

SPRING 2010 UW TACOMA UNDERGRAD STUDENT LIBRARY USE SURVEY Rev 15 June 2010

334 Respondents (13.3% response rate)

ALL RESPONSES IN PERCENT (%) UNLESS OTHERWISE NOTED

1a. Respondents by Primary Major

	2010%	2010#	2007%	2007#
Business	22.8	76	25.0	61
Computing and Software Systems	7.8	26	3.3	8
Interdisciplinary Studies	39.5	132	48.0	117
Nursing	6.3	21	6.1	15
Social Work	5.7	19	6.6	16
TH Lead	2.4	8		
Urban Studies	5.1	17	4.1	10
No major	7.6	25	5.3	13
Other	3.0	10		
Total		344		244

1b. Respondents by Year in School

	2010 Respondents	2010 Population	2007 Respondents	2007 Population
Frosh	3.9	6.5	6.7	8.6
Sophomore	4.8	9.6	1.0	3.3
Junior	40.1	39.2	41.0	37.5
Senior	48.5	43.1	45.6	42.9
5 th Year	2.1	1.6	4.1	7.6
Other	0.2		1.5	

1c. Are you an evening degree student?

Yes	7.5
No	92.5

2. Have you used the UW Libraries (including UW Tacoma) services or collections either in-person or from outside the library during this academic year?

	2010	2007
Yes	97.3	99.5
No	2.7	0.5

3. How frequently do you use the following methods to VISIT or ACCESS the UW Tacoma Library?

Method	2x Week or more	Weekly	Monthly	Quarterly	Less Often
Visit in person	40.9	21.0	21.0	13.6	3.5
Access UW Tacoma web site from outside the library	41.8	28.0	15.9	9.9	5.3

4a. Is the UW Tacoma Library open when you need it during periods listed below?

Period	Most of time			Not enough		NA/NR	Mean
	5	4	3	2	1		
Mornings	78.1	14.7	3.1	2.7	1.4	(12.6)	4.65
Evenings	64.2	19.9	4.6	3.3	8.4	(8.1)	4.29
Weekends	46.9	20.1	11.8	7.5	13.8	(24.0)	3.79
Interim	55.8	24.9	10.5	2.8	6.1	(45.8)	4.22

5. Do you find the books and media you need for your research and coursework at the UW Tacoma Library?

Usually				Rarely	NA/No Reply	Mean
5	4	3	2	1	0	
38.5	36.0	18.3	4.0	3.1	(3.6)	4.03

What do you do if a book or media item was not available in the UW Tacoma Library (within the last academic year)? (Mark all that apply)

Activity	
Borrow through interlibrary loan (from UW Seattle or non-UW libraries)	55.1
Go to UW Seattle Libraries to borrow item	11.1
Go to another library to borrow item (e.g. a public library)	32.4
Purchase on my own	25.7
Borrow from instructor or other students	16.5
Find another book/media source to use	55.4

6. What resources listed below do you consult and use for completing course assignments and other research?

Resource type	Usually			Not at all		No Reply	Mean
	5	4	3	2	1		
Journals (including e-journals)	72.2	13.8	6.0	2.4	4.2	1.5	4.44
Books (including e-books)	38.9	24.9	13.2	10.8	6.9	5.4	3.67
Audiovisual media	6.3	10.2	14.4	25.7	32.0	11.4	2.10
Images	6.3	11.7	18.6	21.6	31.1	10.8	2.19
News sources	26.9	22.8	20.1	8.4	15.3	6.6	3.25
Numeric/scientific data sets such as census, GIS, genome	8.9	15.9	18.6	13.8	34.1	9.3	2.32

7. Rate the importance of each of the following to your success in coursework and research this year. Also indicate whether or not you would find library assistance on specific topics helpful.

	Very important			Not important		No Reply	Mean	Assistance helpful
	5	4	3	2	1			
Choose and refine research topics	60.3	25.0	12.6	1.9	2.2	(4.2)	4.39	39.2
Find scholarly information	67.7	17.4	7.5	0.9	1.8	(4.8)	4.56	46.4
Choose and evaluate information sources	48.6	32.3	13.1	2.9	3.2	(6.3)	4.20	30.5
Use technology effectively to communicate	47.8	30.2	10.4	6.9	4.7	(4.8)	4.09	24.3
Cite sources correctly (e.g. use info ethically)	63.1	22.2	9.7	2.2	2.8	(4.2)	4.41	38.6

