

**Spring 2011 In-Library Use Survey  
Selected Highlights**

**University of Washington Libraries  
October 2011**

# 2011 In-Library Use Survey Process

Survey results at: [URL](#)

- 4<sup>th</sup> In-Library Use Survey (2002,2005,2008,2011)
- Surveys distributed to those entering libraries during a two hour time block on weekdays.
- There were five two hour sampling periods at all libraries, except Health Sciences, Odegaard Undergraduate, and Suzzallo-Allen, which had three
- 4592 completed surveys were returned for all sessions at all libraries
- 3379 were returned during the three sessions held in common at UW Seattle libraries
- Libraries wide results compiled from three sessions held in common at UW Seattle libraries
- Individual library results based on all sessions conducted at those libraries and include UW Bothell and UW Tacoma

# 2011 In-Library Use Survey Highlights

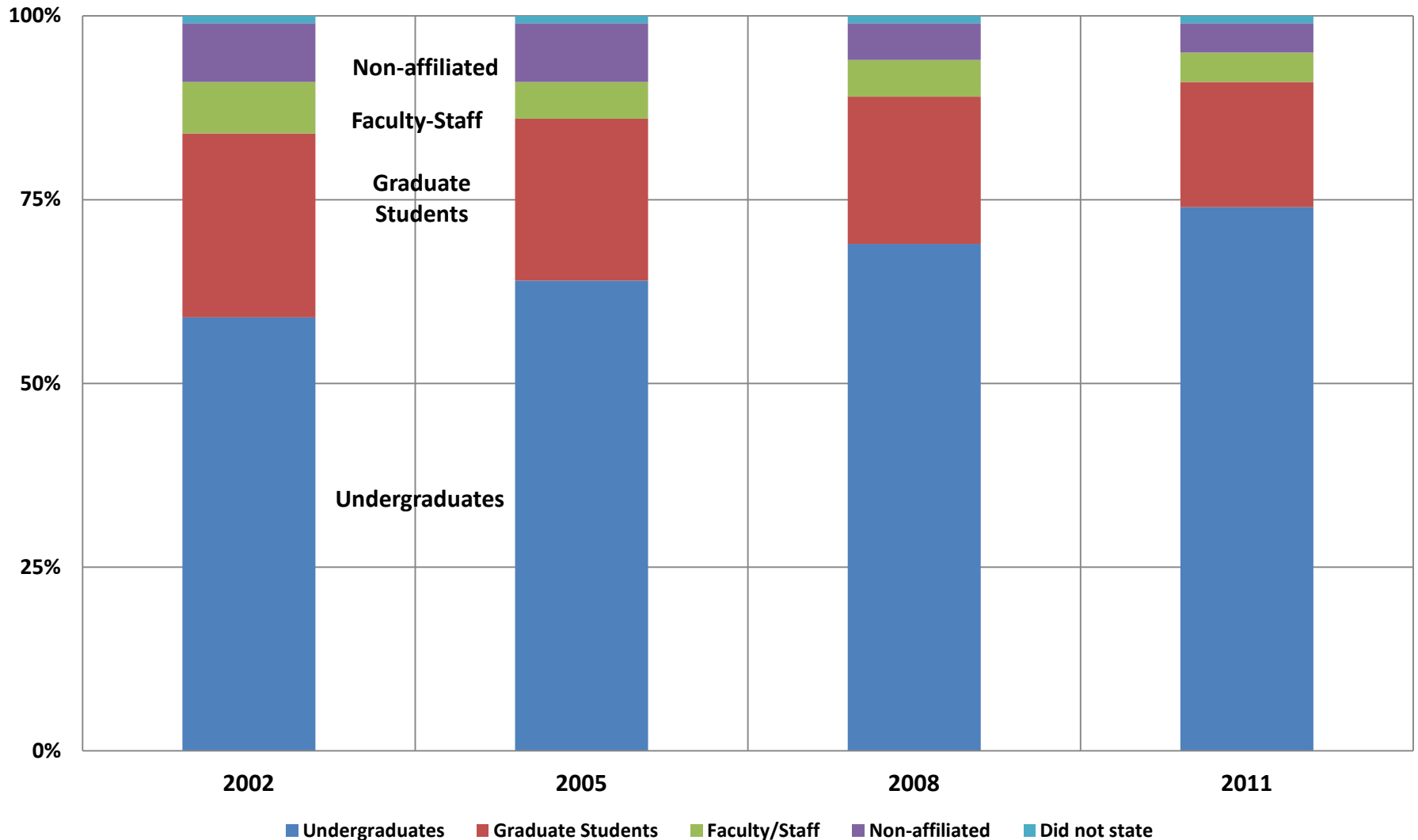
- Four libraries account for 85% of UWS responses
- Percentage of undergrad respondents continues to grow
- Library computer use down/personal computer use up
- Workplace most critical to students
- Research Commons users stay in library longer and are more connected to other library services/resources
- Confirms findings of other recent studies on use of physical library

