



Library Directions/ A Newsletter of the University of Washington Libraries

Volume 6

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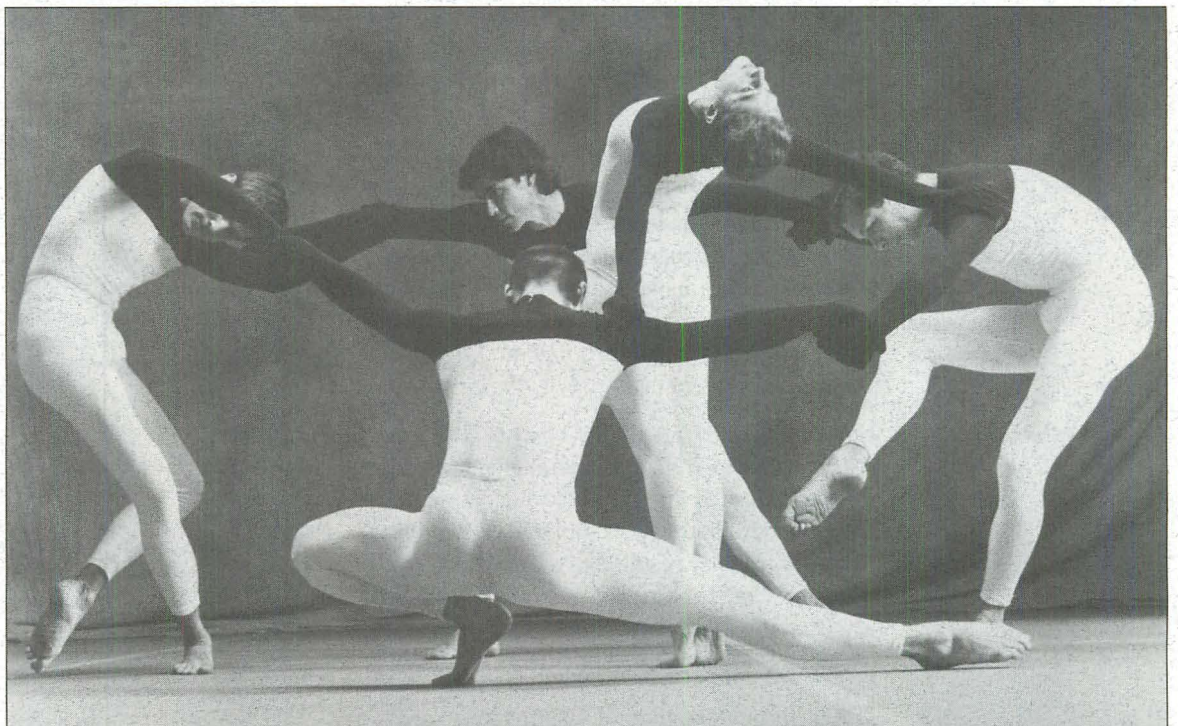
Allen Innovation Awards Granted

The University of Washington Libraries has awarded the first Kenneth S. Allen Endowment Innovation Awards to four creative projects. Designed to support exceptional ideas and concepts that move the UW Libraries beyond the routine, these awards feature collaboration between a Libraries staff member and a faculty member, student, or non-Libraries staff member.

- Paul Tobin, Meany Hall, and Elizabeth Fugate, Drama Library, received funding to purchase Merce Cunningham dance videos; to acquire and demonstrate LifeForms software which will support choreography design during a UW residency by Cunningham in April and May 1995; and to help sponsor an event by the visiting Cunningham company.
- Gunter Krümme and Timothy Nyerges, Geography, and Anne Zald, Reference and Research Services, will use their award to develop electronic library resources for upper-division geography courses. The collaboration

will support geography students working in groups to develop World Wide Web resources describing social and economic conditions of Washington state counties.