8. How useful are each of the following in support of your research and course work?

	Very useful			Not useful		NA	Mean
	5	4	3	2	1	No reply	
Librarian class presentations and workshops	42.5	29.2	18.3	6.7	3.3	(28.1)	4.01
Getting research help from a librarian	53.1	27.1	14.7	3.1	1.9	(22.8)	4.26
Library provided databases and catalogs to find and access scholarly information	61.7	26.1	9.2	2.3	0.7	(9.3)	4.46
Bibliographic citation software	44.3	25.7	18.6	7.6	3.8	(37.1)	3.99
Subject and class guides on the UW Tacoma Library Website	51.2	26.2	16.9	4.2	1.5	(22.2)	4.21
Subject and class guides on the UW Seattle Libraries Websites	41.7	26.5	20.5	9.3	2.0	(54.8)	3.97
“How do I . . . “ videos (online library tutorials)	28.3	26.5	27.4	10.6	7.1	(66.2)	3.58

9. Rate the UW Tacoma Library's contribution to your ability to:

	Major			Minor		NA	Mean
	5	4	3	2	1	No reply	
Find information needed for your research assignments and papers	60.7	26.9	9.6	0.9	1.9	(3.3)	4.44
Prepare or complete coursework	44.3	29.8	16.6	4.3	4.9	(2.7)	4.04
Work on group projects or meet with classmates/friends	50.3	25.6	12.0	6.2	5.9	(3.0)	4.08
Achieve overall academic success	44.0	35.9	13.9	2.8	3.4	(3.3)	4.14
Make more efficient use of your time	48.9	25.5	15.1	4.3	6.2	(2.7)	4.07

10. Please indicate your satisfaction with the following as they relate to UW Tacoma Library buildings and spaces.

	High				Low		No Reply	Mean	Mean
	5	4	3	2	1	Don't Use	2010	2007	
Group and presentation work areas	44.6	29.3	15.3	8.2	2.7	(12.0)	4.05	4.17	
Quiet areas to study and work	46.3	28.0	16.0	5.2	4.6	(8.1)	4.06	4.07	
Furniture	31.9	31.3	24.8	7.5	4.6	(8.1)	3.79		
Personal security and security of belongings	39.0	24.3	24.9	6.6	5.2	(8.7)	3.85		
Lighting	47.8	34.6	11.5	3.2	2.9	(6.6)	4.21		
Temperature	41.9	32.3	17.3	5.8	2.9	(6.3)	4.04		

What are your top 3 choices for improving library buildings and spaces? (Open ended)

11. Please indicate your satisfaction with these library services.

SERVICE	High				Low		No Reply	Mean	Mean
	5	4	3	2	1	Don't Use	2010	2007	
Access to library computers	37.7	36.0	18.3	6.2	1.7	(13.5)	4.02	4.30	
Functionality of library computers	40.6	35.5	14.5	7.9	2.1	(13.2)	4.03	4.28	
Printing in library	34.1	26.8	18.3	9.8	11.0	(26.4)	3.63	4.03	
Photocopying in library	39.3	24.6	19.9	7.6	8.5	(36.8)	3.79	3.98	
Course reserves	51.1	32.0	12.1	3.3	1.5	(18.6)	4.28	4.29	
Remote online access to services and collect.	59.3	26.9	9.2	3.9	0.7	(8.7)	4.40		
Library staff assistance	61.8	26.3	7.8	2.7	1.4	(12.3)	4.44	4.36	
ILL Books/Article delivery	56.1	27.8	11.7	1.3	3.0	(31.1)	4.33		
UW Tacoma Library Web sites	54.0	33.3	9.5	1.9	1.3	(5.7)	4.37	4.31	

12. Please rate the overall importance of these UW Tacoma Library resources and services to your course work?

	Very important			Not important		No Reply	Mean
	5	4	3	2	1	Reply	
Collections (online, print, media)	69.9	21.8	4.9	1.5	1.8	(2.4)	4.56
Research tools (e.g. lib cat, Web of Science)	73.5	17.3	5.6	0.9	2.8	(3.0)	4.58
Reference, research, instruction, consultation serv.	57.1	27.0	9.3	2.5	4.0	(3.6)	4.31
Libraries physical spaces/facilities	57.7	25.5	11.7	2.8	2.5	(2.4)	4.33

13. How satisfied are you with the UW Tacoma Library?

	Very satisfied			Not satisfied		Mean	Mean
	5	4	3	2	1	2010	2007
Library services	59.8	33.2	6.4	0.3	0.3	4.52	4.57
Library collections and info resources	51.9	38.2	8.9	1.2	0.6	4.38	4.31
Library buildings/spaces	45.6	37.9	13.1	2.8	0.6	4.25	
Overall Library satisfaction level	50.0	39.2	9.6	0.6	0.6	4.37	4.45