COMPARABLE SESSIONS ONLY FOR TOTALS (4 OF 6)
3266 RESPONSES INDIVIDUAL LIBRARY BREAKDOWN INCLUDES ALL SESSIONS (6 OF 6*) 3861 RESPONSES
*Suzzallo-Allen, OUGL and Health Sciences ran 4 sessions

## 1. User Groups

|  | Number | $2005 \%$ | $2002 \%$ | UW Only 2005 | UW only 2002 |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Undergraduates | 2091 | $64.0 \%$ | $59.4 \%$ | $70.1 \%$ | $65.1 \%$ |
| Graduate Students | 723 | $22.1 \%$ | $25.4 \%$ | $24.2 \%$ | $27.8 \%$ |
| Faculty/Staff | 168 | $5.1 \%$ | $6.5 \%$ | $5.6 \%$ | $7.1 \%$ |
| Non-affiliated | 250 | $7.7 \%$ | $8.0 \%$ |  |  |
| Did not state | 34 | $1.0 \%$ | $0.6 \%$ |  |  |

2a. Respondents by Group - All Libraries, All Sessions
(Percentage of total users in each unit from each group)

|  | Undergrad |  | Grad |  | Faculty/Staff |  | Other |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | \# | \% | \# | \% | \# | \% | \# | \% | \# | \%** |
| Allen North | 260 | 62.2\% | 91 | 21.8\% | 30 | 7.2\% | 37 | 8.9\% | 418 | 12.8\% |
| Allen South | 141 | 68.8\% | 36 | 17.6\% | 7 | 3.4\% | 21 | 10.2\% | 205 | 6.3\% |
| Suzzallo West | 325 | 60.7\% | 116 | 21.7\% | 19 | 3.6\% | 75 | 14.0\% | 535 | 16.4\% |
| Suzzallo-Allen total | 726 | 62.7\% | 243 | 21.0\% | 56 | 4.8\% | 133 | 11.5\% | 1158 | 35.5\% |
| Architecture | 43 | 39.8\% | 56 | 51.9\% | 5 | 4.6\% | 4 | 3.7\% | 108 | 1.8\% |
| Art | 130 | 76.9\% | 23 | 13.6\% | 5 | 3.0\% | 11 | 6.5\% | 169 | 3.5\% |
| Chemistry | 94 | 71.2\% | 28 | 21.2\% | 5 | 3.8\% | 5 | 3.8\% | 132 | 2.5\% |
| Drama | 64 | 79.0\% | 11 | 13.6\% | 3 | 3.7\% | 3 | 3.7\% | 81 | 1.6\% |
| East Asia | 41 | 48.8\% | 24 | 28.6\% | 6 | 7.1\% | 13 | 15.3\% | 84 | 1.4\% |
| Engineering | 145 | 56.0\% | 73 | 28.2\% | 19 | 7.3\% | 22 | 8.5\% | 259 | 4.5\% |
| Fish-Ocean | 27 | 52.9\% | 11 | 21.6\% | 6 | 11.8\% | 7 | 13.7\% | 51 | 0.9\% |
| Foster Business | 167 | 72.3\% | 50 | 21.6\% | 6 | 2.6\% | 8 | 3.5\% | 231 | 4.4\% |
| Health Sciences | 78 | 23.1\% | 186 | 55.2\% | 43 | 12.8\% | 30 | 8.9\% | 337 | 10.3\% |
| Math Research | 15 | 24.6\% | 24 | 39.3\% | 14 | 23.0\% | 8 | 13.1\% | 61 | 1.2\% |
| Music (include List Cent) | 33 | 34.0\% | 49 | 50.5\% | 6 | 6.2\% | 9 | 9.3\% | 97 | 1.4\% |
| OUGL | 810 | 88.4\% | 40 | 4.4\% | 19 | 2.1\% | 47 | 5.1\% | 916 | 28.0\% |
| Physics-Astronomy | 43 | 54.4\% | 25 | 31.6\% | 4 | 5.1\% | 7 | 8.9\% | 79 | 1.3\% |
| Social Work | 28 | 28.6\% | 46 | 46.9\% | 9 | 9.2\% | 15 | 15.3\% | 98 | 1.6\% |

** Percentage of common survey sessions (4 of 6)

## 2b. Respondents by Group - OUGL And Suzzallo-Allen Units/Locations

Percentage of each group that used a specific location within the library visited (e.g. $64.3 \%$ of the undergraduates who were in OUGL marked that they had used the Computer Commons)

