



UW Bothell UNDERGRADUATE STUDENT LIBRARY USE SURVEY SPRING 2013

1. What is your class and major at UW Bothell?

- Class:**
- Freshman (0-44 credits)
 - Sophomore (45-89 credits)
 - Junior (90-134 credits)
 - Senior (135+ credits)
 - 5th Year (post-bacc)
 - Other (please specify): _____

Major: Declared major:

- Haven't declared major yet

2a. Are you (please check all that apply):

- International student
- Transfer student

2b. Campus:

- Bothell
- Eastside Leadership Center (ELC)
- Everett/Skagit Nursing Program

2c. Do you live on campus at UW Bothell?

- Yes No

3. During the past year have you used the UW Libraries (including the UW Bothell Library), either in person or remotely?

- Yes No

If you haven't used the UW Bothell Library during the past year, you may complete the remainder of the survey or go to Question #12 and submit your answers. Thank you.

4. How frequently do you VISIT or ACCESS the UW Bothell Library?

| | 2x week or more | Weekly | Monthly | Quarterly | Less Often/NA |
|---|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Visit in person | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Access by computer/mobile device from outside the library | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

5. During the past year have you:

| | Yes | No |
|---|-----------------------|-----------------------|
| Taken a course in which a librarian did a workshop? | <input type="radio"/> | <input type="radio"/> |
| Used online or print library resources to complete a course assignment? | <input type="radio"/> | <input type="radio"/> |
| Consulted with a librarian (in person, by email, or chat)? | <input type="radio"/> | <input type="radio"/> |
| Used an online library subject or class guide? | <input type="radio"/> | <input type="radio"/> |
| Viewed a "How do I . . ." video (online library tutorial) | <input type="radio"/> | <input type="radio"/> |
| Used an electronic book (e-book) provided by the library? | <input type="radio"/> | <input type="radio"/> |

6. Rate the UW Bothell Library's contribution to your ability to:

| | Major contribution | | Minor contribution | | |
|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| | 5 | 4 | 3 | 2 | 1 |
| Find information needed for your research assignments and papers | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Prepare or complete your coursework | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Work on group projects or study with classmates/friends | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Make more efficient use of time | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Achieve overall academic success | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Comments:**7. How important are these library resources and services to your coursework?**

| | Very Important | | | Not Important | |
|---|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| | 5 | 4 | 3 | 2 | 1 |
| Collections (online, print and media) | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Research tools (e.g. WorldCat, JSTOR, Academic Search Complete) | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Research assistance from a librarian (including in-class instruction) | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Library building/spaces | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Comments:

8. Please indicate your satisfaction with the following specific library services:

| | Very satisfied | | Not satisfied | | | Don't use |
|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| | 5 | 4 | 3 | 2 | 1 | 0 |
| Remote access to services and collections | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Library staff assistance | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Interlibrary loan, article delivery, or Summit | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Library web site (UW Bothell Library) | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

9a. Is the UW Bothell Library open when you need it?

| | Most of the time | | | Not enough | | N/A |
|-----------------------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| | 5 | 4 | 3 | 2 | 1 | 0 |
| Academic Year | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Finals period | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Interim (between quarter) periods | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

9b. What are the times the library isn't open when you need it during the academic year? (check all that apply):

- Weekday mornings before 8 a.m.
- Monday-Thursday after 10 p.m.
- Fridays after 5 p.m.
- Saturdays after 5 p.m.
- Sundays before 12 p.m.
- Sundays after 8 p.m.

Comments:

10. How important are these UW Bothell Library spaces and services to your work?

| | Very Important | | | Not Important | |
|-------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| | 5 | 4 | 3 | 2 | 1 |
| Quiet study space | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

| | | | | | |
|---|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Group study space | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Access to Library computers | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Course reserves (e.g., e-reserves or textbooks) | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Comments: _____

11. Overall, how satisfied are you with the UW Bothell Library?

| | Very Satisfied | | | Not Satisfied | |
|---|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| | 5 | 4 | 3 | 2 | 1 |
| Library services | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Library collections and information resources | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Library building/spaces | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Overall satisfaction level | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

12. What can we do to improve your UW Bothell Library experience?

Services: _____

Books, journal articles, media: _____

Building/spaces: _____

ADDITIONAL COMMENTS ON UW BOTHELL LIBRARY:

[Submit Questionnaire](#)