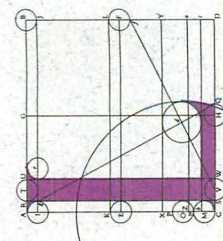
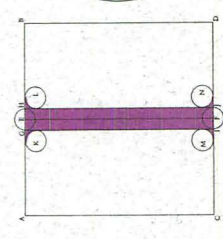
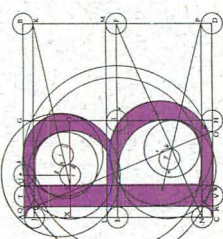
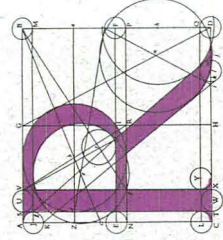
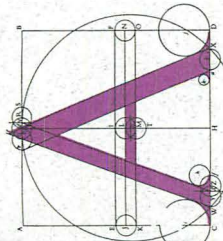
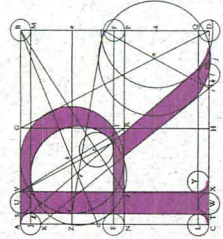
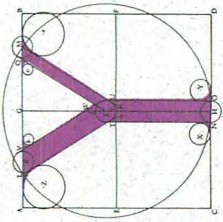
- Blake Hannaford, Electrical Engineering, and Dorothy Smith, Research Express, will extend haptic exploration (human sensory-motor activity associated with recognizing and classifying objects by feeling and manipulating them with the fingers) to interaction with bibliographic databases. They will develop a prototype electronic haptic interface for searching.
- Paul Remley, English, and Helene Williams, Reference and Research Services, will complete and implement an online, comprehensive guide to post-classical and medieval literary works, including texts, manuscripts, and secondary scholarship on these works. They will employ hypertextual links to aid ad-hoc searching by both novice and advanced users.



Beach Birds (1991), Merce Cunningham Dance Company

Copyright: Michael O'Neill

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UW Libraries Transforms Services

Steve Hiller, Science Libraries

The University of Washington Libraries is in the midst of a transition to an electronic library. During the past decade, the Libraries has added services that allow users, from their own desktops, to view library holdings in our catalog, search a wide range of bibliographic databases, and request and receive a variety of services electronically. Users can look up a book, place a hold, request a renewal, find an article, and locate a journal without leaving their homes or offices.

While the Libraries remains an important physical place for users, especially students, and print-based materials continue to be an essential part of the Libraries, the array of information resources in electronic formats available to a desktop computer is increasing. Electronic journals and newsletters, dictionaries and encyclopedias, indexes and catalogs are all becoming available both from local networks and through Internet connections.

In addition to the ability to search catalogs and indexes from their desktops, Libraries users have a range of services available to them from remote locations. Users may renew materials and place holds at any circulation desk, by phone, and e-mail. An automated renewal form is now on the Libraries Web page (<http://www.lib.washington.edu/libinfo/renewme.html>).

Circulation notices such as overdue reminders can be sent to personal e-mail addresses. Interlibrary loan requests can be made via e-mail at borrowme@u.washington.edu, and reference assistance is available by phone or e-mail. Also, an expanding Web page offers easy connections to a variety of services and information (<http://www.lib.washington.edu/>).

UW faculty and students are ready for this transition. A recent survey of faculty and students revealed that they are connected to the electronic world through computers in their offices, homes, labs, and the Libraries. Survey results show that while 70% of faculty use the Libraries at least weekly, much of that use is taking place from office or home:

- 60% from an office computer
- 40% through a physical visit to the library
- 25% from a home computer

Many faculty indicated they use more than one means of access.