|  | Undergrad |  | Grad |  | Faculty/Staff | Other | Total |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| OUGL | $\#$ | $\%$ | $\#$ | $\%$ | $\#$ | $\%$ | $\#$ | $\%$ | $\#$ |
| Book Collections | 85 | $10.5 \%$ | 7 | $17.5 \%$ | 7 | $36.8 \%$ | 11 | $23.4 \%$ | 110 |
| Computer classrooms | 16 | $2.0 \%$ | 0 | 0 | 0 | 0 | $12.0 \%$ |  |  |
| Computer Commons | 521 | $64.3 \%$ | 19 | $47.5 \%$ | 5 | $26.3 \%$ | 1 | $2.1 \%$ | 17 |
| Copy Center | 181 | $22.3 \%$ | 6 | $15.0 \%$ | 1 | $5.3 \%$ | $27.7 \%$ | 558 | $60.9 \%$ |
| Group study rooms | 72 | $8.9 \%$ | 2 | $5.0 \%$ | 1 | $5.3 \%$ | 4 | $17.0 \%$ | 196 |
| Help Desks ${ }^{\text {st } / 2^{\text {nd }} \text { flrs. }}$ | 60 | $7.4 \%$ | 3 | $7.5 \%$ | 2 | $10.5 \%$ | 3 | $8.5 \%$ | 79 |
| Media Center | 167 | $20.6 \%$ | 13 | $32.5 \%$ | 8 | $42.1 \%$ | 8 | $6.4 \%$ | 68 |
| Periodicals/Microfilm | 21 | $2.6 \%$ | 0 | 0 | 0 | 0 | 5 | $17.0 \%$ | 196 |
| Quiet study $3^{\text {rd }}$ floor | 261 | $32.2 \%$ | 7 | $17.5 \%$ | 1 | $5.3 \%$ | 14 | $10.6 \%$ | 26 |
| Other | 75 | $9.3 \%$ | 3 | $7.5 \%$ | 2 | $10.5 \%$ | 5 | $10.8 \%$ | 283 |


| Suzzallo-Allen | Undergrad |  | Grad |  | Faculty/Staff | Other | Total |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Circulation | 81 | $11.2 \%$ | 71 | $29.2 \%$ | 20 | $35.7 \%$ | 16 | $12.0 \%$ | 188 | $16.2 \%$ |
| Gov Pubs | 40 | $5.5 \%$ | 11 | $4.5 \%$ | 2 | $3.6 \%$ | 8 | $6.0 \%$ | 61 | $5.3 \%$ |
| Suzz-Allen Info Desks | 54 | $7.4 \%$ | 20 | $8.2 \%$ | 8 | $14.3 \%$ | 15 | $11 / 3 \%$ | 97 | $8.4 \%$ |
| Maps* | 12 | $1.7 \%$ | 3 | $1.2 \%$ | 4 | $7.1 \%$ | 4 | $3.0 \%$ | 23 | $2.0 \%$ |
| Special Collections* | 11 | $1.5 \%$ | 9 | $3.7 \%$ | 4 | $7.1 \%$ | 6 | $4.5 \%$ | 30 | $2.6 \%$ |
| Microforms-News | 37 | $5.1 \%$ | 12 | $4.9 \%$ | 6 | $10.7 \%$ | 15 | $11.3 \%$ | 70 | $6.0 \%$ |
| Natural Sciences | 86 | $11.8 \%$ | 26 | $10.7 \%$ | 5 | $8.9 \%$ | 20 | $15.0 \%$ | 137 | $11.8 \%$ |
| Periodicals | 60 | $8.3 \%$ | 41 | $16.9 \%$ | 11 | $19.6 \%$ | 29 | $21.8 \%$ | 141 | $12.2 \%$ |
| Reference | 57 | $7.9 \%$ | 28 | $11.5 \%$ | 5 | $8.9 \%$ | 25 | $18.8 \%$ | 115 | $9.9 \%$ |
| Book Stacks | 159 | $21.9 \%$ | 93 | $38.3 \%$ | 22 | $39.3 \%$ | 45 | $33.8 \%$ | 319 | $27.5 \%$ |
| Suzzallo Espresso | 171 | $23.6 \%$ | 61 | $25.1 \%$ | 6 | $10.7 \%$ | 12 | $9.0 \%$ | 250 | $21.6 \%$ |
| Other | 162 | $22.3 \%$ | 24 | $9.9 \%$ | 7 | $12.5 \%$ | 13 | $9.8 \%$ | 206 | $17.8 \%$ |
| Suzzallo Exhibits | 21 | $2.9 \%$ | 8 | $3.3 \%$ | 3 | $5.4 \%$ | 7 | $5.3 \%$ | 39 | $3.4 \%$ |
| Suzzallo Reading Rm | 191 | $26.3 \%$ | 54 | $22.2 \%$ | 8 | $14.3 \%$ | 28 | $21.1 \%$ | 281 | $24.3 \%$ |

