

SPRING 2010 FACULTY LIBRARY USE SURVEY 26 July 2010
RESULTS BY ACADEMIC SUBJECT AREAS

Responses in % Unless Otherwise Indicated

1A. Primary college/school 1634 surveys/4200 faculty (39% return rate)

College/school	2010%	2010#	2007 %	2007 #	College/School	2010%	2010#	2007 %	2007 #
Built Environments	1.4	23	1.3	19	Health Sciences	41.3	675	42.9	621
Arts & Sciences	27.7	452	27.5	400	Dentistry	1.4	22	1.1	16
Fine Arts	3.2	52	2.5	36	Medicine	31.4	513	31.9	464
Humanities	5.6	91	6.2	90	Nursing	2.1	34	2.3	33
Social Science	8.2	134	7.2	105	Pharmacy	2.0	32	1.9	27
Science	10.7	175	11.6	169	Public Health	3.5	58	4.4	64
Business	2.8	45	2.3	33	Social Work	1.0	16	1.2	17
Education	1.7	27	2.3	33	Other Health Sci				
Engineering	5.6	92	5.8	84	Interschool (sci/hlth)	0.6	10	0.7	10
Environment	6.1	100	6.3	91	Other Sci/Env	0.1	2	0.3	4
Library/Info	1.0	16	1.0	15	Law	0.6	10	1.0	14
Pub Affairs	1.0	16	0.6	9	UW Bothell	2.7	44	2.1	31
Other Hum/Soc Sci	0.2	3			UW Tacoma	3.6	59	3.7	54
Other/none	3.7	60	2.6	37	Total Response		1634		1455

Faculty by broad academic area (UW Seattle only)

Broad Academic Subject Area	2010%	2010#	2007%	2007#
Health Sciences	46.2	675	47.3	644
Humanities/Social Sciences/Arts	27.9	408	25.8	340
Science/Engineering/Environment	25.9	379	26.9	355
		1462		1319

2. How important are the following sources for your work?

(Percent marking 5 on a scale of 1 "Not Important" to 5 "Very Important")

	Health Sciences			Humanities-Soc Sci			Science-Engineering			ALL	ALL
	Very	Mean	Mean	Very	Mean	Mean	Very	Mean	Mean	Mean	Mean
	Imp.	2010	2007	Imp.	2010	2007	Imp.	2010	2007	2010	2007
UW Libraries	94.5	4.91	4.86	92.4	4.89	4.84	91.0	4.87	4.80	4.88	4.85
World Wide Web	55.4	4.31	4.25	49.5	4.17	4.13	53.6	4.24	4.27	4.25	4.24
Personal files	25.9	3.60	3.62	55.1	4.22	4.26	38.0	3.95	4.00	3.88	3.93
Colleagues	44.6	4.07	3.92	29.7	3.63	3.50	41.2	4.01	3.85	3.92	3.80

Mean scores by college/school (minimum 30 respondents)

FACULTY by College	Arts	Hum	Soc Sci	Bus	Env	Eng	Sci	Med	Nur	Pha	PHlth
UW Libraries	4.96	4.97	4.97	4.62	4.97	4.84	4.86	4.91	4.97	4.94	4.95
World Wide Web	4.23	4.18	4.05	4.37	4.13	4.42	4.21	4.32	4.15	3.90	4.59
Personal files	4.40	4.47	4.27	3.84	3.87	4.00	3.98	3.56	3.74	4.00	3.72
Colleagues	3.82	3.60	3.48	3.86	3.99	3.97	4.19	4.07	4.23	4.13	4.24

3. During this academic year have you:

FACULTY BY AREA	Health Science		Hum/Soc Sci		Science-Engin		ALL	ALL
	2010	2007	2010	2007	2010	2007	2010	2007
Taught undergraduates	16.0	17.8	76.7	75.0	56.7	60.1	46.2	46.5
Taught graduate students	55.0	54.9	74.0	78.0	54.4	50.1	60.1	59.8
Taught in a clinical setting	54.1		3.7		1.8		24.3	
Received or used federally funded research money	66.2	68.6	15.9	17.0	77.8	79.2	52.1	55.3
Used other external funding for research	57.0	57.4	28.2	37.8	50.9	48.7	46.1	47.3
Used the UW Libraries	97.9	97.7	98.0	98.2	98.2	96.0	97.7	97.6

