

SPRING 2010 GRAD/PROFESSIONAL STUDENT LIBRARY USE SURVEY 13 July 2010
RESULTS BY ACADEMIC SUBJECT AREAS

ALL Responses in % Unless Otherwise Indicated. All results by broad academic area are UW Seattle only

1A. Primary college/school UW Seattle 639 returns/2000 sample (32% nominal response rate)
 UW Bothell 22 returns/100 sample (22%); UW Tacoma 21 returns/100 sample (21%)

College/school	2010%	2010#	2007%	2007#	College/School	2010%	2010#	2007%	2007#
Built Environments	3.1	21	3.3	19	Health Sciences				
Arts & Sciences					Dentistry	0.9	6	2.1	12
Fine Arts	4.0	27	3.6	21	Medicine	9.5	65	11.0	64
Humanities	6.0	41	5.5	32	Nursing	3.4	23	4.3	25
Social Science	9.1	62	10.7	62	Pharmacy	1.9	13	3.3	19
Science	7.9	54	10.7	63	Public Health	5.9	40	7.2	42
Business	2.5	17	2.8	16	Social Work	3.8	26	2.8	16
Education	7.0	48	4.2	27	Other Health Sci	2.1	15	0.9	5
Engineering	10.7	73	8.3	48	Interschool (hs&sci)	0.5	6	2.8	16
Environment	5.3	36	4.5	26	UW Bothell	3.2	22		
Other Hum/Soc Sci	1.0	7	1.9	11	UW Tacoma	3.1	21		
Library/Info	4.7	32	5.5	32	Other/none given	1.6	11	1.2	7
Public Affairs	2.3	16	2.6	15	Total Response		682		580

By Broad Academic Area (UW Seattle, not including other)

Broad Academic Subject Area	2010%	2010#	2007%	2007#	2004%	2004#	2001%	2001#
Health Sciences	29.9	188	33.2	190	21.3	131	27.9	157
Humanities/Social Sciences/Arts	43.2	271	41.0	235	47.2	291	41.1	231
Science-Engineering-Environment	26.9	169	25.8	148	31.5	194	31.0	174
		628		580		616		562

By Degree Program (UW Seattle)

	Health Sciences			Humanities-Social Sciences			Science-Engineering-Envir.		
	2010	2007	2004	2010	2007	2004	2010	2007	2004
Doctoral	41.3	38.9	43.2	47.1	43.2	39.6	71.3	73.0	66.8
Masters	39.7	37.3	50.4	51.7	56.4	59.3	26.8	26.2	31.6
Professional	19.0	18.4	4.0	1.1	0.4	0	1.8	0.7	0.5
Missing	(2.1)	5.4	2.4	(3.7)	0	1.0	(3.0)	0	1.1

2. How important are the following sources for your work?

(Percent marking 5 on a scale of 1 "Not Important" to 5 "Very Important" and means.)

	Health Sciences			Humanities-Soc Sci			Science-Engineering			ALL	
	"5"	Mean	Mean	"5"	Mean	Mean	"5"	Mean	Mean	Mean	Mean
	5	2010	2007	2010	2010	2007	2010	2010	2007	2010	2007
UW Libraries (+UW Web)	90.4	4.85	4.81	88.6	4.82	4.79	86.4	4.79	4.74	4.82	4.78
Web (non UW Lib)	60.1	4.38	4.41	52.4	4.24	4.25	53.8	4.34	4.26	4.32	4.31
Personal files	32.4	3.67	3.62	34.7	3.80	3.79	37.9	3.89	3.76	3.78	3.72
Faculty, students, staff	49.5	4.14	3.82	47.2	4.24	4.14	58.0	4.33	3.89	4.26	3.96

Mean score by college/school (minimum 20 respondents)

