

GIS User and Venue Survey Report, 2010 Bangladesh

'User and Venue Survey' Final Report, 2010

Prepared by
D.Net

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Key Information

Country	: Bangladesh
Date Prepared	: 04.12.1010
Survey Start Date	: 21.09.2010
Survey End Date	: 29.10.2010
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Section A: Methods

1. Final venue selection strategy (attach the final sampling strategy that was approved by George)
 - a. Provide the list of venues initially selected for the sample

Initially we have selected 250 venues (given below) but during survey we found some venues are closed and few venue managers refused. Table in section 2.a contains list of 283 venues including the refused and closed venues.

Sl No.	Name	District
1	ASK Net Technologies	Dhaka
2	BCL Online Service & Cyber Café	Dhaka
3	Net Café	Dhaka
4	Click N Surf Cyber Café	Dhaka
5	Click Online Cyber Café	Dhaka
6	Crescent Network Services	Dhaka
7	Moon Cyber Cafe	Dhaka
8	Genius IT	Dhaka
9	K. S. Cyber Café	Dhaka
10	Mazeda Cyber Café & SFN	Dhaka
11	e-hutFarhan Cyber Café	Dhaka
12	e-hut Royal Network Solution	Dhaka
13	e-hut Rupai Telecom	Dhaka
14	e-hut sysland computers	Dhaka
15	e-hut Tusher Computers	Dhaka
16	e-hut collection Online	Dhaka
17	Liton Computers, Computer Literacy Centre (CLC)	Dhaka
18	GP CIC(Near Singer Electronics)	Dhaka
19	Ureka Telecom CIC	Dhaka
20	Yead Pharmecy CIC	Dhaka
21	Gion Online Cyber Café	Dhaka
22	Best Computers	Dhaka
23	Bluepla.net Cyber Café Ltd	Dhaka
24	Click World Cyber Café	Dhaka
25	Cyber Way Technology	Dhaka
26	Mama Baigna Computer & Café	Dhaka
27	Digitech Cyber Café	Dhaka
28	Maxlink Cyber Café	Dhaka
29	Metaphor Digital Media	Dhaka
30	Metaphor -2	Dhaka
31	Micro Center Cafe	Dhaka
32	MR Cyber Café	Dhaka
33	Easynet Cyber Café	Dhaka

Sl No.	Name	District
34	Dit Cyber Café	Dhaka
35	Easy Cyber Café	Dhaka
36	Evergreen Cyber Café	Dhaka
37	Hi Care Cyber Café	Dhaka
38	Star Cyber Café	Dhaka
39	The Winner IT & Cyber Café	Dhaka
40	Universe Cyber Café	Dhaka
41	Microwin Cyber Café	Dhaka
42	Gardanis Cyber Café & Communication	Dhaka
43	Rony Cyber Cafe	Dhaka
44	SIS IT Cyber Café,	Dhaka
45	Bigway Cyber Net	Dhaka
46	Liakot Enterprise, Global Information Center (GIC)	Dhaka
47	Shailan Surma High School, Computer Literacy Centre (CLC)	Dhaka
48	Karihata High School, Computer Literacy Centre (CLC)	Dhaka
49	Suapur Nanna High School Computer Literacy Centre (CLC)	Dhaka
50	Kanon Grameen Telecom CIC	Gopalganj
51	Hasan Computers & Telecom CIC	Gopalganj
52	SSUK Pallitathya Kendro	Gopalganj
53	Mizan Telecom Center, Global Information Center (GIC)	Gopalganj
54	Computer Land, Global Information Center (GIC)	Kishoreganj
55	Community e-Center, Bajitpur	Kishoreganj
56	Syed Habibul Haq High School Computer Literacy Centre (CLC)	Kishoreganj
57	Parul Rakib Phone Service CIC	Kishoreganj
58	SAD Pallitathya Kendra	Kishoreganj
59	Bangla Mobile And Computer, Global Information Center (GIC)	Kishoreganj
60	Diba Enterprise, Global Information Center (GIC)	Kishoreganj
61	Taiyeba Computer & Internet Center, Global Information Center (GIC)	Kishoreganj
62	Jashodal Union Information Service Centre	Kishoreganj
63	Hazi Golam Hossen Girls High School Computer Literacy Centre (CLC)	Kishoreganj
64	New Multimedia Computer & Telecom CIC	Tangail
65	Mamun Computer Center, Global Information Center (GIC)	Tangail
66	Modern Phone Fax & Internet Service, Global Information Center (GIC)	Tangail
67	Drshiti Computer training institute CIC	Tangail
68	Rasulpur Basirunnesa High School, Computer Literacy Centre (CLC)	Tangail
69	Modern Inter Link CIC	Tangail
70	Sumon Telecom Center CIC	Tangail
71	Alacs computer's, Global Information Center (GIC)	Tangail
72	Apollo Business Centre, Global Information Center (GIC)	Tangail
73	Model Computer Technology, Global Information Center (GIC)	Tangail
74	Purnima Digital Studio & Internet, Global Information Center (GIC)	Tangail

Sl No.	Name	District
75	Mitaly Computer, Global Information Center (GIC)	Tangail
76	Subrota Electronics, Global Information Center (GIC)	Tangail
77	Golden Media, Global Information Center (GIC)	Tangail
78	Janata Computer, Global Information Center (GIC)	Tangail
79	DHAW Pallitathya Kendro	Tangail
80	Sher E Bangla Degree College Teachers CIC	Bagerhat
81	Macferson Public Library	Bagerhat
82	Info Lady Nazmin	Bagerhat
83	Info Lady Shirin Sultana	Bagerhat
84	Amader Gram Knowledge Center-3	Bagerhat
85	SDRC Pallitathya Kendra	Bagerhat
86	SNT Pallitathya Kendro	Bagerhat
87	Community e-Center, Rampal	Bagerhat
88	Dharitry Samaj Kallyan Shangha Pallitathya Kendro	Bagerhat
89	City cyber café	Jessore
90	Utshab Cyber Café	Jessore
91	Abedin Enterprise CIC	Jessore
92	World Media Computer CIC	Jessore
93	Sheela Ray Chowdhury Secondary School	Jessore
94	Badshah Faisal Islamic Institute ILC	Jessore
95	Jessore Institute of Public Library	Jessore
96	Arobpur Satadal CRC	Jessore
97	Chachra Union Information Service Centre	Jessore
98	Kashimpur Rupsha Bahumukhi CRC	Jessore
99	Gaidgat AICC Bagarpara Krishi Tathya Kendro	Jessore
100	GOUF Pallitathya Kendro	Jessore
101	Nowapara Hashimuk CRC	Jessore
102	E-Post, Khulna	Khulna
103	BRIC Pallitathya Kendra	Khulna
104	Chuknagor Bazar CIC	Khulna
105	Cyber Link	Khulna
106	Mega Computer & Cyber Café	Khulna
107	Babaul Telecom CIC	Khulna
108	Naihati Union Information Service Centre	Khulna
109	Batiyagata Union Information Service Centre	Khulna
110	Simanto Telecom CIC	Bogra
111	Spylink Cyber Café	Bogra
112	Mohasthan Bus Stand CIC	Bogra
113	Sawrav Computer & Digital Studio, Global Information Center (GIC)	Bogra
114	Info Lady Aklima Begum	Bogra
115	Integrated Community Development Forum (ICDF) Alokito Gram Information Centre	Bogra

Sl No.	Name	District
116	Mithila Computer Centre Alokito Gram Information Centre	Bogra
117	Kuptala Mohila Unnayan Sangstha Hindukandi Grameen Tathya Kendro	Bogra
118	Alokito Gram Information Centre, Kahalu	Bogra
119	GM Telecom and Computer CIC	Joypurhat
120	Sargo International CIC	Joypurhat
121	IT Language, Global Information Center (GIC)	Pabna
122	GPCIC	Pabna
123	Dimond Network, Global Information Center (GIC)	Pabna
124	Wintel CIC	Pabna
125	Satbariya Union Information Service Centre	Pabna
126	E-Post, Rajshahi	Rajshahi
127	Google Cyber Café	Rajshahi
128	Al-Baraka Computer Center CIC	Rajshahi
129	S.M.Enterprise CIC	Rajshahi
130	Net Vision	Rajshahi
131	Shilmaria Union Information Service Centre	Rajshahi
132	Genius Cyber Cafe	Barishal
133	Gofast Cyber Cafe & Game Zone	Barishal
134	Aiken CIC	Jhalkathi
135	GSUS Pallitathya Kendro	Barishal
136	Mehandigonj Muktijodhya Sangsad Computer Literacy Centre (CLC)	Barishal
137	Yes Bangladesh Pallitathya Kendro	Barishal
138	Elite Computer & Cyber Cafe	Jhalkathi
139	PUS Pallitathya Kendro	Jhalkathi
140	Nova Cyber Cafe	Barishal
141	Ifti Business Centre CIC	Patuakhali
142	IT Computer Village CIC	Bandarban
143	Nokia Technology CIC	Bandarban
144	e-hut Matrix Solution	Chittagong
145	Click Cyber Café	Chittagong
146	Clip Net Cyber Café	Chittagong
147	I Tech Enterprise	Chittagong
148	J.B. Computer Zone	Chittagong
149	Silver Media Cafe	Chittagong
150	System Solution & Network	Chittagong
151	Plus Multimedia & Cyber Cafe	Chittagong
152	Shatabdi Cyber Cafe	Chittagong
153	World Dot Net	Chittagong
154	Raj Computers CIC	Chittagong
155	Prianka Palli Phone Center	Chittagong
156	Sky-Way Cyber Cafe	Chittagong
157	Wind Cyber Zone	Chittagong

Sl No.	Name	District
158	Aman Telecom CIC	Chittagong
159	Janani Computers CIC	Chittagong
160	GPCIC, Karnafuli	Chittagong
161	SEBA CIC	Chittagong
162	Nearby Satkania Juma Masjid CIC	Chittagong
163	Shaherkhali Rural Knowledge Centre (RKC)	Chittagong
164	Hazrat Gausul Azam Enterprise, Global Information Center (GIC)	Chittagong
165	Alekdia Rural Knowledge Centre (RKC)	Chittagong
166	Rangunia M.A Chashi Gono Biddalaya ILC	Chittagong
167	T. C. N Telecom and Digital Studio, Global Information Center (GIC)	Chittagong
168	Mihir Telecom (Studio Mihir), Global Information Center (GIC)	Chittagong
169	Cyber Inn Cyber Café	Chittagong
170	Cybernetic Cyber Café	Chittagong
171	Net point Cyber café	Chittagong
172	Ghasful Pallitathya Kendro	Chittagong
173	TLP Corporation Limited	Chittagong
174	Al Arab Computer	Chittagong
175	Noshin Computer, Global Information Center (GIC)	Comilla
176	Imo Computer's, Global Information Center (GIC)	Comilla
177	Masum Computer Center, Global Information Center (GIC)	Comilla
178	Comilla Durgapur AICC Adorsho Sadar Krishi Tathya Kendro	Comilla
179	GPCIC, Borokali	Comilla
180	Cyber World Internet CIC	Comilla
181	French Telecom & Digital Studio CIC	Comilla
182	Bismilla Computer, Global Information Center (GIC)	Comilla
183	Arif Digital Studio, Global Information Center (GIC)	Comilla
184	Brother's Computer & Digital Studio, Global Information Center (GIC)	Comilla
185	Insaf Computer Center, Global Information Center (GIC)	Comilla
186	Family Cokarise & Telephone, Global Information Center (GIC)	Comilla
187	Friend's Computer Library, Global Information Center (GIC)	Comilla
188	M Napsun Computer Centre, Global Information Center (GIC)	Comilla
189	M/S Multimedia, Global Information Center (GIC)	Comilla
190	Mahini Computer & Internet, Global Information Center (GIC)	Comilla
191	Modern Computer, Global Information Center (GIC)	Comilla
192	Mr. Computer Center, Global Information Center (GIC)	Comilla
193	S.K Computer, Global Information Center (GIC)	Comilla
194	Suman Computer & Mobile Servicing Center, Global Information Center (GIC)	Comilla
195	Student Computer Center, Global Information Center (GIC)	Comilla
196	Suddra Digital Studio & Internet, Global Information Center (GIC)	Comilla
197	Barkanda Union Information Service Centre	Comilla
198	4 nong Sreepur Union Information Service Centre	Comilla