Percent scores by college/school (minimum 30 respondents)

FACULTY by College	Arts	Hum	Soc Sci	Bus	Env	Sci	Eng	Med	Nur	Pha	PHlth
Taught undergraduates	94.2	86.8	88.1	66.7	53.0	59.4	57.6	14.2	38.2	18.8	15.5
Taught graduate students	76.9	70.3	64.2	82.2	58.0	48.0	66.3	46.2	58.8	78.1	89.7
Taught in a clinical setting	5.8	0	1.5	0	0	3.4	1.0	64.5	26.5	21.9	10.3
Used federal research funding	0	11.0	17.2	6.7	89.0	72.0	77.2	63.0	63.0	78.1	82.8
Used other external res. funds	25.0	15.4	28.4	15.6	63.0	32.6	68.5	55.8	55.8	65.6	63.8
Used the UW Libraries	92.3	98.9	97.8	93.3	99.0	97.9	97.8	97.7	100	96.9	100

4. How often do you use UW Libraries services and collections?

FACULTY	Visit in Person				Connect from Campus				Connect off-campus			
	2x week +		Once per week		2x week +		Once per week		2x week +		Once per week	
	2010	2007	2010	2007	2010	2007	2010	2007	2010	2007	2010	2007
Health Sci	2.7	1.6	2.8	5.6	71.9	72.9	12.6	11.5	66.4	59.1	17.8	18.9
Hum-Soc Sci	17.6	12.6	27.7	30.3	60.0	60.9	21.6	25.3	58.8	53.8	20.1	23.2
Sci-Engineer	7.1	5.6	13.2	13.0	70.2	66.8	15.0	19.4	55.7	40.6	17.9	22.3

Frequency of use (2x week or more) by college/school (minimum 30 respondents)

FACULTY by College	Arts	Hum	Soc Sci	Bus	Env	Sci	Eng	Med	Nur	Pha	PHlth
Visit in person	36.5	19.8	17.9	2.2	2.0	10.3	6.5	1.8	0	6.3	5.2
Connect from campus	51.9	67.0	64.9	55.6	69.0	72.6	66.3	71.0	76.5	81.3	72.4
Connect from off-campus	57.7	71.4	61.9	35.6	54.0	60.0	48.9	67.1	67.6	62.5	65.5

5. Importance to your work of these resources

(Percent marking 5 on a scale of 1 "Not Important" to 5 "Very Important")

Resource type	Hlth Sci	Mean	Mean	Hum-Soc	Mean	Mean	Sci-Eng	Mean	Mean
	Very Imp	2010	2007	Very Imp	2010	2007	Very Imp	2010	2007
Books	16.3	3.12	3.31	69.9	4.46	4.48	35.1	3.85	3.97
Journals >1990	90.1	4.80	4.77	81.6	4.67	4.60	90.0	4.83	4.76
Journals <1990	32.3	3.75	3.37	40.9	3.82	3.62	50.9	4.16	3.86
Sci or numeric databases	15.0	2.71	2.68	10.8	2.06	2.00	12.9	2.28	2.26
Article databases*	85.2	4.69	3.29	47.5	3.80	3.45	59.1	4.13	3.33
Manuscripts/archival material	13.7	2.62	2.28	20.3	2.86	2.61	13.7	2.60	2.30
News sources*	7.6	2.46	1.79	18.1	2.82	2.72	6.3	2.11	1.55
Audio-visual media*	4.6	2.22	1.93	25.5	3.10	2.69	3.2	1.80	1.80

*Change in question wording compared to 2007

Mean scores by college (minimum 30 responses)

