

**1. Please indicate your home department and degree program at the University of Washington.**

Home Department \_\_\_\_\_

Degree Program: \_\_\_Doctoral \_\_\_Masters \_\_\_Professional \_\_\_Other (please specify) \_\_\_\_\_

**2. How important are the following sources of information for your work?**

	Very Important			Not Important	
UW Libraries (includes UW Libraries provided Web resources)	5	4	3	2	1
Web resources (not provided by UW Libraries)	5	4	3	2	1
Departmental resources	5	4	3	2	1
Personal books, journals, files etc.	5	4	3	2	1
Faculty or other students	5	4	3	2	1
Other, please specify:	5	4	3	2	1

**3. During this academic year (2003-04) have you:**

	Yes	No
Taught as a teaching assistant?	1	0
Taught as an instructor?	1	0
Worked on a federally funded research project?	1	0
Used other external funding sources for research ?	1	0
Used the UW Libraries services or collections (in-person or remotely)?	1	0

**If you haven't used the UW Libraries this year please state the reasons why. You may complete the remainder of the survey or stop at this point and mail it to the address given on page 4. Thank you.**

**4. How frequently do you use the following methods to visit or access the UW Libraries?**

	More Often	Weekly	Monthly	Quarterly	Less Often/NA
Visit libraries in person	5	4	3	2	1
Use campus computer (office, lab) to access libraries	5	4	3	2	1
Use off-campus computer to access libraries	5	4	3	2	1
Use library on behalf of someone else	5	4	3	2	1

**5. When you VISIT the UW Libraries in person how often do you do the activities listed below?**

	More Often	Weekly	Monthly	Quarterly	Less Often/NA
Look for a print journal article	5	4	3	2	1
Look for a print book	5	4	3	2	1
Consult library staff	5	4	3	2	1
Photocopy	5	4	3	2	1
Print from library computer	5	4	3	2	1
Use library computers	5	4	3	2	1
Bring your own equipment and use wireless connection	5	4	3	2	1
Use as place to do individual work	5	4	3	2	1
Use as place to do group work	5	4	3	2	1

6. Select the UW libraries you use on a regular basis. (Suzzallo-Allen includes all libraries within.)

<input type="checkbox"/> Health Sciences	<input type="checkbox"/> East Asia	<input type="checkbox"/> Law
<input type="checkbox"/> Suzzallo-Allen	<input type="checkbox"/> Engineering	<input type="checkbox"/> Mathematics
<input type="checkbox"/> Undergraduate	<input type="checkbox"/> Fisheries-Oceanography	<input type="checkbox"/> Music
<input type="checkbox"/> Architecture	<input type="checkbox"/> Forest Resources	<input type="checkbox"/> Physics-Astronomy
<input type="checkbox"/> Art	<input type="checkbox"/> Foster Business	<input type="checkbox"/> Social Work
<input type="checkbox"/> Chemistry	<input type="checkbox"/> Friday Harbor	<input type="checkbox"/> UW Bothell
<input type="checkbox"/> Drama	<input type="checkbox"/> K.K. Sherwood	<input type="checkbox"/> UW Tacoma

Comments on those libraries (including individual libraries and collections within Suzzallo-Allen)

7. Are the UW Libraries open when you need them during periods listed below?

Academic Year	Most of Time				Not Enough	NA
Evenings	5	4	3	2	1	0
Weekends	5	4	3	2	1	0
Summer Session	5	4	3	2	1	0
Interim periods	5	4	3	2	1	0

Comments on library hours (please specify units/hours where possible):

During evenings and weekends what services do you need in the library? (Check all that apply)

- Place to work     
  Computer access     
  Copy services     
  Access to collections  
 Reference assistance     
  Check-out materials     
  Reserves     
  Other (please specify):

8. How often do you use computers at the sites listed below?

	Daily	Several times per week	Weekly	Monthly	Less Often/NA
OUGL Computing Commons (OUGL 2 <sup>nd</sup> floor)	4	3	2	1	0
Microlab (Health Sciences Library computer lab)	4	3	2	1	0
Other UW libraries (e.g. Suzzallo-Allen, Foster, Engineering)	4	3	2	1	0
Mary Gates Hall Computing Resource Center	4	3	2	1	0
Departmental computing lab	4	3	2	1	0
Your campus office or lab	4	3	2	1	0
Your residence	4	3	2	1	0
Other locations where wireless is available	4	3	2	1	0

9. How often do you do the following activities when you access the UW Libraries from a computer?

	More Often	Weekly	Monthly	Quarterly	Less Often/NA
Search the UW Libraries catalog	5	4	3	2	1
Search a bibliographic database (article index)	5	4	3	2	1
Look for electronic journal articles	5	4	3	2	1
Look for electronic books	5	4	3	2	1
Look for other full-text (reference works, newspapers)	5	4	3	2	1
Download citations to bibliographic software (e.g. Endnote)	5	4	3	2	1
Look for images (e.g. photographs)	5	4	3	2	1
Consult with library staff (chat-Q&A Live, email)	5	4	3	2	1
Renew or request books from UW Libraries	5	4	3	2	1
Request items from non-UW libraries (e.g. Summit)	5	4	3	2	1
Look for information about the UW Libraries (e.g. hours)	5	4	3	2	1