*Unit open during 3 of 4 sessions

## 3. What Did You Do In This Library Today?

|  | Undergrads |  | Grad students | Faculty/Staff |  | Other | Total |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
|  | 2005 | 2002 | 2005 | 2002 | 2005 | 2002 | 2005 | 2002 | 2005 | 2002 |
| Asked for help | $9.7 \%$ | $9.3 \%$ | $12.3 \%$ | $14.9 \%$ | $20.8 \%$ | $19.2 \%$ | $19.6 \%$ | $18.1 \%$ | $11.6 \%$ | $12.1 \%$ |
| Looked for library material | $18.5 \%$ | $21.8 \%$ | $38.0 \%$ | $44.4 \%$ | $48.2 \%$ | $59.6 \%$ | $55.2 \%$ | $51.0 \%$ | $27.2 \%$ | $32.6 \%$ |
| Used course reserves | $8.9 \%$ | $10.3 \%$ | $5.5 \%$ | $12.0 \%$ | $3.0 \%$ | $2.8 \%$ | $3.2 \%$ | $1.2 \%$ | $7.4 \%$ | $9.4 \%$ |
| Borrowed/returned material | $12.6 \%$ | $11.2 \%$ | $26.0 \%$ | $27.5 \%$ | $28.6 \%$ | $23.6 \%$ | $16.4 \%$ | $15.1 \%$ | $16.7 \%$ | $15.2 \%$ |
| Made photocopies | $9.9 \%$ | $18.1 \%$ | $14.9 \%$ | $26.3 \%$ | $15.5 \%$ | $25.2 \%$ | $21.6 \%$ | $22.6 \%$ | $12.2 \%$ | $21.0 \%$ |
| Studied/worked individually | $60.5 \%$ | $58.5 \%$ | $46.1 \%$ | $49.1 \%$ | $20.8 \%$ | $19.6 \%$ | $45.6 \%$ | $38.3 \%$ | $54.1 \%$ | $51.9 \%$ |
| Studied/worked in groups | $14.1 \%$ | $13.1 \%$ | $13.7 \%$ | $13.3 \%$ | $3.0 \%$ | $2.0 \%$ | $6.0 \%$ | $8.0 \%$ | $12.8 \%$ | $12.0 \%$ |
| Used library computer | $58.2 \%$ | $63.6 \%$ | $49.0 \%$ | $58.0 \%$ | $27.4 \%$ | $35.2 \%$ | $37.6 \%$ | $39.2 \%$ | $52.9 \%$ | $58.2 \%$ |
| Used own computing device | $8.5 \%$ | $3.3 \%$ | $13.7 \%$ | $6.9 \%$ | $2.4 \%$ | $2.4 \%$ | $9.6 \%$ | $3.3 \%$ | $9.4 \%$ | $4.2 \%$ |
| Connected to wireless net | $8.5 \%$ |  | $12.3 \%$ |  | $3.6 \%$ |  | $4.8 \%$ |  | $8.8 \%$ |  |
| Used a printer | $18.0 \%$ | $16.1 \%$ | $10.7 \%$ | $14.9 \%$ | $4.2 \%$ | $2.0 \%$ | $8.8 \%$ | $6.5 \%$ | $14.9 \%$ | $14.0 \%$ |

## 3. What Did You Do In This Library Today?

|  | Asked for help | Looked for lib materials | Borrowed / Return | Copied | Worked alone | Worked in <br> groups | Used lib computer | Used own comp. | Wireless | Used a printer | Local Question |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Allen North | 9.1\% | 31.1\% | 17.2\% | 13.4\% | 52.2\% | 3.8\% | 60.8\% | 5.7\% | 6.7\% | 14.4\% | 2.6\% |
| Allen South | 10.7\% | 30.2\% | 15.1\% | 12.7\% | 65.9\% | 8.8\% | 53.2\% | 3.9\% | 6.3\% | 12.2\% | 2.0\% |
| Suzzallo West | 12.5\% | 29.9\% | 16.8\% | 9.0\% | 59.8\% | 18.7\% | 43.0\% | 13.5\% | 12.1\% | 8.4\% | 6.9\% |
| Suzzallo-Allen | 11.0\% | 30.4\% | 16.7\% | 11.2\% | 58.1\% | 11.6\% | 51.2\% | 9.0\% | 9.2\% | 11.2\% | 4.5\% |
| Architecture | 17.6\% | 45.4\% | 35.2\% | 20.4\% | 28.7\% | 1.9\% | 32.4\% | 9.3\% | 11.1\% | 7.4\% | 8.3\% |
| Art | 16.6\% | 50.9\% | 26.0\% | 8.9\% | 34.3\% | 0 | 58.6\% | 3.0\% | 5.3\% | 9.5\% | 7.1\% |
| Chemistry | 12.9\% | 31.1\% | 14.4\% | 25.0\% | 51.5\% | 7.6\% | 50.0\% | 4.5\% | 0.8\% | 6.1\% |  |
| Drama | 30.9\% | 43.2\% | 35.8\% | 14.8\% | 24.7\% | 0 | 39.5\% | 3.7\% | 2.5\% | 2.5\% | 9.9\% |
| East Asia | 28.6\% | 60.7\% | 27.4\% | 9.5\% | 44.0\% | 3.6\% | 36.9\% | 2.4\% | 2.4\% | 3.6\% | 6.0\% |
| Engineering | 8.9\% | 26.3\% | 14.3\% | 9.7\% | 44.4\% | 7.3\% | 59.5\% | 5.4\% | 3.1\% | 11.6\% | 1.2\% |
| Fish-Ocean | 27.5\% | 52.9\% | 29.4\% | 19.6\% | 35.3\% | 0 | 54.9\% | 9.8\% | 2.0\% | 19.6\% | 31.4\% |
| Foster Bus. | 9.1\% | 9.1\% | 6.1\% | 11.3\% | 67.5\% | 24.2\% | 49.4\% | 35.1\% | 29.9\% | 18.2\% | 16.5\% |
| Health Sci. | 8.6\% | 22.6\% | 6.2\% | 17.8\% | 48.7\% | 19.0\% | 61.1\% | 10.4\% | 11.3\% | 18.7\% | 32.0\% |
| Math Res. | 19.7\% | 57.4\% | 42.6\% | 3.3\% | 23.0\% | 8.2\% | 27.9\% | 1.6\% | 0 | 0 | 8.2\% |
| Music | 34.0\% | 47.4\% | 39.2\% | 14.4\% | 33.0\% | 0 | 51.5\% | 7.2\% | 1.0\% | 1.0\% | 17.5\% |
| OUGL | 6.8\% | 12.8\% | 11.9\% | 8.4\% | 59.5\% | 14.6\% | 57.9\% | 7.9\% | 7.2\% | 23.5\% | 14.0\% |
| Physics-Astro | 15.2\% | 44.3\% | 20.3\% | 11.4\% | 60.8\% | 5.1\% | 34.2\% | 3.8\% | 2.5\% | 6.3\% |  |
| Social Work | 30.6\% | 50.0\% | 33.7\% | 19.4\% | 41.8\% | 14.3\% | 55.1\% | 4.1\% | 2.0\% | 15.3\% | 15.3\% |