Faculty by College	Arts	Hum	Soc Sci	Bus	Env	Sci	Eng	Med	Nurs	Phar	PHlth
Books	4.75	4.89	4.63	3.29	3.56	3.99	3.92	3.01	3.38	3.81	3.12
Journals >1990	4.38	4.73	4.83	4.40	4.91	4.81	4.77	4.80	4.59	4.78	4.84
Journals <1990	3.46	3.86	4.01	3.62	4.20	4.20	4.01	3.74	3.18	4.09	3.97
Sci or numeric databases	1.50	1.40	2.41	2.36	2.47	2.14	2.30	2.66	2.47	3.00	3.21
Article databases	3.12	3.67	3.61	3.73	4.05	4.04	4.30	4.68	4.94	4.38	4.81
Manuscripts/archival material	3.25	3.07	2.79	2.51	2.28	2.47	3.05	2.58	2.53	2.97	2.88
News sources	2.62	2.44	3.06	3.02	2.05	1.99	2.35	2.39	2.44	2.53	2.79
Audio-visual media	4.15	3.46	3.22	1.84	1.79	1.69	1.98	2.18	2.62	1.97	2.16

6. How important are the following factors in your decision on where to publish journal articles? (% Marking 5 on a scale of 1 "Not Important" to 5 "Very Important")

	Health Sciences			Humanities/Soc Sci/Arts			Science/Engineering/Env		
	Very Import.	Mean 2010	Mean 2007	Very Import.	Mean 2010	Mean 2007	Very Import.	Mean 2010	Mean 2007
Journal reputation	80.3	4.77	4.78	80.5	4.71	4.70	78.3	4.75	4.82
Published by scholarly soc./ non profit	41.5	3.88	3.77	44.2	3.76	3.71	37.3	3.84	3.75
Cost of journal sub for UW Libraries	2.4	1.93	1.68	1.6	1.73	1.56	7.6	2.27	2.10
UW Libraries subscribes (print or online)	18.7	2.97	2.76	14.6	2.49	2.13	24.3	3.12	2.97
Open access	13.6	2.91	2.73	9.9	2.28	2.26	9.8	2.77	2.86
No page/publications charges for authors	21.9	31.7	2.87	16.3	3.03	2.61	23.8	32.9	2.94
Timeliness of publication process	29.1	3.86	3.64	21.8	3.58	3.36	28.5	3.88	3.77
Ease of submission process	18.5	3.45		13.7	3.08		14.0	3.40	
Retain copyright to your work	7.1	2.48	2.20	12.3	2.59	2.44	8.7	2.48	2.26
Journal is available online	44.6	4.01	3.63	12.3	3.15	2.61	49.7	4.12	3.77

7. What contribution does the UW Libraries make to you: (“Major” = % Marking 5 on a scale of 1 “Minor” to 5 “Major”)

	Health Sciences			Hum/Soc Sci/Arts			Science/Engineer/Env		
	Major	Mean 2010	Mean 2007	Major	Mean 2010	Mean 2007	Major	Mean 2010	Mean 2007
Keeping current in your field	85.3	4.79	4.69	73.6	4.53	4.46	75.5	4.61	4.53
Finding info in related fields/new areas	76.6	4.69	4.56	68.8	4.47	4.43	64.4	4.43	4.31
Being a more productive researcher	78.4	4.70	4.59	77.4	4.64	4.61	69.2	4.54	4.46
Being a more effective instructor	59.2	4.30	4.13	65.1	4.39	4.31	42.9	3.94	3.74
Enriching student learning experiences	50.5	4.17	3.97	58.5	4.32	4.18	41.7	3.89	3.70
Making you more efficient with your time	71.3	4.59	4.51	64.0	4.43	4.35	57.6	4.26	4.18
Recruiting colleagues/students to UW	20.3	3.10	2.78	27.1	3.30	3.04	16.1	2.94	2.59

Mean scores by college/school (minimum 30 respondents)

