

**SPRING 2016 UW TACOMA UNDERGRAD STUDENT LIBRARY USE SURVEY** Sept. 22, 2016

922 Respondents (23% response rate)

ALL RESPONSES IN PERCENT (%) UNLESS OTHERWISE NOTED

**1a. Respondents by Primary School**

	2016%	2013#	2013%	2013#	2010%	2010#
Business	14.6	135	14.7	71	22.8	76
Institute of Technology	13.2	122	12.8	58	7.8	26
Interdisciplinary Arts and Sciences	35.7	327	41.7	201	39.5	132
Nursing	2.3	21	3.5	17	6.3	21
Social Work	7.9	73	8.6	39	5.7	19
Healthcare Leadership	3.8	38	4.1	20	2.4	8
Urban Studies	2.6	24	2.1	10	5.1	17
No major	19.4	178	10.2	49	7.6	25
Other	0.4	4	3.5	17	3.0	10
Total		922		482		344

**1b. Respondents by Year in School**

Year	2016 Respondents	2016 Population	2013 Respondents	2013 Population	2010 Respondents	2010 Population
1 <sup>st</sup>	11.1	10.2	7.5	8.8	3.9	6.5
2 <sup>nd</sup>	9.3	12.2	7.1	9.7	4.8	9.6
3 <sup>rd</sup>	40.2	37.5	38.3	37.5	40.1	39.2
4 <sup>th</sup> /5 <sup>th</sup>	38.7	40.1	46.9	44.0	50.6	44.9
Other	0.7				0.2	

**1c. Are you . . . ?** (select all that apply)

	2016	2013
Transfer student	64.4	77.2
International student	4.9	
First generation student	40.8	

**2. How frequently do you use the following methods to VISIT or ACCESS the UW Tacoma Library?**

Method	2x Week+		Weekly		Monthly	Quarterly	Less
	2016	2013	2016	2013	2016	2016	2016
Visit in person	27.4	30.7	23.6	27.3	18.4	16.2	6.7
Access UW Tacoma web site from outside the library	28.7	34.7	27.8	29.5	17.2	13.2	3.9

**3A. During the past year have you:**

	Yes	No	NR	2013
Taken a course in which a librarian did a presentation or workshop?	58.0	42.0	(3.5)	49.4
Used online or print library resources to complete an assignment?	81.1	18.9	(3.5)	88.5
Consulted with a librarian (in person, by email, or chat)?	50.0	50.0	(3.5)	64.3
Used an online subject or class guide?	66.4	33.6	(3.5)	74.4
Used a library group study room?	62.5	37.5	(3.5)	

**3B. Since the start of Fall Quarter have you used a group study room for any of the following?**

Asked only of those who responded yes to group study room question above.

	Yes	No
Practice presentations	56.8	43.2
Study with a friend/classmate	79.8	20.2
Work on a group project	80.5	19.5
Work on your own	56.6	43.1

**4. How important are these UW Tacoma library spaces and services to your work?**

	Very important			Not important		No	Mean	Mean
	5	4	3	2	1	Reply	2016	2013
Quiet/individual study space	70.6	17.5	8.0	2.4	1.5	(9.0)	4.53	4.51
Group study space (w/o technology)	44.8	22.4	24.3	6.1	2.4	(13.0)	4.01	4.03
Group study space (with technology)	59.5	21.7	13.7	4.3	0.9	(11.9)	4.35	4.19
Access to library computers	60.2	18.4	13.4	5.0	3.0	(13.3)	4.28	4.19
Access to library laptops	40.7	15.8	25.1	8.9	9.5	(27.0)	3.69	
Access to library printers and scanners	64.7	18.2	10.8	5.0	1.2	(13.7)	4.40	

**5. Rate the UW Tacoma Library's contribution to your ability to:**

	Major			Minor		No	Mean	Mean	Mean
	5	4	3	2	1	Reply	2016	2013	2010
Find information for research assignments/papers	56.6	23.1	14.5	2.9	2.8	(4.2)	4.28	4.31	4.44
Work on group projects/study with classmates/friends	43.8	25.7	17.3	5.2	7.9	(4.2)	3.92	3.85	4.08
Make more efficient use of your time	46.9	28.9	15.2	4.1	5.0	(4.2)	4.09	3.98	4.14
Achieve overall academic success	47.9	30.9	12.9	4.1	4.2	(4.2)	4.14	4.12	4.07
Find quiet space for you to do your work	53.9	20.3	13.3	5.0	7.7	(4.2)	4.08		

**6a. Is the UW Tacoma Library open when you need it during the academic year?**

	Most of the time			Not enough		NA	Mean	Mean
	5	4	3	2	1		2016	2013
Academic year	62.1	20.4	9.7	2.3	5.5	(6.9)	4.31	4.41

**8b. What are the times the library isn't open when you need it during the academic year? (Check all that apply):**  
 Asked only of those who marked 1-3 on the above question.

Monday-Thursday after 10pm	51.0		
Fridays after 5pm	40.9	Saturdays after 5pm	8.7
Sundays before 10 am	36.2	Sundays after 5pm	30.2

**10. How satisfied are you with the UW Tacoma Library?**

	Very satisfied			Not satisfied		Mean	Mean	Mean	Mean
	5	4	3	2	1	2016	2013	2010	2007
Library services	57.2	32.1	9.2	0.8	0.7	4.44	4.57	4.52	4.57
Library collections and info resources	55.0	31.5	11.4	1.0	1.0	4.38	4.49	4.38	4.31
Library buildings/spaces	53.3	29.3	13.0	2.8	1.7	4.30	4.35	4.25	
Overall Library satisfaction level	51.7	36.4	10.7	0.6	0.7	4.38	4.46	4.37	4.45