

**SPRING 2010 UW SEATTLE UNDERGRAD STUDENT LIBRARY USE SURVEY
RESPONSES BY CLASS (YEAR IN SCHOOL)**

1 AUGUST 2010

ALL RESPONSES IN PERCENT (%) UNLESS OTHERWISE NOTED

1A. Primary college/school

College/school	2010%	2010#	2007%	2007#	College/School	2010%	2010#	2007%	2007#
Architecture	1.4	5	1.3	6	Health Sciences	3.8	14	4.3	20
Arts & Sciences	53.7	196	55.5	259	Dentistry	0.3	1		
Fine Arts	2.3	12	4.7	22	Medicine	1.1	4	1.1	5
Humanities	6.3	23	6.4	30	Nursing	1.6	6	2.4	11
Social Science	21.6	79	19.9	93	Pharmacy				
Science	21.9	80	24.0	112	Public Health			0.6	3
A&S Other	0.5	2	0.4	2	Social Work	0.8	3	0.2	1
Information School	1.1	4	0.6	3					
Business	6.8	25	7.7	36					
Engineering	13.7	50	7.5	35	No major/other	16.2	59	20.8	97
Environment	3.3	12	2.4	11	Total Response		365		467

1B. Class (Year in school)

	2010 Respondents	2010 Population	2007 Respondents	2007 Population
Frosh	10.2	11.9	14.8	14.7
Sophomore	14.6	19.3	19.1	19.5
Junior	29.0	28.8	30.6	27.3
Senior	42.5	39.0	30.2	37.2
5 th Year	3.6	1.0	4.3	1.2
Other	0.8		1.1	

2. Have you used the UW Libraries services or collections during this academic year?

	2010	2007	2004	1 st	2 nd	3 rd	4 th /5 th
Yes	98.4	96.1	95.2	97.3	98.1	98.1	98.8
No	1.6	3.9	4.8	2.2	1.9	1.9	1.2

3. How often do you use UW Libraries services and collections?

Method	Weekly+	2007	Weekly	2007	Monthly	Quarterly	Less Often
Visit in person	55.8	34.0	15.6	31.8	13.6	10.1	4.9
Access Web site from outside the library	29.5	25.2	21.6	27.6	26.9	9.9	12.0

Percentage by year in school (weekly or more often)

	1 st	2 nd	3 rd	4 th and 5 th
Method	Weekly or more	Weekly or more	Weekly or more	Weekly or more
Visit in person	70.4%	69.5%	78.9%	67.2%
Access Web site from outside the library	30.3%	39.6%	51.5%	59.1%

4. Are Libraries open when you need them during periods listed below?

Period	Most of time			Not enough		NA	Mean	Mean	Mean
	5	4	3	2	1	No reply	2010	2007	2004
Evenings	68.8	19.8	7.9	1.4	2.0	(3.3)	4.52	4.39	4.44
Weekends	37.8	22.3	19.3	7.7	12.8	(7.9)	3.65	3.85	3.65
Interim	38.5	24.0	22.5	7.6	7.3	(28.2)	3.79	3.88	3.51

Percent marking 5 on a scale of 1 “Not enough” to 5 “Most of time” and mean score by year in school

Period	1 st		2 nd		3 rd		4 th and 5 th	
	Most	Mean	Most	Mean	Most	Mean	Most	Mean
Evenings	66.7	4.56	76.9	4.60	65.3	4.48	68.9	4.52
Weekends	44.4	3.78	42.0	3.66	36.2	3.61	35.3	3.62
Interim	51.7	4.03	45.5	4.09	37.0	3.70	34.4	3.70

5. Libraries used on a regular basis.

	2010	2007		2010	2007		2010	2007
Art	4.7	5.0	Foster Business	13.2	12.6	Undergraduate	81.4	86.5
Built Environments	1.6	3.3	Health Sciences	9.9	12.0	Physics-Astron	5.8	3.3
Drama	0.8	3.3	Law	13.7	11.1	Social Work	1.4	1.1
East Asia	4.4	5.4	Mathematics	1.4	2.0	Suzzallo-Allen	72.6	69.1
Engineering	9.6	5.2	Music	1.6	4.8			

5B. During evenings and weekends what services do you need in the library?