	BE	Arts	Hum	SocSc	Edu	Info	Sci	Eng	Env	Med	Pub	Nur	SocW
UW Libraries	4.76	5.00	4.95	4.89	4.87	4.69	4.80	4.70	4.94	4.74	4.93	4.87	4.96
Web (non UW Lib)	4.62	4.26	4.10	4.24	4.02	4.56	4.30	4.49	4.08	4.34	4.45	4.26	4.50
Personal files	4.19	4.11	3.80	4.00	3.92	3.06	3.93	3.89	3.94	3.45	3.73	3.65	4.27
Faculty, students, staff	4.29	4.44	4.20	4.34	4.04	4.28	4.59	4.18	4.28	4.06	4.20	4.26	4.31

3. During this academic year have you :

GRAD BY AREA	Health Sci		Hum/Soc Sci		Science-Engin		ALL	
	2010	2007	2010	2007	2010	2007	2010	2007
Taught as a Teaching Assistant	12.8	15.8	38.0	37.9	37.9	42.6	28.9	31.7
Worked on a federally funded research project	38.8	38.9	12.9	10.2	59.2	58.1	31.4	31.8
Used other external funding for research	27.7	30.5	19.6	15.3	40.2	37.8	26.5	26.3
Used the UW Libraries	94.7	96.3	97.0	98.7	96.4	96.6	96.0	97.4

Percent by college/school (minimum 20 respondents)

	BE	Arts	Hum	SoSci	Edu	Info	Sci	Eng	Env	Med	Pub	Nur	SocW
Teaching Assistant	19.0	59.3	70.7	51.6	29.2	3.1	46.3	32.9	41.7	13.8	15.0	4.3	7.7
Federal funding	14.3	3.7	2.4	22.6	27.9	12.5	75.9	47.2	53.4	43.1	65.0	17.4	11.5
Other external funding	14.3	25.0	17.1	27.4	18.8	9.4	25.9	41.1	52.8	26.2	45.0	17.4	7.7
Used UW Libraries	95.2	100	100	91.9	97.9	100	94.4	95.9	100	89.2	100	100	92.3

4. How often do you use UW Libraries services and collections? (Percent marking 2x per week or more often)

	Visit in Person				Connect from Campus				Connect from off-campus			
	2x week +		Weekly		2x week+		Weekly		2x week+		Weekly	
	2010	2007	2010	2007	2010	2007	2010	2007	2010	2007	2010	2007
Health Sci	23.9	29.5	17.6	16.8	47.3	44.2	16.5	22.1	71.3	69.5	16.0	16.8
Hum-Soc Sci	33.2	28.1	23.2	30.6	48.0	42.6	21.8	21.7	66.8	62.1	18.1	20.9
Sci-Engineer	7.1	8.8	18.3	18.2	59.8	61.5	19.5	17.6	49.1	41.2	30.2	25.7

Frequency of use (2x week or more) by college/school (minimum 20 respondents)

	BE	Arts	Hum	SocSc	Edu	Info	Sci	Eng	Env	Med	Pub	Nur	SocW
Visit in person	19.0	63.0	46.3	40.3	18.8	18.8	7.4	8.2	5.6	20.0	30.0	13.0	15.4
Connect from campus	42.9	55.6	58.5	58.1	39.6	31.3	68.5	56.2	58.3	53.8	52.5	39.1	23.1
Off-campus connect	57.1	81.5	73.2	77.4	62.5	56.3	46.3	50.7	52.8	67.7	77.5	87.0	57.0

5 Are Libraries open when you need them during periods listed below?

(“MOST” is marking 5 on a scale of 1 “Not enough” to 5 “Most of the time”)

Period	Health Sciences			Hum/Soc Sci/Arts			Science/Engineer/Envir			All	
	Most	Mean 2010	Mean 2007	Most	Mean 2010	Mean 2007	Most	Mean 2010	Mean 2007	Mean 2010	Mean 2007
Evenings	45.0	3.73	3.72	55.0	4.09	3.98	60.8	4.32	4.26	4.05	3.97
Weekends	37.7	3.41	3.32	40.4	3.60	3.39	45.5	4.04	3.90	3.63	3.54
Interim	33.0	3.47	3.57	32.0	3.35	3.12	39.1	3.72	3.71	3.44	3.43