OUGL Commons and Suzzallo Espresso Users

|  | Used OUGL Commons |  | Did Not Use OUGL Commons |  | Visited Suzzallo Espresso |  | Did Not Visit Suzzallo Espresso |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | \# | \% | \# | \% | \# | \% | \# | \% |
| Asked for help | 28 | 5.0\% | 34 | 9.5\% | 28 | 11.2\% | 99 | 10.9\% |
| Looked for library material | 64 | 11.5\% | 53 | 14.8\% | 74 | 29.6\% | 278 | 30.6\% |
| Used course reserves | 69 | 12.4\% | 37 | 10.3\% | 18 | 7.2\% | 20 | 2.2\% |
| Borrowed/returned material | 59 | 10.6\% | 50 | 14.0\% | 52 | 20.8\% | 141 | 15.5\% |
| Made photocopies | 46 | 8.3\% | 31 | 8.7\% | 27 | 10.8\% | 103 | 11.3\% |
| Used Media Center | 79 | 14.2\% | 49 | 13.7\% |  |  |  |  |
| Studied/worked individually | 347 | 62.2\% | 198 | 55.3\% | 178 | 71.2\% | 495 | 54.5\% |
| Studied/worked in groups | 72 | 12.9\% | 62 | 17.3\% | 72 | 28.8\% | 62 | 6.8\% |
| Used library computer | 451 | 80.8\% | 79 | 22.1\% | 138 | 55.2\% | 455 | 50.1\% |
| Used own computing device | 37 | 6.6\% | 35 | 9.8\% | 45 | 18.0\% | 59 | 6.5\% |
| Connected to wireless net | 35 | 6.3\% | 31 | 8.7\% | 47 | 18.8\% | 59 | 6.5\% |
| Used a printer | 181 | 32.4\% | 34 | 9.5\% | 38 | 15.2\% | 92 | 10.1\% |

## 4. How Often Do You Use This Library?

|  | Undergrads |  | Grad students |  | Faculty/Staff |  | Other |  | Total |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
|  | 2005 | 2002 | 2005 | 2002 | 2005 | 2002 | 2005 | 2002 | 2005 | 2002 |
| More than once per week | $71.3 \%$ | $71.1 \%$ | $70.5 \%$ | $74.6 \%$ | $51.6 \%$ | $51.8 \%$ | $37.2 \%$ | $34.3 \%$ | $67.6 \%$ | $67.7 \%$ |
| Weekly | $16.2 \%$ | $16.3 \%$ | $15.9 \%$ | $14.8 \%$ | $20.3 \%$ | $25.3 \%$ | $17.5 \%$ | $22.8 \%$ | $16.4 \%$ | $17.1 \%$ |
| Monthly | $5.9 \%$ | $5.3 \%$ | $6.2 \%$ | $5.2 \%$ | $13.1 \%$ | $12.0 \%$ | $7.3 \%$ | $8.7 \%$ | $6.4 \%$ | $6.0 \%$ |
| Less often | $4.8 \%$ | $5.1 \%$ | $5.8 \%$ | $3.9 \%$ | $13.7 \%$ | $9.6 \%$ | $24.4 \%$ | $13.8 \%$ | $6.9 \%$ | $6.3 \%$ |
| First time here | $1.8 \%$ | $2.0 \%$ | $1.6 \%$ | $1.4 \%$ | $1.3 \%$ | $1.2 \%$ | $13.7 \%$ | $14.1 \%$ | $2.6 \%$ | $2.8 \%$ |