Graduate students, and to a lesser degree undergraduates, also make extensive use of networked computing and information resources outside the library walls. When asked to choose their top priorities from a list of 12 choices, faculty and students all chose as top priority the provision of electronic services and resources:

- Delivering full text documents to their computers
- Networking more bibliographic databases
- Providing reserve items electronically
- Adding more library computers

The UW Libraries Strategic Plan for 1995-1996 reinforces this move to electronic access and lays out objectives that will move the organization further toward this goal. At the heart of this effort is the vision of the user-centered library. (See the Libraries Vision Statement.) Users need library services and access to materials when the Libraries are closed; the ability to request assistance and materials according to their own schedules (not just during the hours the Libraries are open and staffed); and access to information not held by the Libraries. Remote electronic access helps meet these needs.

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UW Libraries Strategic Planning

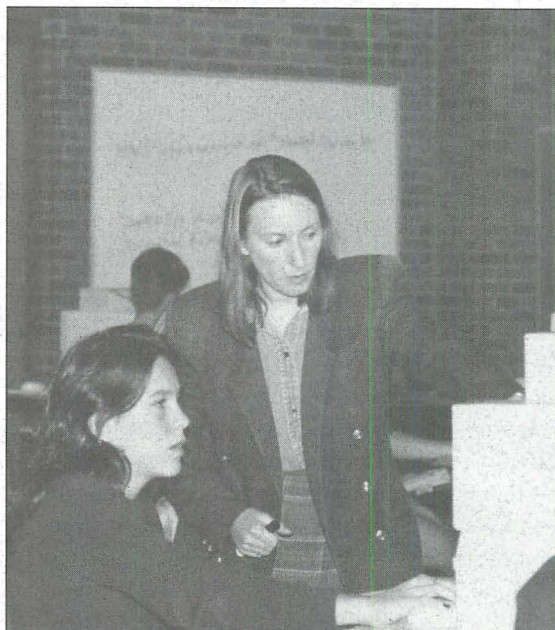
Betty G. Bengtson, Director of University Libraries

The UW Libraries created its first strategic plan in 1991. Initiatives launched under that first plan resulted in the progress we have made in building an electronic library, providing new services, improving facilities, and strengthening staff skills.

In 1994, the Libraries Executive Committee and managers from throughout the Libraries met to reconfirm the vision and mission of the UW Libraries and to discuss critical issues which confront the Libraries. Issues identified included constrained budgets, increasingly expensive library materials, increased demands for library services, the need for a competitive salary structure for librarians, the growth of the electronic library, the replacement of computing equipment, and necessary changes in Libraries organizational structure to reflect new operating relationships and service requirements. The Libraries Strategic Plan for 1995-99 was finalized in March of this year and reviewed with the Faculty Council on University Libraries this spring.

The 1995-99 plan sets five goals for the Libraries: enhancing services to library users; expanding access, retrieval and delivery of information resources; strengthening human resources within the Libraries; providing an effective organizational structure; and improving facilities for users, staff and collections. Permeating the plan is a focus on the library user, on the use of technology to meet user needs, and on collaboration and partnerships with other university groups to achieve library goals. The articles in this issue of *Library Directions* illustrate how the Libraries is talking with its users and using technology to meet user needs and expectations.

Please watch future issues of *Library Directions* for reports of our progress toward providing the finest library and library services to the university community.



Liz Babbitt, UWired Librarian, instructs Shelly Konold, a student in the Ancient Art and Myth FIG.

UWired Program Enters Second Phase

Paula Walker, Odegaard Undergraduate Library

Now in its second year, the UWired program has expanded from its first-year pilot phase involving three UW Freshmen Interest Groups (FIGs) to include nine sections, eight of them UWired FIGs, and a ninth class consisting of the combined men's and women's basketball teams. Organizers have received proposals from faculty for upper division undergraduate courses to link with the UWired Program, and these collaborations will take place during winter and spring quarters, 1996.

During its first year the UWired program established a classroom, the UWired Collaboratory, in the Odegaard Undergraduate Library, and librarians taught a year-long information and technology

University of Washington Libraries Vision Statement

- We envision a user-centered library in which quality services and user satisfaction are goals recognized and shared by all staff.
- We are committed to relevant and individualized service; enhancing lifelong learning, stimulating critical thinking, and promoting innovative research and teaching.
- We envision the University Libraries to be a leader in information management and in the creative use of new technologies.
- The University Libraries will remain an open and inviting place, recognized for providing and protecting an intellectually rich environment.

