

1. User Groups

	Number	Percent	Percent UW only
Undergraduates	2304	59.4%	65.1%
Graduate Students	986	25.4%	27.8%
Faculty	251	6.5%	7.1%
Non-affiliated	312	8.0%	
Did not state	25	0.6%	

2a .Unit Users – All Units

(Percentage of total users in each unit from each group)

	Undergrad		Grad		Faculty/Staff		Other		Total	
	#	%	#	%	#	%	#	%	#	%
Allen North	221	52.7%	98	23.4%	27	6.4%	76	18.0%	422	10.9%
Allen South	199	68.8%	50	16.8%	27	9.1%	24	8.0%	300	7.7%
Architecture	37	36.6%	50	49.5%	7	6.9%	7	6.9%	101	2.6%
Art	87	82.1%	13	12.3%	1	0.9%	5	4.7%	106	2.7%
Chemistry	65	69.9%	19	20.4%	8	8.6%	1	1.1%	93	2.4%
Drama	44	75.9%	7	12.1%	0	0.0%	9	15.0%	60	1.5%
East Asia	30	54.5%	23	41.3%	2	3.6%	0	0.0%	55	1.4%
Engineering	65	44.8%	44	30.3%	10	6.9%	27	18.5%	146	3.8%
Fish-Ocean	23	46.9%	12	24.5%	12	24.5%	2	4.1%	49	1.3%
Forest Resources	26	50.0%	20	38.5%	1	1.9%	5	9.6%	52	1.3%
Foster Business	174	65.2%	73	27.3%	8	3.0%	12	4.5%	267	6.9%
Health Sciences	123	20.0%	359	58.5%	83	13.5%	54	8.7%	619	16.0%
Math Research	6	13.0%	20	43.5%	11	23.9%	9	19.6%	46	1.2%
Music (inc List Cent)	60	47.6%	50	39.7%	11	8.7%	5	4.0%	126	3.3%
OUGL	1091	84.9%	95	7.4%	26	2.0%	84	6.5%	1296	33.4%
Physics-Astronomy	27	55.1%	14	28.6%	7	14.3%	1	2.0%	49	1.3%
Social Work	27	30.0%	39	43.3%	9	10.0%	16	17.6%	91	2.3%

2b. Unit Users – OUGL And Suzzallo-Allen Units

Percentage of each group that used a specific location within the library visited (e.g. 68.7% of the undergraduates who were in OUGL marked that they had used the Computer Commons)

	Undergrad		Grad		Faculty/Staff		Other		Total	
	#	%	#	%	#	%	#	%	#	%
OUGL										
Computer Commons	750	68.7%	53	55.8%	3	11.5%	16	21.9%	822	64.0%
Media Center	231	21.2%	27	28.4%	9	34.6%	16	21.9%	283	22.0%
3 rd floor	370	33.9%	22	23.2%	6	23.1%	35	47.9%	433	33.7%
CoLabs	66	6.0%	8	8.4%	1	3.8%	13	17.8%	88	6.8%
Suzzallo-Allen										
Circulation	27	6.4%	26	17.6%	11	20.4%	9	9.6%	73	10.2%
Copy Center	24	5.7%	14	9.5%	2	3.7%	6	6.1%	46	6.4%
Gov Pubs	11	2.6%	3	2.0%	1	1.9%	3	3.2%	18	2.5%
Info Desk	54	12.9%	15	10.1%	5	9.3%	19	20.2%	93	13.0%
Maps	6	1.4%	3	2.0%	2	3.7%	6	6.4%	17	2.4%
MSCUA	11	2.6%	4	2.7%	3	5.6%	9	9.6%	27	3.8%
Microforms-News	19	4.5%	9	6.1%	3	5.6%	14	14.9%	46	6.3%
Natural Sciences	72	17.2%	28	18.9%	24	44.4%	13	13.8%	137	19.2%
Periodicals	52	12.2%	45	30.4%	10	18.5%	17	18.1%	124	17.3%
Reference	65	15.5%	18	12.2%	3	5.6%	25	26.6%	111	15.5%
Book Stacks	129	30.8%	70	47.3%	20	37.0%	40	42.6%	259	36.2%