|  | 2x week or <br> more |  | Weekly | Monthly | Less Often |
| :--- | ---: | ---: | ---: | ---: | ---: |
| $1^{\text {st }}$ time here |  |  |  |  |  |
| Allen North | $72.3 \%$ | $16.0 \%$ | $6.1 \%$ | $4.8 \%$ | $0.8 \%$ |
| Allen South | $75.8 \%$ | $12.1 \%$ | $5.1 \%$ | $5.6 \%$ | $1.5 \%$ |
| Suzzallo West | $68.0 \%$ | $14.5 \%$ | $5.7 \%$ | $8.6 \%$ | $3.1 \%$ |
| Suzzallo-Allen | $70.9 \%$ | $14.6 \%$ | $5.7 \%$ | $6.7 \%$ | $2.0 \%$ |
| Architecture | $55.2 \%$ | $24.8 \%$ | $7.6 \%$ | $9.5 \%$ | $2.9 \%$ |
| Art | $56.3 \%$ | $18.1 \%$ | $5.0 \%$ | $12.5 \%$ | $8.1 \%$ |
| Chemistry | $36.2 \%$ | $23.1 \%$ | $19.2 \%$ | $14.6 \%$ | $6.9 \%$ |
| Drama | $47.4 \%$ | $31.6 \%$ | $5.3 \%$ | $9.2 \%$ | $6.6 \%$ |
| East Asia | $53.7 \%$ | $18.3 \%$ | $8.5 \%$ | $8.5 \%$ | $11.0 \%$ |
| Engineering | $61.1 \%$ | $21.5 \%$ | $5.3 \%$ | $8.9 \%$ | $3.2 \%$ |
| Fish-Ocean | $44.0 \%$ | $12.0 \%$ | $18.0 \%$ | $12.0 \%$ | $14.0 \%$ |
| Foster Business | $75.0 \%$ | $15.0 \%$ | $3.6 \%$ | $4.1 \%$ | $2.3 \%$ |
| Health Sciences | $70.5 \%$ | $13.7 \%$ | $5.4 \%$ | $8.3 \%$ | $2.2 \%$ |
| Math Research | $37.3 \%$ | $32.2 \%$ | $11.9 \%$ | $10.2 \%$ | $8.5 \%$ |
| Music | $73.1 \%$ | $8.6 \%$ | $3.2 \%$ | $10.8 \%$ | $4.3 \%$ |
| OUGL | $74.9 \%$ | $15.0 \%$ | $6.0 \%$ | $3.8 \%$ | $0.2 \%$ |
| Physics-Astro | $46.2 \%$ | $25.6 \%$ | $14.1 \%$ | $5.1 \%$ | $9.0 \%$ |
| Social Work | $52.6 \%$ | $22.7 \%$ | $6.2 \%$ | $13.4 \%$ | $5.2 \%$ |

5. How important are the following services to you in this library? Mean scores and $\%$ marking 5 (most important)

|  | Undergrads |  | Grad Student |  | Faculty/Staff |  | Other |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Mean | 5 | Mean | 5 | Mean | 5 | Mean | 5 | Mean | 5 |
| Library computers | 4.66 | 80\% | 4.44 | 69\% | 4.11 | 59\% | 4.08 | 59\% | 4.55 | 75\% |
| Library staff assistance | 3.80 | 33\% | 3.93 | 40\% | 4.19 | 50\% | 3.88 | 40\% | 3.85 | 36\% |
| Access to on-site collections | 3.95 | 41\% | 4.27 | 58\% | 4.58 | 73\% | 4.23 | 61\% | 4.07 | 48\% |
| Access to online lib resources | 4.23 | 52\% | 4.51 | 70\% | 4.26 | 60\% | 3.98 | 54\% | 4.28 | 57\% |
| Place to work individually | 4.51 | 69\% | 4.16 | 56\% | 3.39 | 32\% | 4.14 | 57\% | 4.35 | 63\% |
| Place to work in groups | 3.82 | 41\% | 3.29 | 32\% | 2.51 | 14\% | 2.64 | 21\% | 3.56 | 36\% |
| Photocopying | 3.72 | 34\% | 3.64 | 35\% | 3.36 | 28\% | 3.69 | 39\% | 3.68 | 34\% |
| Printing from computers | 4.02 | 51\% | 3.37 | 32\% | 2.90 | 21\% | 3.23 | 30\% | 3.77 | 44\% |
| Wireless access | 3.43 | 36\% | 3.43 | 39\% | 2.72 | 22\% | 2.70 | 22\% | 3.35 | 35\% |
| Computers with app. software | 4.28 | 63\% | 3.49 | 41\% | 2.76 | 22\% | 2.97 | 30\% | 3.95 | 54\% |