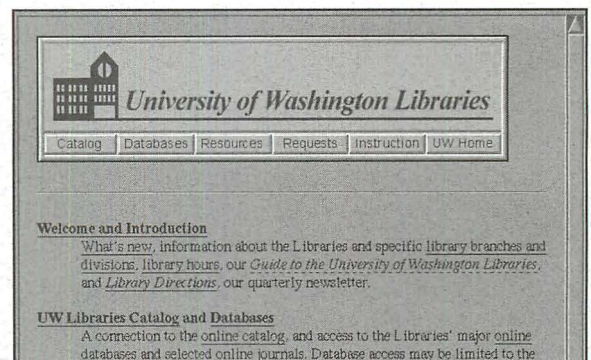
seminar. Students were loaned laptop computers to use for both the technology class and their FIG classes. The students learned to use their laptop computers, access electronic mail, search library databases, and create World Wide Web home pages in addition to completing their regular course work.

Realizing that they could not afford to run the program solely with laptop computers, UWired planners created a second Collaboratory equipped with 28 Pentium workstations during the summer of 1995. The design of the Collaboratories is different from most other computer classrooms in that the computer stations are in clusters, not in rows. The design is intended to facilitate collaboration among the students for group projects and group learning. Each Collaboratory has seven tables in a modified circular shape.

Collaboratory I continues to accommodate laptop computers, but in Collaboratory II, each table holds four desktop computers. Four students sit facing the center of the table and each other. The seven tables are staggered throughout the room so that students can consult easily with students at other tables as well as with those at their own table. There is an instructor's station in each Collaboratory for traditional lecturing as well as for projecting computer images on to a large screen. However, the instructors also circulate among the student stations for part of the class period as the students work on their projects.

A third Collaboratory is planned for the second floor of OUGL, in the alcove directly above Collaboratories I and II. Construction will begin in early December 1995, with completion set for mid-January 1996. Collaboratory III will feature the same design, but will hold 15 of the circular table units to accommodate 60 students. In addition, there will be a UWired Laboratory for Teaching, Learning and Technology, also located on the second floor of OUGL, where faculty can receive training and work on incorporating information technology into the UW curriculum, for both on-campus and distance education uses.

The creation and implementation of the UWired program is the work of staff from four major campus divisions—the Libraries, Computing & Communications, Undergraduate Education and University Extension.



Improved World Wide Web Home Page

Mary Whiting, Cataloging

Although the Libraries' home page has been available for nearly one year, it has evolved in substance and design. The "new" home page released this fall continues the collaboration with Computing & Communications, and strengthens the Libraries' commitment to celebrate its collections.

The **Welcome and Introduction** section of the home page features a "What's New" category telling you what has been recently added to the page. You will also find information about the Libraries, its branches and divisions, along with the **Guide to the University of Washington Libraries** and the publication you are reading now, *Library Directions*.

You can search the UW Libraries Catalog, the UW Law Library Catalog and view a clickable map of all libraries complete with information about hours. UW Libraries databases are also accessible, including *Business Index*, *MLA Bibliography*, *National Newspaper Index*, *Nursing & Allied Health*, *MEDLINE*, and *OCLC Worldcat* to name a few. Selected online journals are also available.

Libraries on the Internet includes the Library of Congress, Center for Research Libraries, University of California catalog, Public CARL (Colorado Alliance of Research Libraries) databases, as well as Seattle Public Library and King County Library system.

Under **Resources by Subject** you will find links to local and remote Web sites selected by UW Libraries subject specialists. Some links connect to electronic texts while others provide information on printed sources. Currently available are links for Business, Canadian Studies, Current Index to Statistics,

Curriculum and Children's Literature, Health Sciences (HealthLinks), Law, Music, Near East Studies, and Slavic and East European resources.

