2	20	2.1	12	Medicine	4.8	30	9.6	54
Humanities	6.9	43	7.1	40	Nursing	3.5	22	4.1	23
Social Science	9.5	59	9.9	56	Pharmacy	0.8	5	2.3	13
Science	11.4	71	14.4	81	Public Health	6.9	43	5.0	28
Business	9.1	57	4.4	25	Social Work	3.0	19	4.1	23
Education	6.4	46	5.3	30	Other Health Sci	1.0	6		
Engineering	13.2	82	8.7	49	Other Sci	0.3	2		
Forest Resource	2.7	17	3.0	17	Interschool (hs&sci)	1.4	9	2.5	14
Ocean-Fisheries	2.7	17	3.4	19	Other Hum/Soc Sci	1.0	6	0.7	4
Library/Info	5.1	32	4.3	24	Other/none given	1.0	6	0.2	1
Public Affairs	2.2	14	3.4	19	Total Response		623		563

Does not include Law (4 responses)

1.B Degree Program (2001 in parenthesis)

Doctoral	47.0	(44.6)	Professional	1.0	(7.1)
Masters	47.0	(46.5)	Other	5.0	(1.7)

2. How important are the following sources for your work?

	Very important	Not important	Mean
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Source	5	4	3	2	1	2004	2001
UW Libraries	82.5	11.1	3.9	1.6	1.0	4.73	4.79
World Wide Web	49.8	29.7	16.9	2.6	1.1	4.24	3.87
Departmental resources	22.8	25.4	31.6	14.3	5.9	3.45	3.49
Personal files	35.2	28.6	23.4	9.5	3.4	3.83	3.91
Faculty or other students	48.3	31.9	14.0	3.2	2.6	4.20	3.80

3. During this academic year have you:

	Yes	No	No reply
Taught as a teaching assistant	28.3	69.8	1.9
Taught as an instructor	9.3	86.8	3.9
Worked on federally funded research project	34.0	62.4	3.5
Used other external funding for research	28.1	67.7	4.2
Used the UW Libraries	94.9	4.2	1.0

4. How often do you use UW Libraries services and collections?

Method	Weekly+	2001	Weekly	2001	Monthly	Quart	Less	No reply
Visit in person	23.9	27.2	28.3	32.3	28.4	12.5	5.6	1.3
Use campus computer	47.7	34.5	23.8	24.2	9.5	5.9	11.4	1.8
Use residence computer	43.7	28.4	25.4	26.6	14.1	5.8	9.1	1.9
Use for someone else	1.6	1.1	2.2	2.5	7.5	11.7	74.0	2.9

5. How frequently do you visit the Libraries for these activities?

Activity	Weekly+	2001	Weekly	2001	Monthly	Quarterly	Less often	No reply
Look for a journal	15.4	14.9	16.9	26.3	29.5	20.4	15.6	2.2
Look for a book	14.6	12.1	17.5	21.0	30.5	22.0	13.6	1.8
Consult library staff	3.2	1.6	6.9	3.6	23.9	30.5	33.7	1.8
Photocopy	4.3	6.4	13.5	21.1	24.4	21.8	34.0	1.9

Print	5.8		5.0		9.0	13.5	64.2	2.6
Use library computers	19.3	18.1	17.3	16.5	18.9	16.1	26.5	1.9
Wireless computer	7.7		5.0		5.6	7.7	71.4	2.6
Individual work	16.4	15.3	14.0	16.2	19.4	15.4	33.1	1.8
Group work	5.3		6.4		12.4	17.5	55.9	2.6

6. Library units used on a regular basis.

Health Sciences	30.8	East Asia	3.4	Law	2.7
Suzzallo-Allen	61.0	Engineering	18.0	Mathematics	6.1
Undergraduate	23.9	Fish-Ocean	6.6	Music	1.3
Architecture	3.9	Forest Resources	5.6	Physics-Astronomy	5.3
Art	4.3	Foster Business	10.1	Social Work	6.3
Chemistry	5.8	Friday Harbor	0.5	UW Bothell	1.9
Drama	0.8	K.K. Sherwood	0.2	UW Tacoma	1.0

7A. Are Libraries open when you need them during periods listed below?

	Most of time			Not enough		NA	Mean	Mean
Period	5	4	3	2	1	No reply	2004	2001
Evenings	54.0	22.6	9.6	5.4	8.5	(11.0)	4.08	4.07
Weekends	40.4	21.0	15.0	7.9	15.7	(12.2)	3.63	3.53
Summer	35.7	22.1	19.3	9.8	13.1	(32.6)	3.58	3.55
Interim	28.7	18.7	19.9	10.7	22.0	(32.3)	3.21	3.29

7B. During evenings and weekends what services do you need in the library?