**10. How easy does the UW Libraries make it for you to:**

	Very Easy					Not Easy	Not Applicable
Search the library catalog for books/journals	5	4	3	2	1	0	
Find a book in a campus library	5	4	3	2	1	0	
Request a book that is not available at UW	5	4	3	2	1	0	
Find references to journal articles	5	4	3	2	1	0	
Find electronic journals	5	4	3	2	1	0	
Find a journal in the library	5	4	3	2	1	0	
Get journal articles not available on campus	5	4	3	2	1	0	
Determine years available for electronic journals	5	4	3	2	1	0	

**11. How easy does the UW Libraries make it for you to:**

	Very Easy					Not Easy	Not Applicable
Find information about the UW Libraries	5	4	3	2	1	0	
Find a computer to use in the library	5	4	3	2	1	0	
Get help when you need it	5	4	3	2	1	0	
Use the library Web site	5	4	3	2	1	0	
Contact the library staff person or office you need	5	4	3	2	1	0	
Request library instruction for your class	5	4	3	2	1	0	
Manage your library account (e.g. renewals)	5	4	3	2	1	0	
Be informed about changes in library services, programs and collections	5	4	3	2	1	0	

**Comments on 10 and 11:**

**12. If you have taught during the past year, which of the following methods provided by the UW Libraries would be useful to teaching in your courses or department?**

	Most useful			Least Useful			N/A
Librarian presentation during class/section	5	4	3	2	1	0	
Librarian presentation outside class (attendance required)	5	4	3	2	1	0	
Web tutorial completed outside class (as assignment)	5	4	3	2	1	0	
Library produced materials that instructor presents in class	5	4	3	2	1	0	
Library produced materials through MyUW/Catalyst	5	4	3	2	1	0	
Librarian taught credit course on general library research	5	4	3	2	1	0	
Librarian taught credit course on subject specific lib research	5	4	3	2	1	0	
Other (please specify)	5	4	3	2	1	0	

**Comments:**

**13. Please indicate the importance to your work and your satisfaction with the print and online resources below:**

	IMPORTANCE					SATISFACTION					
	High		Low			High		Low			N/A
Books	5	4	3	2	1	5	4	3	2	1	0
Journals 1985 and later	5	4	3	2	1	5	4	3	2	1	0
Journals before 1985	5	4	3	2	1	5	4	3	2	1	0
UW Libraries catalog	5	4	3	2	1	5	4	3	2	1	0
Bibliographic databases/article indexes	5	4	3	2	1	5	4	3	2	1	0
Manuscripts or archival materials	5	4	3	2	1	5	4	3	2	1	0
Newspapers	5	4	3	2	1	5	4	3	2	1	0

**Comments on library collections/resources:**

**14. Please indicate your satisfaction with the library services listed below.**

	High	SATISFACTION			Low	Don't Use
Reshelving of library materials	5	4	3	2	1	0
Electronic course reserves	5	4	3	2	1	0
Library instruction, training and teaching	5	4	3	2	1	0
Staff assistance in library	5	4	3	2	1	0
Staff assistance remotely (email/Web/phone)	5	4	3	2	1	0
Photocopying in library	5	4	3	2	1	0
Interlibrary loan of books (including Summit)	5	4	3	2	1	0
Journal article delivery for items not on campus	5	4	3	2	1	0
Printing in library	5	4	3	2	1	0
Access to library computers	5	4	3	2	1	0
Information Gateway (UW Libraries Web Site)	5	4	3	2	1	0
HealthLinks (Health Sciences Libraries Web Site)	5	4	3	2	1	0
Librarian liaison to your academic unit	5	4	3	2	1	0

**Comments on library services:**

**15. The UW Libraries is reviewing the policy on the number of times a book may be renewed, which is now two renewals after the initial check-out. How many times do you think students and faculty should be able to renew books?**

Once       Twice (current policy)       3-4 times       Unlimited renewals

**16. What should be the TOP priorities for the Libraries during the next two years?**

- |   |   |
|---|---|
| <input type="checkbox"/> Provide access to more online journal titles                             | <input type="checkbox"/> Preserve library materials from deterioration                                |
| <input type="checkbox"/> Maintain quality of UW Libraries print collections                       | <input type="checkbox"/> Provide librarian consultation for your research efforts                     |
| <input type="checkbox"/> Provide online access to older journals                                  | <input type="checkbox"/> Provide instruction in using library/Web resources                           |
| <input type="checkbox"/> Provide access to more online book titles                                | <input type="checkbox"/> Offer office delivery of books   |
| <input type="checkbox"/> Increase hours of opening for libraries                                  | <input type="checkbox"/> Add more functionality to computers in libraries                             |
| <input type="checkbox"/> Extend wireless capability in campus libraries                           | <input type="checkbox"/> Provide quieter work/study areas in libraries                                |
| <input type="checkbox"/> Support changes in scholarly publishing to make journals more affordable | <input type="checkbox"/> Integrate library information and services into campus Web sites (e.g. MyUW) |
| <input type="checkbox"/> Other (please specify):  |   |

**17. How satisfied are you with the University Libraries?**

	Very Satisfied			Not Satisfied	
Library services	5	4	3	2	1
Library collections and information resources	5	4	3	2	1
Overall Libraries satisfaction level	5	4	3	2	1

**ADDITIONAL COMMENTS ON LIBRARIES:**

Please return your completed questionnaire to the UW Office of Educational Assessment, Box 354987  
**Thank you!**