UNDERGRADUATE STUDENT LIBRARY USE SURVEY SPRING 2007

UNIVERSITY OF WASHINGTON Libraries

1. **What is your class and major at UW?**

   Class: ___ Freshman   ___ Sophomore   ___ Junior   ___ Senior   ___ 5th Year   ___ Other (please specify):

   Major: Declared major:
   1st major _____   2nd major _____

   Haven't declared major yet   ___

2. **How important are the following sources of information for your course work?**

	Very Important				Not Important
UW Libraries (includes UW Libraries provided collections and Web resources)	5	4	3	2	1
Web sources (not provided by or through UW Libraries)	5	4	3	2	1
Electronic course resources (e.g., website, online discussion boards)	5	4	3	2	1
Printed course materials (e.g., purchased textbooks, course packs, etc.)	5	4	3	2	1
Faculty, librarians, or other students	5	4	3	2	1
Other, please specify:_____	5	4	3	2	1

3. **Have you used the UW Libraries services or collections (either in-person or remotely) during this academic year?**
   Yes____ No___

If you haven't used the Libraries this year please state the reasons why. You may complete the remainder of the survey or stop at this point and submit. Please scroll to the botoom to submit your answers. Thank you.

4. **How frequently do you use the following methods to visit or access the UW Libraries?**

	More Often	Weekly	Monthly	Quarterly	Less Often/NA
Visit libraries in person	5	4	3	2	1
Use computer (not in library) to access libraries	5	4	3	2	1

5. **When you VISIT the UW Libraries IN PERSON how often do you do the activities listed below?**

	More Often	Weekly	Monthly	Quarterly	Less Often/ NA
Look for a print journal article	5	4	3	2	1
Look for a print book	5	4	3	2	1
Consult library staff	5	4	3	2	1
Photocopy	5	4	3	2	1
Print	5	4	3	2	1
Use library computers to find information for your academic work	5	4	3	2	1
Use library computers for other purposes	5	4	3	2	1
Bring your own equipment and use wireless connection	5	4	3	2	1
Use as place to do individual work	5	4	3	2	1
Use as place to do group work	5	4	3	2	1

6. **Are Libraries open when you need them during periods listed below?**

Academic Year	Most of Time				Not Enough	N/A
Evenings	5	4	3	2	1	0
Weekends	5	4	3	2	1	0
Interim periods	5	4	3	2	1	0

7. Select the UW libraries you use on a regular basis. (Suzzallo-Allen includes all libraries within.)

___Architecture	___Fisheries-Oceanography	___Odegaard Undergraduate (incl. Media Center)
___Art	___Foster Business	___Physics-Astronomy
___Chemistry	___Health Sciences	___Social Work
___Drama	___Law	___Suzzallo-Allen
___East Asia	___Mathematics	___UW Bothell
___Engineering	___Music	___UW Tacoma

During evenings and weekends what services do you need in the library? (Check all that apply)

___Place to work	___Computer access	___Copy/printing	___Collections access
___Reference assistance	___Check-out materials	___Course Reserves	___Other (please specify)

Comments on specific libraries (including hours of operation):

8. What sources do you consult when you need information on a research topic?

	Usually				Not at all/ NA
UW Libraries catalog	5	4	3	2	1
Summit (catalog for Northwest academic libraries)	5	4	3	2	1
Libraries provided article index such as Proquest, Web of Science	5	4	3	2	1
Other UW Libraries Web sites (subject, library pages)	5	4	3	2	1
Open internet search on Google, Google Scholar, Yahoo, etc.	5	4	3	2	1
Open internet reference source such as Wikipedia	5	4	3	2	1
Publisher or scholarly society Web site such as JSTOR	5	4	3	2	1
Faculty or other students	5	4	3	2	1
Librarians	5	4	3	2	1
Other (please specify): _____	5	4	3	2	1

9. How often do you visit any of the Libraries Web sites (including HealthLinks)?

More Often	Weekly	Monthly	Quarterly	Less Often/NA
5	4	3	2	1

How often do you do the following THROUGH a UW Libraries Web site?