FACULTY by College	Arts	Hum	Soc Sci	Bus	Env	Sci	Engin	Med	Nurs	Phar	PHlth
Keeping current in your field	4.35	4.76	4.60	4.05	4.81	4.63	4.33	4.78	4.94	4.94	4.79
Finding info in rel/new areas	4.53	4.70	4.51	3.76	4.51	4.40	4.33	4.67	4.85	4.84	4.67
Being a more productive res.	4.64	4.70	4.70	4.58	4.65	4.54	4.41	4.68	4.88	4.65	4.77
Being a more effective inst.	4.65	4.46	4.53	3.74	4.17	3.89	3.69	4.28	4.39	4.17	4.36
Enriching stud learning exper.	4.69	4.30	4.45	3.64	4.18	3.76	3.75	4.14	4.38	3.93	4.29
Making you more time efficien	4.55	4.45	4.45	4.32	4.51	4.13	4.20	4.56	4.62	4.59	4.75
Recruiting coll/stud to UW	3.48	3.61	3.52	2.74	3.01	2.96	2.64	3.03	3.21	3.22	3.16

8. What impact on your work do you anticipate will occur or result from library budget reductions?

	Health Sciences		Hum/Soc Sci/Arts		Sci/Engineer/Env	
	Major "5"	Mean 2010	Major "5"	Mean 2010	Major "5"	Mean 2010
Reduced number of journal subscriptions	64.2	4.47	54.5	4.23	52.4	4.23
Reduced number of books/media purchased	9.0	2.81	48.7	4.06	16.0	3.25
Reduced number of article databases purchased	43.8	3.95	43.6	3.95	33.1	3.62
Reduced number of hours open in most libraries	4.6	2.18	14.9	2.98	5.8	2.29
Closure of some branch libraries/service desks	6.0	2.19	15.8	2.79	13.9	2.56

Mean scores by college/school (minimum 30 respondents)

FACULTY by College	Arts	Hum	Soc Sci	Bus	Env	Sci	Engin	Med	Nurs	Phar	PHlth
Journal subscriptions cut	4.02	4.30	4.37	3.90	4.21	4.30	4.08	4.45	4.56	4.68	4.32
Fewer books purchased	4.46	4.49	4.19	2.92	3.19	3.34	3.12	2.73	2.97	3.03	2.84
Fewer article databases	3.80	3.97	3.96	3.77	3.52	3.66	3.59	3.90	4.48	3.83	3.95
Fewer hours of opening.	3.92	2.97	2.99	2.08	2.06	2.48	2.15	2.08	2.34	2.13	2.28
Branches/service desks closed	4.06	2.71	2.70	1.95	2.44	2.82	2.22	2.05	2.47	2.10	2.38

9A. Rate the importance of the following abilities to undergraduate student success in your program AND your assessment of undergraduate performance in these areas?

	Health Sciences			Hum/Soc Sci./Arts			Science/Engin/Env		
	High "5"	Mean 2010	Mean 2007	High "5"	Mean 2010	Mean 2007	High "5"	Mean 2010	Mean 2007
Developing and refining research topics	53.4	4.21	4.32	51.3	4.21	4.21	40.1	3.94	3.90
Finding scholarly or other appropriate info	65.9	4.55		59.7	4.37		48.2	4.19	
Evaluating information sources critically	65.8	4.50	4.53	70.0	4.54	4.59	54.7	4.29	4.40
Using information ethically	67.1	4.46	4.59	74.0	4.55	4.53	60.8	4.32	4.42
Working in groups with other students	34.9	3.81		32.8	3.57		28.1	3.69	

Mean scores by college/school (minimum 30 respondents)

FACULTY by College	Arts	Hum	Soc Sci	Bus	Env	Sci	Engin	Med	Nurs	Phar	PHlth
Research topics	4.42	4.29	4.35	3.14	4.02	3.94	3.77	4.26	3.71	4.22	4.19
Scholarly information	4.64	4.48	4.49	3.36	4.29	4.15	4.11	4.58	4.52	4.44	4.38
Info source critical eval.	4.47	4.54	4.77	3.79	4.47	4.11	4.39	4.47	4.57	4.63	4.56
Using information ethically	4.55	4.67	4.63	4.04	4.47	4.17	4.45	4.42	4.57	4.50	4.63
Working in groups	3.53	3.28	3.35	4.14	3.72	3.53	3.97	3.77	4.00	4.22	3.93

