

University of Washington Libraries Spring 2014 In-Library Use Survey

Surveys were administered during 5 two hour sessions in all libraries with the exception of Health Sciences, Odegaard Undergraduate, Foster Business and Suzzallo-Allen where 3 survey sessions were held.

Preliminary overall results and results by library

The surveys returned in 3 comparable sessions at UW Seattle (3164) are used for general results. The total number of surveys returned (3511) are used for individual library results.

User Groups (3 sessions held in common at UW Seattle)

	2014#	2014%	2011%	2008 %	2005 %	2002 %
Undergraduates	2252	73%	74%	69%	64%	59%
Graduate Students	592	19%	17%	20%	22%	25%
Faculty/Staff	107	3%	4%	5%	5%	7%
Non-affiliated	120	4%	4%	5%	8%	8%
Did not state	89	(3%)	(1%)	(1%)	(1%)	(1%)

Respondents by Library (Percentage of total users in each unit from each group)

	5 sessions	3 sessions	2014**	2011	2008
Art	91	50	2%	2%	3%
Built Environments	80	43	1%	2%	3%
Drama	44	24	1%	2%	1%
East Asia	116	56	2%	3%	2%
Engineering	341	207	7%	3%	4%
Foster Business		317	10%	7%	5%
Health Sciences		269	9%	9%	9%
Math Research	51	36	1%	1%	1%
Music	73	33	1%	2%	3%
OUGL		945	30%	28%	23%
Suzzallo-Allen		1184	37%	41%	38%
Closed units				2%	7%

**Percentage of all UW Seattle respondents (3164) for all sessions run in common (3 of 5 sessions)

	Undergraduates			Graduate/Professional			Faculty/Staff			Other		
	2014	2011	2008	2014	2011	2008	2014	2011	2008	2014	2011	2008
Art	66%	77%	76%	22%	12%	16%	9%	8%	4%	3%	4%	4%
Built Environments	44%	30%	39%	48%	53%	44%	3%	11%	16%	4%	6%	2%
Drama	70%	82%	79%	23%	11%	15%	7%	0%	3%	0%	7%	4%
East Asia	69%	71%	72%	22%	13%	18%	4%	9%	6%	4%	7%	4%
Engineering	71%	75%	72%	26%	18%	20%	1%	4%	3%	2%	4%	4%
Foster Business	79%	83%	77%	19%	13%	20%	0%	1%	1%	3%	4%	3%
Health Sciences	27%	26%	27%	62%	64%	57%	8%	8%	12%	3%	2%	4%
Math Research	28%	37%	17%	28%	43%	54%	16%	16%	19%	14%	4%	10%
Music	59%	50%	59%	40%	43%	32%	0%	6%	3%	1%	2%	6%
OUGL	89%	94%	92%	7%	2%	5%	1%	1%	2%	2%	2%	1%
Suzzallo-Allen	74%	75%	73%	16%	16%	15%	5%	4%	6%	6%	5%	6%

Respondents by College/School

	Undergraduates (2252)			Graduate students (592)			Faculty/staff (107)		
	2014%	2011%	2008%	2014%	2011%	2008%	2014%	2011%	2008%
None given/no/pre major	14%	12%	27%	12%	12%	18%	36%	30%	42%
Built Environments	1%	1%	2%	4%	5%	4%	4%	4%	4%
Business	9%	10%	7%	7%	4%	5%	3%	2%	1%
Education	1%	1%	0	2%	3%	2%	2%	1%	1%
Engineering	12%	9%	6%	10%	6%	5%	5%	3%	4%
Environment	2%	3%		2%	2%		1%	2%	
Forest Resources			1%			1%			1%
Information	1%	0%	0%	5%	4%	2%	0%	1%	1%
Ocean-Fisheries			1%			1%			4%
Public Affairs	0%	0	0	5%	2%	1%	0%	2%	0
A&S Fine Arts	3%	5%	6%	5%	8%	6%	2%	5%	1%
A&S Humanities	5%	8%	7%	6%	11%	11%	8%	9%	4%
A&S Social Science	17%	22%	19%	8%	9%	8%	12%	12%	13%
A&S Science	28%	25%	19%	6%	4%	8%	8%	8%	7%
Interdisciplinary	1%	1%	1%	0%	1%	1%		1%	0
Dentistry	0%		0	3%	2%	3%		0	1%
Medicine	1%	1%	1%	10%	7%	6%		15%	15%
Nursing	1%	2%	1%	1%	4%	4%		0	1%
Pharmacy	0%		0%	6%	6%	5%		1%	1%
Public Health	2%	1%	2%	9%	7%	6%		3%	2%
Social Work		0%	1%	1%	0%	3%	0%	1%	1%
Law		0%		1%	0%	0%	0%	2%	