Sl No.	Name	District
199	Darpan Pallitathya Kendro	Comilla
200	Nira Computer and Telecom, Global Information Center (GIC)	Noakhali
201	BNCI & Suborna Telecom CIC	Noakhali
202	e-village Community Knowledge Centre	Noakhali
203	Al - fala International, Global Information Center (GIC)	Noakhali
204	Ideal Computer Institute, Global Information Center (GIC)	Noakhali
205	R.R Telecom, Global Information Center (GIC)	Noakhali
206	Poran Syber Net Phone, Global Information Center (GIC)	Noakhali
207	Wahid Media & Computers, Global Information Center (GIC)	Noakhali
208	Infolady Ruma Akter	Noakhali
209	Hossain Computer e-village Community Knowledge Centre	Noakhali
210	Digonter Dak Pallitathya Kendro-2	Noakhali
211	Digonter Dak Pallitathya Kendro-1	Noakhali
212	Sujalpur Union Federation Janatathya Kendra	Dinajpur
213	Galaxy Computers	Dinajpur
214	New Flora Telecom CIC	Dinajpur
215	Sarker Computer	Dinajpur
216	Auliapur union Federation Janatathya Kendra	Dinajpur
217	SUPATH Janatathya Kendra	Dinajpur
218	Loka ML High School Computer Literacy Centre (CLC)	Dinajpur
219	Dhaka Net	Gaibandha
220	Soua Telecom CIC	Gaibandha
221	Infolady Luis Akter Parag	Gaibandha
222	Infolady Riti Akhter	Gaibandha
223	GHAT Tathya Kendra-11	Gaibandha
224	Moumita Computer Centre CIC	Gaibandha
225	PBKS Pallitathya Kednro	Gaibandha
226	GUK-1 Pallitathya Kendro	Gaibandha
227	Bishnupur A.R. High School Computer Literacy Centre (CLC)	Gaibandha
228	Khorda Komarpur High School Computer Literacy Centre (CLC)	Gaibandha
229	GPCIC	Nilphamari
230	Student Computer center CIC	Nilphamari
231	Babrihar High School, Computer Literacy Centre (CLC)	Nilphamari
232	Balagram Janatathya Kendra	Nilphamari
233	Ketkibari Janatathya Kendra	Nilphamari
234	e-hut Mark Online Press Club	Rangpur
235	Shihab Internet CIC	Rangpur
236	Info Lady Sonia Akhter	Rangpur
237	Shuveccha Computer	Rangpur
238	Lalbagh Pallitathya Kendra (Student Telecom)	Rangpur
239	Shoily Computer Center	Rangpur

Sl No.	Name	District
240	Subhas Computer CIC	Habiganj
241	Bashundhara Computer & Technology	Habiganj
242	KDKS Pallitathya Kendro	Habiganj
243	Infolady Sanjita Paul	Moulvibazar
244	Meritorious computer	Moulvibazar
245	Eva Enterprise, Grameenphone Community Information Center	Moulvibazar
246	Manna Electronics and Telecom	Sylhet
247	Jhonata Enterprise	Sylhet
248	Shah Jalal Computer Service	Sylhet
249	Garden Cyber Café	Sylhet
250	PC Maze	Sylhet

- b. Briefly discuss how the inventory was used to build the sample and the extent to which other avenues were used to select venues.

The sampling strategy document provided us the district wise venue distribution with number of urban and rural venues. From the inventory we have separated venues in the selected districts. From the list we have separated the urban and rural venues also. After that we have selected required number of venues from urban and rural list randomly using random number table. At the final stage of selection we found that most of our libraries do not have public access. Only 3 of them satisfy our criteria. We have taken 2 of them in the sample to ensure representation of all types of PAVs.

All the data of 251 venues have been updated in the inventory that has been submitted recently

2. Venues visited

- a. Attach a copy of Table B in the “Venue Survey” section of the bi-weekly report (see below). The table should include all venues visited during the course of the survey implementation.

Venue	Venue Type	City	Venue can be included in the sample						Operator accepted or refused to be surveyed	Survey completed (yes or no)	Notes
			Yes	No							
				Venue permanently closed	Venue temporarily closed	Venue not open for public computing at the time of visit	Venue does not provide public access computing	Other (Explain in the notes)			
Macferson Public Library	PL	Bagherhat	Yes						Accepted	Yes	
SNT Pallitathya Kendro	TC	Bagherhat	Yes						Accepted	Yes	
Dharitry Samaj Kallyan Shangha Pallitathya Kendro	TC	Bagherhat	Yes						Accepted	Yes	
Community e-Center, Rampal	TC	Bagherhat	Yes						Accepted	Yes	
Amader Gram Knowledge Center-3	TC	Bagherhat	Yes						Accepted	Yes	
SP International (Former-Sher E Bangla Degree College Teachers CIC)	TC	Bagherhat	Yes						Accepted	Yes	
Info Lady Shirin Sultana (Karapara Nari Kalyan Songstha)	TC	Bagherhat	Yes						Accepted	Yes	
SDRC Pallitathya Kendra (Lyceum Pallitathya Kendra)	TC	Bagherhat	Yes						Accepted	Yes	
Info Lady Isha (Info Lady Nasima)	TC	Bagherhat	Yes						Accepted	Yes	
Nokia Technology CIC	TC	Bandarban	Yes						Accepted	Yes	
IT Computer Village CIC	TC	Bandarban	Yes						Accepted	Yes	
Gofast Cyber Cafe & Game Zone	CC	Barisal	Yes						Accepted	Yes	
Yes Bangladesh Pallitathya Kendro	TC	Barisal	Yes						Accepted	Yes	
Nova Cyber Cafe	CC	Barisal	Yes						Accepted	Yes	
Genius Cyber Cafe	CC	Barisal	Yes						Accepted	Yes	
GSUS Pallitathya Kendro	TC	Barisal	Yes						Accepted	Yes	
Mehandigonj Muktiyodhya Sangsad	TC	Barisal	Yes						Accepted	Yes	

Venue	Venue Type	City	Venue can be included in the sample					Operator accepted or refused to be surveyed	Survey completed (yes or no)	Notes
			Yes	No						
				Venue permanently closed	Venue temporarily closed	Venue not open for public computing at the time of visit	Venue does not provide public access computing			
Computer Literacy Centre (CLC)										
Spylink Cyber Café	CC	Bogra	Yes						Accepted	Yes
Simanto Telecom CIC	TC	Bogra	Yes						Accepted	Yes
Alokito Gram Information Centre, Kahalu	TC	Bogra	Yes						Accepted	Yes
Integrated Community Development Forum (ICDF) Alokito Gram Information Centre	TC	Bogra	Yes						Accepted	Yes
Mohasthan Bus Stand CIC	TC	Bogra	Yes						Accepted	Yes
Mithila Computer Centre Alokito Gram Information Centre	TC	Bogra	Yes						Accepted	Yes
Kuptala Mohila Unnayan Sangstha Hindukandi Grameen Tathya Kendro	TC	Bogra	Yes						Accepted	Yes
Sawrav Computer & Digital Studio, Global Information Center (GIC)	CC	Bogra	Yes						Accepted	Yes
Info Lady Marufa Khatun	TC	Bogra	Yes						Accepted	Yes
MATRIX SOLUTION	CC	Chittagong	Yes						Accepted	Yes
CLICK CYBER CAFE	CC	Chittagong	Yes						Accepted	Yes
CLAP NET CYBER CAFE	CC	Chittagong	Yes						Accepted	Yes
Hazrat Gausal Alam Enterprise	CC	Chittagong	Yes						Accepted	Yes
J.B. Computer Zone	CC	Chittagong						Yes	Refused	No
Raj Computer (CIC)	TC	Chittagong	Yes						Accepted	Yes
Shaherkhali Rural Knowledge Center (RKC)	TC	Chittagong	Yes						Accepted	Yes
Alekdia Rural Knowledge Center (RKC)	TC	Chittagong	Yes						Accepted	Yes
Cyber Inn Cyber Cafe	CC	Chittagong	Yes						Accepted	Yes

Venue	Venue Type	City	Venue can be included in the sample					Operator accepted or refused to be surveyed	Survey completed (yes or no)	Notes	
			Yes	No							
				Venue permanently closed	Venue temporarily closed	Venue not open for public computing at the time of visit	Venue does not provide public access computing				Other (Explain in the notes)
System Solution & Network	CC	Chittagong	Yes						Accepted	Yes	
Net Point Cyber Cafe	CC	Chittagong	Yes						Accepted	Yes	
TLP Corporation Limited	CC	Chittagong	Yes						Accepted	Yes	
Janani Computers CIC	TC	Chittagong	Yes						Accepted	Yes	
Silver Media Cafe	CC	Chittagong						Yes	Refused	No	
Frienz i Park	CC	Chittagong	Yes						Accepted	Yes	
Plus Multimedia & Cyber Cafe	CC	Chittagong						Yes	Refused	No	
I Tech Cyber Cafe	CC	Chittagong	Yes						Accepted	Yes	
GPCIC	TC	Chittagong	Yes						Accepted	Yes	
T. C. N Telecom and Digital Studio	CC	Chittagong	Yes						Accepted	Yes	
Prianka Computer & Internet	TC	Chittagong	Yes						Accepted	Yes	
Aman Telecom CIC	TC	Chittagong	Yes						Accepted	Yes	
Ghasful Pallitathya Kendro	TC	Chittagong	Yes						Accepted	Yes	
Rangunia M.A Chashi Gono Biddalaya ILC	TC	Chittagong	Yes						Accepted	Yes	
Shatabdi Cyber Cafe	CC	Chittagong			Yes				Refused	No	
Dot Com	CC	Chittagong	Yes						Accepted	Yes	
Computer Garden & IT Institute	CC	Chittagong	Yes						Accepted	Yes	
World Dot Net	CC	Chittagong			Yes				Refused	No	
Yahoo Cyber Café	CC	Chittagong	Yes						Accepted	Yes	
Studio Mihir & Departmental Store	CC	Chittagong	Yes						Accepted	Yes	
Al Arab Computer	TC	Chittagong	Yes						Accepted	Yes	
SEBA CIC	TC	Chittagong			Yes				Refused	No	
Dot Net Cyber Cafe	CC	Chittagong	Yes						Accepted	Yes	