	2010	2007	2004		2010	2007	2004
Place to work	85.8	80.8	75.7	Research/writing help	16.7	15.0	18.5
Computer access	55.1	62.7	65.5	Check-out materials	31.5	32.2	41.2
Copy/Printing	49.9	47.9	36.5	Books/media access	36.4	16.3	24.3
Course Reserves	36.4	37.5	35.3				

Percentage in each category by year in school

	1 st	2 nd	3 rd	4 th /5 th		1 st	2 nd	3 rd	4 th /5 th
Place to work	78.4	88.7	87.6	85.0	Research/writing help	27.0	18.9	20.0	12.0
Computer access	48.6	35.8	61.9	58.1	Check-out materials	18.9	24.5	36.2	33.5
Copy/Printing	56.8	49.1	55.2	45.5	Books/media access	27.0	30.2	37.1	40.1
Course Reserves	21.6	26.4	41.9	39.5					

6. What resources listed below do you consult and use for completing course assignments and other research?

	Usually			Not at all		No Reply	Mean
Journals (including e-journals)	43.8	17.0	14.0	7.9	13.7	3.6	3.62
Books (including e-books)	34.5	21.4	17.8	12.6	10.7	3.0	3.50
Audiovisual material (e.g. DVD, CD, VHS video)	4.4	7.7	20.3	21.9	38.9	6.8	2.03
Images (photographs, drawings, maps)	5.8	9.0	14.5	21.9	42.2	6.6	2.01
News sources	9.0	14.5	20.5	18.9	29.3	7.7	2.40
Numeric/scientific datasets such as census, GIS	5.8	9.6	12.9	18.1	47.1	6.6	1.96

Percent marking 5 on a scale of 1 “Not at all” to 5 “Usually” and mean score by year in school

	1 st		2 nd		3 rd		4 th and 5 th	
	High	Mean	High	Mean	High	Mean	High	Mean
Journals (including e-journals)	21.6	2.78	28.3	3.11	40.0	3.41	55.7	4.02
Books (including e-books)	27.0	3.41	30.2	3.04	39.0	3.52	34.1	3.59
Audiovisual material (e.g. DVD, CD, VHS video)	0	2.00	3.8	1.96	6.7	2.10	4.2	1.87
Images (photographs, drawings, maps)	0	1.78	5.7	1.58	7.6	2.06	6.0	2.02
News sources	2.7	2.03	5.7	2.06	12.4	2.44	7.6	2.38
Numeric/scientific datasets such as census, GIS	0	1.57	3.8	1.36	8.6	2.0	7.2	2.05

7. Rate the importance of each of the following to your success in coursework and research this year. Also indicate whether or not you would find library assistance on specific topics helpful

	Very important			Not important			No	Mean	Mean	Lib
	5	4	3	2	1	Reply	2010	2007	Assist	
Choose and refine research topics	37.2	33.1	15.0	6.3	8.4	(4.9)	3.84	4.01	29.3	
Find scholarly information	53.0	29.0	9.3	3.5	5.2	(5.5)	4.21		40.0	
Choose and evaluate information sources	32.1	33.2	20.5	8.7	5.5	(5.2)	3.78	3.96	25.8	
Use technology effective to communicate	27.9	33.1	21.2	9.3	8.4	(5.8)	3.63		18.9	
Cite sources correctly (use info ethically)	35.0	32.7	19.8	6.7	5.8	(6.0)	3.84	4.30	26.0	

Mean score by year in school and % who would find library assistance helpful

	1 ST		2 ND		3 RD		4 TH	
	Mean	Assist	Mean	Assist	Mean	Assist	Mean	Assist
Choose and refine research topics	3.59	29.7	3.75	35.8	3.71	34.3	3.94	24.6
Find scholarly information	4.03	29.7	4.08	45.3	4.17	46.7	4.32	36.5
Choose and evaluate information sources	3.89	21.6	3.65	34.0	3.70	30.5	3.85	21.6
Use technology effective to communicate	3.66	18.9	3.45	24.5	3.65	27.6	3.64	12.0
Cite sources correctly (use info ethically)	3.66	21.6	3.73	28.3	3.80	33.3	3.93	21.6

