

Please take a few minutes to complete this survey **BEFORE** you leave and help us evaluate library services.
Drop the survey off in any of the boxes marked "library survey". Thank you.

Which Suzzallo-Allen areas did you visit or use today? (Please check all that apply)

- | | | |
|---|--|--|
| a. <input type="checkbox"/> Government Publications | f. <input type="checkbox"/> Suzzallo Espresso | k. <input type="checkbox"/> Suzzallo-Allen book stacks |
| b. <input type="checkbox"/> Map Collection | g. <input type="checkbox"/> Suzzallo Circulation/Cashier | l. <input type="checkbox"/> Suzzallo-Allen exhibit areas |
| c. <input type="checkbox"/> Microforms-Newspapers | h. <input type="checkbox"/> Suzzallo-Allen Info Desks | m. <input type="checkbox"/> Suzzallo-Allen instruction rooms |
| d. <input type="checkbox"/> Natural Sciences | i. <input type="checkbox"/> Suzzallo Reference | n. <input type="checkbox"/> Suzzallo Periodicals (3 rd floor) |
| e. <input type="checkbox"/> Special Collections | j. <input type="checkbox"/> Suzzallo Reading Room | o. <input type="checkbox"/> Other (please specify) |

1. What did you do in this library today? (Please check all that apply)

- | | |
|--|---|
| a. <input type="checkbox"/> Asked library staff for assistance | h. <input type="checkbox"/> Studied individually or did own work |
| b. <input type="checkbox"/> Looked for books, journals or other library items | i. <input type="checkbox"/> Studied or worked in a group |
| c. <input type="checkbox"/> Used course reserves | j. <input type="checkbox"/> Used a library computer |
| d. <input type="checkbox"/> Borrowed or returned material | k. <input type="checkbox"/> Used own laptop or other computing device |
| e. <input type="checkbox"/> Made photocopies | l. <input type="checkbox"/> Connected to wireless network |
| f. <input type="checkbox"/> Attended instruction, training or consultation session | m. <input type="checkbox"/> Printed from computer |
| g. <input type="checkbox"/> Toured library or saw exhibit | n. <input type="checkbox"/> Other (please specify) |

2. How often do you visit this library? (Please check the most appropriate category)

More than once per week ☐ Weekly ☐ Monthly ☐ Less often ☐ This is my first time here ☐

3. How important are the following services to you in this library?

	Very Important			Not important	
Library computers	5	4	3	2	1
Assistance from library staff	5	4	3	2	1
Access to on-site Collections	5	4	3	2	1
Access to online library resources	5	4	3	2	1
Place to work individually	5	4	3	2	1
Place to work in groups	5	4	3	2	1
Photocopying	5	4	3	2	1
Printing from computers	5	4	3	2	1
Wireless access	5	4	3	2	1
Computers with application software (e.g. Word, Excel)	5	4	3	2	1

4. How would you rate this library on the following?

	Excellent					Poor	Not applicable
Access to computers	5	4	3	2	1	0	0
Place where I can work	5	4	3	2	1	0	0
Quality of collections	5	4	3	2	1	0	0
Quality of customer service	5	4	3	2	1	0	0
Inviting environment	5	4	3	2	1	0	0
Hours open	5	4	3	2	1	0	0
Ease of finding collections and services	5	4	3	2	1	0	0

5. Who are you? (Check one category that best applies to your visit today)

- | | | |
|---|--|--|
| <input type="checkbox"/> UW undergraduate student | <input type="checkbox"/> UW graduate/professional student | <input type="checkbox"/> UW faculty or staff |
| <input type="checkbox"/> Declared Major _____ | <input type="checkbox"/> Department _____ | <input type="checkbox"/> Department _____ |
| <input type="checkbox"/> Student at other college | <input type="checkbox"/> Instructor or staff at other school | <input type="checkbox"/> Businessperson/professional |
| <input type="checkbox"/> K-12 student | <input type="checkbox"/> General public | <input type="checkbox"/> Other (please specify) |

6. Briefly list what we can do to make this library better for you. Include any other comments here or on back.