3. College/School Affiliation

	Undergrad		Grad		Faculty/Staff	
	#	%	#	%	#	%
None given/no major	590	25.6%	192	19.5%	84	33.6%
Architecture	32	1.4%	48	4.9%	5	2.0%
Business	205	8.9%	55	5.6%	2	0.8%
Education	0	0.0%	12	1.2%	2	0.8%
Engineering	150	6.5%	47	4.8%	7	2.8%
Forest Resources	25	1.1%	14	1.4%	1	0.4%
Information	4	0.2%	21	2.1%	1	0.4%
Ocean-Fisheries	11	0.5%	5	0.5%	10	4.0%
A&S Fine Arts	198	8.6%	62	6.3%	5	2.0%
A&S Humanities	153	6.6%	64	6.5%	8	3.2%
A&S Social Science	391	17.0%	49	5.0%	11	4.4%
A&S Science	416	18.0%	64	6.5%	33	13.2%
Dentistry	1	0.0%	26	2.6%	3	1.2%
Medicine	25	1.1%	117	11.9%	49	19.6%
Nursing	42	1.8%	26	2.6%	3	1.2%
Pharmacy	0	0.0%	73	7.4%	4	1.6%
Public Health	8	0.3%	55	5.6%	13	5.2%
Social Work	21	0.9%	30	3.0%	7	2.8%

	Primary Departments	None Given	A&S Arts	A&S Hum	A&S Sci	A&S Soc
Allen North		38.2%	2.8%	14.9%	7.6%	22.5%
Allen South		32.7%	2.3%	5.0%	22.3%	14.7%
Architecture	66.3%	20.8%				
Art	63.2%	19.8%				
Chemistry	44.1%	16.1%				
Drama	56.7%	25.0%				
East Asia	30.9%	30.9%				
Engineering	52.1%	34.3%				
Fish-Ocean	44.9%	28.6%				
Forest Resources	42.3%	23.1%				
Foster Business	58.4%	18.3%				
Health Sciences	61.6%	26.2%				
Math Research	45.7%	39.1%				
Music	63.5%	28.8%				
OUGL		36.6%	4.0%	7.4%	17.0%	17.8%
Physics	53.1%	18.4%				
Social Work	54.9%	33.0%				

4. What Did You Do In This Library Today?

	Undergrads	Grads	Faculty/Staff	Other	Total
Ask for Help	9.3%	14.9%	19.2%	17.6%	12.0%
Looked for/used library material	21.8%	44.4%	59.6%	53.5%	32.6%
Borrowed/returned material	11.2%	27.5%	23.6%	15.4%	15.3%
Photocopied	18.1%	26.3%	25.2%	22.4%	21.0%
Studied/worked individually	58.5%	49.1%	19.6%	39.1%	52.0%
Studied/worked in groups	13.1%	13.3%	2.0%	7.1%	12.0%
Used a computer	63.6%	58.0%	35.2%	37.8%	58.2%
Used a printer	16.1%	14.9%	2.0%	6.4%	14.1%

	Ask for help	Look for Lib Mat	Borrow/ Return	Copy	Work alone	Work in Groups	Use a computer	Use a printer
Allen North	14.9%	46.4%	20.6%	16.1%	51.4%	3.3%	51.2%	6.2%
Allen South	10.0%	33.0%	15.7%	13.0%	67.7%	4.7%	35.0%	1.3%
Architecture	25.7%	48.5%	29.7%	27.7%	30.7%	1.0%	34.7%	3.0%
Art	14.2%	58.5%	27.4%	15.1%	33.0%	2.8%	53.8%	4.7%
Chemistry	18.3%	33.3%	11.8%	30.1%	54.8%	7.5%	64.5%	7.5%
Drama	20.0%	30.0%	21.7%	15.0%	26.7%	1.7%	45.0%	15.0%
East Asia	23.6%	58.2%	29.1%	16.4%	63.6%	5.5%	45.5%	1.8%
Engineering	6.8%	43.2%	17.1%	17.8%	15.8%	41.1%	7.5%	3.4%
Fish-Ocean	24.5%	63.3%	30.6%	24.5%	34.7%	8.2%	44.9%	10.2%
Forest Resources	19.2%	51.9%	25.0%	30.8%	38.5%	9.6%	48.1%	15.4%
Foster Business	10.5%	20.2%	9.0%	16.1%	70.0%	26.6%	53.2%	7.1%
Health Sciences	9.0%	39.9%	7.1%	34.7%	46.7%	17.4%	75.8%	22.9%
Math Research	19.6%	73.9%	41.3%	13.0%	37.0%	0.0%	23.9%	0.0%
Music (inc List Cent)	25.4%	42.1%	28.6%	17.5%	34.9%	0.0%	48.4%	1.7%
OUGL	8.1%	15.2%	11.0%	18.3%	58.1%	12.4%	70.9%	23.1%
Physics-Astronomy	10.2%	46.9%	20.4%	26.5%	61.2%	10.2%	42.9%	2.0%
Social Work	29.7%	50.5%	31.9%	31.9%	47.3%	9.9%	58.2%	8.8%

