

SPRING 2007 UW BOTHELL UNDERGRAD STUDENT LIBRARY USE SURVEY

10 Sept 2007

195 Respondents (13.5% response rate)

ALL RESPONSES IN PERCENT (%) UNLESS OTHERWISE NOTED

1A. Respondents by Primary Major

	2007%	2007#
Business	31.8	62
Computing and Software Systems	10.3	20
Education	2.6	5
Interdisciplinary Studies	38.5	75
Nursing	11.3	22
Other	2.1	4
No major	3.6	7
TOTAL		195

1B. Respondents by Year in School

	2007 Respondents	2007 Population
Frosh	6.7	8.6
Sophomore	1.0	3.3
Junior	41.0	37.5
Senior	45.6	42.9
5 th Year	4.1	7.6
Other	1.5	

2. Have you used the UW Libraries (including UW Bothell) services or collections (either in-person or remotely) during this academic year?

Yes	99.5
No	0.5

3. How frequently do you use the following methods to visit or access the UW Libraries?

Method	Weekly+	Weekly	Monthly	Qtrly	Less Often	No Reply
Visit UW Bothell Library in person	28.7	28.7	22.1	13.8	6.2	0.5
Visit UW Seattle libraries in person	1.5	3.6	9.7	7.7	73.3	4.1
Use computer not in library	35.9	35.4	14.4	7.7	4.6	2.1

4. When you visit the UW Bothell Campus Library and Media Center IN PERSON how often do you do the following activities listed?

Activity	Weekly+	Weekly	Monthly	Qtrly	Less often	No reply
Look for a print journal article	9.7	12.3	12.9	19.0	38.5	2.6
Look for a book	5.1	10.3	21.0	33.8	27.2	2.6
Consult library staff	7.2	11.8	23.1	31.8	24.1	2.7
Photocopy	3.6	8.7	14.4	21.5	48.2	3.6
Print	13.8	15.9	13.3	18.5	35.9	2.6
Use lib computers to find info for coursework	24.6	19.5	14.9	17.4	21.0	2.6
Use lib computers for other purposes	16.4	14.4	11.8	14.9	39.0	3.6
Bring own equip and use wireless connection	25.6	9.7	15.4	7.2	39.0	3.1
Use as place to do individual work	29.7	19.5	15.9	13.8	19.0	2.1
Use as place to do group work	12.8	18.5	23.6	27.7	15.9	1.5
Use media collections (videos, DVDs)	2.1	3.6	10.8	25.1	55.4	3.1
Use media equipment (camcorders, cameras)	2.1	1.5	4.6	19.5	69.7	2.6

5. Select the UW Libraries you use on a regular basis.

UW Bothell	95.4				
Architecture		Fish-Ocean		OUGL Undergraduate	14.9
Art	1.0	Foster Business	3.6	Physics-Astron	
Chemistry		Health Sciences	1.5	Social Work	0.5
Drama		Law	3.1	Suzzallo-Allen	13.3
East Asia		Mathematics	0.5	UW Tacoma	
Engineering	1.0	Music			

6. What sources do you consult when you need information on a research topic?

	Usually			Not at all		No Reply	Mean
UW Libraries catalog	37.9	17.4	17.4	9.2	14.4	3.6	3.57
Summit (catalog for NW academic libraries)	11.8	9.7	11.8	17.4	45.1	4.1	2.22
Libraries provided article index (Proquest, JSTOR)	65.6	15.4	6.2	4.1	4.6	4.1	4.39
Other UW Libraries Web sites	35.9	23.6	16.4	7.7	13.3	3.1	3.63
Open internet search on Google etc.	59.0	17.9	16.3	7.7	3.1	1.0	4.23
Library course-specific online research guides	34.9	25.6	17.4	8.7	9.2	4.1	3.71
Faculty or other students	18.5	17.9	24.6	25.1	10.8	3.1	3.08
Librarians	14.4	11.8	25.6	27.7	17.4	3.1	2.77
Library assistance through Q&A Live, chat, email	1.5	4.1	9.2	17.3	68.2	4.6	1.52
Digitized collections or images	6.2	6.7	9.7	24.1	49.2	4.1	1.92
Subject encyclopedias (print or online)	11.8	11.8	20.0	21.0	31.3	4.1	2.50

7. Does the UW Bothell Campus Library and Media Center have the books and films you need for your academic work?

Usually		Rarely		NA/No Reply	Mean
5	4	3	2	1	0
34.9	33.1	21.7	7.8	2.4	(14.9)

If the book isn't available or not on the shelf in the UW Bothell Campus Library and Media Center, what do you do?