8. How useful were each of the following in support of your research and coursework?

	Very useful			Not useful			Don't use	Mean	Mean
	5	4	3	2	1	No reply	2010	2007	
Librarian class presentation or session	21.3	28.1	24.4	18.1	8.1	(56.2)	3.36	3.21	
Research consultation with a librarian	25.4	32.5	30.8	7.7	3.6	(53.7)	3.69	3.38	
Library provided catalogs and databases	56.6	27.1	13.9	2.0	0.3	(19.2)	4.38		
Bibliographic citation software	36.1	28.4	25.1	8.2	2.2	(49.9)	3.88		
Subject guides on the UW Libraries Websites	29.7	27.3	32.5	7.7	2.9	(42.8)	3.73	3.68	
“How do I . . . “videos (online library tutorials)	12.6	23.4	38.7	19.8	5.4	(69.6)	3.18		

Mean score by year in school and % “Don't use/no reply”

	1 ST		2 ND		3 RD		4 TH /5 TH	
	Mean	NA%	Mean	NA%	Mean	NA%	Mean	NA%
Librarian class presentation or session	3.50	51.3	3.62	51.0	3.69	57.1	3.04	58.7
Research consultation with a librarian	4.00	54.0	3.88	51.0	3.95	45.7	3.36	59.9
Library provided catalogs and databases	4.08	29.7	4.02	18.8	4.48	20.0	4.50	16.8
Bibliographic citation software	4.21	48.6	3.88	51.0	3.93	45.7	3.77	52.7
Subject guides on the UW Libraries Websites	3.56	32.4	3.75	47.1	3.98	39.0	3.61	46.1
“How do I . . . “videos (online library tutorials)	3.19	43.2	3.17	66.0	3.56	62.8	2.71	81.4

9. Rate the UW Libraries contribution to your ability to:

	Major			Minor		No Reply	Mean	Mean
	5	4	3	2	1		2010	2007
Find info needed for your research assignments/papers	47.4	29.1	16.0	4.0	3.4	(4.1)	4.13	3.98
Prepare or complete coursework	32.9	29.7	24.3	8.0	5.1	(4.7)	3.77	3.66
Work on group projects or meet with friends	40.7	31.8	16.9	6.0	4.6	(4.4)	3.98	
Achieve overall academic success	34.7	33.8	23.2	5.7	2.6	(4.4)	3.92	3.86
Make more efficient use of time	39.9	31.3	18.7	5.7	4.3	(4.7)	3.97	3.96

Mean score by year in school

	1 ST	2 ND	3 RD	4 TH
Find info needed for your research assignments/papers	3.86	4.02	4.13	4.24
Prepare or complete coursework	3.64	3.63	3.95	3.74
Work on group projects or meet with friends	4.03	4.20	4.01	3.87
Achieve overall academic success	3.77	3.84	4.07	3.87
Make more efficient use of time	3.81	3.90	4.26	3.82

10. Please rate your satisfaction with the following as they relate to library buildings and spaces.

	High			Low		No Reply	Mean	Mean
	5	4	3	2	1	Don't Use	2010	2007
Group and presentation work areas	29.3	41.3	23.0	4.4	1.9	(13.1)	3.92	4.02
Quiet areas to study and work	42.9	34.2	12.8	5.8	4.3	(5.5)	4.06	3.97
Furniture	17.5	27.4	34.7	14.9	5.5	(19.4)	3.36	
Personal and belongings security	17.0	25.4	28.9	16.4	12.3	(6.3)	3.18	
Lighting and temperature	26.6	38.1	25.2	7.7	2.3	(4.4)	3.79	

Percent marking 5 on a scale of 1 “Low” to 5 “High” and mean score by year in school

	1 st		2 nd		3 rd		4 th and 5 th	
	High	Mean	High	Mean	High	Mean	High	Mean
Group and presentation work areas	57.8	4.26	27.1	4.04	32.6	3.82	22.6	3.84
Quiet areas to study and work	50.0	4.32	46.9	4.22	46.5	4.05	37.3	3.94
Furniture	14.7	3.56	22.0	3.60	25.0	3.40	11.5	3.22
Personal and belongings security	17.1	3.20	18.0	3.26	27.0	3.31	10.4	3.06
Lighting and temperature	34.3	4.00	25.0	3.83	32.7	3.87	22.2	3.69