For an example of how far-reaching a subject page can be, browse through the **Music Library Reference Desk - Internet Resources** page created at the Music Library. Music librarian John Gibbs has assembled sources that run the gamut from hiphop to opera. The opera page links to information about opera houses and companies. You can also connect to an **Opera Schedule Server** to find out what operas are playing in cities such as New York, Vienna and Budapest. Jazz buffs can connect to the jazz and blues page to hear sounds by Miles Davis and others, or to look at the Ray Avery jazz photography collection for a picture of Miles when he played that famous trumpet with the Lighthouse All-Stars at Hermosa Beach and Laguna Beach in the 1950s.

The **Resources** page contains, among other databases, the EIS (Environmental Impact Statements) Database and the Microform Sets Database indexing over 100 sets held by the Microforms and Newspapers Collection.

For selected subject search tools developed and maintained at different sites around the Web, connect to the **Virtual Library at CERN** (European Laboratory for Particle Physics), **Lycos** at Carnegie Mellon, **Yahoo**, or the UW's own **MetaCrawler**.

The home page also allows certain tasks to be completed online; it is now possible to do business with the libraries by clicking the **Requests** button. You can activate forms to renew a book, request a purchase, or obtain materials through the Interlibrary Borrowing Service.

Finally, the home page has an **Instruction** section where you can find out about classes on how to search from home or office, or how to do Nexis/Lexis searching. The **Internet Series** provides eleven guides for users of the Internet including ftp, gopher/archie/veronica, telnet and the World Wide Web. The *Patent and Trademark Research* guide helps you conduct research at the Engineering Library.

This article has given an overview, and it is only an inkling of what is available. Connect to <http://www.lib.washington.edu> and explore for yourself. The Libraries home page is linked to the University of Washington home page to complement your travels.

UW Libraries Cut Serials

Linda Di Biase, Collection Development

Recently, UW subject specialist librarians, conferring with appropriate faculty, undertook an extensive evaluation of serial and journal subscriptions in the Libraries' collections. This evaluation, which is a regular part of librarians' collection management responsibilities, is especially important this year as the Libraries prepares to implement a \$712,000, or approximately 4.8%, cut to its resources budget. Librarians identified more than 950 titles that will be cancelled in the 1995-1997 biennium to accomplish this goal. The resources cut comprises about one-half of the \$1,360,000 reduction to the entire Libraries' budget mandated to take effect in 1995-97.

About one quarter of the serial cancellations are in Health Sciences, with the remaining from the other Libraries collections. Further cancellation activity is expected during the biennium, as our vendors are reporting an average price increase of 14.5% for next year's subscriptions. Although book costs have not escalated to the degree shown by serials, cuts are anticipated in that sector of the materials budget as well.

In spite of these required cuts, the Libraries is committed to maintaining the strongest collection possible in order to meet the needs of university faculty, students, and staff. We are equally committed to providing access for our primary users to needed information that we do not own, using traditional means such as interlibrary borrowing, as well as alternatives such as the use of commercial vendors for article delivery, and the provision of electronic full-text resources. This expanded range of options for supplying information to our users will aid us in making the best use of our limited fiscal resources.

Loan Code Changes

Thom Deardorff, Access Services

The University of Washington Board of Regents has approved changes to the University of Washington Libraries Loan Code, effective September 18, 1995. The changes were reviewed and approved by the Faculty Council on University Libraries and the Group on Undergraduate Library Policy.

Below are highlights of the new Loan Code:

- **Non-Reserve Materials - Fine Rate Increase:**

All overdue materials are subject to fines. To encourage compliance with loan regulations, fines have increased from \$.30 to \$.50 each day non-reserve materials are overdue. When an overdue item is requested by another borrower, a fine is assessed starting from the due date. For items more than 30 days overdue, the borrower will be charged for the item's replacement cost plus a \$15 billing charge. The replacement cost is cancelled when the item is returned.