Venue	Venue Type	City	Venue can be included in the sample					Operator accepted or refused to be surveyed	Survey completed (yes or no)	Notes	
			Yes	No							
				Venue permanently closed	Venue temporarily closed	Venue not open for public computing at the time of visit	Venue does not provide public access computing				Other (Explain in the notes)
Cyber Campus	CC	Chittagong	Yes						Accepted	Yes	
Grameen Phone CIC	TC	Chittagong	Yes						Accepted	Yes	
Cybernetic Cyber Café	CC	Chittagong			Yes				Refused	No	
Munira Cyber Cafe & Computer Training Center	CC	Chittagong	Yes						Accepted	Yes	
Sky-Way Cyber Cafe	CC	Chittagong			Yes				Refused	No	
Cyber World	CC	Chittagong	Yes						Accepted	Yes	
Wind Cyber Zone	CC	Chittagong			Yes				Refused	No	
Cyber Inn Cyber Cafe (2)	CC	Chittagong	Yes						Accepted	Yes	
Family Telecom	CC	Comilla	Yes						Accepted	Yes	
Mitali Internet, Telecom and Studio	CC	Comilla	Yes						Accepted	Yes	
A. R. Computer	CC	Comilla	Yes						Accepted	Yes	
Bismillah Computer & Rupsha Press	CC	Comilla	Yes						Accepted	Yes	
Emon Digital Studio	CC	Comilla	Yes						Accepted	Yes	
Brother's computer & Digital Studio	CC	Comilla	Yes						Accepted	Yes	
Imo Computer & Photostate	CC	Comilla	Yes						Accepted	Yes	
Friends Computer Library	CC	Comilla	Yes						Accepted	Yes	
Comilla Durgapur General Agriculture Information & Communication Centre	TC	Comilla	Yes						Accepted	Yes	
Noshin Telecom Centre	CC	Comilla	Yes						Accepted	Yes	
Modern Computer & Internet	CC	Comilla	Yes						Accepted	Yes	
Suman Computer & Mobile Servicing Center, Global Information Center (GIC)	CC	Comilla			Yes				Refused	No	
Diganta Computer & Mobile	CC	Comilla	Yes						Accepted	Yes	

Venue	Venue Type	City	Venue can be included in the sample					Operator accepted or refused to be surveyed	Survey completed (yes or no)	Notes
			Yes	No						
				Venue permanently closed	Venue temporarily closed	Venue not open for public computing at the time of visit	Venue does not provide public access computing			
servicing Centre										
S K Computer & Technical Training Institution	CC	Comilla	Yes						Accepted	Yes
Cyber World Internet	TC	Comilla	Yes						Accepted	Yes
Suddra Digital Studio & Internet, Global Information Center (GIC)	CC	Comilla			Yes				Refused	No
Dhola Media	CC	Comilla	Yes						Accepted	Yes
Masum Computer Centre	CC	Comilla	Yes						Accepted	Yes
Darpan Pallitathya Kendro	TC	Comilla			Yes				Refused	No
Manab Kallayan Sangstha(MAKS) Grameen Tathya Kendro	TC	Comilla	Yes						Accepted	Yes
Insaf Computer Center, Global Information Center (GIC)	CC	Comilla			Yes				Refused	No
Ma Telecom	CC	Comilla	Yes						Accepted	Yes
4 nong Sreepur Union Information Service Centre	TC	Comilla			Yes				Refused	No
Bhuyan Telecom	CC	Comilla	Yes						Accepted	Yes
M/S Multimedia, Global Information Center (GIC)	CC	Comilla			Yes				Refused	No
Hazi Photostate & Computer Centre	CC	Comilla	Yes						Accepted	Yes
Barkanda Union Information Centre	TC	Comilla	Yes						Accepted	Yes
Student Computer Centre	CC	Comilla	Yes						Accepted	Yes
Friends Telecom & Digital Studio	TC	Comilla	Yes						Accepted	Yes
Napsun Photostae & Internet	CC	Comilla	Yes						Accepted	Yes
GP CIC	TC	Comilla	Yes						Accepted	Yes
Universe Cyber Cafe	CC	Dhaka	Yes						Accepted	Yes

Venue	Venue Type	City	Venue can be included in the sample					Operator accepted or refused to be surveyed	Survey completed (yes or no)	Notes	
			Yes	No							
				Venue permanently closed	Venue temporarily closed	Venue not open for public computing at the time of visit	Venue does not provide public access computing				Other (Explain in the notes)
Star Cyber Cafe	CC	Dhaka	Yes						Accepted	Yes	
Digitech Cyber Cafe	CC	Dhaka	Yes						Accepted	Yes	
Evergreen Cyber Cafe	CC	Dhaka	Yes						Accepted	Yes	
Mama-Baigna Cyber Cafe	CC	Dhaka	Yes						Accepted	Yes	
Cyber Way Technology	CC	Dhaka	Yes						Accepted	Yes	
Metaphor - 2	CC	Dhaka	Yes						Accepted	Yes	
Hi Care Cyber Café	CC	Dhaka	Yes						Accepted	Yes	
Maxlink Cyber Café	CC	Dhaka	Yes						Accepted	Yes	
Microwin Cyber Café	CC	Dhaka	Yes						Accepted	Yes	
Bigway Cyber Net	CC	Dhaka	Yes						Accepted	Yes	
SYS IT Cyber Cafe	CC	Dhaka	Yes						Accepted	Yes	
MOON CYBER CAFE	CC	Dhaka	Yes						Accepted	Yes	
KS CYBER CAFE	CC	Dhaka	Yes						Accepted	Yes	
Genius IT	CC	Dhaka	Yes						Accepted	Yes	
ASK Net Technologies	CC	Dhaka	Yes						Accepted	Yes	
e-hut Rupali Telecom	CC	Dhaka	Yes						Accepted	Yes	
Bluepla Net Cyber Cafe	CC	Dhaka	Yes						Accepted	Yes	
Mazeda cyber cafe & SFN	CC	Dhaka	Yes						Accepted	Yes	
Net Cafe	CC	Dhaka	Yes						Accepted	Yes	
Click Online Cyber Cafe	CC	Dhaka	Yes						Accepted	Yes	
Click N Surf	CC	Dhaka	Yes						Accepted	Yes	
e-hut Farhan Cyber Cafe	CC	Dhaka	Yes						Accepted	Yes	
TPI Cyber Cafe	CC	Dhaka	Yes						Accepted	Yes	
e-hut Sysland computers	CC	Dhaka	Yes						Accepted	Yes	

Venue	Venue Type	City	Venue can be included in the sample					Operator accepted or refused to be surveyed	Survey completed (yes or no)	Notes	
			Yes	No							
				Venue permanently closed	Venue temporarily closed	Venue not open for public computing at the time of visit	Venue does not provide public access computing				Other (Explain in the notes)
e-hut Royal Network Solution	CC	Dhaka					Yes		Refused	No	
Liton Computers, Computer Literacy Center(CLC)	TC	Dhaka	Yes						Accepted	Yes	
Nextep IT Cyber Cafe	CC	Dhaka	Yes						Accepted	Yes	
GP CIC	TC	Dhaka	Yes						Accepted	Yes	
Yead Pharmacy CIC	TC	Dhaka	Yes						Accepted	Yes	
Ureka Telecom CIC	TC	Dhaka	Yes						Accepted	Yes	
e-hut collection Online	CC	Dhaka					Yes		Refused	No	
Umami Digital	CC	Dhaka	Yes						Accepted	Yes	
e-hut tusar computers	CC	Dhaka	Yes						Accepted	Yes	
BCL Online Cyber Cafe	CC	Dhaka	Yes						Accepted	Yes	
Gion Online Cyber Café	CC	Dhaka					Yes		Refused	No	
JC Cyber Net	CC	Dhaka	Yes						Accepted	Yes	
MR Cyber Café	CC	Dhaka	Yes						Accepted	Yes	
Gardenia Cyber Cafe & Communication	CC	Dhaka	Yes						Accepted	Yes	
Micro Center Cafe	CC	Dhaka	Yes						Accepted	Yes	
Metaphor Digital Media	CC	Dhaka	Yes						Accepted	Yes	
The Winner IT & Cyber Café	CC	Dhaka	Yes						Accepted	Yes	
Rony Cyber Corner	CC	Dhaka	Yes						Accepted	Yes	
Shuapur Nannar High School Computer Literacy Centre	TC	Dhaka	Yes						Accepted	Yes	
Shailan Shurma High School, Computer Literacy Centre	TC	Dhaka	Yes						Accepted	Yes	
Karihata High School, Computer Literacy Centre	TC	Dhaka	Yes						Accepted	Yes	
Liakot Enterprise, Global	CC	Dhaka	Yes						Accepted	Yes	

Venue	Venue Type	City	Venue can be included in the sample					Operator accepted or refused to be surveyed	Survey completed (yes or no)	Notes
			Yes	No						
				Venue permanently closed	Venue temporarily closed	Venue not open for public computing at the time of visit	Venue does not provide public access computing			
Information Center										
Click World Cyber Space	CC	Dhaka	Yes						Accepted	Yes
Dit Cyber Cafe	CC	Dhaka	Yes						Accepted	Yes
Easy Net Cyber Cafe	CC	Dhaka	Yes						Accepted	Yes
Best Computer	CC	Dhaka	Yes						Accepted	Yes
Easy Cyber Cafe	CC	Dhaka	Yes						Accepted	Yes
Sarker Computer	CC	Dinajpur	Yes						Accepted	Yes
Galaxy Computers CIC	CC	Dinajpur	Yes						Accepted	Yes
Auliapur Union Federation Janatathya Kendra	TC	Dinajpur	Yes						Accepted	Yes
Supath Janatathya Kendra	TC	Dinajpur	Yes						Accepted	Yes
Sujalpur union Federation Janatathya Kendro	TC	Dinajpur	Yes						Accepted	Yes
New Flora Telecom CIC	TC	Dinajpur	Yes						Accepted	Yes
Loka ML High School CLC	TC	Dinajpur	Yes						Accepted	Yes
GUK-1 Pallitathya Kendra	TC	Gaibandha	Yes						Accepted	Yes
Dhaka Net	TC	Gaibandha	Yes						Accepted	Yes
Moumita Computer Center CIC	TC	Gaibandha	Yes						Accepted	Yes
GHAT Tathya Kendro	TC	Gaibandha	Yes						Accepted	Yes
Soua Telecom CIC	TC	Gaibandha			Yes				Refused	No
GUK2 Pallitathya Kendro	TC	Gaibandha	Yes						Accepted	Yes
Khordakomorpur High School	TC	Gaibandha	Yes						Accepted	Yes
PBKS Pallitathya Kendra	TC	Gaibandha	Yes						Accepted	Yes
Bisnopur A R High School	TC	Gaibandha	Yes						Accepted	Yes
Info Lady Rity Akhter	TC	Gaibandha	Yes						Accepted	Yes