Activity	Usually		Rarely/Never			No Reply	Mean
	5	4	3	2	1		
Place hold on the book for it to be recalled	29.8	17.4	10.7	7.9	34.3	(8.7)	3.01
Borrow it from UW Seattle or UW Tacoma libraries	33.0	12.3	11.7	9.5	33.5	(8.2)	3.02
Request through Interlibrary loan or Summit	26.7	8.0	9.5	5.7	51.1	(9.7)	2.53
Request the Libraries purchase	1.1	0.6	3.4	8.0	86.9	(9.7)	1.21
Purchase on my own	12.2	7.2	13.8	18.2	48.6	(7.2)	2.16
Borrow from the instructor or other students	6.7	9.5	17.3	15.6	50.8	(8.2)	2.06
Find another book to use	20.4	21.5	23.8	10.5	23.8	(7.2)	3.04

8. How easy does the UW Bothell Campus Library and Media Center make it for you to:

Activity	Very Easy			Not Easy		NA / No reply	Mean
	5	4	3	2	1		
Use the UW Libraries catalog to find items	48.0	32.6	17.7	1.7		(10.3)	4.27
Find a book in the UW Bothell Library	43.5	30.4	12.0	3.0	1.2	(13.6)	4.12
Request a book not available at UW Bothell	46.3	29.3	18.4	4.8	1.4	(24.6)	4.14
Find the full-text of a journal article	37.4	30.2	25.1	5.0	2.2	(8.2)	3.96
Access UW restricted resources from off-campus	58.7	25.0	12.5	2.2	1.6	(5.7)	4.37
Find media items (music, film, images)	28.1	30.6	28.1	12.4	0.8	(38.0)	3.73

9. How important was it to do each of the following in your courses during this academic year?

Activity	Very important			Not important		No Reply	Mean
	5	4	3	2	1		
Identify/refine research topics	61.5	24.1	6.7	1.0	3.1	3.6	4.45
Find information <i>in the library</i> (print/online)	59.0	23.6	7.2	3.6	3.1	3.6	4.37
Find information <i>on the Web</i>	52.8	16.9	17.9	5.6	3.1	3.6	4.15
Evaluate information sources critically	64.1	21.5	7.2	0.5	2.1	4.6	4.52
Provide correct citations for sources used	76.4	14.9	3.1	0.5	2.1	3.1	4.68
Find scholarly resources	71.8	16.9	3.6	0.5	2.1	5.1	4.64

10. How useful did you find the following for completing your course work:

Service	Very useful			Not useful		NA / No reply	Mean
	5	4	3	2	1		
Library course-specific online research guides	54.4	25.7	14.6	3.5	1.8	(12.3)	4.27
Librarian research assistance	44.4	23.6	22.2	9.0	0.7	(26.2)	4.02
Librarian class presentation or workshop	35.0	25.9	18.9	11.2	9.1	(26.6)	3.66
Library assistance (in-person, Web etc.)	47.9	24.0	17.8	8.9	1.4	(25.1)	4.08
Course reserves (ERES, books, films)	69.7	19.1	9.6	1.1	0.6	(8.7)	4.56
Campus Media Center assistance	38.1	30.1	24.8	6.2	0.9	(42.0)	3.98

11. Please indicate your satisfaction with these library services

Service	High			Low		No Reply / Don't Use	Mean
	5	4	3	2	1		
Course reserves	67.8	22.0	9.0	1.1		(9.3)	4.56
Librarian class presentation or workshop	42.6	25.7	20.9	5.4	5.4	(24.1)	3.95
Staff assistance (in library or remotely)	51.9	30.6	13.1	3.1	1.3	(18.0)	4.29
Photocopy in library	34.2	21.1	22.8	12.3	9.6	(41.5)	3.58
Printing in library	34.6	23.8	16.2	14.6	10.8	(33.3)	3.57
ILL Books/Article delivery (non-UW lib)	40.0	26.0	19.0	8.0	7.0	(48.7)	3.84
Delivery time for items from other UW Lib	40.7	39.0	11.9	5.9	2.5	(39.5)	4.09
Individual work space in libraries	56.7	28.1	9.9	2.9	2.3	(12.3)	4.34
Group work space in libraries	62.9	26.3	6.0	4.2	0.6	(14.4)	4.47
Library computers functionality	61.5	30.7	6.4	1.9		(20.0)	4.51
Access to library computers	66.5	27.3	3.7	1.9	0.6	(17.5)	4.57
Media equipment (camcorders, dig cameras)	45.8	32.5	12.0	6.0	3.6	(57.4)	4.11
Media collection (videos, DVDs)	42.5	28.7	20.7	3.4	4.6	(55.4)	4.01
Library Web sites	52.3	31.4	12.8	2.3	1.2	(11.8)	4.31

12. Which of these services would be of most use to you? Please mark up to 3 below.

Service	2007
Podcasting and streaming media	15.9
Online library research tutorials	49.7
Expanded consultation services on finding and evaluating scholarly sources	38.5
More group work and presentation practice spaces	18.5
Support in managing your information and references (e.g. EndNote, RefWorks)	36.4
Videoconferencing	5.6
More computer and media-equipped group study rooms	20.0
Training on multimedia hardware and software	29.2

13. How satisfied are you with the UW Bothell Campus Library and Media Center?

	Very satisfied			Not satisfied		Mean
	5	4	3	2	1	
Library services	62.8	31.4	4.2	1.6		4.55
Library collections and info resources	48.4	37.9	10.5	2.1	1.1	4.31
Campus Media Center services	44.8	38.1	14.9	0.6	1.7	4.24
Overall Library satisfaction level	52.4	41.8	4.8	1.1		4.46