5. Why Did You Come to This Library Today?

	Undergrads	Grads	Faculty/Staff	Other	Total
Convenient location	73.0%	65.1%	56.4%	45.2%	67.7%
Feel comfortable here	52.7%	42.6%	30.8%	38.5%	47.5%
Specific item or collection here	22.5%	43.9%	59.6%	47.4%	32.4%
Referred	1.6%	0.9%	0.4%	4.5%	1.6%
Use online library resources	11.6%	21.0%	12.8%	17.9%	14.6%
Came with/to meet someone else	15.2%	12.0%	2.0%	10.3%	13.1%
Do library work for someone else	2.2%	2.8%	2.8%	4.2%	2.5%
Specific service/assistance	6.3%	7.4%	8.4%	6.1%	6.7%
Specific equipment	30.7%	26.2%	10.4%	13.1%	26.8%

	Location	Comfort	Collections	Use Online	With someone	Work for other	Specific service	Specific equip
Allen North	56.9%	55.5%	38.9%	16.4%	5.5%	1.9%	7.6%	14.5%
Allen South	64.7%	62.7%	29.0%	7.3%	7.7%	0.7%	1.0%	9.7%
Architecture	54.5%	22.8%	63.4%	9.9%	3.0%	1.0%	4.0%	9.9%
Art	66.0%	47.2%	60.4%	10.4%	5.7%	0.9%	9.4%	11.3%
Chemistry	72.0%	34.4%	36.6%	16.1%	5.4%	0.0%	2.2%	23.7%
Drama	63.3%	48.3%	46.7%	3.3%	6.7%	3.3%	8.3%	16.7%
East Asia	60.0%	56.4%	61.8%	10.9%	5.5%	3.6%	12.7%	9.1%
Engineering	63.0%	36.3%	41.8%	9.6%	11.0%	6.2%	6.2%	11.0%
Fish-Ocean	53.1%	28.6%	69.4%	10.2%	0.0%	2.0%	5.1%	6.1%
Forest Resources	63.5%	42.3%	57.7%	19.2%	11.5%	3.8%	5.8%	17.3%
Foster Business	77.2%	63.7%	20.6%	13.9%	19.5%	1.9%	7.1%	19.9%
Health Sciences	71.9%	41.7%	34.9%	26.3%	16.6%	4.2%	4.5%	32.3%
Math Research	47.8%	23.9%	69.6%	13.0%	2.2%	0.0%	6.5%	42.2%
Music (inc List Cent)	54.8%	23.0%	54.0%	14.3%	5.6%	0.0%	15.9%	6.5%
OUGL	71.5%	47.2%	16.4%	11.7%	18.7%	2.5%	7.3%	42.2%
Physics-Astronomy	69.4%	55.1%	46.9%	8.2%	4.1%	2.0%	2.0%	10.2%
Social Work	75.5%	64.8%	47.3%	23.1%	15.4%	7.7%	16.5%	23.1%

6.How Often Do You Use This Library?