Venue	Venue Type	City	Venue can be included in the sample					Operator accepted or refused to be surveyed	Survey completed (yes or no)	Notes	
			Yes	No							
				Venue permanently closed	Venue temporarily closed	Venue not open for public computing at the time of visit	Venue does not provide public access computing				Other (Explain in the notes)
Info Lady Luis Akter Porag	TC	Gaibandha	Yes						Accepted	Yes	
Kanon Grameen Telecom	TC	Gopalgong	Yes						Accepted	Yes	
SSUK Pallitathya Kendro	TC	Gopalgong	Yes						Accepted	Yes	
Mizan Telecom	CC	Gopalgong	Yes						Accepted	Yes	
Hasan Computers & Telecom CIC	TC	Gopalgong	Yes						Accepted	Yes	
KDKS Pallitathya Kendra	TC	Habiganj	Yes						Accepted	Yes	
Bashundhara Computer & Technology	TC	Habiganj	Yes						Accepted	Yes	
Subhas Computer CIC	TC	Habiganj	Yes						Accepted	Yes	
City cyber cafe and computer.	CC	Jessore	Yes						Accepted	Yes	
Badshah Faisal Islamic Institute ILC	TC	Jessore	Yes						Accepted	Yes	
Utsab Cyber Cafe	CC	Jessore	Yes						Accepted	Yes	
Sheela Ray Chowdhury Secondary School	TC	Jessore	Yes						Accepted	Yes	
Jessore Institute Of Public Library	PL	Jessore	Yes						Accepted	Yes	
Chachra Union Information Service Centre	TC	Jessore	Yes						Accepted	Yes	
GOUF Pallitathya Kendro	TC	Jessore	Yes						Accepted	Yes	
World Media Computer CIC	TC	Jessore	Yes						Accepted	Yes	
Abedin Enterprise CIC	TC	Jessore	Yes						Accepted	Yes	
Gaidgat AICC Bagarpara Krishi Tathya Kendro	TC	Jessore	Yes						Accepted	Yes	
Nowapara Hashimuk CRC	TC	Jessore	Yes						Accepted	Yes	
Arobpur satadal CRC	TC	Jessore	Yes						Accepted	Yes	
kashimpur Rupsha Bahumukhi CRC	TC	Jessore	Yes						Accepted	Yes	
PUS Pallitathya Kendro	TC	Jhalokathi	Yes						Accepted	Yes	

Venue	Venue Type	City	Venue can be included in the sample					Operator accepted or refused to be surveyed	Survey completed (yes or no)	Notes	
			Yes	No							
				Venue permanently closed	Venue temporarily closed	Venue not open for public computing at the time of visit	Venue does not provide public access computing				Other (Explain in the notes)
Aiken CIC	TC	Jhalokathi	Yes						Accepted	Yes	
Elite Computer & Cyber Cafe	CC	Jhalokathi	Yes						Accepted	Yes	
GM Telecom and Computer CIC	TC	Joypurhat	Yes						Accepted	Yes	
Sargo International CIC	TC	Joypurhat	Yes						Accepted	Yes	
MEGA CYBER CAFE	CC	Khulna	Yes						Accepted	Yes	
BRIC PALLI TATHYA KENDRA	TC	Khulna	Yes						Accepted	Yes	
Naihati Union Informatio Service Centre	TC	Khulna	Yes						Accepted	Yes	
E-Post,Khulna	TC	Khulna	Yes						Accepted	Yes	
Batiaghata Union Information Service center	TC	Khulna	Yes						Accepted	Yes	
Babaul Telicom CIC	TC	Khulna	Yes						Accepted	Yes	
Cyber link	CC	Khulna	Yes						Accepted	Yes	
Chuknagor Bazar CIC	TC	Khulna			yes				Refused	No	
Cyber space	CC	Khulna	Yes						Accepted	Yes	
Bangla Mobile and Computer, Global Information Cente	CC	Kishoreganj	Yes						Accepted	Yes	
Community e-center, Bajitpur	TC	Kishoreganj	Yes						Accepted	Yes	
Diba Enterprise, Global Information Center	CC	Kishoreganj	Yes						Accepted	Yes	
Hazi Golam Hossen Girls High School Computer Literacy Centre	TC	Kishoreganj	Yes						Accepted	Yes	
Syed Habibul Haq High School Computer Literacy Centre	TC	Kishoreganj	Yes						Accepted	Yes	
Jashodal Union Information Service Centre	TC	Kishoreganj	Yes						Accepted	Yes	
Computer Land, Global Information Center (GIC)	CC	Kishoreganj			Yes				Refused	No	

Venue	Venue Type	City	Venue can be included in the sample					Operator accepted or refused to be surveyed	Survey completed (yes or no)	Notes	
			Yes	No							
				Venue permanently closed	Venue temporarily closed	Venue not open for public computing at the time of visit	Venue does not provide public access computing				Other (Explain in the notes)
Tarail Pilot High School Computer Literacy Centre	TC	Kishoreganj	Yes						Accepted	Yes	
Taiyeba Computer & Internet Center, Global Information Center (GIC)	CC	Kishoreganj			Yes				Refused	No	
Millenium Computer & Phone Service CIC	TC	Kishoreganj	Yes						Accepted	Yes	
Parul Rakib Phone Service CIC	TC	Kishoreganj			Yes				Refused	No	
GP CIC and Digital Studio	TC	Kishoreganj	Yes						Accepted	Yes	
SAD Pallitathya Kendra	TC	Kishoreganj			Yes				Refused	No	
Itu Mobile Center CIC	TC	Kishoreganj	Yes						Accepted	Yes	
Meritorious Computer	TC	Moulvibazar	Yes						Accepted	Yes	
Infolady Sanjita Paul	TC	Moulvibazar	Yes						Accepted	Yes	
Eva Enterprise CIC	TC	Moulvibazar	Yes						Accepted	Yes	
Student Computer Center CIC	TC	Nilphamari	Yes						Accepted	Yes	
Balagram Janatathya Kendro	TC	Nilphamari	Yes						Accepted	Yes	
GP CIC, DIMLA	TC	Nilphamari	Yes						Accepted	Yes	
Ketkibari Janotathaya Kendra	TC	Nilphamari	Yes						Accepted	Yes	
Shihab Internet CIC	TC	Nilphamari			Yes				Refused	No	
4th Engineering CIC	TC	Nilphamari	Yes						Accepted	Yes	
BNCI and Suborna Telecom CIC	TC	Noakhali	Yes						Accepted	Yes	
Poran Cyber Net Phone, Global Information Center	CC	Noakhali	Yes						Accepted	Yes	
Digonter Dak Pallitathy Kendro-2	TC	Noakhali	Yes						Accepted	Yes	
E-village Community Knowledge Center	TC	Noakhali	Yes						Accepted	Yes	
Wahid Media & Computers	CC	Noakhali	Yes						Accepted	Yes	

Venue	Venue Type	City	Venue can be included in the sample					Operator accepted or refused to be surveyed	Survey completed (yes or no)	Notes	
			Yes	No							
				Venue permanently closed	Venue temporarily closed	Venue not open for public computing at the time of visit	Venue does not provide public access computing				Other (Explain in the notes)
R.R Telecom, Global Information Center (GIC)	CC	Noakhali			Yes				Refused	No	
Palla Mahabub Adarsha high school computer literacy center	TC	Noakhali	Yes						Accepted	Yes	
Ideal Computer Institute	CC	Noakhali	Yes						Accepted	Yes	
Digonter Dak Pallitathya Kendro-1	TC	Noakhali	Yes						Accepted	Yes	
Nira Computer and Telecom, Global Information Center (GIC)	CC	Noakhali	Yes						Accepted	Yes	
Infolady Ruma Akter	TC	Noakhali	Yes						Accepted	Yes	
Al - fala International, Global Information Center (GIC)	CC	Noakhali	Yes						Accepted	Yes	
Hossain Computer e-village Community Knowledge Centre	TC	Noakhali	Yes						Accepted	Yes	
Bhimpur Technical School and College Computer literacy Center	TC	Noakhali	Yes						Accepted	Yes	
IT Language, Global Information Center (GIC)	TC	Pabna			Yes				Refused	No	
Bondhu Video CIC	TC	Pabna	Yes						Accepted	Yes	
Satbariya Union Information Service Centre	TC	Pabna	Yes						Accepted	Yes	
GPCIC	TC	Pabna			Yes				Refused	No	
Florid Cyber Zone	CC	Pabna	Yes						Accepted	Yes	
Wintel CIC	TC	Pabna	Yes						Accepted	Yes	
Dimond Network, Global Information Center (GIC)	CC	Pabna	Yes						Accepted	Yes	
Ifti Business Centre CIC	TC	Patuakhali	Yes						Accepted	Yes	
S.M. Enterprise CIC	TC	Rajshahi	Yes						Accepted	Yes	
Shilmaria Union Information Service Centre	TC	Rajshahi	Yes						Accepted	Yes	

Venue	Venue Type	City	Venue can be included in the sample					Operator accepted or refused to be surveyed	Survey completed (yes or no)	Notes	
			Yes	No							
				Venue permanently closed	Venue temporarily closed	Venue not open for public computing at the time of visit	Venue does not provide public access computing				Other (Explain in the notes)
Google Cyber Café	CC	Rajshahi	Yes						Accepted	Yes	
Net Vision	CC	Rajshahi			Yes				Refused	No	
TDC Pallitathya Kednro	TC	Rajshahi	Yes						Accepted	Yes	
E-Post, Rajshahi	TC	Rajshahi				Yes			Refused	No	
Kishorhat Bazar CIC	TC	Rajshahi	Yes						Accepted	Yes	
Al-Baraka Computer Center CIC	TC	Rajshahi	Yes						Accepted	Yes	
STUDENT'S TELECOM	TC	Rangpur	Yes						Accepted	Yes	
e-HUT Mac Cyber Cafe	CC	Rangpur	Yes						Accepted	Yes	
Shoily Computer Center	TC	Rangpur	Yes						Accepted	Yes	
Shuveccha Computer	TC	Rangpur	Yes						Accepted	Yes	
Babrihar High School, Computer Literacy Centre (CLC)	TC	Rangpur			Yes				Refused	No	
New System Computer School CIC	TC	Rangpur	Yes						Accepted	Yes	
Info Lady Sonia Akhter	TC	Rangpur	Yes						Accepted	Yes	
Janata Enterprise	TC	Sylhet	Yes						Accepted	Yes	
Garden Cyber Cafe and Game Zone	CC	Sylhet	Yes						Accepted	Yes	
PC Maze	TC	Sylhet	Yes						Accepted	Yes	
Shah Jalal Computer Service	TC	Sylhet	Yes						Accepted	Yes	
Manna Electronics and Telecom	TC	Sylhet	Yes						Accepted	Yes	
Modern Phone-Fax & Internet Service	CC	Tangail	Yes						Accepted	Yes	
New Multimedia Computer & Telecom CIC	TC	Tangail	Yes						Accepted	Yes	
DHAW Palli Tattya Kendro	TC	Tangail	Yes						Accepted	Yes	
Alacs computer's, Global Information Center (GIC)	CC	Tangail	Yes						Accepted	Yes	

Venue	Venue Type	City	Venue can be included in the sample					Operator accepted or refused to be surveyed	Survey completed (yes or no)	Notes	
			Yes	No							
				Venue permanently closed	Venue temporarily closed	Venue not open for public computing at the time of visit	Venue does not provide public access computing				Other (Explain in the notes)
Purnima Digital Studio & Internet	CC	Tangail	Yes						Accepted	Yes	
Subrota Electronics, Global Information Center (GIC)	CC	Tangail	Yes						Accepted	Yes	
Model Computers Technology	CC	Tangail	Yes						Accepted	Yes	
Drshiti Computer training institute CIC	TC	Tangail	Yes						Accepted	Yes	
Rasulpur Basirunnesa High School Computer Training Institute.	TC	Tangail	Yes						Accepted	Yes	
Apollo Business Centre, Global Information Center (GIC)	CC	Tangail	Yes						Accepted	Yes	
Mitali Computer	CC	Tangail	Yes						Accepted	Yes	
Janata Computer, Global Information Center (GIC)	CC	Tangail	Yes						Accepted	Yes	
Modern Interlink	TC	Tangail	Yes						Accepted	Yes	
Sumon Telecom Center CIC	TC	Tangail	Yes						Accepted	Yes	
Golden Media	CC	Tangail	Yes						Accepted	Yes	
Mamun Computer Center, Global Information Center (GIC)	TC	Tangail			Yes				Refused	No	
e-hut Shuvo computers	CC	Tangail	Yes						Accepted	Yes	

- b. For the venues in which surveys took place, provide the following information (This information should be on the cover page of the venue survey. For the rare instances where user surveys were done at venues without a corresponding operator survey, enumerators' notes should be used to provide address and taxonomy details.):

Venue name	User survey completed at venue	Operator survey completed at venue	Location is Urban or Rural	Address				Global Taxonomy				
				# and Street	Village/town	District/Province/state	Postal code	Ownrshp.	Business Mode	Internet access Fee	Venue Type	Mob.