	2004	2001		2004	2001
Place to work	44.0	40.3	Reference assistance	19.6	20.8
Computer access	41.4	40.9	Check-out material	56.7	58.4
Copy services	33.4	44.8	Collection access	45.7	45.5
Reserves	28.3	30.9			

8. Where do you use computers? Note frequency at sites listed below.

SITE	Daily	2-4 X Week	Weekly	Monthly	Less Often	No Answer
OUGL Computing Commons	0.6	2.4	3.2	10.1	78.2	5.5
Microlab (Health Sciences)	3.5	4.5	3.9	4.7	76.2	7.2
Other UW Libraries	4.2	9.8	14.3	21.3	44.8	5.6
Mary Gates CRC	1.0	1.9	3.9	7.5	79.5	6.3
Department computing lab	15.7	13.2	12.5	12.5	40.1	5.9
Campus office or lab	46.4	10.9	3.7	1.6	32.3	5.1
Residence	77.5	8.3	3.2	0.6	6.6	3.7
Other locations with wireless	7.9	8.5	5.1	7.4	62.3	8.8

9. What do you do when you use the Libraries from a remote location?

Activity	More often	2001	Weekly	2001	Monthly	Quarterly	Less Often NA	No Reply
Search UW Libraries catalog	41.7	29.7	30.5	30.0	14.1	5.6	5.8	2.2
Search Bibliographic databases	33.7	22.2	24.7	20.8	16.2	8.0	14.4	2.9
Look for ejournal articles	46.2	29.1	26.5	26.3	13.6	6.4	5.0	2.2
Look for electronic books	9.6		6.7		16.7	17.2	46.5	3.2
Look for other full-text	17.0		17.0		19.9	14.3	28.3	3.5
Download to bib cite manager	7.4		7.9		10.6	10.0	60.5	3.7
Look for images	4.7	1.4	5.3	2.3	11.6	12.7	61.6	4.2
Consult with library staff	1.9	0.5	3.0	1.4	12.0	24.7	54.1	4.2
Renew or request UW Lib books	9.0	7.8	14.3	6.7	23.0	28.6	22.8	2.4
Request items from non UW Libs	4.8		6.4		14.1	20.1	51.2	3.4

Look for UW Libraries information	3.4	3.4	6.4	3.7	26.2	32.4	28.9	2.7
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10. How easy does the UW Libraries make it for you to:

	Very easy			Not easy		NA/NR	Mean
	5	4	3	2	1		
Search the library catalog	51.0	35.3	10.8	2.4	0.5	(5.9)	4.34
Find a book in a campus library	45.9	36.0	13.4	3.6	1.1	(11.2)	4.22
Request a book not available at UW	39.6	35.3	16.0	6.9	2.2	(27.8)	4.03
Find journal article references	40.5	33.6	17.8	6.0	2.0	(11.7)	4.05
Find electronic journals	43.1	34.1	15.4	5.3	2.1	(9.2)	4.11
Find a journal in the library	34.4	40.6	16.5	7.0	1.5	(12.7)	3.99
Get journal articles not on campus	22.3	26.9	27.8	14.8	8.1	(30.8)	3.40
Determine ejournal holdings	26.1	30.9	25.5	12.1	5.4	(17.5)	3.60

11. How easy does the UW Libraries make it for you to:

	Very easy			Not easy		NA/NR	Mean
	5	4	3	2	1		
Find UW Libraries information	54.0	36.5	8.8	0.4	0.4	(9.9)	4.43
Find a computer to use in the library	43.5	34.3	17.4	3.0	1.8	(19.6)	4.15
Get help when you need it	45.1	38.7	13.8	1.5	0.9	(13.8)	4.26
Use the library Web site	53.1	34.2	10.1	2.1	0.5	(6.6)	4.37
Contact library staff person or office	41.7	43.5	34.4	3.8	0.4	(23.9)	4.17
Request class instruction	39.6	33.3	22.4	4.2	0.5	(69.2)	4.07
Manage your library account	46.7	33.8	13.1	4.6	1.8	(20.2)	4.19
Be informed about changes in libraries	26.6	30.8	28.0	9.6	4.9	(31.8)	3.64