Mean score by college/school (minimum 20 respondents)

GRAD	BE	Arts	Hum	SocSc	Edu	Info	Sci	Eng	Env	Med	PHI	Nur	SocW
Evenings	3.32	3.07	4.26	4.18	4.50	4.41	4.16	4.43	4.42	3.80	3.82	4.36	3.14
Weekends	3.00	2.93	3.71	3.73	3.92	3.68	3.70	4.06	3.92	3.69	3.26	4.23	2.83
Interim	3.43	2.79	3.60	3.13	3.60	3.55	3.56	3.88	3.60	3.35	3.41	4.00	3.41

6. Libraries used on a regular basis. (Percent of each group marking use of that library).

	Health Sciences		Hum-Soc Sci		Science-Engin		ALL	
	2010	2007	2010	2007	2010	2007	2010	2007
Engineering	0.5	0.5	1.5	3.4	40.8	39.9	10.9	11.9
Health Sciences	73.9	88.9	4.8	3.8	8.9	20.9	25.2	36.0
Odegaard UG	14.9	12.6	36.2	43.8	27.2	20.3	26.1	27.2
Suzzallo-Allen	22.9	26.8	81.5	85.1	62.1	50.0	56.0	56.9

7. Importance to your work of these resources

("Very Important" is % marking 5 on a scale of 1 "Not Important" to 5 "Very Important")

Resource type	Health Sciences			Humanities/Soc Sci/Arts			Science/Engineer/Environ		
	Very Import.	Mean 2010	Mean 2007	Very Import.	Mean 2010	Mean 2007	Very Import.	Mean 2010	Mean 2007
Books	22.9	3.28	3.33	64.9	4.37	4.37	35.5	3.78	3.94
Journals >1990	74.5	4.48	4.64	78.6	4.62	4.60	83.4	4.62	4.56
Journals <1990	24.5	3.39	3.07	37.6	3.77	3.26	39.6	3.92	3.57
Sci or numeric databases	22.9	2.99	2.66	16.6	2.59	2.40	14.2	2.46	2.26
Article databases	87.2	4.70	2.88	66.8	4.29	3.43	63.9	4.15	2.98
Manuscripts/archival material	14.9	2.77	2.15	18.1	2.91	2.66	10.7	2.55	2.14
News sources	12.2	2.64	1.85	25.8	3.20	2.69	5.3	2.12	1.52
AudioVisual media	5.3	2.44		19.9	2.93		5.9	1.83	

Mean score by college (minimum 20 responses)

	BE	Arts	Hum	SocSc	Edu	Info	Sci	Eng	Env	Med	Pub	Nur	SocW
Books	4.24	4.74	4.61	4.74	4.56	3.63	3.81	3.73	3.89	2.74	3.40	3.78	4.00
Journals >1990	4.52	4.37	4.93	4.76	4.73	4.69	4.56	4.49	4.94	4.34	4.85	4.57	4.46
Journals <1990	3.43	4.07	3.66	4.21	3.98	3.28	3.85	3.73	4.42	3.14	3.90	3.43	2.92
Sci/numeric databases	3.62	1.93	1.85	2.98	2.23	2.75	2.15	2.40	3.08	3.00	2.95	3.22	3.04
Article databases	3.90	4.11	4.39	4.52	4.31	4.47	3.89	4.12	4.47	4.68	4.80	4.70	4.58
Manuscripts/archival	2.95	3.89	2.83	3.31	2.56	2.44	2.33	2.60	2.72	2.57	2.68	2.91	3.15
News sources	3.05	3.37	2.80	3.66	2.65	3.25	1.93	2.21	2.22	2.37	2.50	2.91	3.62
AudioVisual media	2.48	4.11	3.34	3.13	2.56	2.59	1.63	1.99	1.78	1.98	2.30	2.61	2.73

8. What contribution does the UW Libraries make to you:

(Percent marking 5 on a scale of 1 "Minor" to 5 "Major")