- c. Provide a summary of the data in 2a (by venue type) using the table below. Please also provide a narrative describing issues encountered when attempting to sample the list. (E.g. venues not being where they were supposed to be, owners not allowing surveys to take place.)

Venue type	Venue included in the sample						# of operators that accepted to be surveyed	# of surveys completed
	Yes	No						
		# of venues permanently closed	# of venues temporarily closed	# of venues not open for public computing at the time of visit	# of venues that do not provide public access computing	# of venues not include for other reasons		
Library	2	0	0	0	0	0	2	2
Telecenter	132	0	12	1	0	0	132	132
Cybercafé	117	0	13	0	3	3	117	117
Other	0	0	0	0	0	0	0	0
Total	251	0	25	1	3	3	251	251

25 venues were temporarily closed during survey. In most of the cases they were not open for some of their internal problem. In some instance the owner refused to participate. In one or two instance the enumerators found that they venue is closed for a while when they arrive there. Although the contact person told they are open.

- d. Provide a geographic distribution of the number of venues sampled using the following table.

Region	Venue type	# of venues in the sampling strategy	# of venue surveys completed
Barishal	Library	0	0
	Telecenter	6	6
	Cybercafé	4	4
	Other	0	0
Chittagong	Library	0	0
	Telecenter	27	27
	Cybercafé	43	44 (One Extra Field)
	Other	0	0
Dhaka	Library	0	0
	Telecenter	22	24
	Cybercafé	57	55
	Other	0	0
Khulna	Library	2	2
	Telecenter	24	23
	Cybercafé	4	5
	Other	0	0
Rajshahi	Library	0	0
	Telecenter	16	17
	Cybercafé	6	5
	Other	0	0
Rangpur	Library	0	0
	Telecenter	24	24
	Cybercafé	4	4
	Other	0	0
Sylhet	Library	0	0
	Telecenter	10	10
	Cybercafé	1	1
	Other	0	0

3. Describe the user-selection strategies employed. Were any of the strategies that you tried unsuccessful? If so please describe the strategies and explain why they did not work. What strategies did you ultimately settle upon?

The enumerators worked 7 days a week to capture temporal variation of users. They also took sample during evening and Thursday and Saturday to cover users during pick time. In few cases they had to determined time of survey based on the availability of the users when they do not get any user during first visit. They discussed with the venue operator to know when adequate users are present. Among the present users at the venue the enumerators selected every/2nd/3rd alternative seated male and female users. Example: The enumerator found 8 users in a PAV. Among them 5 are male and 3 are female. The enumerator selected 1st seated male and 4th seated male. While selecting male they

ignored female users. In case of female users selection they selected 1st and 3rd female users ignoring male users. They tried to avoid users of same age. To do that if they find 1st seated male and 4th seated male are of same age, they selected 1st and 3rd seated male.

We failed to achieve the target number of female because especially in rural areas very few women visit PAV. Generally male work to earn living and do outside job and female manage home and stay inside. In some part (part of Chittagong and Sylhet) women are not allowed to go outside. The enumerator did not get any female user in venues of those areas. But later part of our survey, when 70% of our survey complete, enumerator requested the venue managers to request their female users to be present when they visit and they took all female users sample and alternative male user sample. Unfortunately we fail to get target number of female users applying this strategy. In fact at the beginning we were not aware that female users are rare outside Dhaka in PAVs. Majority of female ICT users prefer private access due to cultural issues of Bangladesh.

The enumerators strictly followed the sampling strategy but it fail to ensure 50/50 male female ratio. You can read the article available at <http://www.women.com.bd/2011/01/engaging-more-women-in-development-process/> to get some idea.

4. Provide a summary of users sampled using the table below

Venue Type	Number of surveys completed during each time of day			Number of surveys completed during day of the week							Gender	
	Morning	Afternoon	Eve./ Night	M	T	W	Th	F	Sa	Su	M	F
Library	4	3	1	0	0	4	0	0	4	0	4	4
Telecenter	197	313	14	118	78	95	58	19	73	83	362	162
Cybercafé	93	343	36	48	92	61	69	40	76	86	420	52
Other	0	0	0	0	0	0	0	0	0	0	0	0
Total	294	659	51	166	170	160	127	59	153	169	786	218

5. Describe the method used for mapping cybercafés. Provide a list showing the following: 1) cybercafés selected through the inventory and 2) cybercafés selected through the mapping exercise. Include copies of all maps created, as instructed in the venue selection sampling strategy guidelines (see pages 4 and 5 of the guidelines. Scanned copies are OK).

Cybercafés selected through the inventory

Serial No	Name of the Venue	District
1	4th Engineering CIC	Nilphamari
2	A. R. Computer	Comilla
3	Abedin Enterprise CIC	Jessore
4	Aiken CIC	Jhalkathi
5	Al - fala International, Global Information Center (GIC)	Noakhali

Serial No	Name of the Venue	District
6	Al Arab Computer	Chittagong
7	Alacs computer's, Global Information Center (GIC)	Tangail
8	Al-Baraka Computer Center CIC	Sirajgonj
9	Alekdia Rural Knowledge Center (RKC)	Chittagong
10	Alokito Gram Information Centre	Bogra
11	Alokito Gram Information Centre, Kahalu	Bogra
12	Amader Gram Knowledge Center-3	Bagerhat
13	Aman Telecom CIC	Chittagong
14	Apollo Business Centre, Global Information Center (GIC)	Tangail
15	Arobpur satadal CRC	Jessore
16	ASK Net Technologies	Dhaka
17	Auliapur Union Fedaration Janatathya Kendra	Dinajpur
18	Babaul Telicom CIC	Khulna
19	Badshah Faisal Islamic Institute ILC	Jessore
20	Balagram Janatathya Kendro	Nilphamari
21	Bangla Mobile and Computer, Global Information Center	Kishoreganj
22	Barkanda Union Information Centre	Comilla
23	Bashundhara Computer & Technology	Habigonj
24	Batiaghata Union Information Service center	Khulna
25	BCL Online Cyber Cafe	Dhaka
26	Bhimpur Technical school & college computer literacy center	Noakhali
27	Bhuyan Telecom	Comilla
28	Bigway Cyber Net	Dhaka
29	Bismillah Computer & Rupsha Press	Comilla
30	Bisnopur A R High School	Gaibandha
31	Bluepla Net Cyber Cafe	Dhaka
32	BNCI and Suborna Telecom CIC	Noakhali
33	Bondhu Video CIC	Pabna
34	BRIC PALLI TATHYA KENDRA	Khulna
35	Brother's computer & Digital Studio	Comilla
36	Chachra Union Information Service Centre	Jessore
37	City cyber cafe and computer	Jessore
38	CLAP NET CYBER CAFE	Chittagong
39	CLICK CYBER CAFE	Chittagong
40	Click N Surf	Dhaka
41	Click Online Cyber Cafe	Dhaka
42	Comilla Durgapur General Agriculture Information & Communication Centre	Comilla
43	Community e-center, Bajitpur	Kishoreganj
44	Community e-Center, Rampal	Bagerhat
45	Computer Garden & IT Institute	Chittagong
46	Cyber Campus	Chittagong
47	Cyber Inn Cyber Cafe (1)	Chittagong

Serial No	Name of the Venue	District
48	Cyber link	Khulna
49	Cyber Space	Khulna
50	Cyber World Internet	Comilla
51	Dhaka Net	Gaibandha
52	Dharitry Samaj Kallyan Shangha Pallitathya Kendro	Bagerhat
53	DHAW Palli Tattya Kendro	Tangail
54	Dhola Media	Comilla
55	Diba Enterprise, Global Information Center	Kishoreganj
56	Diganta Computer & Mobile servicing Centre	Comilla
57	Digonter Dak Pallitathya Kendro-1	Noakhali
58	Digonter Dak Pallitathya Kendro-2	Noakhali
59	Dimond Network, Global Information Center (GIC)	Pabna
60	Dot Com	Chittagong
61	Dot Net Cyber Cafe	Chittagaong
62	Drishti Computer training institute CIC	Tangail
63	e-hut Farhan Cyber Cafe	Dhaka
64	e-HUT Mac Cyber Cafe	Rangpur
65	e-hut Rupali Telecom	Dhaka
66	e-hut Shuvo computers	Tangail
67	e-hut Sysland computers	Dhaka
68	e-hut tusar computers	Keranigonj
69	Elite Computer & Cyber Cafe	Jhalkathi
70	Emon Digital Studio	Comilla
71	E-Post,Khulna	Khulna
72	Eva Enterprise CIC	Moulavibazar
73	E-village Community Knowledge Center	Noakhali
74	Family Telecom	Comilla
75	Friends Computer Library	Comilla
76	Friends Telecom & Digital Studio	Comilla
77	Frienz i Park	Chittagong
78	Gaidgat AICC Bagarpara Krishi Tathya Kendro	Jessore
79	Galaxy Computers CIC	Dinajpur
80	Garden Cyber Cafe and Game Zone	Sylhet
81	Genius Cyber Cafe	Barisal
82	Genius IT	Dhaka
83	Ghasful Pallitathya Kendro	Chittagong
84	GHAT Tathya Kendro	Gaibandha
85	GM Telecom and Computer CIC	Joypurhat
86	Gofast Cyber Cafe & Game Zone	Barisal
87	Golden Media	Tangail
88	Google Cyber Café	Rajshahi
89	GOUF Pallitathya Kendro	Jessore
90	GP CIC	Dhaka