11. Please indicate your satisfaction with the following library services.

SERVICE	High			Low		No Reply	Mean	Mean
	5	4	3	2	1	Don't Use	2010	2007
Access to library computers	27.9	40.9	23.2	6.8	1.2	(11.5)	3.87	3.98
Library computers functionality	37.1	39.3	20.8	2.8		(12.9)	4.11	4.12
Printing in libraries	37.8	32.2	18.9	7.2	3.9	(15.9)	3.93	3.83
Remote online access to services and collections	45.5	33.4	16.6	4.1	0.3	(11.0)	4.20	
Library staff assistance	38.1	36.3	18.7	5.5	1.5	(25.2)	4.04	3.94
ILL Books/Article delivery	40.1	35.6	15.9	4.3	3.4	(43.0)	4.06	3.90
UW Libraries Web sites	37.1	39.6	19.3	3.7	0.3	(12.1)	4.09	4.04

Percent marking 4 or 5 on a scale of 1 “Low to 5 “High” and mean score by year in school

	1 st		2 nd		3 rd		4 th and 5 th	
	High	Mean	High	Mean	High	Mean	High	Mean
Access to library computers	81.8	4.06	65.9	3.86	63.9	3.62	62.8	3.80
Library computers functionality	87.5	4.28	74.1	4.07	80.6	4.15	71.6	4.05
Printing in libraries	71.0	3.97	74.5	4.09	71.9	3.98	66.7	3.82
Remote online access to services and collections	75.1	4.19	80.5	4.29	79.4	4.17	79.6	4.20
Library staff assistance	70.0	3.90	64.1	3.85	81.0	4.19	75.6	4.06
ILL Books/Article delivery	67.8	4.00	75.0	4.14	75.8	4.03	79.2	4.10
UW Libraries Web sites	75.7	4.09	71.1	4.07	80.8	4.16	76.3	4.07

12. Please rate the overall importance of these library resources and services to your course work.

	Very important			Not important		No	Mean
	5	4	3	2	1	Reply	
Collections (online, print, media)	47.6	29.2	12.0	3.7	7.4	(4.4)	4.06
Research tools (e.g. lib cat, Web of Science)	58.5	23.2	8.9	2.3	7.2	(4.4)	4.23
Reference, research, instruction, consultation serv.	30.5	31.3	21.7	6.9	10.3	(4.7)	3.65
Libraries physical spaces/facilities	53.3	29.5	14.0	0.9	2.3	(4.4)	4.31

Percent marking 4 or 5 on a scale of 1 “Low to 5 “High” and mean score by year in school

	1 st		2 nd		3 rd		4 th and 5 th	
	High	Mean	High	Mean	High	Mean	High	Mean
Collections (online, print, media)	75.0	4.08	72.0	3.90	72.6	3.90	81.0	4.19
Research tools (e.g. lib cat, Web of Science)	77.9	4.03	78.0	4.12	77.6	4.09	86.7	4.44
Reference, research, instruction, consultation serv.	66.7	3.81	64.0	3.62	67.0	3.72	55.8	3.56
Libraries physical spaces/facilities	80.0	4.11	70.6	4.22	89.2	4.43	82.9	4.29

13. How satisfied are you with the University Libraries?

	Very satisfied			Not satisfied		Mean	Mean	Mean
	5	4	3	2	1	2010	2007	2004
Library services	42.5	47.9	8.8	0.8		4.32	4.34	4.35
Library collections	45.3	42.2	11.1	1.4		4.31	4.29	4.26
Library buildings/spaces	38.2	44.5	13.9	2.3	1.1	4.16		
Overall	36.0	53.0	11.0			4.25	4.36	4.32

Percentage marking 5 on a scale of 1 “Not Satisfied” to 5 “Very satisfied and mean score by year in school

	1 st		2 nd		3 rd		4 th and 5 th	
	Mean	%	Mean	%	Mean	%	Mean	%
Library services	4.43	48.6	4.29	45.1	4.35	46.6	4.28	37.7
Library collections	4.41	45.9	4.39	52.9	4.27	49.0	4.29	40.5
Library buildings/spaces	4.32	40.5	4.29	44.2	4.20	45.6	4.06	31.0
Overall	4.31	36.1	4.38	46.2	4.26	40.8	4.18	29.6