	Health Sciences			Hum/Soc Sci/Arts			Science/Engineer/Env			All
	Major	Mean 2010	Mean 2007	Major	Mean 2010	Mean 2007	Major	Mean 2010	Mean 2007	Mean 2010
Keeping current in your field	67.9	4.69	4.31	63.8	4.43	4.13	67.9	4.53	4.33	4.53
Finding info in related fields/new areas	64.8	4.68	4.38	70.6	4.55	4.24	64.8	4.49	4.30	4.57
Overall academic success	61.7	4.64	4.26	72.5	4.62	4.32	61.7	4.49	4.27	4.60
Being a more effective researcher	73.8	4.70	4.30	70.7	4.61	4.21	73.8	4.66	4.26	4.64
Being a more effective instructor	22.4	4.05	3.55	49.7	4.09	3.72	22.4	3.36	3.17	3.87
Decision to attend UW	10.0	2.59	2.13	16.2	2.94	2.69	10.0	2.58	2.11	2.80
Making you more efficient with your time	54.2	4.30	3.84	46.3	4.22	3.80	54.2	4.08	3.74	4.21

Mean score by college/school (minimum 20 respondents)

	BE	Arts	Hum	SocSc	Edu	Info	Sci	Eng	Env	Med	Pub	Nur	SocW
Keeping current in field	4.30	4.52	4.60	4.52	4.62	4.28	4.53	4.43	4.67	4.73	4.77	4.77	4.60
Related fields/new area	4.50	4.62	4.83	4.61	4.54	4.50	4.52	4.33	4.67	4.68	4.84	4.55	4.76
Overall acad. Success	4.29	4.62	4.71	4.74	4.72	4.72	4.52	4.37	4.69	4.40	4.69	4.91	4.84
Effective researcher	4.61	4.62	4.71	4.74	4.66	4.50	4.66	4.56	4.83	4.65	4.71	4.70	4.76
Effective instructor	4.75	4.14	4.22	4.06	4.42	3.22	3.26	3.45	3.35	3.79	4.07	4.14	5.00
Decision to attend UW	2.53	3.12	3.05	2.94	2.82	3.20	2.43	2.67	2.53	2.41	2.53	3.19	2.95
Efficient use of time	3.76	4.23	4.12	4.21	4.68	4.16	4.02	4.01	4.31	4.13	4.31	4.64	4.25

9. What impact on your work do you anticipate will occur or result from library budget reductions?

	Health Sciences		Hum/Soc Sci/Arts		Sci/Engineer/Env	
	Major "5"	Mean 2010	Major "5"	Mean 2010	Major "5"	Mean 2010
Reduced number of journal subscriptions	65.2	4.46	54.6	4.27	59.6	4.37
Reduced number of books/media purchased	17.0	3.13	33.8	3.76	17.9	3.28
Reduced number of hours open in most libraries	28.1	3.29	28.7	3.45	11.1	2.65
Closure of some branch libraries/service desks	25.3	3.13	20.5	3.17	15.4	2.83

Mean score by college/school (minimum 20 respondents)

	BE	Arts	Hum	SocSc	Edu	Info	Sci	Eng	Env	Med	Pub	Nur	SocW
Reduced journal subs	4.05	4.08	4.44	4.55	4.36	4.13	4.36	4.37	4.40	4.46	4.50	4.50	4.46
Fewer books purchased	3.35	3.88	4.15	4.22	3.68	3.38	3.53	3.23	3.11	2.54	3.38	3.68	3.83
Open hours reduced	3.67	4.19	3.56	3.61	3.02	3.28	2.88	2.69	2.43	2.82	3.45	3.32	4.00
Closure of br./serv. pts.	3.52	3.96	3.23	3.25	2.81	3.13	3.24	2.72	2.63	2.53	3.44	3.27	4.30

10. Rate the importance of each of the following abilities to your success in coursework and research. Also indicate whether or not you would find a library consultation on this topic useful.

("High" is % marking 5 on a scale of 1 "Low" to 5 "High". Cons. is % marking consultation useful)

	Health Sciences			Humanities-Soc Sci			Science-Engineering		
	High	Mean	Cons.	High	Mean	Cons.	High	Mean	Cons.
Developing & refining research topics	60.9	4.16	26.1	62.5	4.33	30.6	51.6	4.18	7.2
Familiarity with research/scholar. in your field	67.2	4.33	23.4	66.9	4.46	34.3	67.3	4.51	11.2
Ability to find and use data related to your field	70.1	4.43	35.6	71.0	4.55	46.5	58.1	4.33	22.5
Ability to conduct a literature review	67.8	4.38	23.9	60.5	4.22	24.4	58.0	4.25	16.6
Evaluating information sources critically	60.2	4.27	20.2	57.3	4.19	18.5	47.2	4.06	10.7
Using information ethically	51.7	4.04	12.2	52.3	3.99	12.2	43.4	3.83	8.9
Managing library related information and data	45.7	3.95	29.8	43.8	3.86	36.7	28.8	3.63	23.1

Mean score and consult percent by college/school (minimum 20 respondents)

GRAD by College	BE	Arts	Hum	SocSc	Edu	Info	Sci	Eng	Env	Med	PHlth	Nurs	SocW
Developing research topics	4.35	4.19	4.65	4.54	4.50	3.97	4.06	4.17	4.53	3.90	4.21	4.76	4.35
% Consult	23.8	40.7	24.4	30.6	27.1	46.9	11.1	5.5	5.6	20.0	17.5	69.6	30.8
Familiarity with res. in field	4.05	4.41	4.83	4.66	4.52	4.55	4.62	4.41	4.72	4.31	4.32	4.57	4.48
% Consult	19.3	29.6	34.1	27.4	39.6	65.6	9.3	9.6	16.7	18.5	17.5	47.8	30.8
Find and use data in your field	4.40	4.59	4.80	4.72	4.47	4.45	4.32	4.29	4.53	4.33	4.41	4.90	4.46
% Consult	28.6	48.1	31.7	54.8	45.8	65.6	13.0	24.7	33.3	33.8	33.3	35.0	38.5
Conduct literature review	3.85	3.59	4.53	4.39	4.41	4.45	4.18	4.19	4.69	4.32	4.30	4.70	4.58
% Consult	23.8	33.3	9.8	17.7	31.3	46.9	13.0	16.4	22.2	18.5	20.0	47.8	23.1
Evaluate info sources critically	4.20	4.26	4.56	4.18	4.13	4.16	3.94	4.01	4.42	4.30	4.24	4.43	4.43
% Consult	14.3	37.0	9.8	9.7	20.8	34.4	3.7	11.0	19.4	10.8	25.0	52.2	15.4
Use information ethically	4.10	4.07	4.43	3.95	3.78	3.84	3.71	3.88	4.03	4.02	4.11	3.90	4.46
% Consult	14.3	18.5	2.4	9.7	10.4	28.1	9.3	9.6	8.3	7.7	15.0	26.1	15.4
Manage lib-related info/data	3.95	3.63	4.00	3.87	3.72	4.16	3.37	3.78	3.83	3.70	4.19	4.19	4.13
% Consult	23.8	25.9	19.5	35.5	35.4	43.8	18.5	24.7	30.6	24.6	32.5	48.8	42.3

11. Satisfaction with library services

(“High” is % marking 5 on a scale of 1 “Low” to 5 “High”; NA is % “don’t use” or didn’t answer)