Serial No	Name of the Venue	District
91	GP CIC	Chittagong
92	GP CIC	Nilphamari
93	GP CIC	Comilla
94	GP CIC	Chittagong
95	GP CIC and Digital Studio	Kishoreganj
96	GSUS Pallitathya Kendro	Barisal
97	GUK-1 Pallitathya Kendra	Gaibandha
98	GUK-2 Pallitathya Kendra	Gaibandha
99	Hasan Computers & Telecom CIC	Gopalganj
100	Hazi Golam Hossen Girls High School Computer Literacy Centre	Kishoreganj
101	Hazi Photostate & Computer Centre	Comilla
102	Hazrat Gausal Alam Enterprise	Chittagong
103	Hossain Computer e-village Community Knowledge Centre	Noakhali
104	I Tech Cyber Cafe	Chittagong
105	Ideal Computer Institute	Noakhali
106	Ifti Business Centre CIC	Patuakhali
107	Imo Computer & Photostate	Comilla
108	Info Lady Isha (Former Info Lady Nasima)	Bagerhat
109	Info Lady Luis Akter Porag	Gaibandha
110	Info Lady Marufa Khatun	Bogra
111	Info Lady Rity Akhter	Gaibandha
112	Info Lady Shirin Sultana (Karapara Nari Kalyan Songstha)	Bagerhat
113	Info Lady Sonia Akhter	Rangpur
114	Infolady Ruma Akter	Noakhali
115	Infolady Sanjita Paul	Moulavibazar
116	IT Computer Village CIC	Bandarban
117	ITU Mobile Center CIC	Kishoreganj
118	Janani Computers CIC	Chittagong Sadar
119	Janata Computer, Global Information Center (GIC)	Tangail
120	Janata Enterprise	Sylhet
121	Jashodal Union Information Service Centre	Kishoreganj
122	Jessore Institute Of Public Library	Jessore
123	Kanon Grameen Telecom	Gopalganj
124	Karihata High School, Computer Literacy Centre	Gazipur
125	kashimpur Rupsha Bahumukhi CRC	Jessore
126	KDKS Pallitathya Kendra	Habiganj
127	Ketkibari Janotathaya Kendra	Nilphamari
128	Khordakomorpur High Scool	Gaibandha
129	Kishorhat Bazar CIC	Rajshahi
130	KS CYBER CAFE	Dhaka
131	Kuptala Mohila Unnayan Sangstha Hindukandi Grameen Tathya Kendro	Bogra
132	Liakot Enterprise, Global Information Center	Dhaka

Serial No	Name of the Venue	District
133	Liton Computers, Computer Literacy Center(CLC)	Dhaka
134	Loka ML High School CLC	Dinajpur
135	Ma Telecom	Comilla
136	Macferson Public Library	Bagherhat
137	Manab Kallayan Sangstha(MAKS) Grameen Tathya Kendro	Comilla
138	Manna Electronics and Telecom	Sylhet Sadar
139	Masum Computer Centre	Comilla
140	MATRIX SOLUTION	Chittagong
141	Mazeda cyber cafe & SFN	Dhaka
142	MEGA CYBER CAFE	Khukna
143	Mehandigonj Muktijodhya Sangsad Computer Literacy Centre (CLC)	Barisal
144	Meritorious Computer	Moulavibazar
145	Metaphor Digital Media	Dhaka
146	Microwin Cyber Café	Dhaka
147	Millenium Computer & Phone Service CIC	Kishorgonj
148	Mitali Computer	Tangail
149	Mitali Internet, Telecom and Studio	Comilla
150	Mithila Computer Centre Alokito Gram Information Centre	Bogra
151	Mizan Telecom	Gopalganj
152	Model Computers Technology	Tangail
153	Modern Computer & Internet	Comilla
154	Modern Interlink	Tangail
155	Modern Phone-Fax & Internet Service	Tangail
156	Mohasthan Bus Stand CIC	Bogra
157	MOON CYBER CAFE	DHAKA
158	Moumita Computer Center CIC	Gaibandha
159	Naihati Union Information Service Centre	Khulna
160	Napsun Photostate & Internet	Comilla
161	Net Cafe	Dhaka
162	Net Point Cyber Cafe	Chittagong
163	New Flora Telecom CIC	Dinajpur
164	New Multimedia Computer & Telecom CIC	Tangail
165	New System Computer School CIC	Rangpur
166	Nira Computer and Telecom, Global Information Center (GIC)	Noakhali
167	Nokia Technology CIC	Bandarban
168	Noshin Telecom Centre	Comilla
169	Nova Cyber Cafe	Barisal
170	Nowapara Hashimuk CRC	Jessore
171	Palla Mahabub Adarsha high school computer literacy center	Noakhali
172	PBKS Pallitathya Kendra	Gaibandha
173	PC Maze	Sylhet Sadar
174	Poran Cyber Net Phone, Global Information Center	Noakhali

Serial No	Name of the Venue	District
175	Prianka Computer & Internet	Chittagong
176	Purnima Digital Studio & Internet	Tangail
177	PUS Pallitathya Kendro	Jhalokathi
178	Raj Computer (CIC)	Chittagong
179	Rangunia M.A Chashi Gono Biddalaya ILC	Chittagong
180	Rasulpur Basirunnesa High School Computer Training Institute.	Tangail
181	S K Computer & Technical Training Institution	Comilla
182	S.M. Enterprise CIC	Rajshahi
183	Sargo International CIC	Joypurhat
184	Sarker Computer	Dinajpur
185	Satbariya Union Information Service Centre	Pabna
186	Sawrav Computer & Digital Studio, Global Information Center (GIC)	Bogra
187	SDRC Pallitathya Kendra (Lyceum Pallitathya Kendra)	Bagerhat
188	Shah Jalal Computer Service	Sunamgonj
189	Shaherkhali Rural Knowledge Center (RKC)	Chittagong
190	Shailan Shurma High School, Computer Literacy Centre	Dhaka
191	Sheela Ray Chowdhury Secondary School	Jessore
192	Shilmaria Union Information Service Centre	Rajshahi
193	Shoily Computer Center	Rangpur
194	Shuapur Nannar High School Computer Literacy Centre	Dhaka
195	Shuveccha Computer	Rangpur
196	Simanto Telecom CIC	Bogra
197	SNT Pallitathya Kendro	Bagherhat
198	SP International (Former-Sher E Bangla Degree College Teachers CIC)	Bagerhat
199	Spylink Cyber Café	Bogra Sadar
200	SSUK Pallitathya Kendro	Gopalganj
201	Student Computer Center CIC	Nilphamari
202	Student Computer Centre	Comilla
203	STUDENT'S TELECOM	Rangpur
204	Studio Mihir & Departmental Store	Chittagong
205	Subhas Computer CIC	Habigonj
206	Subrota Electronics, Global Information Center (GIC)	Tangail
207	Sujalpur union Federation Janatathya Kendro	Old Jail Khana
208	Sumon Telecom Center CIC	Tangail
209	Supath Janatathya Kendra	Dinajpur
210	Syed Habibul Haq High School Computer Literacy Centre	Kishorgonj
211	System Solution & Network	Chittagong
212	T. C. N Telecom and Digital Studio	Chittagong
213	Tarail Pilot High School Computer Literacy Centre	Kishorgonj
214	TDC Pallitathya Kednro	Rajshahi
215	TLP Corporation Limited	Chittagong
216	TPI Cyber Cafe	Dhaka

Serial No	Name of the Venue	District
217	Ureka Telecom CIC	Dhaka
218	Utsab Cyber Cafe	Jessore
219	Wahid Media & Computers	Noakhali
220	Wintel CIC	Pabna
221	World Media Computer CIC	Jessore
222	Yahoo Cyber Café	Chittagong
223	Yead Pharmacy CIC	Dhaka
224	Yes Bangladesh Pallitathya Kendro	Barishal

Cybercafés selected through the mapping exercise

Serial No	Name of the Venue	District
1	Best Computer	Dhaka
2	Click World Cyber Space	Dhaka
3	Cyber Inn Cyber Cafe (2)	Chittagong
4	Cyber Way Technology	Dhaka
5	Cyber World	Chittagoag
6	Digitech Cyber Cafe	Dhaka
7	Dit Cyber Cafe	Dhaka
8	Easy Cyber Cafe	Dhaka
9	Easy Net Cyber Cafe	Dhaka
10	Evergreen Cyber Cafe	Dhaka
11	Florid Cyber Zone	Pabna
12	Gardenia Cyber Cafe & Communication	Dhaka
13	Hi Care Cyber Café	Dhaka
14	JC Cyber Net	Dhaka
15	Mama-Baigna Cyber Cafe	Dhaka
16	Maxlink Cyber Café	Dhaka
17	Metaphor - 2	Dhaka
18	Micro Center Cafe	Dhaka
19	MR Cyber Café	Dhaka
20	Munira Cyber Cafe & Computer Training Center	Chittagong
21	Nextep IT Cyber Cafe	Dhaka
22	Rony Cyber Corner	Dhaka
23	Star Cyber Cafe	Dhaka
24	SYS IT Cyber Cafe	Dhaka
25	The Winner IT & Cyber Café	Dhaka
26	Ummi Digital	Dhaka
27	Universe Cyber Cafe	Dhaka

Section B: Survey Implementation

1. Enumerators for each region

a. Number of enumerators

We have shortlisted 30 enumerators for training and selected 24 among them. Two enumerators formed a group. A group conducted survey in 20/25 PAVs in one or two districts.

b. What organizations did they come from and what prior training and experience do they have?

The enumerators are mostly fresh Masters Degree holders who have conducted research collecting field level data for their academic purposes.

2. Training for enumerators

a. When were the training sessions held? Who was present and what was covered?

The training sessions were held just before the implementation of the survey. The training was followed by a field testing and feedback session. The three days training was conducted by Dr. Ananya Raihan, Md. Masum Billah, Gopal Dey and Mohammad Rakibul Hassan. Dr. Ananya Raihan described the purpose of the study and shared tips for quality data collection. Md. Masum Billah described how the venues were selected and how they will select users in a venue following user selection criteria provided by TASCHA. He also discussed about each and every question of two questionnaires and responded all queries and clarification of the participants. Gopal Dey and Mohammad Rakibul Hassan helped to form a group with two participants. They also helped the participants to conduct a mock survey. The selected enumerators then conducted a field test near training venue. There was a feedback session conducted by Md. Masum Billah after the field test based on their experience.

3. General discussion on implementation methods, including the following:

a. Were gifts given to respondents? If yes, what were the gifts and what was the approximate value?

We have given two t-shirts to the venue which was delivered to the venue owner/manager. We have also given a t-shirt to each respondent of user survey. Approximate value of a t-shirt was about USD 2.

b. How long did it take to recruit respondents? Include a discussion of any issues getting participants and the approximate number of people enumerators needed to approach before recruiting one respondent.

Recruitment of respondent took 5 to 10 min at the venue. First of all, we discussed about the purpose and process of the survey with the venue managers or owners for several times. Primarily, we sent email or discussed over phone to know the existing condition of the venues whether it is running well or close. Secondly, after a few days of the primary selection we called them again for the purpose of a follow up and let them know the probable date of the survey. At that time most of the manager or owner of the venues requested us to make a call day before the survey date. Finally, just day before survey date enumerators contact them. As a result the venue managers or owners got the chance to let their users know that a survey is going to be held on that day. They requested

their users to take part in the survey. They also declared a gift for the selected respondent. Since we trained our young researchers very well regarding how to select the respondent, after their arrival at the venue they initially divided existing users into male and female and select every 1st or 2nd male and female. But in many PAVs female users were absent.

Section C: Challenges

1. Discuss any challenges faced in the following areas
 - a. Venue sample design. Discuss your experience developing the venue sample based on the guidelines provided. From this exercise, did you learn anything about generating a country-wide, statistically-valid sample in your country?