Actual Student Performance

	Health Sciences			Hum/Soc Sci./Arts			Science/Engin/Env		
	High "5"	Mean 2010	Mean 2007	High "5"	Mean 2010	Mean 2007	High "5"	Mean 2010	Mean 2007
Developing and refining research topics	22.3	3.63	3.28	10.6	3.14	2.94	8.9	3.02	2.93
Finding scholarly or other appropriate info	29.2	3.86		15.2	3.26		13.1	3.22	
Evaluating information sources critically	18.2	3.41	3.08	10.5	3.06	2.55	5.8	2.89	2.56
Using information ethically	24.4	3.75	3.26	18.4	3.52	3.13	14.6	3.29	2.99
Working in groups with other students	20.0	3.64		15.7	3.52		15.1	3.61	

Mean scores by college/school (minimum 30 respondents)

FACULTY by College	Arts	Hum	Soc Sci	Bus	Env	Sci	Engin	Med	Nurs	Phar	PHlth
Research topics	3.38	3.21	3.12	2.91	3.09	3.06	2.84	3.78	3.20	3.71	2.89
Scholarly information	3.50	3.26	3.22	3.14	3.33	3.16	3.18	4.08	3.33	3.86	2.89
Info source critical eval.	3.10	3.00	3.12	3.09	2.98	2.74	2.95	3.48	3.20	3.71	2.78
Using information ethically	3.65	3.74	3.47	3.09	3.43	3.12	3.33	3.92	3.21	3.29	3.75
Working in groups	3.53	3.47	3.36	3.92	3.63	3.53	3.70	3.73	3.33	3.57	3.83

9B. Rate the importance of the following abilities to Graduate/Professional student success in your program

	Health Sciences		Hum-Soc Sci		Sci/Engin/Env		ALL
	High	Mean	High	Mean	High	Mean	Mean
Developing and refining research topics	77.3	4.72	91.7	4.89	85.8	4.82	4.80
Familiarity with research/scholarship in the field	81.0	4.78	90.1	4.86	88.4	4.86	4.82
Evaluating information sources critically	77.2	4.74	87.8	4.83	77.3	4.68	4.76
Ability to conduct a literature review	80.8	4.77	80.1	4.71	79.9	4.73	4.74
Using information ethically	71.3	4.53	81.1	4.66	72.0	4.46	4.56

Mean scores by college/school (minimum 30 respondents)

FACULTY by College	Arts	Hum	Soc Sci	Bus	Env	Sci	Engin	Med	Nurs	Phar	PHlth
Research topics	4.93	4.96	4.95	4.70	4.84	4.80	4.82	4.71	4.83	4.46	4.85
Research/scholarship in field	4.93	4.91	4.93	4.48	4.89	4.88	4.79	4.77	4.93	4.42	4.87
Info source critical eval.	4.89	4.95	4.81	4.48	4.78	4.57	4.75	4.70	4.93	4.69	4.83
Ability to conduct a lit review	4.78	4.72	4.75	4.41	4.83	4.66	4.70	4.75	4.97	4.60	4.85
Using information ethically	4.65	4.79	4.69	4.10	4.56	4.38	4.45	4.47	4.83	4.48	4.71

Rate your assessment of graduate student performance in these areas.

	Health Sciences		Hum-Soc Sci		Sci/Eng/Env		ALL
	High	Mean	High	Mean	High	Mean	Mean
Developing and refining research topics	35.5	4.07	33.4	4.06	27.4	4.04	4.05
Familiarity with research/scholarship in the field	36.2	4.07	32.3	4.00	28.0	3.98	4.01
Evaluating information sources critically	30.2	3.87	34.7	4.02	23.5	3.76	3.88
Ability to conduct a literature review	38.8	4.15	31.5	3.96	28.7	3.93	4.02
Using information ethically	38.6	4.10	54.7	4.35	48.1	4.23	4.21

Mean scores by college/school (minimum 30 respondents)

FACULTY by College	Arts	Hum	Soc Sci	Bus	Env	Sci	Engin	Med	Nurs	Phar	PHlth
Research topics	4.26	3.98	4.25	3.77	4.09	4.03	4.00	4.11	3.96	4.14	3.93
Research/scholarship in field	4.07	3.94	4.25	3.88	4.00	4.04	3.87	4.15	4.08	3.77	3.96
Info source critical eval.	4.00	3.98	4.31	3.88	3.86	3.74	3.63	3.93	3.79	3.77	3.78
Ability to conduct a lit review	4.00	3.85	4.19	3.96	4.08	3.86	3.88	4.23	4.00	4.00	4.02
Using information ethically	4.15	4.55	4.59	4.00	4.39	4.22	4.08	4.12	4.05	3.95	4.31