# 2011 In-Library Use Survey Responses by Group

(UW Seattle – 3 concurrent sessions)

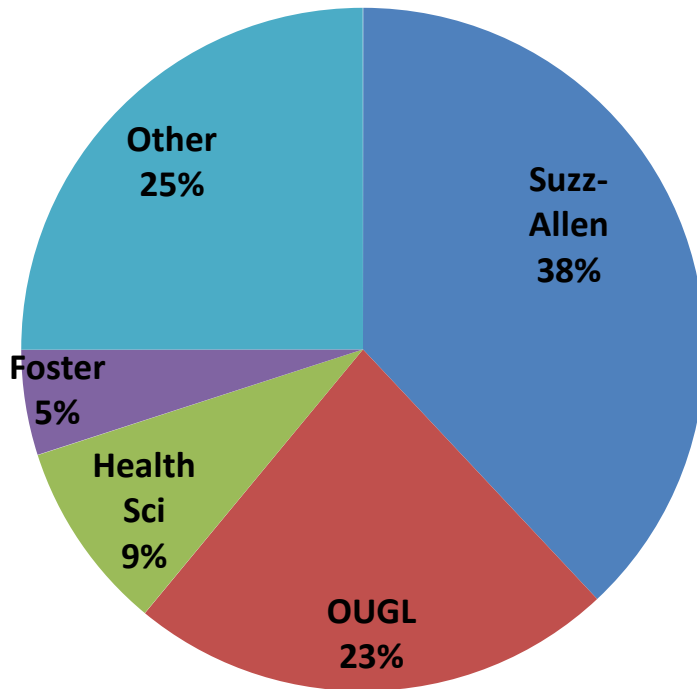
	<b>2011#</b>	<b>2011%</b>	<b>2008 %</b>	<b>2005 %</b>	<b>2002 %</b>
<b>Undergraduates</b>	<b>2495</b>	<b>74%</b>	<b>69%</b>	<b>64%</b>	<b>59%</b>
<b>Graduate Students</b>	<b>588</b>	<b>17%</b>	<b>20%</b>	<b>22%</b>	<b>25%</b>
<b>Faculty/Staff</b>	<b>130</b>	<b>4%</b>	<b>5%</b>	<b>5%</b>	<b>7%</b>
<b>Non-affiliated</b>	<b>128</b>	<b>4%</b>	<b>5%</b>	<b>8%</b>	<b>8%</b>
<b>Did not state</b>	<b>38</b>	<b>1%</b>	<b>1%</b>	<b>1%</b>	<b>1%</b>

