



UNIVERSITY OF WASHINGTON - BOTHELL UNDERGRADUATE STUDENT LIBRARY USE SURVEY SPRING 2007

1. What is your class and major at UW Bothell?

Class: ___ Freshman ___ Sophomore ___ Junior ___ Senior ___ 5th Year ___ Other (please specify):

Major: Declared major/academic program:

1st major _____ 2nd major _____

Haven't declared major yet ___

2. Have you used the UW Libraries (including UW Bothell) services or collections (either in-person or remotely) during this academic year?

Yes ___ No ___

If you haven't used any of the UW Libraries (including UW Bothell) this year please state the reasons why. Thank you.

Please answer any of the following questions that apply.

3. How frequently do you use the following methods to visit or access the UW Libraries?

	More Often	Weekly	Monthly	Quarterly	Less Often/NA
Visit UW Bothell Library in person	5	4	3	2	1
Visit UW Seattle libraries in person	5	4	3	2	1
Use computer (not in library) to access library resources and services	5	4	3	2	1

4. When you VISIT the UW Bothell Campus Library and Media Center IN PERSON how often do you do the activities listed below?

	More Often	Weekly	Monthly	Quarterly	Less Often/ NA
Look for a print journal article	5	4	3	2	1
Look for a book	5	4	3	2	1
Consult library staff	5	4	3	2	1
Photocopy	5	4	3	2	1
Print	5	4	3	2	1
Use library computers to find information for your academic work	5	4	3	2	1
Use library computers for other purposes	5	4	3	2	1
Bring your own equipment and use wireless connection	5	4	3	2	1
Use as place to do individual work	5	4	3	2	1
Use as place to do group work	5	4	3	2	1
Use media collections (videos, DVDs)	5	4	3	2	1
Use media equipment (camcorders, digital cameras, etc.)	5	4	3	2	1

5. Select the UW libraries you use on a regular basis.

___ UW Bothell Library

Other UW Libraries

___ Architecture	___ Fisheries-Oceanography	___ Odegaard Undergraduate (incl. Media Center)
___ Art	___ Foster Business	___ Physics-Astronomy
___ Chemistry	___ Health Sciences	___ Social Work
___ Drama	___ Law	___ Suzzallo-Allen (includes all libraries within)
___ East Asia	___ Mathematics	___ UW Tacoma
___ Engineering	___ Music	

Comments on specific libraries (including hours of operation):

6. What sources do you consult when you need information on a research topic?

	Usually				Not at all/ NA
UW Libraries catalog (books, films, etc.)	5	4	3	2	1
Summit (catalog for Northwest academic libraries)	5	4	3	2	1
Libraries provided article database such as Proquest, JSTOR	5	4	3	2	1
Other UW Libraries Web sites (subject, ejournals, etc.)	5	4	3	2	1
Open internet search on Google, Google Scholar, Yahoo, etc.	5	4	3	2	1
Library course-specific online research guides	5	4	3	2	1
Faculty or other students	5	4	3	2	1
Librarians	5	4	3	2	1
Library assistance through Q&A Live: chat or email	5	4	3	2	1
Digitized collections or images	5	4	3	2	1
Subject encyclopedias (print or online)	5	4	3	2	1
Other (please specify): _____	5	4	3	2	1

7. Does the UW Bothell Campus Library and Media Center have the books and films you need for your academic work?

Usually					Rarely	Not Applicable
5	4	3	2	1	0	

If the book or film isn't available or not on the shelf in the UW Bothell Campus Library and Media Center, what do you do?

	Usually				Rarely/Never	
Place hold on the book/film for it to be recalled	5	4	3	2	1	
Borrow it from UW Seattle or UW Tacoma libraries	5	4	3	2	1	
Request through Interlibrary Loan or Summit	5	4	3	2	1	
Request the Libraries purchase	5	4	3	2	1	
Purchase on my own	5	4	3	2	1	
Borrow from instructor or other students	5	4	3	2	1	
Find another book/film to use	5	4	3	2	1	
Other (please specify): _____	5	4	3	2	1	

Comments

8. How easy does the UW Bothell Campus Library and Media Center make it for you to:

	Very Easy				Not Easy	Not Applicable
Use the UW Libraries catalog to find books/journals	5	4	3	2	1	0
Find a book in the UW Bothell library	5	4	3	2	1	0
Request a book that is not available at UW Bothell	5	4	3	2	1	0
Find the full-text of a journal article	5	4	3	2	1	0
Access UW restricted resources form off-campus	5	4	3	2	1	0
Find media items such as music, films, images	5	4	3	2	1	0

Comments

9. How important was it to do each of the following in your courses during this academic year?

	Very Important				Not Important
Identify/refine research topics	5	4	3	2	1
Find information <i>in the library (print or online)</i>	5	4	3	2	1
Find information <i>on the Web (Google, Yahoo, non-library Web sites)</i>	5	4	3	2	1
Evaluate information sources critically	5	4	3	2	1
Provide correct citations for sources used	5	4	3	2	1
Find scholarly resources	5	4	3	2	1

10. How useful did you find the following for completing your course work?

	Very Useful				Not Useful	NA
Library course-specific online research guides	5	4	3	2	1	0
Librarian research assistance (in-person, Web, etc.)	5	4	3	2	1	0
Librarian class presentation or workshop	5	4	3	2	1	0
Library assistance (in-person, Web, etc.)	5	4	3	2	1	0
Course reserves (ERES, books, films)	5	4	3	2	1	0
Campus Media Center assistance	5	4	3	2	1	0
Other (please specify): _____	5	4	3	2	1	0

11. Please indicate your satisfaction with the library and media services listed below.

	High				Low	Don't Use
Course reserves	5	4	3	2	1	0
Librarian class presentation or workshop	5	4	3	2	1	0
Staff assistance (in library or remotely)	5	4	3	2	1	0
Photocopy in library	5	4	3	2	1	0
Printing in library	5	4	3	2	1	0
Interlibrary loan/article delivery (borrow from non-UW libraries)	5	4	3	2	1	0
Delivery time for items requested from other UW Libraries	5	4	3	2	1	0
Individual work space in libraries	5	4	3	2	1	0
Group work space in libraries	5	4	3	2	1	0
Functionality of library computers	5	4	3	2	1	0
Access to library computers	5	4	3	2	1	0
Media equipment (camcorders, digital cameras, etc.)	5	4	3	2	1	0
Media collection (videos, DVDs)	5	4	3	2	1	0
Library Web sites	5	4	3	2	1	0

Comments on library services:

12. Which of the activities listed below would be of most use to you? Please mark up to 3 below.

<input type="checkbox"/> Podcasting and streaming media	<input type="checkbox"/> Support in managing your information and references (e.g., EndNote, RefWorks)
<input type="checkbox"/> Online library research tutorials	<input type="checkbox"/> Videoconferencing
<input type="checkbox"/> Expanded consultation services on finding and evaluating scholarly sources	<input type="checkbox"/> More computer and media-equipped group study rooms
<input type="checkbox"/> More group work and presentation practice spaces	<input type="checkbox"/> Training on multimedia hardware and software
<input type="checkbox"/> Other (please specify): _____	

13. How satisfied are you with the UW Bothell Campus Library and Media Center?

	Very Satisfied				Not Satisfied
Library services	5	4	3	2	1
Library collections and information resources	5	4	3	2	1
Campus Media Center services	5	4	3	2	1
Overall Library satisfaction level	5	4	3	2	1

ADDITIONAL COMMENTS ON LIBRARIES: