

SPRING 2007 UW TACOMA UNDERGRAD STUDENT LIBRARY USE SURVEY

10 Sept 2007

244 Responses (14.7% response rate)

ALL RESPONSES IN PERCENT (%) UNLESS OTHERWISE NOTED

1A. Respondents by Primary Major

College/school	2007%	2007#
Business	25.0	61
Interdisciplinary Studies	48.0	117
Institute of Technology	3.3	8
Nursing	6.1	15
Social Work	6.6	16
Urban Studies	4.1	10
No major	5.3	13
TOTAL		244

1B. Respondents by Year in School

Year	2007 Respondents	2007 Population
Frosh	7.8	10.0
Sophomore	1.6	3.1
Junior	43.4	45.4
Senior	44.3	40.0
5 th Year	2.0	1.3
Other	0.8	

2. Have you used the UW Libraries (including UW Tacoma) services or collections (either in-person or remotely) during this academic year?

Yes	99.6
No	0.4

3. How frequently do you use the following methods to visit or access the UW Libraries

Method	Weekly+	Weekly	Monthly	Quarterly	Less Often	No Reply
Visit UW Tacoma Library in person	20.9	42.6	19.3	13.1	3.7	0.4
Visit UW Seattle libraries in person	0.4	0.4	2.9	4.1	82.0	10.2
Use computer not in library	47.5	29.9	13.1	6.1	2.5	0.8

4. When you visit the UW Tacoma Library IN PERSON how often do you do the following activities?

Activity	Weekly+	Weekly	Monthly	Quarterly	Less Often	No Reply
Look for a print journal article	7.8	11.5	18.0	19.7	38.1	4.9
Look for a book	9.0	10.7	23.4	30.3	23.0	3.7
Consult library staff	7.8	10.7	25.8	30.3	21.7	3.7
Photocopy	4.9	8.2	13.1	15.2	52.5	6.1
Print	10.7	19.3	13.1	11.9	39.8	5.3
Use lib computers to find info for coursework	20.9	21.7	22.1	14.3	16.8	4.1
Use lib computers for other purposes	15.2	14.3	15.2	9.4	41.4	4.5
Bring own equip and use wireless connection	14.8	7.8	12.7	7.8	52.0	4.9
Use as place to do individual work	24.6	23.0	21.3	11.9	17.2	2.0
Use as place to do group work	15.6	12.7	21.7	23.4	24.6	2.0
Use media collections (videos, DVDs)	4.1	3.7	10.2	22.5	53.7	5.7

5. What sources do you consult when you need information on a research topic?

	Usually					Not at all		No Reply	Mean
	5	4	3	2	1	0	0		
UW Libraries catalog	40.6	18.0	14.8	11.1	12.7	2.9	3.65		
Summit (catalog for NW academic libraries)	10.2	13.9	19.7	16.0	34.8	6.3	2.46		
Libraries provided article index (Proquest, JSTOR)	66.4	12.3	6.7	4.9	7.0	3.7	4.31		
Other UW Libraries Web sites	41.0	20.1	16.0	8.6	9.4	4.9	3.78		
Open internet search on Google etc.	42.2	19.7	15.6	10.2	7.0	5.3	3.84		
Library course-specific online research guides	25.0	20.5	17.6	15.2	17.2	4.5	3.22		
Faculty or other students	12.3	20.1	28.7	18.9	15.6	4.5	2.94		
Librarians	13.1	19.7	24.2	25.0	15.6	2.5	2.89		
Library assistance through Q&A Live, chat, email	3.7	4.1	11.5	18.4	57.8	4.5	1.72		
Digitized collections or images	7.0	7.0	17.6	15.6	48.0	4.9	2.05		
Subject encyclopedias (print or online)	7.0	8.2	23.4	19.3	36.9	5.3	2.25		

6. Does the UW Tacoma Library have the books you need for your academic work?

Usually		Rarely			NA/No Reply	Mean
5	4	3	2	1	0	
23.4	34.9	24.9	10.0	6.7	(14.4)	3.58

If the book isn't available or not on the shelf in the UW Tacoma Library what do you do?