The enumerators worked 7 days a week to cover week days and off days they also considered pick time to get close to 40% at pick time. In Bangladesh many PAVs are closed during Friday and Friday and Saturday are not the pick time of all areas. The enumerators talked with the venue manager to determine pick hour and possible number of uses during pick hours and off pick hours. Based on that information they maintained 40% sample during pick hours and pick days. The possible number of users during off pick was important to ensure that they will get enough users to sample. In some case they visited a venue more than one time to get users. Among the present users at the venue the enumerators selected every/2nd/3rd alternative male and female users. They tried to avoid users of same age ensuring gender equality. Female users are very limited outside big city. In some areas female users are totally absent which impacted the male female ratio.

- b. Provide a discussion of challenges in the survey implementation in the following areas:
 - i. Locating venues in the pre-selected sample list

There was no major problem locating venue. We have mobile/phone numbers of all venues which was helpful to communicate and locate the venue. There was no issue except one or two instance where the district name was wrong in the inventory.

In the existing scenario of Bangladesh it was not possible in most of the cases to have a private interview space. As a result the users were requested to keep apart from the rest of the work so that they could have concentrated on the survey.

- ii. Getting operators to participate

About 25 operators refused to participate but we have selected other venues of similar type randomly to replace it.

- iii. Getting users to participate

There was no issue to get participants although we could not maintain male female ratio according to the user selection strategy as there was no female user in many venues.

- iv. Finding private spaces in venues to conduct interviews

Getting private space for the survey was a challenge for the enumerators. Particularly cybercafé and for profit telecenters are located in small rooms in Bangladesh except exceptions.

Urban and rural setting had two different contexts. In rural area the venue mostly remains silent and hardly there was huge gathering of users. Venue managers provide us space close to his table and instructed users not to

disturb him during interview. But in few (about 10%) areas for several reasons venue manager had to respond to assist users during survey.

However, in urban area especially in Dhaka the venue mostly remain busy and overcrowded. So, venue manager used "Browsing Booth" for interview. This ensured private spaces for the survey. In most of the urban cyber there are assistant of the manager. So it did not created any problem.

v. Length of surveys

The length of survey was more than expected due to interruption during survey in case of venue survey. Many venue managers could not go to a private place for the survey.

vi. Other implementation challenges

Maintaining male female ratio was a challenge. In some venues the number of total users was less than 4 during first visit.

c. How did you address the above challenges, to what extents were they resolved, and what recommendations would you give for future surveys?

- Idea of gift worked very well to get expected response from the participants but we had to replace about 25 venues as they refused to participate due to their own problem.
- We oversampled female in some areas to increase number of female users but it did not worked well because in many areas user are mainly male dominated and women do not like to use PAVs. Female users are mostly privet user.
- Enumerators needed to visit some venues more than one time to sample users where total number of users was less than 4 during first visit.

Section D: Data

1. Summarize the results for each of the demographics questions using frequency tables. Please comment on any interesting findings, in particular those that stand out as contrary to your expectations or the literature or known demographic distributions in your country. You are also encouraged to provide a discussion on results that seemed to follow traditional literature.

Interesting Findings

- Table 6.2 shows that main PAV users are age 20-34 which shows that mid-aged people are the main user of PAV.
- The research team thought that all cybercafé users would be Bangladeshi but we got 1 Nepali.
- Table 6.18 shows that 51% users are students which help us to understand main user of PAV. It also helped us to explain why 44% of PAV users do not earn.

Frequency Tables of User Survey

[The table numbers have been inserted according to the number of questions of the Venue Survey Questionnaire]

6.1 What is your gender?

Sex	Frequency	Percent
Male	786	78.3
Female	218	21.7
Total	1004	100.0

6.2 What is your age?

Age	Frequency	Percent	Cumulative Percent
12-15	52	5.2	5.2
16-19	227	22.6	27.8
20-24	322	32.1	59.9
25-34	285	28.4	88.2
35-49	102	10.2	98.4
50-65	15	1.5	99.9
Older than 65	1	.1	100.0
Total	1004	100.0	

6.3 What is your nationality?

Nationality	Frequency	Percent
Bangladeshi	1003	99.9
Nepali	1	.1
Total	1004	100.0

6.4 What is the highest level of formal education you have completed?

Highest Level of Formal Education	Frequency	Percent
Pre-primary education (no formal schooling)	27	2.7
Primary education/First stage of basic education (grade school or equivalent)	73	7.3
Secondary education (high school or equivalent)	185	18.4
Post-secondary non-tertiary education (vocational or trade school)	318	31.7
Tertiary education (college/university degree) or higher	401	39.9
Total	1004	100.0

6.5 Do you have any type of physical disability?

Physical Disability	Frequency	Percent
Yes	4	.4
No	995	99.1
Don't know	5	.5
Total	1004	100.0

6.6 In what ways does your disability affect you? ?

		Responses		Percent of Cases
		N	Percent	
Disability	[Using legs]	2	100.0	100.0
Total		2	100.0	100.0

6.7 Which of the following best describes your home?

Descriptions of Home	Frequency	Percent
It is owned by you or by someone in your household	744	74.1
You rent it	244	24.3
You occupy it without payment of rent	14	1.4
Don't have a home	1	.1
Don't know	1	.1
Total	1004	100.0

6.8 Do you have the following at home?

Assets at Home	Frequency	Per cent
[Computer]	362	36.1
[Internet connection]	137	13.7
[Television set]	892	89.0
[Satellite for television]	531	53.0
[Radio]	434	43.3
[Car]	100	10.0
[Electricity]	924	92.2
[Landline phone]	106	10.6
[Mobile phone]	962	96.0

* Multiple Response Questions

6.9 What is your source of fresh water at home?

Source of Fresh Water	Frequency	Percent
Private well	708	70.6
Public well	15	1.5
Piped into house	269	26.8
Other	11	1.1
Total	1003	100.0

6.10 Including yourself how many adults live in your home? (Individuals older than 18 years old)

Number of Adults	Frequency	Percent	Cumulative Percent
0	1	.1	.1
1.00	12	1.2	1.3
2.00	129	12.8	14.1
3.00	210	20.9	35.1
4.00	267	26.6	61.7
5.00	169	16.8	78.5
6.00	98	9.8	88.2
7.00	42	4.2	92.4
8.00	28	2.8	95.2
9.00	14	1.4	96.6
10.00	17	1.7	98.3
11.00	3	.3	98.6
12.00	5	.5	99.1
13.00	1	.1	99.2
14.00	2	.2	99.4
15.00	2	.2	99.6
17.00	1	.1	99.7
18.00	1	.1	99.8
22.00	1	.1	99.9
65.00	1	.1	100.0
Total	1004	100.0	

6.11 How many children live in your home? (individuals under 18 years old)?

Number of Children	Frequency	Percent	Cumulative Percent
.00	236	23.5	23.6
1.00	292	29.1	52.8
2.00	262	26.1	79.0
3.00	117	11.7	90.7
4.00	47	4.7	95.4
5.00	18	1.8	97.2
6.00	15	1.5	98.7
7.00	8	.8	99.5
8.00	4	.4	99.9
12.00	1	.1	100.0
Total	1000	99.6	

6.12 What is your primary language of communication?

	Frequency	Percent
Bangla	1001	99.7
Others	1	.1
Total	1002	99.8

6.13 What is your reading ability in your primary language?

Primary Language	Frequency	Percent
None	1	.1
Poor	26	2.6
Fair	107	10.7
Good	589	58.9
Very Good	277	27.7
Total	1000	100.0

6.14 What is your writing ability in your primary language?

Primary Language	Frequency	Percent
None	12	1.2
Poor	28	2.8
Fair	107	10.7
Good	602	60.3
Very Good	250	25.0
Total	999	100.0

6.15 What is your reading ability in Bangla?

Reading Ability in Bangla	Frequency	Percent
Poor	1	100
Total	1004	100.0

6.16 What is your writing ability in Bangla?

Writing Ability in Bangla	Frequency	Percent
Poor	1	100
Total	1004	100.0

6.17 What is your English proficiency?

English Proficiency	Frequency	Percent
None	29	2.9
Poor	82	8.2
Fair	470	46.9
Good	330	32.9
Very Good	92	9.2
Total	1003	100.0

6.18 What is your current occupational status?

Occupational Status	Frequency	Percent
Self employed	159	15.9
Employed part time	53	5.3
Employed full time	187	18.7
Unemployed looking for a job	48	4.8
Unemployed not looking for a job	10	1.0
Retired	7	.7
Student	512	51.1
Homemaker	25	2.5
Total	1001	100.0

6.19 What sector do you work in? Is it

Work Sectors	Frequency	Percent
Government or public sector	29	6.9
Agriculture	33	7.9
Education	67	16.0
Health services	19	4.5
Construction	13	3.1
Manufacturing	3	.7
Transportation	4	1.0
Wholesale or retail	3	.7
Financial services	16	3.8
Business services	128	30.5
Personal services	15	3.6
Other trades	27	6.4
Other	60	14.3
113	2	.5
Total	419	100.0

6.20 What is your personal monthly income? [refer to net income, after taxes, and include all sources]

Monthly Personal Income	Frequency	Percent	Cumulative Percent
0 Taka	442	44.0	44.0
Less than 599 Taka	10	1.0	45.0
600-999 Taka	25	2.5	47.5
1000-3999 Taka	129	12.8	60.4
4000-7999 Taka	151	15.0	75.4
8000-14999 Taka	130	12.9	88.3
15-19999 Taka	54	5.4	93.7
Over 20000 Taka	63	6.3	100.0
Total	1004	100.0	

6.21 What is your household monthly income? [refer to net income, after taxes, and include all sources]

Monthly Household Income	Frequency	Percent	Cumulative Percent
600-999 Taka	4	.4	.4
1000-3999 Taka	41	4.1	4.5
4000-7999 Taka	120	12.0	16.4
8000-14999 Taka	218	21.7	38.1
15-19999 Taka	189	18.8	57.0
Over 20000 Taka	432	43.0	100.0
Total	1004	100.0	

Frequency Tables of Venue Survey

[The table numbers have been inserted according to the number of questions of the Venue Survey Questionnaire]

10.1 What is your gender?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Male	226	90.0	90.0	90.0
	Female	25	10.0	10.0	100.0
	Total	251	100.0	100.0	

10.2 What is your age?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	16-19	10	4.0	4.0	4.0
	20-24	41	16.3	16.3	20.3
	25-34	117	46.6	46.6	66.9
	35-49	75	29.9	29.9	96.8
	50-65	8	3.2	3.2	100.0
	Total	251	100.0	100.0	

10.3 What is your nationality?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Bangladeshi	251	100.0	100.0	100.0

10.4 What is the highest level of formal education you have completed?

Highest Level Of Formal Education	Frequency	Percent	Cumulative Percent
Pre-primary education (no formal schooling)	1	.4	.4
Primary education/First stage of basic education (grade school or equivalent)	6	2.4	2.8
Secondary education (high school or equivalent)	28	11.2	13.9
Post-secondary non-tertiary education (vocational or trade school)	64	25.5	39.4
Tertiary education (college/university degree) or higher	152	60.6	100.0
Total	251	100.0	

10.5 Have you received training specific to working at a public access computing center?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	165	65.7	65.7	65.7
	No	86	34.3	34.3	100.0
	Total	251	100.0	100.0	

