

**481 Respondents (20.4% response rate)**

**ALL RESPONSES IN PERCENT (%) UNLESS OTHERWISE NOTED**

**1a. Respondents by Primary Major**

	2010%	2010#	2007%	2007#
Business	31.2	150	31.8	62
Computing and Software Systems	8.3	40	10.3	20
CUSP	1.2	6		
Education	3.7	18	2.6	5
Interdisciplinary Studies	32.4	156	38.5	75
Nursing	6.7	32	11.3	22
Science and Technology	1.9	9		
Other	5.2	25	2.1	4
No major	9.4	45	3.6	7
		481		195

**1b. Respondents by Year in School**

	2010 Respondents	2010 Population	2007 Respondents	2007 Population
Frosh	8.5	10.9	6.7	8.6
Sophomore	9.4	11.1	1.0	3.3
Junior	35.6	31.4	41.0	37.5
Senior	37.6	38.5	45.6	42.9
5 <sup>th</sup> Year	7.1	8.0	4.1	7.6
Other	1.8		1.5	

**1c. Are you an evening degree student?**

Yes	20.0
No	76.3
No response	3.7

**2. Have you used the UW Libraries (including UW Bothell) either in-person or from outside the library during this academic year?**

	2010	2007
Yes	99.0	99.5
No	0.8	0.5
No response	0.2	

**3. How frequently do you use the following methods to VISIT or ACCESS the UW Bothell Library?**

Method	2x Week or more	Weekly	Monthly	Quarterly	Less Often
Visit in person	43.6	27.4	16.2	9.0	3.7
Access UW Bothell web site from outside the library	43.0	26.7	18.1	6.6	5.7

**4a. Is the UW Bothell Library open when you need it during periods listed below?**

Period	Most of time			Not enough		NA/NR	Mean
	5	4	3	2	1	2010	2010
Mornings	74.3	13.1	5.6	3.1	3.9	(14.2)	4.51
Evenings	58.7	16.1	8.4	4.7	12.1	(10.8)	4.05
Weekends	37.1	16.5	15.1	11.3	20.1	(24.3)	3.39
Interim	53.4	12.8	16.2	6.4	11.1	(51.4)	3.91

**4b. During evenings and weekends what services do you need in the UW Bothell Library? (Mark all that apply)**

Services	
Quiet study area	63.4
Group study area	67.8
Computer access	53.4
Copy/printing	49.1
Books/media access	42.6
Check-out materials	37.0
Course reserves	50.5
Reference/research help	31.6

**5. Do you find the books and media you need for your research and coursework at the UW Bothell Library?**

Usually				Rarely	NA/No Reply	Mean
5	4	3	2	1	0	
38.9	36.0	12.9	4.4	5.0	(2.9)	4.02

**What do you do if a book or media item was not available in the UW Bothell Library (within the last academic year)? (Mark all that apply)**

Activity	
Borrow through interlibrary loan (from UW Seattle or non-UW libraries)	45.3
Go to UW Seattle Libraries to borrow item	18.9
Go to another library to borrow item (e.g. a public library)	43.7
Purchase on my own	26.6
Borrow from instructor or other students	18.7
Find another book/media source to use	45.7
Change my research topic	11.9

**6. What resources listed below do you consult and use for completing course assignments and other research?**

Resource type	Usually			Not at all		No Reply	Mean
	5	4	3	2	1		
Journals (including e-journals)	59.5	18.1	10.8	5.2	3.3	3.1	4.19
Books (including e-books)	40.1	28.1	15.2	7.3	5.0	4.4	3.82
Audiovisual media	10.0	10.2	18.3	21.6	29.7	10.2	2.29
Images	13.5	15.8	18.7	20.9	22.0	9.7	2.60
News sources	29.1	22.7	17.3	10.0	12.1	8.9	3.29
Numeric/scientific data sets such as census, GIS, genome	16.0	14.8	17.0	15.8	26.6	9.8	2.58

**7. Rate the importance of each of the following to your success in coursework and research this year. Also indicate whether or not you would find library assistance on specific topics helpful.**

	Very important			Not important		No Reply	Mean	Assistance helpful
	5	4	3	2	1			
Choose and refine research topics	56.5	26.5	11.3	2.2	3.5	(4.4)	4.30	39.5
Find scholarly information	68.7	20.1	7.8	1.9	1.5	(3.7)	4.52	47.8
Choose and evaluate information sources	48.0	32.3	13.7	2.9	3.1	(6.0)	4.19	32.8
Use technology effectively to communicate	48.8	27.8	14.0	4.8	4.6	(5.0)	4.11	31.4
Cite sources correctly (e.g. use info ethically)	59.8	23.4	10.3	3.1	3.5	(8.1)	4.33	35.8