10. Satisfaction with library services

("High" is Percent marking 5 on a scale of 1 "Low" to 5 "High")

Service	Health Sciences				Humanities/Soc Sci/Arts				Sciences/Engineer/Environment			
	High 5	NA	Mean 2010	Mean 2007	High 5	NA	Mean 2010	Mean 2007	High 5	NA	Mean 2010	Mean 2007
Library class presentations	53.1	74.0	4.40	4.16	74.4	50.2	4.57	4.44	53.1	83.1	4.16	4.11
Staff assist. (inlib and remote)	57.4	35.4	4.40	4.30	72.5	10.8	4.62	4.52	56.0	26.9	4.32	4.38
ILL books and journals	53.2	34.2	4.28	4.12	69.5	9.3	4.58	4.40	62.4	21.3	4.41	4.21
Pull and scan	70.6	27.8	4.60		76.2	28.9	4.68		70.3	34.1	4.60	
Remote access to services/coll.	77.8	9.3	4.68		75.5	8.8	4.68		68.2	11.4	4.53	
UW Libraries Web sites	74.2	7.4	4.66	4.74	58.4	16.4	4.33	4.44	54.5	15.3	4.33	4.39
Subject/branch librarian or liaison for your academic area	50.2	51.6	4.07	4.19	78.6	20.8	4.69	4.51	61.5	39.0	4.22	4.33
Don't use/know liaison 2007		55.3				25.0				40.8		

Mean scores by college/school (minimum 30 respondents)

FACULTY by College	Arts	Hum	Soc Sci	Bus	Env	Sci	Eng	Med	Nur	Pha	PHIth
Class presentations/workshops	4.79	4.62	4.59	3.38	4.47	4.24	3.88	4.32	4.69	4.33	4.45
Staff assistance	4.86	4.70	4.61	4.25	4.55	4.32	4.11	4.36	4.73	4.25	4.39
ILL books and journals	4.67	4.74	4.65	3.82	4.55	4.39	4.30	4.19	4.48	4.70	4.32
Pull and scan	4.71	4.80	4.68	4.73	4.69	4.54	4.64	4.56	4.88	4.62	4.68
Remote access to services/coll	4.64	4.76	4.69	4.61	4.63	4.51	4.48	4.66	4.82	4.66	4.80
Libraries Web sites	4.50	4.32	4.28	4.21	4.43	4.39	4.37	4.67	4.62	4.75	4.68
Subject/branch librarian/liaison	4.88	4.72	4.71	4.30	4.26	4.35	3.85	3.92	4.76	4.00	4.23
Don't use/know liaison (%)	6%	18%	21%	33%	43%	31%	43%	58%	3%	33%	55%

11. New/expanded services that would be useful. Choose up to 3.

	Health Sci		Hum/Soc Sci		Sci/Eng/Env	
	2010	2007	2010	2007	2010	2007
Current information on journal publisher pricing & open access policies	29.8		25.2		37.2	
Support in managing, archiving & preserving research data & related materials	21.0	17.5	26.5	19.1	25.3	11.8
Assistance with questions and issues concerning copyright & author rights	10.4		13.2		9.2	
Support for submitting papers & other publications to digital archives (examples)	29.4		6.4		13.7	
Provide digital access to theses, manuscripts & images from the UW Libraries coll.	38.4	25.0	48.8	37.4	58.8	42.0
Expand library applications designed for use with mobile devices	26.4	11.4	6.6	4.1	10.6	3.4
Integrate library services & resources more fully into campus Web sites/courseware	37.2	31.3	39.2	30.3	32.7	27.8
Streaming media resources	17.8		37.3		13.5	

Percent marking whether service would be useful by college/school (minimum 30 respondents). Top 3 choices (minimum 30%) in bold.