- **Reserve Materials - Fine Rate Increase:**

A fine of \$2.50 will be assessed for the first complete hour material is returned late plus \$.50 for each additional hour until a maximum fine of \$30 is reached. At this point, the borrower will be charged the item's replacement cost plus a \$30 billing charge.

- **Closed Library Hours:**

Fines will accrue during days or hours that the UW Libraries are closed. Outside bookdrops are available at multiple locations on campus for after hours return of non-reserve material. Reserve material must be returned directly to the library reserve desk from which it was borrowed.

- **Appeals:**

Borrowers may appeal charges. Appeals must be submitted within six months of the billing date.

The complete, revised UW Libraries Loan Code is available electronically via the Libraries home page (<http://www.lib.washington.edu/policies/circ/loancode.html>) and upon request from the head, Circulation Division, Suzzallo Library at 543-2553 or jthomas@u.washington.edu.

Research Express Offers Reference Services

Dorothy Smith, Research Express

Live in Poulsbo and want to know if your trademark has been registered by another company? Reside in Texas but need research on a famous Washington state resident? Run a Seattle business and need a regulation from another state, a technical document translated or a Japanese patent? Research Express, the Libraries' new fee-based research service, can assist with all of these information requests.

Aimed primarily at businesses, industry, government agencies, and other remote users of the UW Libraries, the service works closely with library units to provide more extensive research and reference than can be done on the phone or through electronic mail. Research Express offers computerized searches from hundreds of database services such as Dialog, STN, and Nexis/Lexis; provides photocopies of documents from the UW Libraries collections; or will order documents from commercial suppliers. Research time costs \$50 an hour plus university charges, with a \$25 minimum. Database, document, and delivery charges are additional.

Uncover Reveal Available

Tim Jewell, Electronic Information Program

This spring the UW Libraries purchased a site license for **Uncover Reveal**, an e-mail service designed to help researchers keep up on the latest articles published in more than 16,000 journals and other periodicals published in a wide variety of fields. The service is free of charge to anyone with an e-mail address ending in ".washington.edu".

Under the program, you may identify as many as 50 journals for automatic monitoring. Whenever the table of contents for one of them is added to the Uncover database, a message listing the contents is automatically sent to your e-mail account. You can also create up to 25 keyword search strategies to be matched weekly against the Uncover database.

To use Reveal, connect to Uncover—either through UWIN (choose "CARL'S Uncover Service" under the LIBRARIES category) or via telnet to database.carl.org. Then set up your individual profile, which requires 24 hours to activate. Once your profile is active, you can add or delete journal titles and keyword search strategies whenever you use Uncover.

For more information, pick up a guide for using **Uncover Reveal** from any campus library, send an e-mail message to tjewell@u.washington.edu, or visit the Libraries' World Wide Web home page.

Floyd Schmoie Exhibit

Karyl Winn, Manuscripts and University Archives

Manuscripts and University Archives recently processed the papers of Floyd Schmoie, a Seattle peace activist and natural history writer. Schmoie was

a guide and the first park naturalist at Mt. Rainier National Park.

Nominated this year for a Nobel Peace Prize, Schmoe, who celebrated his 100th birthday in September 1995, came to the University of Washington in 1917 to study forestry, and in 1928 he became an Instructor of Forest Biology. He left the university during World War II to work with the American Friends Service Committee aiding Japanese Americans facing internment, including 500 students and staff members of the University of Washington. Following the war he raised funds and led a private relief effort to build houses for atomic bomb victims in Hiroshima and Nagasaki.

Materials from his collection are displayed in the lobby case outside the Manuscripts and University Archives offices in the Allen Library basement.



Floyd and Ruth Schmoe on Mt. Rainier, 1922.