SERVICE	Health Sciences				Humanities/Soc Sci/Arts				Sciences/Engineering/Envir			
	High	NA	Mean	Mean	High	NA	Mean	Mean	High	NA	Mean	Mean
	%	%	2010	2007	%	%	2010	2007	%	%	2010	2007
Class presentations/workshops	55.3	47.6	4.25	3.66	47.8	50.6	4.20	3.81	42.4	80.5	4.00	3.94
Staff assistance (in library/remote)	47.3	31.4	4.22	3.89	54.1	15.5	4.35	4.10	41.2	32.5	4.25	4.19
Study/work areas within libraries	40.7	20.2	3.97		31.1	19.2	3.88		32.8	31.4	4.02	
Access to computers in libraries	59.1	20.7	4.36	4.44	32.5	22.9	3.77	3.83	33.3	41.4	3.82	4.22
ILL books and document delivery	61.5	30.9	4.42	3.79	68.2	11.8	4.55	4.32	61.2	17.8	4.38	4.25
Pull and scan from UW print jrnls	70.8	23.4	4.58		74.4	16.2	4.65		66.2	14.2	4.52	
Remote access to services/collection	77.1	11.7	4.65		73.2	6.3	4.63		73.5	8.3	4.66	
UW Lib Web sites (including HL)	73.1	9.0	4.60	4.55	55.7	13.3	4.34	4.34	46.2	15.4	4.13	4.39
Subject/Branch librarian or liaison	50.0	51.1	4.20	3.86	55.2	28.4	4.31	4.24	44.3	53.3	4.06	4.04
% Non response/Don't use 2007		58.4				44.7				54.1		

Mean score by college/school (minimum 20 respondents)

	BE	Arts	Hum	SocSc	Edu	Info	Sci	Eng	Env	Med	Pub	Nur	SocW
Presentations/workshop	4.00	4.46	4.03	4.38	3.89	4.47	3.33	4.05	4.38	3.89	4.21	4.60	4.53
Staff assistance	4.50	4.42	4.38	4.64	4.05	4.07	4.14	4.27	4.50	4.11	4.10	4.45	4.48
Study/work areas	4.06	3.62	3.94	3.88	4.13	3.88	4.03	4.12	3.88	3.56	4.14	3.94	4.43
Computer access	3.94	3.92	3.62	3.58	3.88	3.86	3.66	3.91	3.78	4.23	4.45	4.05	4.58
ILL and article delivery	4.53	4.65	4.52	4.62	4.70	4.26	4.39	4.34	4.55	4.27	4.17	4.65	4.64
Pull and scan	4.61	4.76	4.56	4.73	4.73	4.54	4.47	4.50	4.62	4.57	4.48	4.95	4.60
Remote access	4.67	4.67	4.66	4.66	4.54	4.69	4.65	4.66	4.76	4.60	4.56	4.73	4.77
Libraries Web sites	4.06	4.27	4.26	4.33	4.61	4.39	4.09	4.16	4.26	4.57	4.57	4.77	4.57
Subject librarian/liaison	4.06	4.57	4.32	4.71	4.22	3.93	4.36	4.03	3.88	3.77	4.05	4.60	4.65
%Non-response liaison	23.8	14.8	31.7	32.2	25.0	12.6	53.7	50.7	52.8	66.2	47.5	13.1	13.0

12. New/expanded services that would be useful. Mark up to 3.

(Percent marking whether service would be useful)

	Health Sci		Hum/Soc Sci		Sci/Eng/Env		ALL
	2010	2007	2010	2007	2010	2007	2010
Provide support in managing your information and data	38.8	42.1	42.4	32.8	47.9	42.6	42.7
Advice and support in submitting to journals/digital archives	28.2		27.7		39.1		31.1
Digitize UW Libraries collections such as theses, MSS, images	56.4	42.1	72.0	57.4	77.5	54.7	68.9
Make it easier to use library services with mobile devices	20.2	16.8	15.5	5.5	12.4	4.7	16.1
Streaming media resources	27.7		34.7		14.8		27.1
Provide more areas for quiet work and study in libraries	30.3	36.8	26.2	27.7	25.4	15.5	27.1
Provide additional group work and presentation spaces	21.3	30.5	16.2	16.6	10.1	9.5	15.8

Mean score by college/school (minimum 20 respondents)