FACULTY by College	Arts	Hum	Soc Sci	Bus	Env	Sci	Engin	Med	Nurs	Phar	PHIth
Journal pub pricing/open access	23.1	30.8	22.4	26.7	31.0	40.6	37.0	28.5	20.6	46.9	36.2
Manage research data	28.8	33.0	29.9	15.6	25.0	19.4	33.7	22.2	23.5	12.5	15.5
Copyright and author rights	11.5	13.2	9.7	8.9	8.0	11.4	7.6	8.0	26.5	9.4	10.3
Submitting to digital archives	3.8	5.5	6.7	2.2	10.0	15.4	12.0	29.2	38.2	28.1	31.0
Digital access theses, mss, images	65.4	53.8	44.8	33.3	60.0	56.6	64.1	36.8	35.3	46.9	44.8
Mobile device applications	7.7	2.2	2.2	4.4	9.0	10.9	8.7	25.9	17.6	37.5	32.8
Integrate lib into campus sites	23.1	44.0	35.8	46.7	36.0	32.6	29.3	33.7	64.7	31.3	46.6
Streaming media	59.6	40.7	39.6	17.8	18.0	12.6	9.8	17.2	29.4	12.5	13.8

12. How important are these resources and services for your work?

	Health Sci		Hum-Soc Sci		Sci-Eng-Env		Overall
	% 5	Mean	%5	Mean	%5	Mean	
Collections (online, print, media)	85.2	4.75	89.1	4.82	82.1	4.70	4.75
Research and discovery tools (lib cat, article db)	67.5	4.49	79.9	4.70	65.8	4.47	4.55
Delivery services (ILL, article delivery, Summit)	34.6	3.70	62.6	4.33	39.6	3.88	3.96
Reference, research, instruction, consultation serv.	19.2	3.26	30.9	3.75	17.5	3.04	3.39
Libraries physical spaces/facilities	8.1	2.74	26.5	3.65	14.8	3.09	3.11

Mean scores by college/school (minimum 30 respondents)

FACULTY by College	Arts	Hum	Soc Sci	Bus	Env	Sci	Eng	Med	Nur	Pha	PHlth
Collections	4.92	4.92	4.90	4.31	4.74	4.70	4.62	4.76	4.41	4.91	4.84
Research & discovery tools	4.67	4.74	4.78	4.26	4.48	4.44	4.53	4.43	4.91	4.47	4.73
Delivery services	4.69	4.58	4.39	3.16	3.80	3.86	3.98	3.60	4.09	4.29	3.77
Info and instruction services	4.00	3.75	4.04	3.05	2.96	3.06	3.14	3.14	4.15	3.28	3.13
Physical spaces/facilities	4.29	3.84	3.55	3.08	2.97	3.27	2.87	2.61	2.88	2.90	2.93

13. How satisfied are you with the University Libraries? Mean By Academic Areas 2001 - 2010

(Scale of 1 "not satisfied to 5 "very satisfied")

	Health Sciences				Humanities/Soc Sciences/Arts				Science/Engineer/Environment			
	2010	2007	2004	2001	2010	2007	2004	2001	2010	2007	2004	2001
Library services	4.69	4.58	4.54	4.45	4.75	4.66	4.61	4.42	4.61	4.59	4.52	4.43
Library collections	4.61	4.43	4.24	4.25	4.54	4.44	4.19	4.09	4.44	4.44	4.23	4.17
Overall	4.65	4.55	4.46	4.35	4.65	4.58	4.39	4.28	4.53	4.51	4.41	4.33

Mean scores by college/school (minimum 30 respondents)

FACULTY by College	Arts	Hum	Soc Sci	Bus	Env	Sci	Eng	Med	Nur	Pha	PHlth
Library services	4.75	4.87	4.77	4.54	4.69	4.61	4.54	4.68	4.88	4.69	4.70
Library collections	4.52	4.68	4.53	4.37	4.65	4.38	4.33	4.62	4.76	4.53	4.52
Overall satisfaction	4.63	4.74	4.64	4.51	4.66	4.52	4.46	4.66	4.88	4.59	4.62