# In-Library Use Survey Composition of Respondents by Group 2002-2011

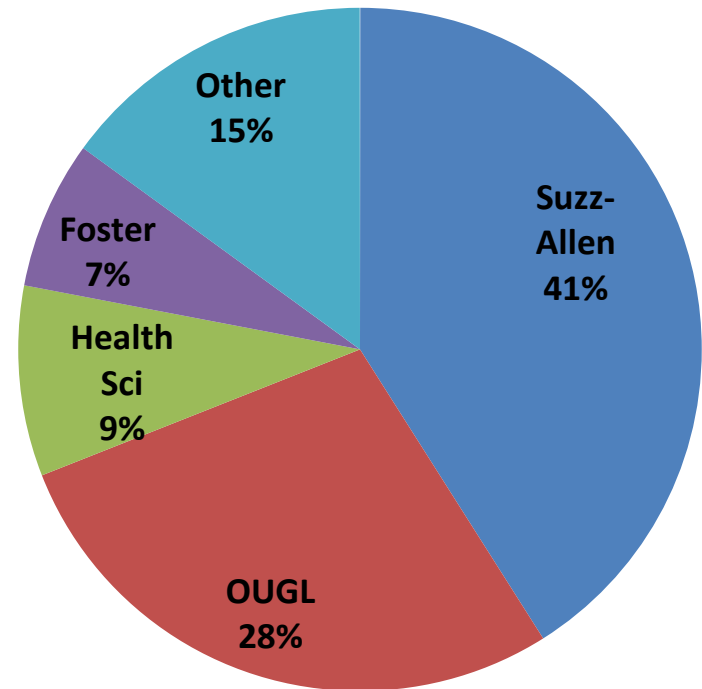


# Respondents by Library

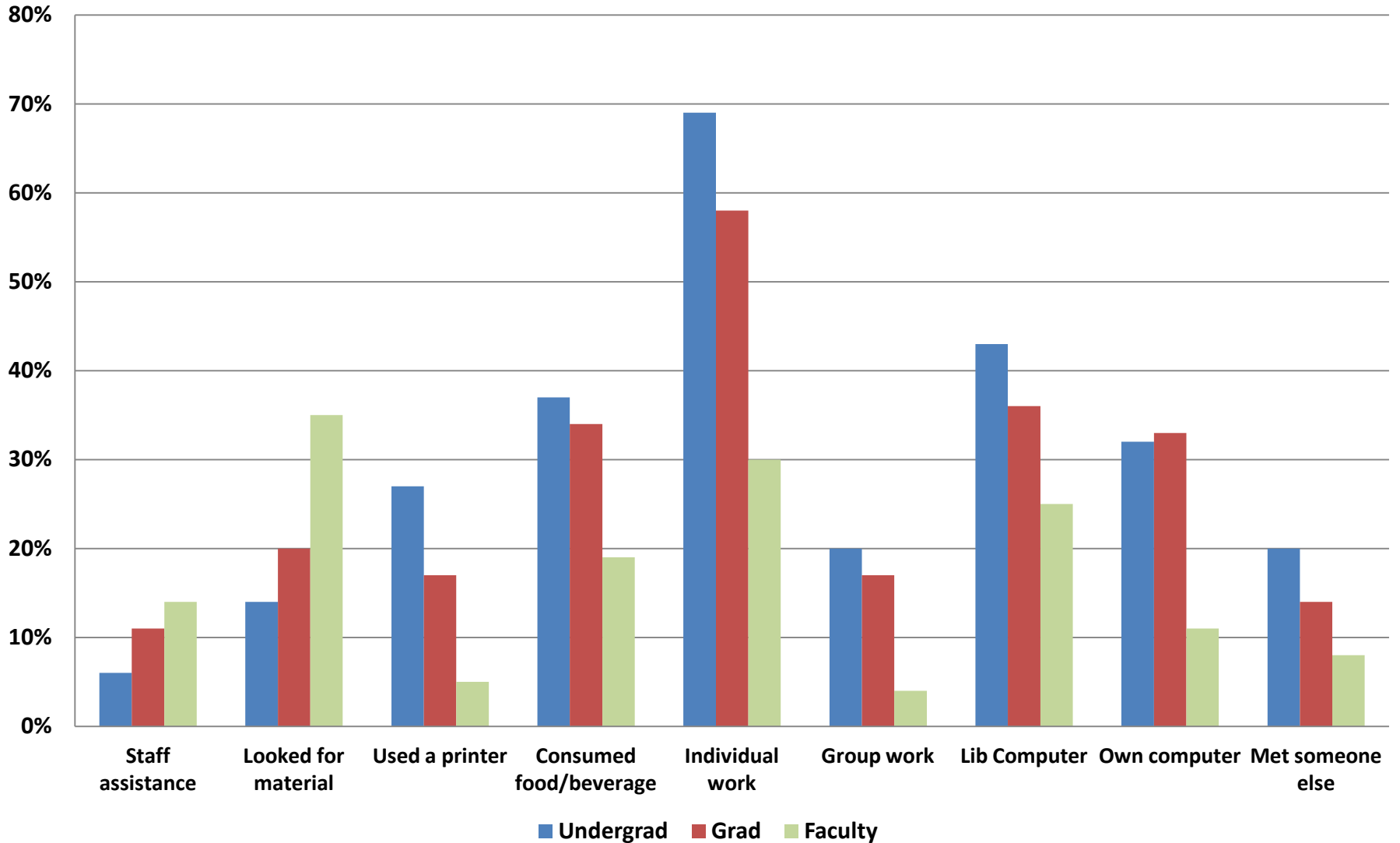
## 2008 Respondents



## 2011 Respondents