	More Often	Weekly	Monthly	Quarterly	Less Often/ NA
Search the UW Libraries catalog	5	4	3	2	1
Search an article index such as Proquest, Web of Science	5	4	3	2	1
Look for online journal articles	5	4	3	2	1
Look for online books, reference works, news	5	4	3	2	1
Look for digitized collections or images	5	4	3	2	1
Consult with library staff (Q&A Live - chat, email)	5	4	3	2	1
Look for information about the UW Libraries (e.g. hours, events, etc.)	5	4	3	2	1
Other (please specify): _____					

10. Does the UW Libraries have the books you need for your academic work?

Usually				Rarely	Not Applicable
5	4	3	2	1	0

If the book isn't available or not on the shelf in the UW Libraries, what do you do?

	Usually				Rarely/Never
Place hold on the book for it to be recalled	5	4	3	2	1
Request through Interlibrary Loan or Summit	5	4	3	2	1
Request the Libraries purchase	5	4	3	2	1
Purchase on my own	5	4	3	2	1
Borrow from instructor or other students	5	4	3	2	1
Find another book to use	5	4	3	2	1
Other (please specify): _____	5	4	3	2	1

Comments

11. **How easy does the UW Libraries make it for you to:**

	Very Easy				Not Easy	Not Applicable
Use the UW Libraries catalog to find books/journals	5	4	3	2	1	0
Find a book in a campus library	5	4	3	2	1	0
Request a book that is not available at UW	5	4	3	2	1	0
Find a journal in the library	5	4	3	2	1	0
Find media items such as music, films, images	5	4	3	2	1	0
Reserve or use a group study room	5	4	3	2	1	0

Comments

12. **In your courses during this academic year, how important was it to do each of the following?**

	Very Important				Not Important
Find/refine research topics	5	4	3	2	1
Find information *in the library*	5	4	3	2	1
Find information *on the Web*	5	4	3	2	1
Evaluate information sources critically	5	4	3	2	1
Provide correct citations for sources used	5	4	3	2	1

13. **How useful did you find the following for completing your course work?**

	Very Useful				Not Useful	NA
Subject guides on the UW Libraries Websites	5	4	3	2	1	0
Library reference assistance (in-person, Web, etc.)	5	4	3	2	1	0
Course reserves	5	4	3	2	1	0
Research consultation with librarian	5	4	3	2	1	0
Librarian class presentation or session	5	4	3	2	1	0
Other (please specify): _____	5	4	3	2	1	0

14. Please indicate your satisfaction with the library services listed below.

	High				Low	Don't Use
Course reserves	5	4	3	2	1	0
Library instruction, training, and teaching	5	4	3	2	1	0
Staff assistance (in library or remotely)	5	4	3	2	1	0
Photocopying in library	5	4	3	2	1	0
Printing in library	5	4	3	2	1	0
Interlibrary loan/article delivery (borrow from non-UW libraries)	5	4	3	2	1	0
Individual work space in libraries	5	4	3	2	1	0
Group work space in libraries	5	4	3	2	1	0
Functionality of library computers	5	4	3	2	1	0
Access to library computers	5	4	3	2	1	0
UW Libraries Web sites	5	4	3	2	1	0

Comments on library services:

15. What contribution does the UW Libraries make to your:

	Major				Minor	N/A
Finding information needed for your assignments and papers	5	4	3	2	1	0
Preparing or presenting coursework	5	4	3	2	1	0
Being a part of the University community	5	4	3	2	1	0
Overall academic success	5	4	3	2	1	0
Making more efficient use of time	5	4	3	2	1	0

16. Although the Libraries will continue to emphasize the acquisition of print and online resources needed to support your work, we are interested in knowing what other services you would find useful. Please mark up to 5 below.

___ Provide access to library tutorials, workshops and other guides through podcasts, streaming media, etc.

___ Provide more computers in libraries

___ Provide quiet work and study areas in libraries

___ Integrate library services and resources into campus Web sites and courseware (e.g., MyUW, Catalyst, Blackboard)

___ Make it easier to use library services with mobile devices such as smart phones and PDA's

___ Provide more group work and presentation practice spaces

___ Provide support in managing your information and references (e.g., EndNote, RefWorks)

___ Provide self-checkout of books

___ Increase library weekend hours

___ Provide guidelines and instruction on how to use information in an ethical manner (e.g., avoid plagiarism)

___ Expand consultation services for students on finding and evaluating scholarly research materials

___ Other (please specify): _____

17. How satisfied are you with the UW Libraries?

	Very Satisfied				Not Satisfied
Library services	5	4	3	2	1
Library collections and information resources	5	4	3	2	1
Overall Libraries satisfaction level	5	4	3	2	1

ADDITIONAL COMMENTS ON LIBRARIES: