

TRAINING AND
RESOURCES

LARC Pass Employees

Welcome and Introduction

Welcome and introductions

- LARC Pass Program Basics
- Phone Training
- Donor, Political and Community Interaction
- Do's and Don'ts
- Culturally Humble approach

The goal of this training is to equip staff with the tools necessary to run the program effectively.

Agenda

(Time for questions will be allowed during each section)

Program Basics (45 minutes)

Cultural Humility (45 minutes)

HIPPA and Confidentiality (20 minutes)

Lunch Provided (45 minutes)

Donor, Political and Community Interaction (30 minutes)

Phone Training (45 minutes)

Conclusion and Additional Q&A

Vocabulary and Definitions

- Long-acting reversible contraception (LARC)
- Intrauterine device (IUD)
- Birth Control Implant
- LGBTQ+
- Underinsurance
- Socioeconomic indicators
- Systemic Barriers
- Government subsidies
- Title X funding, Public Health Services Act

PROGRAM BASICS

Needs Statement: Low-income individuals need increased reproductive autonomy.

Mission Statement: To support individuals in effectively planning their families and futures on their own terms and timeline.

Goal Statement: Individuals relying on public transportation will have access to free Long-Acting Reversible Contraception (LARC) to increase reproductive autonomy and decrease the effects of systemic poverty.

PROGRAM
OBJECTIVES

1. That individuals obtain no-cost LARC at their most accessible clinic.
2. To increase client education about LARC effectiveness and care.

Indicators of success will be surveys in various formats, clinic reports and case records.

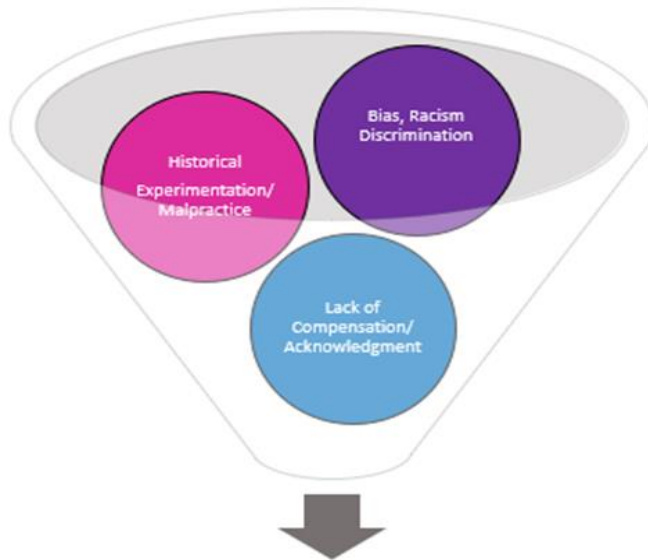
PROGRAM
DESCRIPTION

Through a designated phone line advertised in transit centers, on buses and trains and in reproductive clinics, an interested individual will call or text to gain information about no-cost, LARC. If interested, they will be immediately scheduled for an appointment at the clinic nearest them. After implantation of their preferred LARC method and at their appointment, contact information will be obtained, a survey card, call or text will be given, and clients will be guaranteed a phone check-up by qualified medical staff within a week.

CULTURAL

HUMILITY

AN ANTI-POVERTY, ANTI-RACIST APPROACH
TO PROVIDING THE BEST METHODS OF
CONTRACEPTION FOR MARGINALIZED FOLKS



Barriers to Participation

“We're dealing with two things here. We're dealing with an untrustworthy health care system, and we're dealing with people's reaction to that health care system, which is, unfortunately, a logical reaction. It's regrettable. I wish people were more willing to get the vaccine. But no one can say it's illogical given the history and the present of health care delivery in this country.”
Harriet Washington

Fishbowl Activity
Privilege Walk Activity

PODCAST CLIP:
FEBRUARY 24, 2021, *A Shot In The Dark*, (9-minute clip)

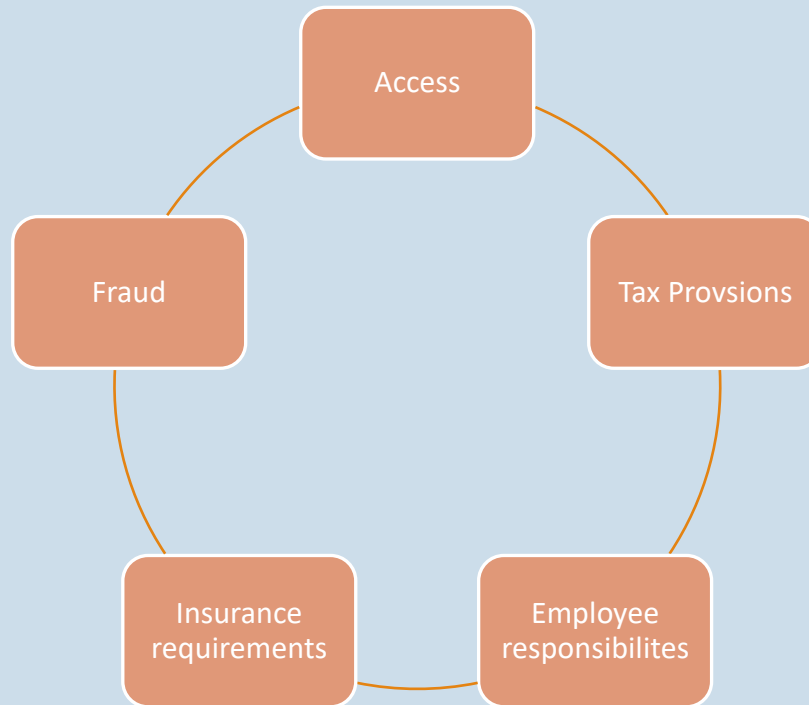
<https://www.npr.org/podcasts/510312/codeswitch>

HIPPA

RECORD
CONFIDENTIALITY

CLIENT PRIVACY

NO MEDICAL
ADVICE



VIDEO: <https://youtu.be/CRQwUIXMoqM>

DONOR,
POLITICAL
AND
COMMUNITY
INTERACTION

Keep it Simple

Effective Language and Communication:

Anti-racist

Anti-poverty

Reduces abortion

Increases community health

Politically immune

Donor Engagement:

Event attendance

Volunteerism

Connect

On an emotional level

Tell donors what you're doing and WHY you're doing it.

PHONE TRAINING

A FEW COMMON
QUESTIONS

BRAINSTORMING
MORE

“Hello, this is LARC Pass how can I help you?”

-LARC is a form of birth control effective from 3 to 10 years, your choice.

-The program is completely free to individuals who have a free or reduced cost ORCA card, and insurance is not necessary.

-LARC is not a pill that you take daily, it is implanted and good for several years.

-I can schedule you a free information appointment where you can talk with a nurse about the details of getting a LARC device, there is no commitment necessary.

-What clinic is closest to you or your favorite? If you don't know a clinic, tell me about where you live, or work and I will find one close to you and get you an appointment and directions.

-While there are doctors at the clinic, they will only be talking to you about LARC and offering LARC services.

-Clinics do offer some evening and weekend appointments to accommodate work schedules.

Conclusion

Topics that were covered

- BASICS
- CULTURE
- PRIVACY AND CONFIDENTIALITY
- COMMUNITY AND DONOR INVOLVEMENT
- PHONE SKILLS - DON'T GET RATTLED

Feedback, Questions and Comments