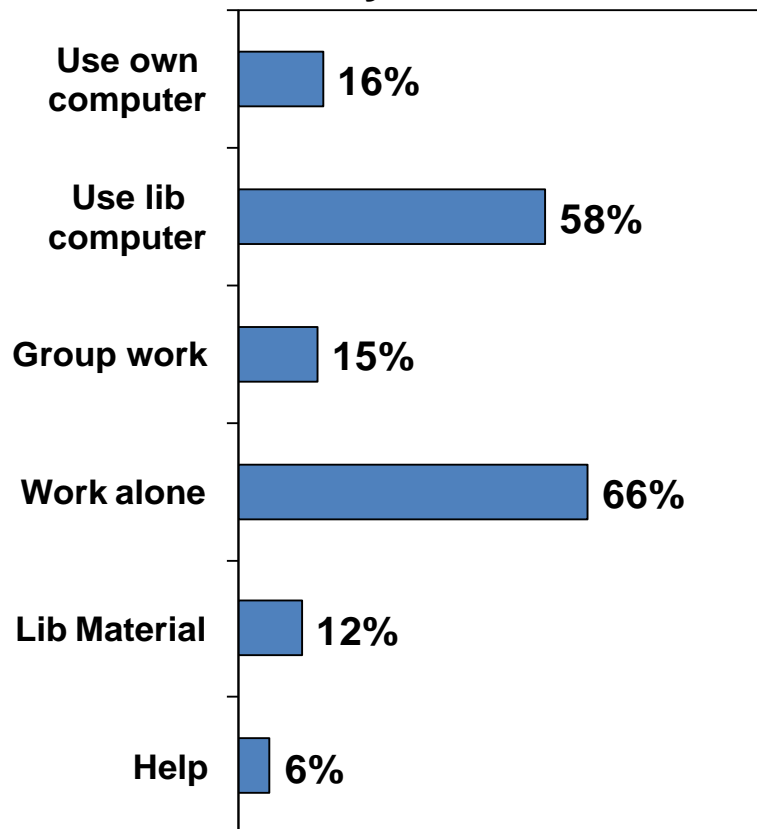


# What Respondents Did in the Library By Group

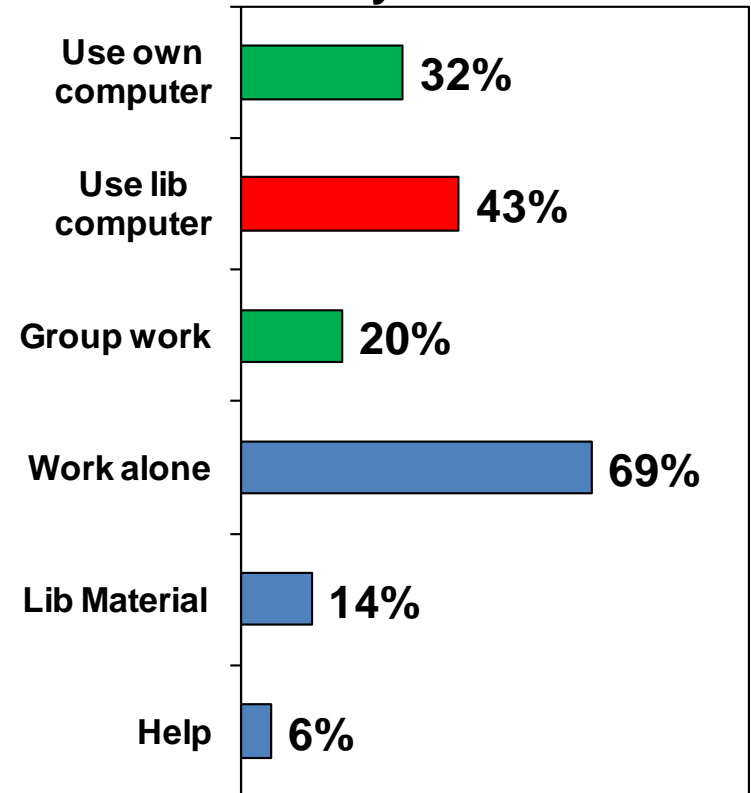


# Undergrad Changes 2008 to 2011

## What Undergrads Did in the Library 2008

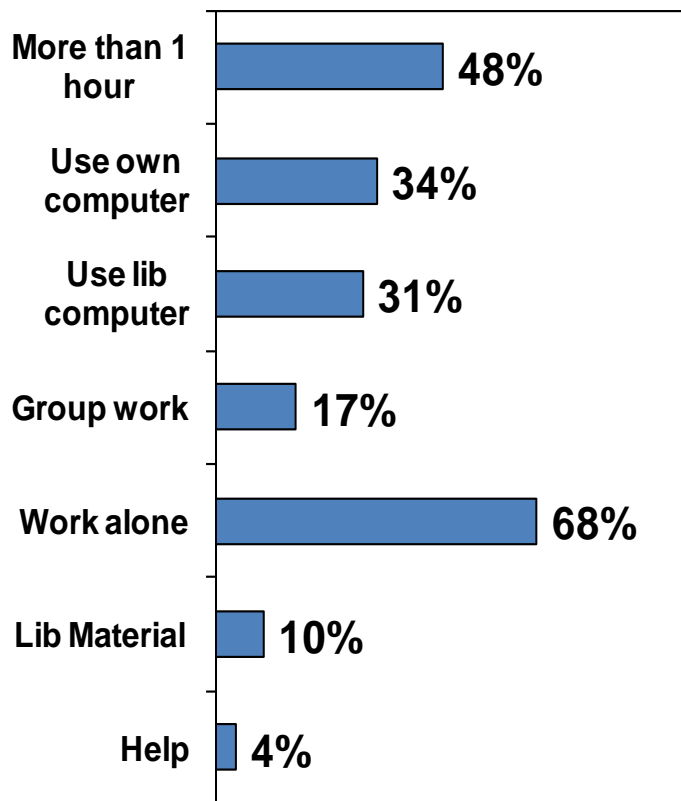