Activity	Usually			Rarely /Never		No Reply	Mean
	5	4	3	2	1		
Place hold on the book for it to be recalled	32.9	20.5	11.9	6.8	27.9	(10.2)	3.24
Borrow it from UW Seattle or UW Bothell libraries	39.5	21.4	8.6	5.5	25.0	(9.8)	3.45
Request through Interlibrary loan or Summit	34.9	14.7	9.6	6.0	34.9	(10.7)	3.09
Request the Libraries purchase	1.4	1.9	3.7	4.7	88.4	(11.9)	1.23
Purchase on my own	9.6	7.3	17.4	18.3	47.2	(10.7)	2.14
Borrow from the instructor or other students	7.0	4.7	18.6	19.1	50.7	(11.9)	1.98
Find another book to use	29.0	21.3	17.2	13.1	19.5	(9.4)	3.27

7. How easy does the UW Tacoma Library make it for you to:

Activity	Very Easy			Not Easy		NA / No reply	Mean
	5	4	3	2	1		
Use the UW Libraries catalog to find items	47.1	31.3	15.4	4.4	1.8	(6.9)	4.18
Find a book in the UW Tacoma Library	37.2	40.8	17.0	3.2	1.8	(10.7)	4.08
Request a book not available at UW Tacoma	53.6	31.6	10.5	3.8	0.5	(14.4)	4.34
Find the full-text of a journal article	41.8	29.8	20.4	5.8	2.2	(7.8)	4.03
Access UW restricted resources from off-campus	62.8	21.6	9.1	3.5	3.0	(5.3)	4.38
Find media items (music, film, images)	33.3	35.3	21.8	6.4	3.2	(36.1)	3.89

8. How important was it do each of the following in your courses during this academic year?

Activity	Very important			Not important		No Reply	Mean
	5	4	3	2	1		
Identify/refine research topics	61.1	23.8	8.6	2.9	0.8	2.9	4.46
Find information <i>in the library</i> (print/online)	61.9	19.7	7.4	3.3	4.5	3.3	4.36
Find information <i>on the Web</i>	43.9	22.5	16.0	6.6	5.3	3.7	3.94
Evaluate information sources critically	60.2	17.6	13.1	8.7	1.6	3.7	4.36
Provide correct citations for sources used	71.7	16.0	5.7	2.5	1.2	2.9	4.59
Find scholarly resources	74.2	10.2	8.2	2.5	1.6	3.3	4.58

9. How useful did you find the following for completing your course work:

Service	Very useful			Not useful		NA / No reply	Mean
	5	4	3	2	1		
Library course-specific online research guides	38.2	39.2	13.7	5.9	2.9	(16.4)	4.04
Librarian research assistance	41.8	27.3	20.1	7.2	3.6	(20.5)	3.96
Librarian class presentation or workshop	28.7	25.7	26.9	9.6	9.0	(31.5)	3.56
Library assistance (in-person, Web etc.)	42.4	25.8	19.7	8.6	3.5	(18.9)	3.95
Course reserves (ERES, books, films)	49.5	27.3	16.0	3.6	3.6	(20.5)	4.15

10. Satisfaction with library services

Service	High			Low		No Reply / Don't Use	Mean
	5	4	3	2	1		
Course reserves	51.8	32.3	10.3	4.6	1.0	(20.1)	4.29
Librarian class presentation or workshop	45.4	30.7	12.3	8.6	3.1	(33.2)	4.07
Staff assistance (in library or remotely)	62.0	20.0	11.0	6.0	1.0	(18.1)	4.36
Photocopy in library	46.2	22.7	18.2	9.1	3.8	(45.9)	3.98
Printing in library	48.4	23.6	15.9	6.4	5.7	(35.7)	4.03
ILL Books/Article delivery (non-UW lib)	51.9	27.8	11.4	5.1	3.8	(35.3)	4.19
Delivery time for items from other UW Lib	48.6	29.7	14.1	2.2	5.4	(24.2)	4.14
Individual work space in libraries	44.0	30.7	16.9	4.9	3.6	(7.8)	4.07
Group work space in libraries	49.5	27.8	15.5	4.6	2.5	(20.5)	4.17
Library computers functionality	50.2	32.1	14.0	2.8	0.9	(11.9)	4.28
Access to library computers	53.3	27.6	15.9	2.8	0.5	(12.3)	4.30
Media collection (videos, DVDs)	38.7	33.6	16.8	6.7	4.2	(51.3)	3.96
Library Web sites	54.6	28.0	12.1	4.8	0.5	(15.2)	4.31

11. Which of these services would be of most use to you? Please mark up to 3 below.

Service	2007
Online library research tutorials	48.0
Expanded consultation services on finding and evaluating scholarly sources	41.0
More group work and presentation practice spaces	39.8
Support in managing your information and references (e.g. EndNote, RefWorks)	40.2
More computer and media-equipped group study rooms	43.9
Training on multimedia hardware and software	8.2

12. How satisfied are you with the UW Tacoma Library?

	Very satisfied			Not satisfied		Mean
	5	4	3	2	1	
Library services	64.7	29.0	4.6	1.7		4.57
Library collections and info resources	55.0	28.2	11.3	3.4	2.1	4.31
Overall Library satisfaction level	55.0	35.7	9.0	1.3		4.45