OB. Internal Locations: Respondents by Group – Health Sciences, OUGL, Suzzallo-Allen

Percentage of each group that used a specific location within the library visited

Health Sciences	Undergraduates			Grad/Professional			Faculty			All		
	2014	2011	2008	2014	2011	2008	2014	2011	2008	2014	2011	2008
Learning commons comp lab	24%	46%	62%	21%	47%	64%	5%	48%	37%	20%	46%	58%
Open study area (upper)	41%	64%		42%	63%		18%	22%		39%	59%	
Open study area (lower)	20%			21%			14%			25%		
Quiet study area (lower)	21%			25%			27%			25%		
Group study rooms	6%	12%		24%	14%		0%	9%		16%	14%	
Book shelves (stacks)		11%	10%		4%	14%		17%	29%		7%	15%
Computers in public areas	32%			15%			9%			19%		
Other	1%	1%		5%	2%		36%	4%		7%	2%	

OUGL	Undergraduates			Graduate/Professional			All		
	2014	2011	2008	2014	2011	2008	2014	2011	2008
Books, magazines, news	7%	12%		12%	17%		7%	13%	
Learning studio or 220	2%	1%		3%	0%	10%	2%	1%	4%
Room 230	0%	1%		1%			1%	1%	
Computer Lab	41%	58%	62%	24%	30%	42%	39%	56%	60%
Group study rooms	19%	15%	6%	15%	9%	8%	19%	15%	6%
Help desks	7%	9%	7%	7%	22%	10%	7%	10%	7%
Writing Center	4%	4%	1%	0%	9%	3%	4%	4%	1%
Media Center		15%	21%		26%	37%		16%	21%
Quiet study	41%	42%	27%	29%	30%	24%	39%	42%	27%
Technology Studios	2%	3%	1%	0%	4%	0	2%	3%	1%
Active Learning Classrooms	5%			28%			7%		
Other	15%	7%	7%	13%	4%	3%	15%	7%	7%

Suzzallo-Allen	Undergrads			Grad/Professional			Faculty			Other		All		
	2014	2011	2008	2014	2011	2008	2014	2011	2008	2014	2011	2014	2011	2008
Circulation/Cashier	7%	10%	8%	24%	35%	27%	21%	26%	38%	12%	17%	10%	15%	13%
GMM	4%	5%	7%	4%	9%	7%	4%	9%	17%	9%	11%	4%	6%	8%
Media Center	6%			6%			7%			5%		6%		
Research Commons	20%	18%		19%	14%		4%	12%		8%	8%	18%	17%	
Special Collections	1%	1%	2%	4%	2%	2%	4%	4%	6%	8%	6%	2%	1%	2%
Info Desks	15%	16%	14%	16%	16%	12%	14%	16%	13%	26%	25%	16%	16%	14%
Suzzallo Reference	6%	6%	6%	6%	8%	6%	4%	11%	7%	8%	15%	6%	7%	6%
Stacks	12%	13%	12%	14%	21%	21%	13%	26%	19%	27%	37%	13%	16%	14%
Suzzallo Espresso	38%	44%	31%	35%	39%	34%	39%	44%	32%	20%	26%	37%	42%	31%
Study areas	39%	40%	47%	21%	27%	28%	9%	14%	18%	14%	31%	33%	37%	41%
Exhibits	3%	2%	2%	4%	3%	2%	9%	2%	3%	2%	5%	3%	2%	2%
Reading Room	23%	24%	24%	21%	17%	21%	9%	25%	9%	21%	25%	22%	23%	23%
Other	13%	4%	8%	8%	6%	7%	8%	4%	9%	6%	5%	8%	5%	8%

1. Why Did You Choose to Visit This Library Today?

	Undergrads	Grad/Profess	Faculty	Other	All
Location	61%	54%	40%	34%	58%
Work on class assignments or research	47%	37%	13%	33%	43%
Quiet place to work on own	49%	45%	19%	42%	47%
Place to work in groups	18%	23%	4%	5%	18%
Environment	34%	23%	7%	28%	31%