## What Undergrads Did in the Library 2011

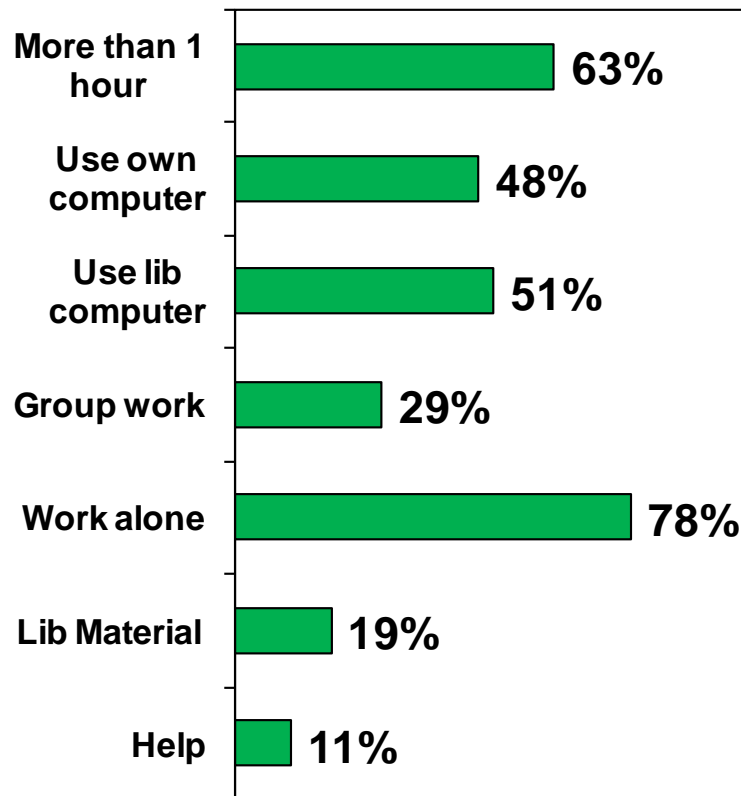


# Research Commons Users/Non-Users Activities

## Research Commons Non-Users



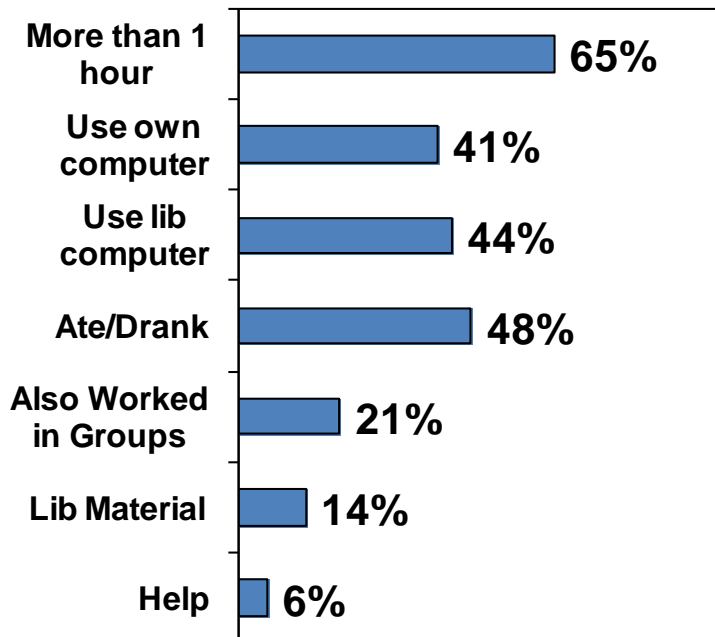