5. How important are the following services to you in this library? Mean scores ( $1-5$ scale, $5=$ very important)

|  | Library <br> Comp | Staff <br> help | On-site <br> Collect | Online <br> lib res | Work <br> alone | Work in <br> groups | Copy | Printing | Wireless | App <br> Software |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Local <br> Question |  |  |  |  |  |  |  |  |  |  |
| Allen North | 4.64 | 4.10 | 4.31 | 4.52 | 4.47 | 3.36 | 3.77 | 3.86 | 3.33 | 3.94 |
| Allen South | 4.53 | 3.83 | 4.12 | 4.34 | 4.57 | 3.39 | 3.66 | 3.80 | 3.33 | 3.98 |
| Suzzallo West | 4.38 | 3.94 | 4.31 | 4.31 | 4.52 | 3.55 | 3.54 | 3.56 | 3.52 | 3.72 |
| Suzzallo-Allen | 4.50 | 3.98 | 4.21 | 4.39 | 4.51 | 3.45 | 3.65 | 3.71 | 3.42 | 3.84 |
| Architecture | 4.10 | 4.12 | 4.44 | 4.06 | 3.61 | 2.60 | 3.71 | 3.00 | 3.27 | 2.79 |
| Art | 4.59 | 3.98 | 4.21 | 4.11 | 3.97 | 2.73 | 3.59 | 3.43 | 2.97 | 3.33 |
| Chemistry | 4.34 | 3.65 | 3.82 | 4.02 | 4.08 | 2.72 | 3.89 | 3.57 | 2.98 | 3.51 |
| Drama | 4.55 | 4.39 | 4.38 | 4.45 | 3.78 | 2.62 | 3.90 | 4.00 | 2.95 | 3.94 |
| East Asia | 4.29 | 4.27 | 4.28 | 4.23 | 4.12 | 2.88 | 3.45 | 3.36 | 2.81 | 3.31 |
| Engineering | 4.48 | 3.76 | 4.05 | 4.24 | 4.11 | 3.54 | 3.56 | 3.61 | 3.07 | 3.78 |
| Fish-Ocean | 4.38 | 3.96 | 4.41 | 4.28 | 3.76 | 2.49 | 3.56 | 3.62 | 2.84 | 3.38 |
| Foster Bus. | 4.48 | 3.65 | 3.70 | 4.19 | 4.58 | 4.42 | 3.71 | 3.96 | 4.17 | 4.30 |
| Health Sci. | 4.63 | 3.74 | 4.21 | 4.48 | 4.28 | 3.80 | 3.85 | 3.74 | 3.34 | 4.02 |
| Math Research | 3.90 | 4.02 | 4.03 | 3.95 | 3.25 | 2.11 | 2.79 | 2.41 | 2.34 | 2.02 |
| Music | 4.51 | 4.37 | 4.59 | 4.53 | 3.64 | 2.58 | 4.04 | 3.29 | 3.06 | 2.90 |
| OUGL | 4.76 | 3.65 | 3.82 | 4.14 | 4.50 | 4.01 | 3.73 | 4.14 | 3.42 | 4.50 |
| Physics-Astro | 4.18 | 3.69 | 3.97 | 3.81 | 4.40 | 2.65 | 3.05 | 2.89 | 3.04 |  |
| Social Work | 4.51 | 4.19 | 4.23 | 4.46 | 4.15 | 3.68 | 3.92 | 3.83 | 2.95 | 3.03 |

## 6. How would you rate this library on the following? Mean scores and \% marking 5 (excellent)

|  | Undergrads |  | Grad Student |  | Faculty/Staff |  | Other | Total |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
|  | Mean | 5 | Mean | 5 | Mean | 5 | Mean | 5 | Mean | 5 |
| Access to computers | 4.07 | $38 \%$ | 4.24 | $46 \%$ | 4.41 | $55 \%$ | 4.07 | $45 \%$ | 4.12 | $41 \%$ |
| Place where I can work | 4.35 | $53 \%$ | 4.07 | $39 \%$ | 4.20 | $45 \%$ | 4.39 | $54 \%$ | 4.29 | $50 \%$ |
| Quality of collections | 4.14 | $39 \%$ | 4.14 | $37 \%$ | 4.33 | $50 \%$ | 4.30 | $50 \%$ | 4.16 | $40 \%$ |
| Quality of customer service | 4.18 | $41 \%$ | 4.27 | $46 \%$ | 4.55 | $64 \%$ | 4.41 | $55 \%$ | 4.24 | $45 \%$ |
| Inviting environment | 4.06 | $40 \%$ | 3.97 | $38 \%$ | 4.12 | $47 \%$ | 4.28 | $51 \%$ | 4.06 | $41 \%$ |
| Hours open | 3.96 | $38 \%$ | 3.49 | $23 \%$ | 4.00 | $35 \%$ | 3.93 | $35 \%$ | 3.85 | $34 \%$ |
| Ease of finding collections/services | 3.85 | $26 \%$ | 3.92 | $28 \%$ | 4.15 | $44 \%$ | 4.10 | $39 \%$ | 3.90 | $28 \%$ |