10.6 How many months of Formal training

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0	12	4.8	7.4	7.4
	1	13	5.2	8.0	15.3
	2	1	.4	.6	16.0
	2	6	2.4	3.7	19.6
	3	33	13.1	20.2	39.9
	4	2	.8	1.2	41.1
	5	1	.4	.6	41.7
	6	63	25.1	38.7	80.4
	7	2	.8	1.2	81.6
	12	16	6.4	9.8	91.4
	15	1	.4	.6	92.0
	18	2	.8	1.2	93.3
	20	1	.4	.6	93.9
	24	4	1.6	2.5	96.3
	30	1	.4	.6	96.9
	36	3	1.2	1.8	98.8
48	2	.8	1.2	100.0	
	Total	163	64.9	100.0	
Missing	System	88	35.1		
Total		251	100.0		

10.6 How many months of Informal training (e.g. self-teaching, teaching from friend)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0	71	28.3	59.2	59.2
	1	4	1.6	3.3	62.5
	2	9	3.6	7.5	70.0
	3	13	5.2	10.8	80.8
	4	1	.4	.8	81.7
	5	2	.8	1.7	83.3
	6	10	4.0	8.3	91.7
	7	1	.4	.8	92.5
	12	4	1.6	3.3	95.8
	14	1	.4	.8	96.7
	24	3	1.2	2.5	99.2
	36	1	.4	.8	100.0
		Total	120	47.8	100.0
Missing	System	131	52.2		
Total		251	100.0		

10.7 What is your primary language of communication?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Bangla	251	100.0	100.0	100.0

10.8 What is your reading ability in your primary language?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Poor	1	.4	.4	.4
	Fair	19	7.6	7.6	8.0
	Good	127	50.6	50.6	58.6
	Very Good	104	41.4	41.4	100.0
	Total	251	100.0	100.0	

10.9 What is your writing ability in your primary language?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Poor	2	.8	.8	.8
	Fair	22	8.8	8.8	9.6
	Good	136	54.2	54.4	64.0
	Very Good	90	35.9	36.0	100.0
	Total	250	99.6	100.0	
Missing	System	1	.4		
Total		251	100.0		

10.10 What is your reading ability in Bangla?

		Frequency	Percent
Missing	System	251	100.0

10.11 What is your writing ability in Bangla?

		Frequency	Percent
Missing	System	251	100.0

10.12 What is your English proficiency?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	None	2	.8	.8	.8
	Poor	13	5.2	5.2	6.0
	Fair	99	39.4	39.4	45.4
	Good	112	44.6	44.6	90.0
	Very Good	25	10.0	10.0	100.0
	Total	251	100.0	100.0	

10.13 Do you have any type of physical disability?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No [Skip to 10.15]	251	100.0	100.0	100.0

10.15 Including yourself how many adults live in your home? (Individuals older than 18 years old)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0	1	.4	.4	.4
	1	2	.8	.8	1.2
	2	47	18.7	18.8	20.0
	3	31	12.4	12.4	32.4
	4	51	20.3	20.4	52.8
	5	47	18.7	18.8	71.6
	6	26	10.4	10.4	82.0
	7	12	4.8	4.8	86.8
	8	10	4.0	4.0	90.8
	9	10	4.0	4.0	94.8
	10	8	3.2	3.2	98.0
	11	1	.4	.4	98.4
	12	2	.8	.8	99.2
	13	1	.4	.4	99.6
	14	1	.4	.4	100.0
	Total	250	99.6	100.0	
Missing	System	1	.4		
Total		251	100.0		

10.16 How many children live in your home? (individuals under 18 years old)

		Frequency	Percent	Valid Percent	Cumulative Percent	
Valid	0	63	25.1	25.2	25.2	
	1	66	26.3	26.4	51.6	
	2	74	29.5	29.6	81.2	
	3	24	9.6	9.6	90.8	
	4	10	4.0	4.0	94.8	
	5	7	2.8	2.8	97.6	
	6	2	.8	.8	98.4	
	7	1	.4	.4	98.8	
	9	1	.4	.4	99.2	
	12	2	.8	.8	100.0	
		Total	250	99.6	100.0	
	Missing	System	1	.4		
Total		251	100.0			

10.17 Is your home:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Owned by or being bought by you or someone in your household	186	74.1	74.1	74.1
	Rented	60	23.9	23.9	98.0
	Occupied without payment of rent	5	2.0	2.0	100.0
	Total	251	100.0	100.0	

10.18 What is your source of fresh water at home?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Private well	179	71.3	71.6	71.6
	Public well	4	1.6	1.6	73.2
	Pipe-borne water	64	25.5	25.6	98.8
	Other	3	1.2	1.2	100.0
	Total	250	99.6	100.0	
Missing	System	1	.4		
Total		251	100.0		

[Other] 10.18 What is your source of fresh water at home?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid		248	98.8	98.8	98.8
	Purified pond water	1	.4	.4	99.2
	Rain water	2	.8	.8	100.0
	Total	251	100.0	100.0	

10.20 Are you the owner of this venue?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	156	62.2	62.4	62.4
	No [Skip to 10.27]	94	37.5	37.6	100.0
	Total	250	99.6	100.0	
Missing	System	1	.4		
Total		251	100.0		

10.21 How long have you owned it? Year(s)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	10	4.0	6.9	6.9
	2	13	5.2	9.0	16.0
	3	19	7.6	13.2	29.2
	4	22	8.8	15.3	44.4
	5	18	7.2	12.5	56.9
	6	8	3.2	5.6	62.5
	7	7	2.8	4.9	67.4
	8	7	2.8	4.9	72.2
	9	13	5.2	9.0	81.3
	10	15	6.0	10.4	91.7
	11	3	1.2	2.1	93.8
	12	1	.4	.7	94.4
	13	2	.8	1.4	95.8
	14	2	.8	1.4	97.2
	15	2	.8	1.4	98.6
	17	1	.4	.7	99.3
	18	1	.4	.7	100.0
		Total	144	57.4	100.0
Missing	System	107	42.6		
Total		251	100.0		

10.21 How long have you owned it? Month(s)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	1	.4	7.1	7.1
	3	1	.4	7.1	14.3
	4	2	.8	14.3	28.6
	10	1	.4	7.1	35.7
	14	1	.4	7.1	42.9
	18	3	1.2	21.4	64.3
	24	1	.4	7.1	71.4
	29	1	.4	7.1	78.6
	36	1	.4	7.1	85.7
	84	1	.4	7.1	92.9
	268	1	.4	7.1	100.0
	Total	14	5.6	100.0	
Missing	System	237	94.4		
Total		251	100.0		

**10.22 What is the best description of your main responsibilities at this venue?
[choose only ONE]**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Financial/personnel manager of the facility	68	27.1	43.3	43.3
	Technician	1	.4	.6	43.9
	Responsible for conducting all venue activities (only employee/worker)	88	35.1	56.1	100.0
	Total	157	62.5	100.0	
Missing	System	94	37.5		
Total		251	100.0		

10.23 Do you get income from owning/working at this venue?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	154	61.4	98.1	98.1
	No [Skip to 10.25]	3	1.2	1.9	100.0
	Total	157	62.5	100.0	
Missing	System	94	37.5		
Total		251	100.0		

10.24 Is this your main source of income?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	120	47.8	78.4	78.4
	No	33	13.1	21.6	100.0
	Total	153	61.0	100.0	
Missing	System	98	39.0		
Total		251	100.0		

10.25 What is your current occupational status?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Self employed	147	58.6	93.6	93.6
	Employed full time	7	2.8	4.5	98.1
	Retired	1	.4	.6	98.7
	Student	2	.8	1.3	100.0
	Total	157	62.5	100.0	
Missing	System	94	37.5		
Total		251	100.0		

10.26 For how long have you worked here?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Less than 3 months	2	.8	2.1	2.1
	3-6 months	4	1.6	4.2	6.3
	6 months – 1 year	8	3.2	8.4	14.7
	1-2 years	23	9.2	24.2	38.9
	More than 2 years	58	23.1	61.1	100.0
	Total	95	37.8	100.0	
Missing	System	156	62.2		
Total		251	100.0		

10.27 What is the best description of your main responsibilities at this venue? [choose ONE]

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Financial/personnel manager of the facility	25	10.0	26.3	26.3
	Registrar of users	3	1.2	3.2	29.5
	Teacher/trainer of users	22	8.8	23.2	52.6
	Technician	1	.4	1.1	53.7
	Responsible for conducting all venue activities (only employee/worker)	39	15.5	41.1	94.7
	Others	5	2.0	5.3	100.0
	Total	95	37.8	100.0	
Missing	System	156	62.2		
Total		251	100.0		

[Other] 10.27 What is the best description of your main responsibilities at this venue?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid		246	98.0	98.0	98.0
	Deliver service Door to Door	1	.4	.4	98.4
	Delivering service Door to door	1	.4	.4	98.8
	Helping the subscriber providing all kinds of information like agricultural, health etc.	1	.4	.4	99.2
	Provide necessary information and services to the people at their home.	1	.4	.4	99.6
	Trainee and staff	1	.4	.4	100.0
	Total	251	100.0	100.0	

10.28 Do you get paid for working here?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	236	94.0	94.0	94.0
	No [Skip to 10.31]	15	6.0	6.0	100.0
	Total	251	100.0	100.0	

10.29 Is this your main source of income?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	194	77.3	82.2	82.2
	No	42	16.7	17.8	100.0
	Total	236	94.0	100.0	
Missing	System	15	6.0		
Total		251	100.0		

10.30 What is your current occupational status?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Self employed	149	59.4	63.1	63.1
	Employed part time	4	1.6	1.7	64.8
	Employed full time	80	31.9	33.9	98.7
	Retired	1	.4	.4	99.2
	Student	2	.8	.8	100.0
	Total	236	94.0	100.0	
Missing	System	15	6.0		
Total		251	100.0		

10.31 What is your personal monthly income? [refer to net income, after taxes, and include all sources]

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0 Taka	1	.4	.4	.4
	600-999 Taka	1	.4	.4	.8
	1000-3999 Taka	30	12.0	12.0	12.7
	4000-7999 Taka	41	16.3	16.3	29.1
	8000-14999 Taka	63	25.1	25.1	54.2
	15-19999 Taka	50	19.9	19.9	74.1
	Over 20000 Taka	65	25.9	25.9	100.0
Total		251	100.0	100.0	

10.32 What is your household monthly income? [refer to net income, after taxes, and include all sources]

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1000-3999 Taka	2	.8	.8	.8
	4000-7999 Taka	16	6.4	6.4	7.2
	8000-14999 Taka	38	15.1	15.1	22.3
	15-19999 Taka	31	12.4	12.4	34.7
	Over 20000 Taka	164	65.3	65.3	100.0
Total		251	100.0	100.0	

10.33 This is an important research project and we value your opinions on this and appreciate your willingness to participate in a follow-up survey by email in the future. Would you be willing to participate in a follow-up survey by email or phone.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	245	97.6	97.6	97.6
	No	6	2.4	2.4	100.0
	Total	251	100.0	100.0	

Section E: General Comments

1. Anything to share about the entire survey process

The survey process was smooth and if we ignore few case of refusal from the operators due to their own problems. Enumerators faced few logistics difficulties to arrange places to stay because in some places no hotel or guest house was available. They had to travel from a distance city for this reason.

2. Other general comments

Some of the enumerators were interested to share their experience after finishing the survey. They wanted something which they can show to others. We can think about creating a blog or webpage for enumerators for our next survey.