## Research Commons Users



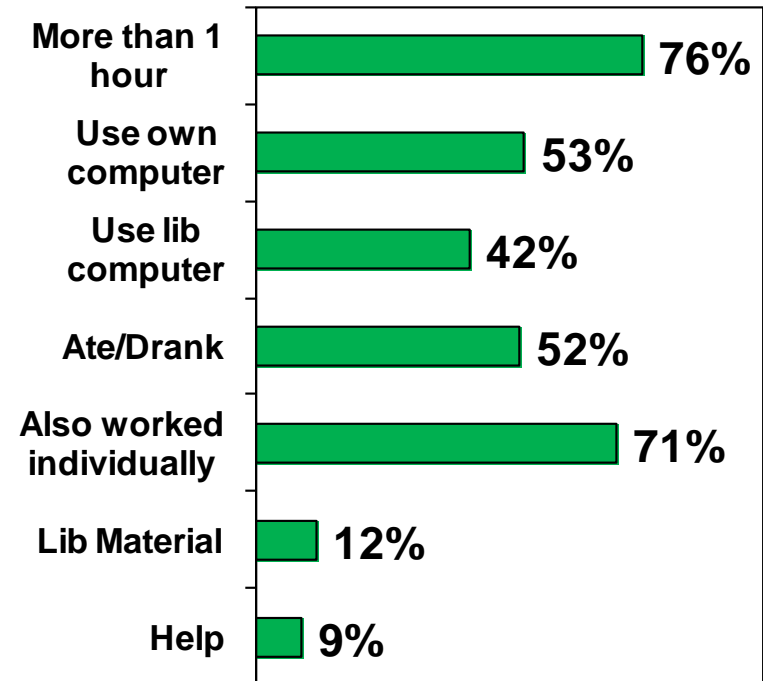
# Individual/Group Work

Health Sciences, Odegaard Undergraduate, and Suzzallo-Allen Libraries

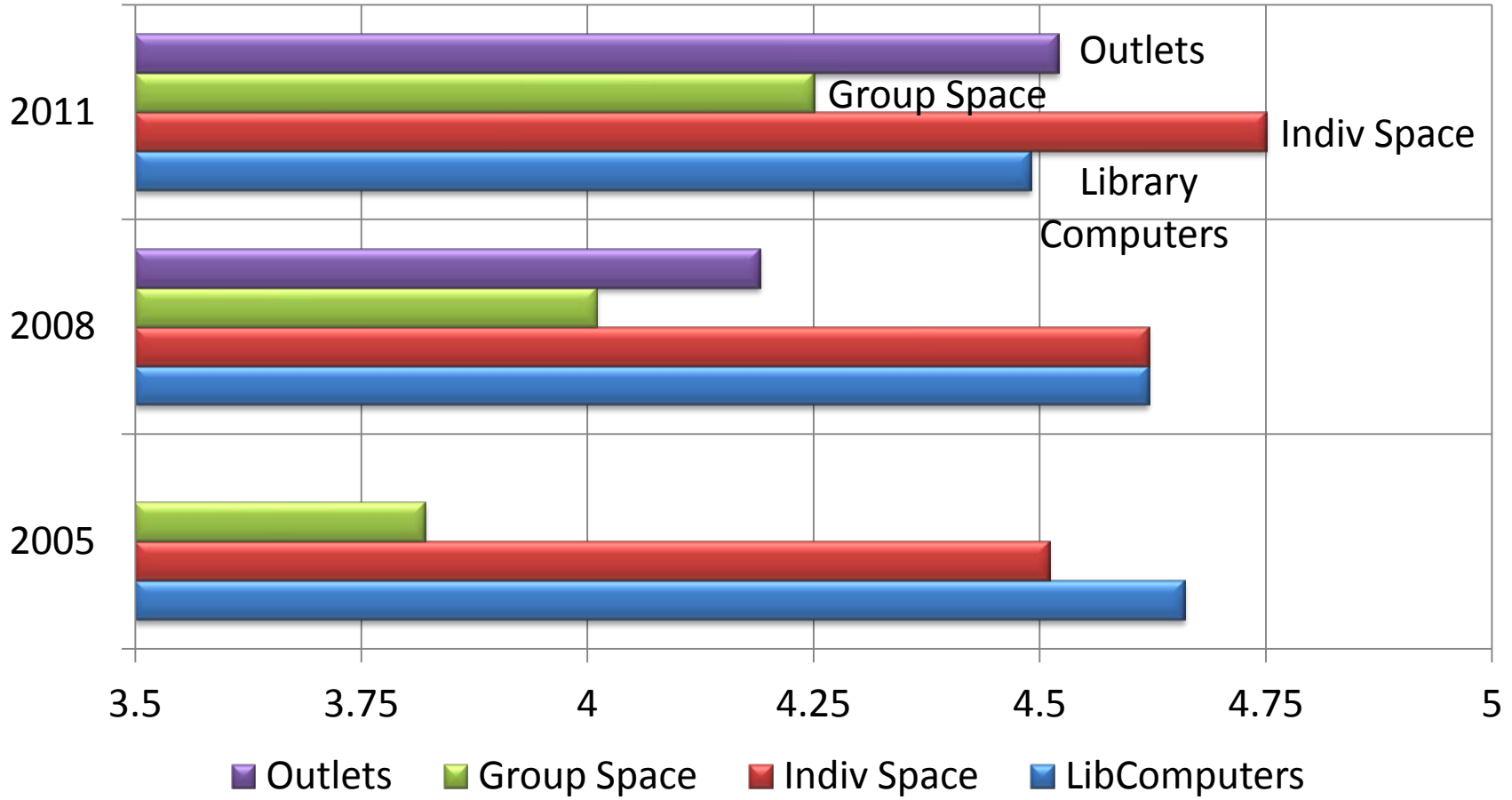
### Worked Individually (66%)