## 6. How would you rate this library on the following? Mean Scores.

|  | Computer <br> access | Place to <br> work | Collection <br> quality | Service <br> quality | Inviting <br> environment | Hours <br> open | Ease of <br> finding | Local <br> Question |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Allen North | 3.99 | 4.44 | 4.45 | 4.48 | 4.44 | 3.73 | 3.97 |  |
| Allen South | 3.97 | 4.53 | 4.43 | 4.31 | 4.40 | 3.69 | 3.95 |  |
| Suzzallo West | 3.91 | 4.46 | 4.49 | 4.37 | 4.46 | 3.59 | 3.95 |  |
| Suzzallo-Allen | 3.95 | 4.46 | 4.46 | 4.40 | 4.44 | 3.66 | 3.96 |  |
| Architecture | 3.82 | 3.97 | 3.93 | 4.24 | 3.64 | 3.26 | 3.64 | 3.70 |
| Art | 3.89 | 4.05 | 4.19 | 4.30 | 4.03 | 3.50 | 3.81 | 3.95 |
| Chemistry | 3.78 | 4.08 | 3.86 | 4.14 | 3.64 | 3.80 | 3.75 |  |
| Drama | 4.45 | 4.11 | 4.33 | 4.63 | 4.34 | 3.53 | 4.01 |  |
| East Asia | 3.92 | 4.24 | 4.07 | 4.27 | 4.25 | 3.47 | 3.69 | 3.91 |
| Engineering | 4.12 | 4.15 | 4.08 | 4.23 | 3.85 | 3.92 | 3.95 | 3.81 |
| Fish-Ocean | 4.36 | 4.53 | 4.43 | 4.53 | 4.09 | 4.09 | 4.22 | 3.72 |
| Foster Business | 3.89 | 4.33 | 4.03 | 4.20 | 4.27 | 3.67 | 3.79 |  |
| Health Sciences | 4.59 | 4.03 | 4.15 | 4.10 | 3.75 | 3.46 | 3.81 | 4.25 |
| Math Research | 4.08 | 3.74 | 4.23 | 4.64 | 4.18 | 3.61 | 4.46 | 4.24 |
| Music | 3.77 | 3.72 | 4.14 | 4.38 | 3.78 | 3.19 | 3.81 |  |
| OUGL | 4.26 | 4.27 | 3.86 | 4.02 | 3.72 | 4.47 | 3.90 |  |
| Physics-Astro | 3.78 | 4.48 | 4.08 | 4.37 | 4.54 | 3.49 | 3.99 |  |
| Social Work | 4.35 | 4.39 | 4.12 | 4.44 | 4.30 | 4.05 | 4.24 | 3.58 |

## 7. College/School Affiliation

|  | Undergrad |  | Grad |  | Faculty/Staff |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
|  | $\#$ | $\%$ | $\#$ | $\%$ | $\#$ | $\%$ |
| None given/no major | 505 | $24.2 \%$ | 116 | $16.0 \%$ | 72 | $42.9 \%$ |
| Architecture | 27 | $1.3 \%$ | 29 | $4.0 \%$ | 0 | 0 |
| Business | 127 | $6.1 \%$ | 29 | $4.0 \%$ | 0 | 0 |
| Education | 0 | 0 | 25 | $3.5 \%$ | 1 | $0.6 \%$ |
| Engineering | 114 | $5.5 \%$ | 49 | $6.8 \%$ | 5 | $3.0 \%$ |
| Forest Resources | 13 | $0.6 \%$ | 8 | $1.1 \%$ | 0 | 0 |
| Information | 7 | $0.3 \%$ | 13 | $1.8 \%$ | 1 | $0.6 \%$ |
| Ocean-Fisheries | 13 | $0.6 \%$ | 6 | $0.8 \%$ | 3 | $1.8 \%$ |
| Public Affairs | 1 | $0.0 \%$ | 9 | $1.2 \%$ | 0 | 0 |
| A\&S Fine Arts | 119 | $5.7 \%$ | 47 | $6.5 \%$ | 4 | $2.4 \%$ |
| A\&S Humanities | 155 | $7.4 \%$ | 63 | $8.7 \%$ | 9 | $5.4 \%$ |
| A\&S Social Science | 426 | $20.4 \%$ | 66 | $9.1 \%$ | 15 | $8.9 \%$ |
| A\&S Science | 458 | $21.9 \%$ | 54 | $7.5 \%$ | 16 | $9.5 \%$ |
| Interdisciplinary | 15 | $0.7 \%$ | 13 | $1.8 \%$ | 2 | $1.2 \%$ |
| Dentistry | 0 | 0 | 20 | $2.8 \%$ | 1 | $0.6 \%$ |
| Medicine | 20 | $1.0 \%$ | 50 | $6.9 \%$ | 30 | $17.9 \%$ |
| Nursing | 27 | $1.3 \%$ | 23 | $3.2 \%$ | 0 | 0 |
| Pharmacy | 1 | $0.0 \%$ | 39 | $5.4 \%$ | 1 | $0.6 \%$ |
| Public Health | 11 | $0.5 \%$ | 39 | $5.4 \%$ | 6 | $3.6 \%$ |
| Social Work | 10 | $0.5 \%$ | 21 | $2.9 \%$ | 2 | $1.2 \%$ |
| Tacoma/Bothell | 3 | $0.1 \%$ | 1 | $0.1 \%$ | 0 | 0 |
| Law | 0 | 0 | 2 | $0.3 \%$ | 0 | 0 |