	Undergrads	Grads	Faculty/Staff	Other	Total
More than once per week	71.1%	74.6%	51.8%	34.3%	67.7%
Weekly	16.3%	14.8%	25.3%	22.8%	17.1%
Monthly	5.3%	5.2%	12.0%	8.7%	6.0%
Less often	5.1%	3.9%	9.6%	13.8%	6.3%
First time here	2.0%	1.4%	1.2%	14.1%	2.8%

7. When Do You Generally Use This Library?

	Undergrads	Grads	Faculty/Staff	Other	Total
Weekday daytime	84.0%	88.3%	88.4%	50.3%	82.7%
Weekday evening	37.8%	34.6%	27.0%	22.0%	35.0%
Weekends	23.3%	41.3%	26.8%	45.8%	29.9%

	>Weekly	Weekly	Monthly	Less often	1 st time here	Daytime	Evening	Weekend
Allen North	60.1%	21.6%	5.7%	9.3%	3.3%	80.3%	25.8%	42.7%
Allen South	61.2%	19.4%	7.4%	9.7%	2.3%	85.8%	30.7%	31.7%
Architecture	61.4%	17.8%	6.9%	6.9%	6.9%	79.2%	32.7%	39.6%
Art	62.3%	18.9%	6.6%	4.7%	7.5%	86.8%	23.6%	20.8%
Chemistry	58.1%	18.3%	5.4%	12.9%	5.4%	86.0%	18.3%	17.2%
Drama	65.0%	5.0%	8.3%	6.7%	15.0%	86.7%	8.3%	21.7%
East Asia	63.6%	14.5%	12.7%	7.3%	1.8%	89.1%	27.3%	43.6%
Engineering	51.4%	24.0%	9.6%	8.2%	6.8%	84.9%	28.8%	28.1%
Fish-Ocean	38.8%	26.5%	12.2%	10.2%	12.2%	85.7%	8.2%	16.3%
Forest Resources	48.1%	19.2%	15.4%	11.5%	5.8%	88.5%	23.1%	17.3%
Foster Business	70.0%	13.9%	9.4%	6.0%	0.7%	79.8%	40.4%	37.5%
Health Sciences	74.8%	13.4%	5.3%	4.8%	1.6%	91.3%	28.8%	34.6%
Math Research	54.3%	17.4%	6.5%	6.5%	15.2%	78.3%	23.9%	39.1%
Music (inc List Cent)	66.7%	16.7%	7.1%	4.8%	4.8%	88.1%	19.8%	31.0%
OUGL	75.3%	15.5%	4.0%	4.0%	0.8%	77.6%	48.6%	21.8%
Physics-Astronomy	54.2%	31.3%	4.2%	6.3%	4.2%	91.8%	28.6%	22.4%
Social Work	61.5%	20.9%	7.4%	9.7%	2.3%	76.9%	35.2%	51.6%

8.Are There Times When You Would Like To Use This Library But It Is Not Open?

	Undergrads	Grads	Faculty/Staff	Other	Total
Weekday evenings	6.2%	10.8%	3.2%	3.2%	6.9%
Friday evening	9.1%	6.7%	2.4%	5.4%	7.8%
Saturday and/or Sunday morning	6.2%	9.7%	3.6%	4.8%	6.8%
Saturday and/or Sunday evening	11.9%	12.0%	2.8%	9.0%	11.1%
Interim periods	0.6%	1.1%	2.0%	3.5%	1.0%
Other	1.6%	2.9%	0.8%	2.2%	2.0%