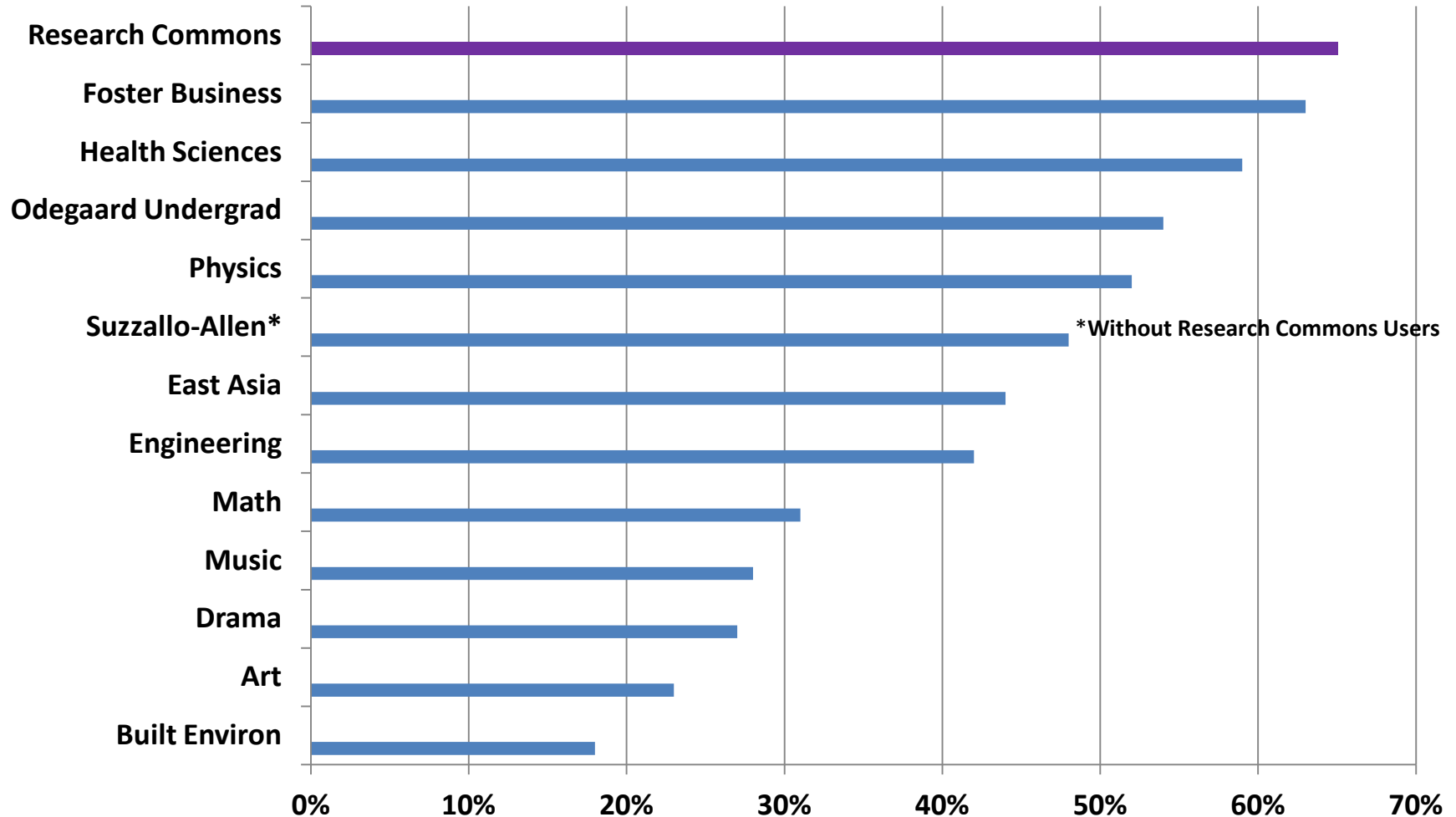
### Worked in Groups (19%)