12. How useful would the following methods provided by the UW Libraries be to teaching in your courses or department?

	Most useful			Least Useful		NA/NR	Mean
	5	4	3	2	1		
Librarian presentation during class/section	23.2	23.2	20.2	11.1	22.2	(84.1)	3.14
Librarian presentation outside class (attendance required)	9.1	19.3	23.9	21.6	26.1	(85.9)	2.64
Web tutorial completed outside class (as assignment)	11.6	30.5	25.3	13.7	18.9	(84.8)	3.02
Library produced materials that instructor uses in class	16.2	28.3	23.2	13.1	16.2	(84.1)	3.21
Library produced materials through MyUW/Catalyst	18.4	22.3	37.9	10.7	10.7	(83.5)	3.27
Librarian taught credit course on general library research	15.5	19.0	28.6	16.7	20.2	(86.5)	2.93
Librarian taught credit course on subject specific lib research	13.8	19.5	26.4	19.5	20.7	(86.0)	2.86

13. Importance and satisfaction of resource types used for research and learning.

	High	IMPORTANCE			Low	Mean	Mean	SATIS	Satis NA/
Resource type	5	4	3	2	1		2001	Mean	No reply
Books	38.5	24.9	17.7	5.5	13.5	3.70	3.91	4.03	(24.6)
Journals >1985	70.1	13.5	3.5	1.9	10.0	4.32	4.33	4.16	(19.6)
Journals <1985	25.0	25.2	20.9	9.5	19.4	3.27	3.37	3.55	(29.2)
UW Library catalog	51.4	21.5	12.0	1.9	13.2	3.96	4.01	4.19	(23.4)
Bibliographic databases	44.6	17.5	13.8	3.2	20.9	3.62	3.55	3.98	(33.1)
Manuscripts/archival material	10.0	11.2	20.9	12.2	45.7	2.27	2.20	3.69	(58.1)

Current news	7.1	7.5	15.4	11.4	58.6	1.93		3.62	(62.3)
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14. Satisfaction with library services

	High				Low	No Reply	Mean	Mean
SERVICE	5	4	3	2	1	Don't Use	2004	2001
Reshelving	36.3	44.6	14.6	3.2	1.3	(24.4)	4.11	3.88
Electronic course reserves	45.9	37.1	13.9	2.3	0.7	(30.8)	4.25	3.93
Library instruction	40.5	39.1	16.4	4.0	0.0	(52.0)	4.16	3.84
Staff assistance in library	51.0	36.3	10.2	2.2	0.2	(21.3)	4.36	4.13
Staff assistance remotely	42.6	34.0	18.6	3.4	1.4	(52.3)	4.13	3.84
Photocopy	14.6	27.0	30.6	15.4	12.4	(25.9)	3.16	3.18
ILL Books (including Summit)	49.0	36.4	10.9	2.9	0.9	(44.0)	4.30	
Journal article delivery	40.4	30.8	19.2	5.3	4.3	(51.5)	3.98	
Printing in libraries	20.0	32.0	24.9	12.1	10.8	(52.3)	3.39	
Access to library computers	35.8	36.5	22.0	4.3	1.4	(21.2)	4.01	4.12
Information Gateway	48.3	34.6	13.8	2.6	0.7	(12.8)	4.27	4.27
HealthLinks	45.5	35.2	17.2	3.7	0.4	(60.8)	4.20	
Librarian liaison to department	49.0	31.7	13.3	3.2	2.8	(60.0)	4.21	

15. How many times do you think students and faculty should be able to renew books?

Once	6.7	Twice	52.2	3-4 times	19.9	Unlimited	15.2	No response	5.9
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16. Top priorities for the Libraries during the next 2 years

PRIORITY	2004	2001	1998
Provide access to more online journal titles	75.8	72.8	56.0
Maintain quality of Libraries print collections	33.7	53.3	52.1
Provide electronic access to older journals	55.7	61.8	
Provide access to more online book titles	22.8		
Increase library hours	26.5	27.4	37.6

Extend wireless capability in campus libraries	23.0		
Support changes in scholarly publishing to make journals more affordable	26.6		
Preserve library materials from deterioration	26.8	34.5	35.0
Provide library consultation for your research efforts	14.4	20.8	13.3
Provide instruction in using library/Web resources	12.6	18.7	27.4
Offer office delivery of books and journal articles	5.8	10.5	12.9
Add more functionality to library computers	7.7		
Provide quieter work study areas in libraries	11.6	14.6	
Integrate library information and services into campus Web sites	21.3		

17. How satisfied are you with the University Libraries?

	5	4	3	2	1	2004	2001	1998
Library services	50.6	41.9	6.2	0.8	0.5	4.41	4.35	4.21
Library collections	37.7	49.7	11.3	0.7	0.7	4.23	4.12	4.06
Overall	43.0	48.1	6.9	0.8	0.3	4.34	4.26	4.11