1995 Bookmark Artist Announced

Professor Woodruff T. Sullivan III, Astronomy, has been selected to design the Artist Images bookmark for 1995. Sullivan designed the sundial located on the southwest wall of the new Physics-Astronomy Building. He is known for his entertaining and informative lectures on astronomy and its influences on culture throughout history.

Each year, the UW Libraries, with support from the Friends of the UW Libraries, sponsor the Artist

Images bookmark and lecture. Established in 1990, the series has featured the works of five unusual artists: two visual artists, Norman Lundin and Doris Chase; William O. Smith, a musician; Peter Harrison, a naturalist; and David Horsey, a political cartoonist. For members of the Friends, the annual bookmark is a treasured keepsake, just as its companion lecture has developed into a highlight of the Libraries' calendar.

Libraries Briefs

Appointments

Linda Ambre was appointed assistant to the director on May 15, 1995. Previously, she worked in the Dean's office, UW School of Dentistry, and in the advertising industry.

Michael Biggins took over as head, Slavic and East European Section on August 1, 1995. He joined the Libraries in 1994 as assistant Slavic and East European librarian. Before coming to the UW, he worked at the University of Kansas and as an assistant professor of Russian in Illinois and Vermont.

Corey Murata joined the staff of the Business Administration Library as computer-based services librarian on September 1, 1995. He formerly served as the business librarian at Hawaii Pacific University.

Sarah Safranek started working as information management librarian in the Health Sciences Libraries and Information Center on July 17, 1995. She was previously at the Moody Medical Library at University of Texas Medical Branch, Galveston, Texas.

Jean Shipman was promoted to associate director, Information Resources Management, Health Sciences Libraries and Information Center as of May 1, 1995. She had been outreach services librarian and acting head of Access Services at HSLIC since 1993.

Deaths

Toni Motet, library specialist II, Cataloging Division, died July 27, 1995. She joined the Libraries in July of 1969 and specialized in cataloging materials in art, architecture and urban planning, as well as the Romance Languages and Romanian.

Bernice F. Smith, former head of the Forest Resources Library, died October 11, 1995. She joined the Libraries in 1937 as a librarian in the Reference Division, became head of the Education Library in 1953, and served as head of the Forest Resources Library from 1955 until her retirement in 1971.

Friends of the UW Libraries News

Professor Kruckeberg Delights Friends

A rapt audience of Friends of the UW Libraries and their guests listened to Professor Emeritus Arthur Kruckeberg speak on **Creating a Pacific Northwest Garden** at the Friends' Annual Fall Event on October 5, 1995 at the Center for Urban Horticulture. Kruckeberg's lively lecture encompassed a brief survey of the various environments within the Puget Sound area, a discussion of Pacific Northwest native plants illustrated with vivid slides, and included a plea to use the word "garden" instead of "yard."

Kruckeberg remarked that libraries and gardening are close kin, and since gardeners often rely on library resources, encouraged his audience to use the extensive collection of the Miller Library at the Center for Urban Horticulture. After the event, Friends and guests surrounded Kruckeberg to request his autograph, ask questions, and thank him for an inspiring talk.

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sponsored by the Friends of the UW Libraries

Spring 1996
Hec-Edmundson Pavilion

Donation Collection Sites:

Allen Library Loading Dock
Allen Library Lobby
Architecture-Urban Planning Library
Business Administration Library
Faculty Club
Fisheries-Oceanography Library
Health Sciences Library and Information Center
IMA
Odegaard Undergraduate Library
Suzzallo Library Lobby
All University Book Stores

What to Donate:

Books (no textbooks)	Videos
Phonograph records	Software products
CDs & tape cassettes	Maps
	Atlases

Information: Wendy Johnson, Book Sale Coordinator, 283-6385.
Messages: Libraries Administration, 543-1760. Tax information:
Carolyn Aamot, Gift Processing Section, 543-1859.

Proceeds benefit the UW Libraries.

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