**8. How useful are each of the following in support of your research and course work?**

	Very useful			Not useful		Don't use No reply	Mean
	5	4	3	2	1		
Class instruction session with a librarian	36.3	26.8	19.3	10.8	6.8	(17.0)	3.75
Getting research help from a librarian	45.9	30.2	16.0	5.8	2.1	(20.8)	4.12
Library provided databases and catalogs to find and access scholarly information	64.6	22.1	9.6	3.0	0.7	(9.0)	4.47
Bibliographic citation software	41.7	26.3	21.3	7.7	3.0	(29.8)	3.96
Subject and class guides on the UW Bothell Library Website	51.1	25.1	14.9	6.8	2.0	(17.9)	4.16
Subject and class guides on the UW Seattle Libraries Websites	36.6	26.0	21.1	10.6	5.1	(47.2)	3.78
Online library tutorials	30.5	22.8	25.4	15.7	6.4	(59.5)	3.55

**9. Rate the UW Bothell Library's contribution to your ability to:**

	Major			Minor		NA No reply	Mean
	5	4	3	2	1		
Find information needed for your research assignments and papers	49.7	33.6	12.2	1.3	3.2	(2.9)	4.25
Prepare or complete coursework	37.6	29.4	22.1	5.8	5.2	(3.1)	3.88
Work on group projects or meet with classmates/friends	53.5	26.2	14.4	3.0	2.8	(3.3)	4.25
Achieve overall academic success	41.8	35.6	17.2	3.0	2.4	(3.5)	4.11
Make more efficient use of your time	42.1	30.8	17.6	4.6	5.0	(4.2)	4.00

**10. Please indicate your satisfaction with the following as they relate to UW Bothell Library buildings and spaces.**

	High			Low	No Reply Don't Use	Mean 2010	Mean 2007
	5	4	3				
Group and presentation work areas	58.3	27.1	10.7	2.3	1.6	(8.7)	4.38
Quiet areas to study and work	57.6	26.6	11.8	2.7	1.3	(6.3)	4.37
Furniture	39.9	30.4	21.7	5.2	2.8	(4.2)	3.99
Personal security and security of belongings	46.5	29.5	18.1	3.7	2.2	(5.6)	4.14
Lighting and temperature	48.6	33.3	12.4	3.5	2.2	(4.6)	4.23

**What are your top 3 choices for improving library buildings and spaces? (Open ended)**

**11. Please indicate your satisfaction with these library services.**

SERVICE	High				Low	No Reply Don't Use	Mean	
	5	4	3	2			2010	2007
Access to library computers	59.4	28.9	9.5	2.1		(12.9)	4.46	4.57
Functionality of library computers	54.9	29.9	10.6	3.4	1.2	(13.7)	4.34	4.51
Printing in library	31.3	24.3	20.8	8.5	9.0	(17.0)	3.72	3.57
Course reserves	54.4	30.2	12.1	2.6	0.7	(10.6)	4.35	4.56
Remote online access to services and collect.	63.0	26.4	8.3	1.6	0.7	(9.5)	4.49	
In-person assistance from library staff	57.0	25.9	12.9	2.5	1.7	(16.4)	4.34	
Online assistance from library staff	51.8	25.4	16.1	3.6	3.2	(41.8)	4.19	
ILL Books/Article delivery	54.5	26.3	15.2	2.2	1.7	(32.8)	4.29	
UW Bothell Library Web sites	47.5	31.8	16.1	3.4	1.1	(7.2)	4.21	4.31

**12. Please rate the overall importance of these UW Bothell Library resources and services to your course work.**

	Very important			Not important		No Reply	Mean
	5	4	3	2	1		
Collections (online, print, media)	65.8	21.3	8.6	2.6	1.3	(3.3)	4.47
Research tools (e.g. lib cat, Web of Science)	69.2	18.3	8.2	2.8	1.5	(3.4)	4.51
Reference, research, instruction, consultation serv.	55.0	25.3	13.9	3.2	2.6	(4.0)	4.27
Libraries physical spaces/facilities	59.9	25.8	11.3	2.4	1.1	(4.2)	4.40

**13. How satisfied are you with the UW Bothell Library?**

	Very satisfied			Not satisfied		Mean	
	5	4	3	2	1	2010	2007
Library services	59.7	32.5	5.5	1.9	0.4	4.49	4.55
Library collections and info resources	53.9	33.5	10.0	2.1	0.4	4.38	4.31
Library buildings/spaces	51.2	36.0	10.7	1.7	0.4	4.36	
Overall Library satisfaction level	51.1	41.2	6.2	1.3	0.2	4.42	4.46