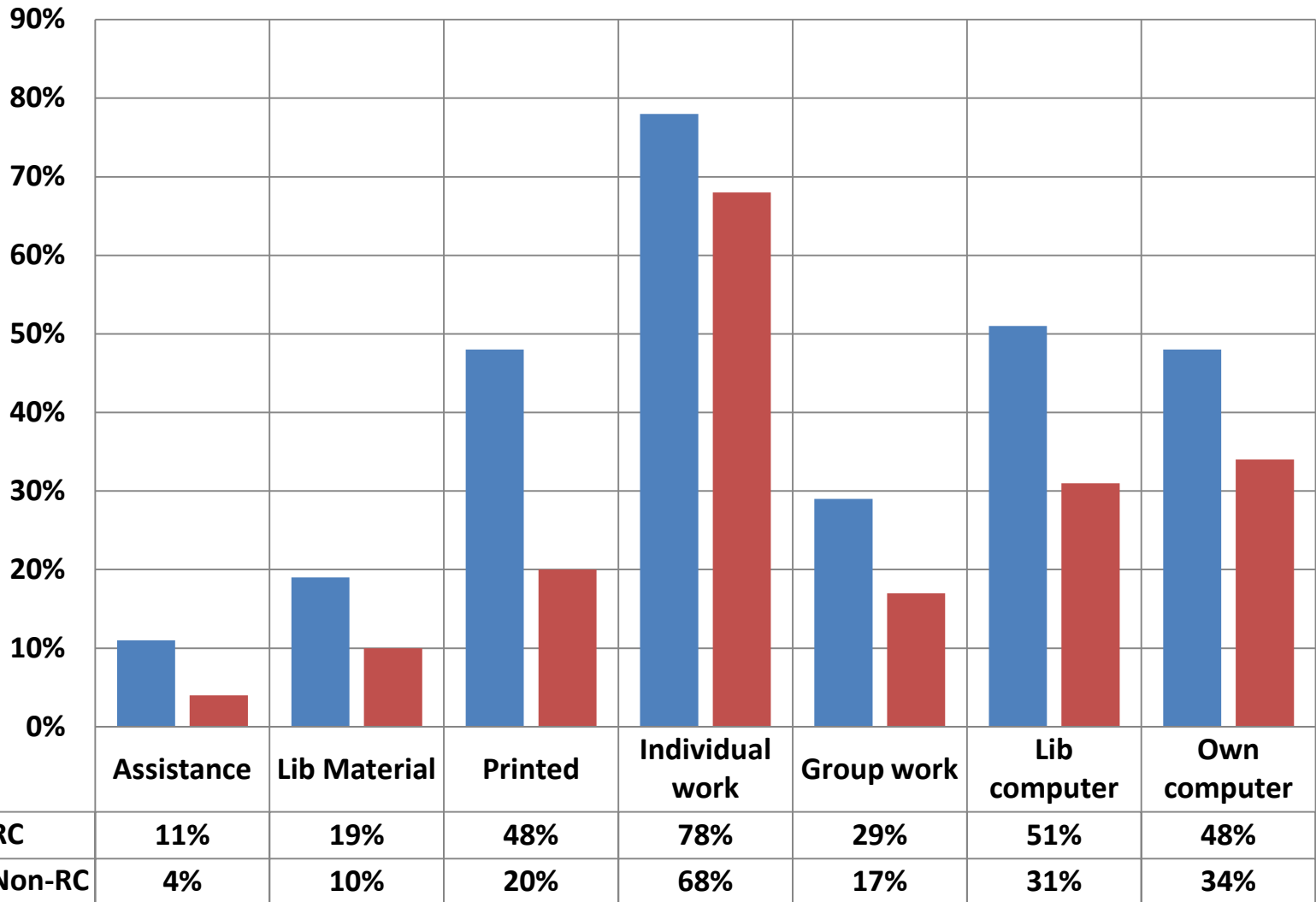
# Changes in Facilities/Equipment Importance



# Visits Lasting More Than One Hour by Library



# Suzzallo-Allen Undergrads : Activities of Research Commons Users and Others



■ Undergraduates RC   ■ Undergraduates Non-RC