

Pharmacist PMP Study Survey

Eligibility

This survey is intended for pharmacists who practice in Washington State and either have dispensed controlled substance prescriptions in the last year or have performed medication reconciliations as part of their practice.

- | | | |
|----|---------------------------------------------------------------------------------------------------|-------------------------------------------------------|
| E1 | Are you a licensed pharmacist practicing in Washington State? | <input type="radio"/> Yes
<input type="radio"/> No |
| E2 | Have you dispensed a controlled substance prescription in the past 12 months? | <input type="radio"/> Yes
<input type="radio"/> No |
| E3 | Do you perform medication reconciliations on your patients as part of your professional practice? | <input type="radio"/> Yes
<input type="radio"/> No |

Washington Prescription Monitoring Program (PMP) Use

- U1 Have you heard of the Washington Prescription Monitoring Program (PMP)?
- Yes
 No
-
- U2 Have you used the PMP in the last 12 months?
(PMP means prescription monitoring program)
- Yes
 No
-
- U3 In the last 30 DAYS, on average, how often did you access WA PMP information as part of filling prescriptions and/or performing medication reconciliations?
(only consider days that you worked in the last 30 days)
- Never in the last 30 days
 Less than weekly, but more than never
 Less than daily (less than once a shift), but at least weekly
 On a daily basis (once a shift)
 Greater than a daily basis (more than once a shift)
-
- U4 Does your employer have a company policy mandating PMP use by pharmacists?
- Yes
 No
 Prefer not to answer
 Do not know
-
- Please choose your NUMBER 1 reason for not using the PMP in the last 12 months:
- Don't know how to use PMP
 Currently not registered
 Insufficient time
 Lack of reimbursement for additional time to use the system
 No need to check PMP/not relevant for practice
 Lack of access to the internet (to access PMP site)
 Concern about confronting a patient
 Do not believe PMP would make a difference
 Uncertain information in the PMP is useful
 Uncertain information in the PMP is accurate
 Uncertain information in the PMP is current
 Concern about legal ramifications
 Other reason
-
- Please choose your NUMBER 2 reason for not using the PMP in the last 12 months:
(You may leave blank if there is only one reason)
- Don't know how to use PMP
 Currently not registered
 Insufficient time
 Lack of reimbursement for additional time to use the system
 No need to check PMP/not relevant for practice
 Lack of access to the internet (to access PMP site)
 Concern about confronting a patient
 Do not believe PMP would make a difference
 Uncertain information in the PMP is useful
 Uncertain information in the PMP is accurate
 Uncertain information in the PMP is current
 Concern about legal ramifications
 Other reason

Please choose your NUMBER 3 reason for not using the PMP in the last 12 months:

(You may leave blank if there is only one or two reasons)

- Don't know how to use PMP
- Currently not registered
- Insufficient time
- Lack of reimbursement for additional time to use the system
- No need to check PMP/not relevant for practice
- Lack of access to the internet (to access PMP site)
- Concern about confronting a patient
- Do not believe PMP would make a difference
- Uncertain information in the PMP is useful
- Uncertain information in the PMP is accurate
- Uncertain information in the PMP is current
- Concern about legal ramifications
- Other reason

You ranked 'other reason' in the previous question. Please describe here:

You responded that you check the PMP [pmp30]; please rank your top 3 choices for not using PMP more often.

Please choose your NUMBER 1 reason for not using the PMP more often:

- Don't know how to use PMP
- Currently not registered
- Insufficient time
- Lack of reimbursement for additional time to use the system
- No need to check PMP/not relevant for practice
- Lack of access to the internet (to access PMP site)
- Concern about confronting a patient
- Do not believe PMP would make a difference
- Uncertain information in the PMP is useful
- Uncertain information in the PMP is accurate
- Uncertain information in the PMP is current
- Concern about legal ramifications
- Other reason

Please choose your NUMBER 2 reason for not using the PMP more often:

(You may leave blank if there is only one reason)

- Don't know how to use PMP
- Currently not registered
- Insufficient time
- Lack of reimbursement for additional time to use the system
- No need to check PMP/not relevant for practice
- Lack of access to the internet (to access PMP site)
- Concern about confronting a patient
- Do not believe PMP would make a difference
- Uncertain information in the PMP is useful
- Uncertain information in the PMP is accurate
- Uncertain information in the PMP is current
- Concern about legal ramifications
- Other reason

Please choose your NUMBER 3 reason for not using the PMP more often:

(You may leave blank if there are only one or two reasons)

- Don't know how to use PMP
- Currently not registered
- Insufficient time
- Lack of reimbursement for additional time to use the system
- No need to check PMP/not relevant for practice
- Lack of access to the internet (to access PMP site)
- Concern about confronting a patient
- Do not believe PMP would make a difference
- Uncertain information in the PMP is useful
- Uncertain information in the PMP is accurate
- Uncertain information in the PMP is current
- Concern about legal ramifications
- Other reason

You ranked 'other reason' in the previous question.
Please describe here:

We are interested in learning about your attitudes and beliefs toward PMP use. Please select the answer that best reflects your opinion with each statement below. All responses are kept confidential.