1. Why Did You Choose to Visit This Library Today?

	Location	Classwork or research	Quiet place to work own	Place to work in groups	Environment
Art	72%	45%	44%	3%	16%
Built Environments	63%	49%	47%	9%	26%
Drama	57%	48%	41%	11%	14%
East Asia	52%	44%	59%	3%	27%
Engineering	71%	43%	51%	27%	26%
Foster Business	67%	38%	39%	18%	19%
Health Sciences	65%	33%	47%	22%	20%
Math Research	49%	39%	33%	4%	16%
Music	58%	70%	48%	22%	36%
OUGL	57%	46%	38%	22%	36%
Suzzallo-Allen	53%	41%	55%	13%	34%

2. What Did You Do in This Library Today?

	Undergraduates			Graduate/Professional			Faculty/Staff			ALL	ALL	ALL
	2014	2011	2008	2014	2011	2008	2014	2011	2008	2014	2011	2008
Asked for staff assistance	5%	6%	6%	7%	11%	10%	19%	14%	19%	6%	8%	8%
Looked for library res.	9%	14%	12%	16%	20%	23%	14%	35%	40%	11%	17%	17%
Borrowed/returned items	8%	11%	10%	19%	28%	22%	39%	33%	24%	11%	15%	13%
Used scanner or printer	25%			16%			9%		22%			
Made photocopies		4%	6%		6%	8%		7%	8%		5%	7%
Used a printer		27%	20%		17%	13%		5%	4%		24%	17%
Studied/worked alone	68%	69%	66%	57%	58%	56%	18%	30%	26%	63%	65%	61%
Studied/worked in groups	21%	20%	15%	27%	17%	17%	7%	4%	3%	21%	18%	14%
Used library computer	32%	43%	58%	21%	36%	42%	12%	25%	33%	29%	41%	52%
Used laptop/mobile	41%	32%	16%	36%	33%	21%	12%	11%	7%	39%	31%	17%

	Staff assistance		Looked for items		Checked-out or returned		Scanner or Printer		Studied or Worked Alone		Group Work	
	2014	2011	2014	2011		2011		2011	2014	2011	2014	2011
Art	14%	21%	26%	40%	35%	49%	21%	13%	45%	24%	4%	1%
Built Environments	18%	33%	31%	37%	44%	47%	20%	14%	52%	25%	8%	0%
Drama	20%	35%	32%	66%	30%	45%	14%	42%	43%	47%	11%	11%
East Asia	17%	11%	22%	32%	28%	14%	23%	10%	70%	66%	3%	6%
Engineering	5%	4%	8%	19%	6%	17%	20%	13%	62%	57%	25%	15%
Foster Business	7%	7%	5%	6%	5%	7%	27%	31%	69%	69%	20%	29%
Health Sciences	4%	5%	12%	9%	7%	5%	20%	24%	54%	65%	30%	28%
Math Research	12%	18%	20%	45%	59%	49%	2%	12%	35%	35%	10%	6%
Music	8%	15%	25%	34%	18%	30%	29%	22%	74%	48%	22%	4%
OUGL	6%	6%	9%	12%	7%	12%	22%	29%	65%	67%	26%	20%
Suzzallo-Allen	7%	7%	12%	16%	13%	16%	22%	22%	65%	66%	15%	17%

2. What Did You Do in This Library Today?

	Lib computer		Own device	
	2014	2011	2014	2011
Art	29%	31%	21%	18%
Built Environments	24%	28%	24%	11%
Drama	20%	59%	20%	16%
East Asia	28%	36%	28%	26%
Engineering	26%	42%	35%	25%
Foster Business	29%	35%	35%	40%
Health Sciences	32%	52%	44%	36%
Math Research	18%	20%	10%	10%
Music	32%	47%	51%	16%
OUGL	39%	53%	38%	27%
Suzzallo-Allen	22%	33%	42%	34%

3. How long did you spend in the library during this visit?

	Undergraduates		Grad Students		Faculty/Staff		Other		Total	
	2014	2011	2014	2011	2014	2011	2014	2011	2014	2011
Less than 30 minutes	20%	19%	22%	27%	62%	52%	24%	18%	22%	
30 minutes to one hour	26%	28%	19%	22%	18%	21%	22%	24%	24%	
More than one to three hours	42%	40%	39%	37%	16%	20%	34%	40%	40%	
More than three hours	12%	14%	19%	14%	2%	7%	20%	17%	14%	