COMMENTS (\% of comments by category of surveys writing comments

|  | \# Surveys with <br> comments | Computers | Facilities | Hours | Circ-Access | Equipment |
| :--- | ---: | ---: | ---: | ---: | :--- | :--- |
| Allen North | 213 | $39.9 \%$ | $38.5 \%$ | $35.2 \%$ |  |  |
| Allen South | 103 | $23.3 \%$ | $61.2 \%$ | $30.1 \%$ |  |  |
| Suzzallo West | 261 | $22.6 \%$ | $53.6 \%$ | $37.2 \%$ |  |  |
| Suzzallo-Allen | 577 | $29.1 \%$ | $49.4 \%$ | $35.2 \%$ |  |  |
| Architecture | 47 | $23.4 \%$ | $46.8 \%$ | $10.6 \%$ | $21.3 \%$ |  |
| Art | 65 | $36.9 \%$ | $38.5 \%$ | $21.5 \%$ |  |  |
| Chemistry | 53 | $43.4 \%$ | $77.4 \%$ | $5.7 \%$ |  |  |
| Drama | 34 | $38.2 \%$ | $14.7 \%$ | $29.4 \%$ |  |  |
| East Asia | 36 | $44.4 \%$ | $44.4 \%$ | $8.3 \%$ |  |  |
| Engineering | 105 | $32.4 \%$ | $74.3 \%$ | $9.5 \%$ |  |  |
| Fish-Ocean | 27 | $48.1 \%$ | $33.3 \%$ | $14.8 \%$ |  |  |
| Foster Business | 117 | $53.8 \%$ | $33.3 \%$ | $32.5 \%$ |  |  |
| Health Sciences | 132 | $21.2 \%$ | $75.6 \%$ | $25.8 \%$ |  |  |
| Math Research | 16 | $6.3 \%$ | $43.8 \%$ | $43.8 \%$ |  |  |
| Music | 49 | $26.5 \%$ | $53.1 \%$ | $34.7 \%$ |  | $22.4 \%$ |
| OUGL | 431 | $30.9 \%$ | $56.4 \%$ | $30.4 \%$ |  |  |
| Physics-Astro | 38 | $34.2 \%$ | $63.2 \%$ | $15.8 \%$ |  |  |
| Social Work | 50 | $80.0 \%$ | $48.0 \%$ | $26.0 \%$ |  |  |


|  | Computers | Application <br> Software | Printing | Facilities | Connectivity | Noise | Furniture |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Allen North | $39.9 \%$ |  |  | $38.5 \%$ | $17.1 \%$ | $28.0 \%$ | $20.7 \%$ |
| Allen South | $23.3 \%$ |  |  | $61.2 \%$ | $17.5 \%$ | $22.2 \%$ |  |
| Suzzallo West | $22.6 \%$ |  |  | $53.6 \%$ | $18.6 \%$ | $15.7 \%$ |  |
| Suzzallo-Allen | $29.1 \%$ |  |  | $49.4 \%$ | $17.9 \%$ | $20.7 \%$ |  |
| Architecture | $23.4 \%$ | $54.5 \%$ |  | $46.8 \%$ |  |  | $31.8 \%$ |
| Art | $36.9 \%$ | $29.2 \%$ |  | $38.5 \%$ |  |  | $20.0 \%$ |
| Chemistry | $43.4 \%$ | $52.2 \%$ |  | $77.4 \%$ | $29.3 \%$ |  | $22.0 \%$ |
| Drama | $38.2 \%$ |  | $92.3 \%$ | $14.7 \%$ |  |  |  |
| East Asia | $44.4 \%$ | $37.5 \%$ | $31.3 \%$ | $44.4 \%$ | $25.0 \%$ | $31.3 \%$ |  |
| Engineering | $32.4 \%$ |  |  | $74.3 \%$ | $26.9 \%$ |  | $15.4 \%$ |
| Fish-Ocean | $48.1 \%$ | $23.1 \%$ |  | $33.3 \%$ | $44.4 \%$ |  |  |
| Foster Business | $53.8 \%$ | $28.6 \%$ | $17.5 \%$ | $33.3 \%$ | $25.6 \%$ | $17.9 \%$ |  |
| Health Sciences | $21.2 \%$ |  | $46.4 \%$ | $75.6 \%$ |  |  |  |
| Math Research | $6.3 \%$ |  |  | $43.8 \%$ | $42.9 \%$ |  |  |
| Music | $26.5 \%$ |  | $69.2 \%$ | $53.1 \%$ | $23.1 \%$ |  |  |
| OUGL | $30.9 \%$ |  |  | $56.4 \%$ |  | $25.5 \%$ | $17.7 \%$ |
| Physics-Astro | $34.2 \%$ | $30.8 \%$ |  | $63.2 \%$ | $33.3 \%$ |  |  |
| Social Work | $80.0 \%$ | $37.5 \%$ | $32.5 \%$ | $48.0 \%$ | $41.7 \%$ |  |  |

