

IN-LIBRARY USE SURVEY 2008 BOTHELL/CASCADIA LIBRARY/MEDIA Date _____ Survey No. _____

Please take a few minutes to complete this survey **BEFORE** you leave and help us evaluate library services. Drop the survey off in any of the boxes marked "library survey". Thank you.

Which library or media center areas did you visit or use today? (Please check all that apply)

- a. ___ Group Study Rooms
- b. ___ 1st floor Info Commons/Computers
- c. ___ First Floor Study areas
- d. ___ Third Floor Book Collection/Stacks
- e. ___ Reading Room
- f. ___ Library Computer Classrooms
- g. ___ UWB Education Classroom
- h. ___ CCC Computer Classrooms
- i. ___ Media Center
- j. ___ Multimedia Studio
- k. ___ Presentation Practice Room
- l. ___ Media Viewing/Listening Stations
- m. ___ Visual Resources Dept.
- n. ___ Microform Viewing Stations
- o. ___ Other (please specify)

1. What did you do in this library and media center today? (Please check all that apply)

- a. ___ Asked library staff for assistance
- b. ___ Looked for books, journals or other library items
- c. ___ Used course reserves
- d. ___ Borrowed or returned material
- e. ___ Made photocopies
- f. ___ Looked for videos
- g. ___ Asked Media staff for assistance
- h. ___ Studied individually or did own work
- i. ___ Studied or worked in a group
- j. ___ Used a library computer
- k. ___ Used personal laptop or computing device
- l. ___ Met friends/someone else
- m. ___ Printed from computer
- n. ___ Other (please specify)

2. How often do you visit this library and media center in person? (Please check the most appropriate category)

- 4 or more times per week 2-3 times per week Weekly Monthly Less often This is my first time here

3. How important are the following services to you in this library and media center?

	Very Important			Not important	
Library computers	5	4	3	2	1
Assistance from library staff	5	4	3	2	1
Access to on-site collections	5	4	3	2	1
Access to online library resources	5	4	3	2	1
Place to work individually	5	4	3	2	1
Place to work in groups	5	4	3	2	1
Application software on library computers (ex: Word, Excel)	5	4	3	2	1
Electrical outlets by seating areas	5	4	3	2	1
Multimedia Studio	5	4	3	2	1
Presentation Practice Room	5	4	3	2	1

4. How would you rate this library and media center on the following?

	Excellent					Poor	Not applicable
Access to computers	5	4	3	2	1	0	0
Space where I can work on my own	5	4	3	2	1	0	0
Space where I can work with groups	5	4	3	2	1	0	0
Quality of collections	5	4	3	2	1	0	0
Quality of customer service	5	4	3	2	1	0	0
Ease of finding collections and services	5	4	3	2	1	0	0
Hours open	5	4	3	2	1	0	0
Directional signs	5	4	3	2	1	0	0
Access to Media equipment (ex: Cameras, Camcorders)	5	4	3	2	1	0	0

5. Who are you? (Check one category that best applies to your visit today)

- ___ UWB undergraduate student ___ UWB graduate student ___ UWB Faculty/staff
- ___ CCC undergraduate student Department _____ ___ CCC Faculty/staff
- Major _____ Department _____
- ___ Student at other college ___ Instructor or staff at other school ___ Businessperson/professional
- ___ K-12 student ___ General public ___ Other (please specify)

6. Briefly list what we can do to make this library better for you. Include any other comments here or on back.