	BE	Arts	Hum	SocSc	Edu	Info	Sci	Eng	Env	Med	Pub	Nur	SocW
Manage your data	42.9	48.1	46.3	33.9	52.1	28.1	48.1	50.7	44.4	32.3	37.5	56.5	53.8
Submission to archives	19.0	14.8	22.0	33.9	47.9	28.1	35.2	37.0	50.0	12.3	37.5	47.8	46.2
Digitize local collection	81.0	88.9	78.0	80.6	66.7	65.6	79.6	75.3	80.6	53.8	62.5	43.5	53.8
Mobile devices	23.8	7.4	7.3	11.3	14.6	34.4	9.3	17.8	2.8	23.1	17.5	26.1	7.7
Streaming media	19.0	63.0	36.6	38.7	22.9	34.4	9.3	19.2	8.3	20.0	32.5	34.8	38.5
Quiet work/study areas	19.0	14.8	26.8	35.5	25.0	25.0	27.8	17.8	38.9	36.9	30.0	17.4	23.1
Group/presentation spa.	19.0	18.5	14.6	9.7	6.3	31.3	9.3	13.7	5.6	23.1	27.5	8.7	19.2

13. How important are these resources and services for your work?

	Health Sci		Hum-Soc Sci		Sci-Eng-Env		Overall
	% 5	Mean	%5	Mean	%5	Mean	
Collections (online, print, media)	81.6	4.76	78.0	4.68	78.0	4.75	4.71
Research and discovery tools (lib cat, article db)	75.9	4.66	75.3	4.71	75.3	4.59	4.67
Delivery services (ILL, article delivery, Summit)	45.1	3.84	66.0	4.40	51.6	4.16	4.18
Reference, research, instruction, consultation serv.	31.0	3.49	32.4	3.70	17.4	3.06	3.48
Libraries physical spaces/facilities	37.1	3.64	31.6	3.67	12.4	3.17	3.54

Mean score by college (minimum 20 responses)

	BE	Arts	Hum	Sosci	Edu	Info	Sci	Eng	Env	Med	Pub	Nur	SocW
Collections	4.50	4.78	4.88	4.85	4.67	4.66	4.69	4.74	4.89	4.72	4.76	4.82	4.75
Research/discovery	4.50	4.70	4.93	4.81	4.88	4.62	4.39	4.61	4.80	4.56	4.73	4.82	4.79
Delivery services	4.16	4.78	4.82	4.77	4.51	3.87	4.14	4.06	4.40	3.37	4.03	4.36	4.46
Information services	3.65	3.96	3.68	3.71	3.91	3.91	2.96	3.16	3.11	3.11	3.59	4.14	4.12
Facilities/spaces	3.65	3.89	3.65	3.69	3.63	3.69	3.37	3.13	3.09	3.31	4.08	3.36	4.21

14. How satisfied are you with the University Libraries? Mean By Academic Areas 2001 - 2010

(Scale of 1 “not satisfied” to 5 “very satisfied”)

	Health Sciences				Humanities-Soc Sciences-Arts				Science-Engineering-Environ			
	2010	2007	2004	2001	2010	2007	2004	2001	2010	2007	2004	2001
Library services	4.42	4.19	4.42	4.29	4.60	4.47	4.42	4.36	4.54	4.51	4.41	4.40
Library collections	4.45	4.19	4.27	4.14	4.47	4.33	4.27	4.14	4.40	4.41	4.17	4.07
Library facilities	4.03				4.29				4.38			
Overall	4.35	4.17	4.38	4.29	4.47	4.44	4.35	4.24	4.45	4.47	4.28	4.27

Mean score by college (minimum 20 responses)

	BE	Arts	Hum	SocSc	Edu	Info	Sci	Eng	Env	Med	Pub	Nur	SocW
Library services	4.40	4.59	4.63	4.73	4.69	4.59	4.59	4.50	4.60	4.26	4.41	4.83	4.71
Library collections	4.35	4.48	4.54	4.53	4.56	4.62	4.41	4.39	4.43	4.44	4.30	4.65	4.58
Library facilities	4.53	4.00	4.17	4.34	4.49	4.53	4.53	4.36	4.26	3.66	4.00	4.43	4.58
Overall	4.42	4.35	4.46	4.51	4.60	4.62	4.51	4.46	4.41	4.15	4.23	4.78	4.50