	Weekday evening	Friday evening	Sat/Sun morning	Sat/Sun evening	Interim	Other
Allen North	9.2%	7.6%	7.3%	13.3%	2.8%	2.4%
Allen South	10.7%	5.2%	6.3%	10.7%	1.4%	2.0%
Architecture	9.9%	1.0%	20.8%	22.8%	0.0%	4.0%
Art	6.6%	1.9%	10.4%	10.4%	0.0%	0.0%
Chemistry	1.1%	3.2%	4.3%	6.5%	0.0%	2.2%
Drama	25.0%	1.7%	0.0%	6.7%	3.3%	13.3%*
East Asia	18.2%	5.5%	5.5%	5.5%	0.0%	0.0%
Engineering	7.5%	4.8%	4.1%	3.5%	3.4%	3.4%
Fish-Ocean	2.0%	4.1%	8.2%	2.0%	0.0%	0.0%
Forest Resources	3.8%	0.0%	3.8%	3.8%	0.0%	0.0%
Foster Business	14.6%	6.7%	13.5%	15.4%	0.0%	1.9%
Health Sciences	12.9%	3.6%	3.7%	6.0%	0.0%	1.8%
Math Research	2.2%	0.0%	0.0%	0.0%	0.0%	13.0%*
Music (inc List Cent)	7.9%	7.9%	12.7%	11.9%	0.0%	1.6%
OUGL	0.0%	13.6%	6.9%	14.4%	1.1%	0.6%
Physics-Astronomy	12.2%	2.0%	2.0%	0.0%	0.0%	12.2%*
Social Work	3.3%	5.5%	7.7%	8.8%	1.1%	1.1%

*Includes Saturday when unit is closed

9.What Is Or Would Be Important To Your Use Of This Library?

	Undergrads	Grads	Faculty/Staff	Other	Total
Convenient location	77.0%	71.5%	68.4%	53.5%	73.1%
Computers with email access	75.6%	65.0%	36.4%	25.0%	67.3%
Books, journals, collections	54.8%	76.7%	81.6%	67.3%	63.1%
Reference assistance	41.7%	48.5%	43.2%	34.3%	43.0%
Place to work individually	67.4%	56.9%	32.4%	41.0%	60.3%
Quiet place to work	75.2%	66.0%	46.2%	50.3%	68.9%
Copiers	62.0%	50.8%	43.1%	44.2%	57.1%
Comfortable/ inviting environment	60.9%	55.2%	41.2%	39.7%	56.4%
Computers with Web access	73.5%	64.7%	44.4%	50.6%	67.5%
Course reserves	39.3%	44.9%	20.8%	10.9%	37.1%
Computers with applicat. software	48.1%	38.6%	15.6%	13.5%	41.0%
Place for group work	43.7%	36.4%	6.0%	12.5%	36.9%
Printers	46.3%	40.8%	19.2%	25.0%	41.4%

	Location	E-mail	Collect	Ref Assist	Work alone	Work in Groups	Soft-Ware	Printer
Allen North	65.4%	57.8%	71.3%	49.8%	61.4%	20.9%	29.9%	30.3%
Allen South	70.7%	55.3%	54.0%	34.7%	71.0%	18.7%	23.7%	25.7%
Architecture	65.3%	33.7%	79.2%	51.5%	45.5%	16.8%	19.8%	24.8%
Art	78.3%	66.0%	84.9%	50.9%	53.8%	16.0%	24.5%	33.0%
Chemistry	67.7%	57.0%	44.1%	34.4%	53.8%	17.2%	29.0%	33.3%
Drama	70.0%	63.3%	81.7%	58.3%	40.0%	13.3%	28.3%	38.3%
East Asia	63.6%	43.6%	72.7%	41.8%	56.4%	10.9%	23.6%	14.5%
Engineering	65.8%	45.9%	61.0%	30.1%	50.7%	21.2%	12.3%	19.2%
Fish-Ocean	67.3%	55.1%	87.8%	65.3%	49.0%	14.3%	36.7%	36.7%
Forest Resources	61.5%	59.6%	82.7%	46.2%	53.8%	26.9%	26.9%	36.5%
Foster Business	77.9%	76.4%	52.4%	46.1%	73.8%	62.5%	47.9%	43.1%
Health Sciences	76.1%	74.6%	79.6%	46.7%	56.2%	46.8%	48.0%	54.3%
Math Research	56.5%	15.2%	73.9%	37.0%	37.0%	0.0%	4.3%	13.0%
Music (inc List Cent)	72.2%	49.2%	60.3%	38.9%	31.7%	10.3%	13.5%	17.5%
OUGL	75.3%	79.1%	50.3%	38.3%	64.4%	49.2%	57.9%	53.0%
Physics-Astronomy	77.6%	34.7%	67.3%	32.7%	65.3%	14.3%	12.2%	18.4%
Social Work	87.9%	76.9%	81.3%	67.0%	59.3%	52.7%	37.4%	34.1%