	Less than 30 minutes		30 minutes to 1 hour		More than 1 hour to 3 hours		More than 3 hours	
	2014	2011	2014	2011	2014	2011	2014	2011
Art	50%	60%	32%	17%	17%	16%	1%	7%
Built Environments	43%	69%	22%	12%	31%	12%	4%	6%
Drama	51%	42%	32%	31%	12%	25%	5%	2%
East Asia	20%	20%	25%	36%	43%	33%	12%	11%
Engineering	24%	27%	25%	31%	38%	36%	13%	6%
Foster Business	17%	12%	19%	25%	51%	52%	13%	11%
Health Sciences	18%	17%	31%	23%	33%	45%	18%	14%
Math Research	65%	63%	6%	6%	25%	27%	4%	4%
Music	21%	38%	54%	34%	22%	26%	3%	2%
OUGL	16%	19%	23%	27%	45%	37%	17%	17%
Suzzallo-Allen	26%	21%	25%	28%	37%	38%	12%	13%

4. How important are the following services to you in this library? Mean scores of 1(not important) to 5 (very important)

	Undergraduates			Graduate/Professional			Faculty/Staff			ALL	ALL	ALL
	2014	2011	2008	2014	2011	2008	2014	2011	2008	2014	2011	2008
Library computers	4.16	4.49	4.62	3.69	4.15	4.26	3.43	3.75	3.80	4.04	4.40	4.50
Library staff assistance	3.52	3.79	3.74	3.67	3.98	3.94	4.27	4.26	3.99	3.58	3.86	3.81
Access to on-site collections	3.69	4.03	3.93	3.81	4.28	4.12	4.26	4.55	4.18	3.74	4.11	3.99
Access to online lib resource	3.94	4.29	4.24	4.19	4.49	4.50	4.22	4.58	4.18	4.00	4.36	4.29
Quiet place to work on own	4.61	4.75	4.62	4.49	4.48	4.39	3.60	3.71	3.59	4.54	4.65	4.51
Place to work in groups	4.09	4.25	4.01	3.86	3.78	3.61	2.58	2.77	2.69	3.96	4.07	3.82
Tools for group work		3.79			3.35			2.51			3.63	

	Lib Computers		Staff assistance		On-site collection		Online resources	
	2014	2011	2014	2011	2014	2011	2014	2011
Art	4.16	3.96	4.35	4.37	4.64	4.56	4.33	4.27
Built Environments	3.55	4.29	4.09	4.46	4.37	4.60	3.89	4.10
Drama	3.98	4.76	4.09	4.54	4.32	4.66	4.18	4.54
East Asia	3.78	4.22	3.78	4.07	4.00	4.28	3.97	4.25
Engineering	3.57	4.30	3.12	3.56	3.27	3.84	3.48	4.16
Foster Business	3.92	4.15	3.35	3.48	3.12	3.59	3.47	4.02
Health Sciences	4.05	4.49	3.41	3.78	3.55	4.09	4.27	4.63
Math Research	3.04	3.57	3.76	4.29	4.02	4.51	3.54	4.19
Music	4.17	4.50	4.28	4.34	4.36	4.48	4.27	4.63
OUGL	4.40	4.72	3.55	3.85	3.70	4.07	4.01	4.31
Suzzallo-Allen	3.94	4.30	3.71	3.85	3.97	4.15	4.19	4.41

	Individual work		Group work		Group work tools	
	2014	2011	2014	2011	2014	2011
Art	4.23	4.27	3.91	3.08		2.91
Built Environments	4.43	4.10	2.41	2.68		2.63
Drama	4.43	4.54	3.30	3.57		3.01
East Asia	4.63	4.54	2.98	3.32		3.04
Engineering	4.53	4.57	4.00	4.08	3.57	3.75
Foster Business	4.62	4.74	4.25	4.56	3.92	4.30
Health Sciences	4.63	4.68	4.15	4.31	3.92	3.82
Math Research	3.76	3.54	2.64	2.72	2.57	2.60
Music	4.32	4.34	3.51	3.23		2.67
OUGL	4.51	4.71	4.24	4.43	3.99	3.94
Suzzallo-Allen	4.61	4.68	3.78	3.96	3.55	3.50