	Strongly Disagree	Disagree	Neutral (neither agree nor disagree)	Agree	Strongly Agree	N/A or unsure
P1 Pharmacists have a professional responsibility to check PMP when dispensing controlled substances	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
P2 Using PMP when dispensing controlled substances is considered the standard of care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
P3 PMP is valuable for pharmacy practice	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
P4 PMP is helpful for decision making	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	Strongly Disagree	Disagree	Neutral (neither agree nor disagree)	Agree	Strongly Agree	N/A or unsure
P5 PMP provides information that is not very useful	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
P6 There is no moral obligation to check PMP before dispensing controlled substances	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	Never	Rarely	Sometimes	Often	Always	N/A or unsure
P7 Most people who are important to me think I utilize the PMP _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
P8 The pharmacists whose opinions I value would utilize the PMP _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	Very difficult	Difficult	Neutral (neither difficult nor easy)	Easy	Very Easy	N/A or unsure
P9 For me, interpreting PMP data is _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
P10 For me, accessing PMP as part of my practice is _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
P11 PMP utility is mostly...	<input type="radio"/> A law enforcement tool <input type="radio"/> A healthcare tool <input type="radio"/> Both a law enforcement and healthcare tool <input type="radio"/> Neither					

Pharmacist response to PMP data

- C2 If a PMP report suggests potential diversion or misuse, I usually...
(select all that apply)
- Discuss the concern with the patient
 - Call the prescriber
 - Recommend a noncontrolled drug alternative to the patient and/or prescriber
 - Refuse to fill the prescription
 - Recommend (or prescribe) naloxone
 - other action not listed here

You selected other in the previous question. Please explain here:

- C3 If a PMP report suggests dangerous combinations of medications, I usually...
(select all that apply)
- Discuss the concern with the patient
 - Call the prescriber
 - Recommend a noncontrolled drug alternative to the patient and/or prescriber
 - Refuse to fill the prescription
 - Recommend (or prescribe) naloxone
 - other action not listed here

You selected other in the previous question. Please explain here:

- C4 In the last 12 months, have you caught fraudulent activity by using the PMP ?
- Yes
 - No

- C5 In the past 12 months, have you denied filling a controlled substance prescription because of information found in the PMP?
- Yes
 - No

Dispensing practices

C6a In the past 12 months, have you changed your dispensing practices related to prescription opioids?

(Only consider opioid prescriptions under CII through CV)

- Yes
- No
- Other

C6b How have your dispensing practices changed?

(Only consider opioid prescriptions under CII through CV over the last 12 month)

- dispense MORE opioids
- dispense FEWER opioids
- No change related to quantity/frequency of opioids dispensed
- Other

You selected other in the previous question. Please explain here:

C6c What factors explain why your practice [changed_amount] ? (select all that apply)

- Change in my patient mix
- Change in the prescriber mix
- New professional practice standards and protocols
- Increased awareness of risks, benefits, and other solutions
- Increased state or federal guidelines and recommendations
- Increased law enforcement activity
- Washington PMP providing greater access to patient prescription drug history
- Increased patient awareness of risks and benefits
- I am afraid of legal ramifications
- Less number of prescriptions for opioids
- More number of prescriptions for opioids
- Other reason

You selected other reason in the previous question. Please explain here:

Views on prescription drug abuse and safety

V1 How concerned are you about prescription drug abuse among the patients in your practice?

- Not at all concerned
- Slightly concerned
- Somewhat concerned
- Moderately concerned
- Extremely concerned

V2 How concerned are you about prescription drug abuse in your community?

- Not at all concerned
- Slightly concerned
- Somewhat concerned
- Moderately concerned
- Extremely concerned

V3 Washington is one of 14 states that does not require pharmacists to register for a PMP account. Also, Washington does not mandate accessing PMP information prior to dispensing opioids.

- State mandated registration of a PMP account
- State mandated PMP check prior to dispensing new prescriptions for opioids
- No state PMP mandates for pharmacists
- Other

Should pharmacists be required by the state to:
(check all that apply)

(PMP means prescription monitoring program)

You marked other in the previous question. Please explain here:

Demographics

(Please tell us about yourself; you may choose to skip any question)

- D1 Age (years) _____
(Enter whole number)
- D2 Sex Male
 Female
 Prefer not to answer
- D3 I identify my ethnicity as:
(check all that apply)
- Asian
 Black/African
 Caucasian
 Hispanic/Latinx
 Native American
 Pacific Islander
 Other
 Prefer not to answer
- D4 Years in Practice 5 years or less
 6-10 years
 11-19 years
 20-29 years
 30-39 years
 40 years or more
- D5 Pharmacy Setting Outpatient: Chain
 Outpatient: Independent
 Outpatient: Clinic/Hospital
 Inpatient
 Other
(If you work in multiple settings: please choose your primary employment setting)
- D5a Approximately how many prescriptions/orders does your pharmacy fill in a typical weekday? _____
- D6 In which region is your primary pharmacy setting located?
(Grouping based on the 9 Washington Medicaid regions)
- North Sound (Whatcom, Skagit, Snohomish, Island, San Juan)
 King county
 North West (Clallam, Jefferson, Kitsap)
 West (Grays Harbor, Mason, Thurston, Pacific, Lewis, Wahkiakum, Cowlitz)
 Pierce county
 North Central (Okanogan, Chelan, Douglas, Grant)
 North East (Ferry, Stevens, Pend Oreille, Spokane, Lincoln, Adams)
 Greater Columbia (Kittitas, Yakima, Benton, Franklin, Walla Walla, Columbia, Whitman, Garfield, Asotin)
 South West (Clark, Skamania, Klickitat)

****OPTIONAL****

All responses are kept confidential

If you wish to be included in the lottery for a chance to win one of two \$50 American Express cash cards, please include your email here.

You may skip this question if you do not want to be included.

****OPTIONAL FOLLOW-UP****

(You may skip this section if you do not wish to participate in a follow-up)

May we contact you by telephone to follow-up on your answer choices? If so, please include your name, phone number and best time to contact you here.

(Name, phone number, best time to contact (if interested in participating in the follow-up))

Background:

Those selected for a telephone follow-up will be entered in a second drawing for a \$50 American Express cash card. Interviews will be approximately 30-minutes long and all responses are kept strictly confidential.

OPTIONAL

Feel free to provide any comments here
