

Follow-up semi-structured interview questions

What is the purpose of this interview? How will respondents' answers provide data to answer your research Q or explore your topic?

To understand decision-making that Washington pharmacists undergo when patients present with prescriptions written for controlled substances. The answers will provide insight into understanding under what circumstances do pharmacists access the Prescription Drug Monitoring Program (PDMP), how the PDMP is integrated into their clinical workflow, and the decision-making about dispensing controlled substances, and how they communicate with their patients about the PDMP. This project seeks to find out what the process looks like, how routine it really is, and how it aids in decision making. The interview will yield a process map of routine/typical workflow and decision tree.

What specific concepts or issues does this interview aim to address?

- 1) Description of factors influencing PDMP use
- 2) An exploration of approaches for discussing PDMP with patients
- 3) Descriptions of actions that pharmacists can take when using PDMP information

Interview Introduction (include a statement of what the research project is about, why you are conducting the interview)

Hello, this is Ryan Pett, and I'm a pharmacist and a MPH student with the University of Washington calling from Yakima Washington. I'm calling for the interview we scheduled. Thank you for agreeing to participate. We'll be talking for 30 minutes about your experiences using the Washington Prescription Drug Monitoring Program (PDMP) data. This research aims to understand how pharmacists use, interpret and make decisions with PDMP data. Therefore, I want to talk about your experiences with dispensing controlled medications in an (inpatient/outpatient) pharmacy setting using Washington's PDMP. I'll be asking questions about how things work in your practice. There are no right or wrong answers today; my goal is to understand your circumstances and how you go about it.

--

<p>Warm-up Question(s)</p> <p>First, please tell me about your practice</p> <p>(Prompt if needed: how long you have been practicing here? And Before?, where did you go to pharmacy school?, board certifications?, graduation year?, how have you lived in Washington?)</p> <p>How often do you fill opioids during your shift?</p> <p>Can you describe any documented policies or procedures your practice has created around using the PDMP?</p>

Interview Question	
Research Topic/Concept	Can you tell me about the situations where you most often used the PDMP?
Scenarios of using PDMP by pharmacists	<i>(Repeat as time allows for each scenario reported by participant)</i>
1) PDMP use	What happened first?
2) An exploration of approaches for discussing PDMP with patients	Tell me what happened next?
3) Descriptions of actions that pharmacists can take when using PDMP information	Tell me when you checked the PDMP with this patient? Why did you check it then?
	Who did it/this/that? Who else was involved?
	What triggered that process/step?
	How did you interpret the PDMP report?
	How did you communicate with the patient about what you saw in the PDMP? Why did you communicate that?

	<p>What other actions did you take? Why?</p> <p>What factors influenced your decisions? Patient characteristics? Prescription characteristics?</p> <p>How often do you recommend or prescribe naloxone to patients? If not recommending or prescribing, why not? What prompts you to recommend or prescribe naloxone?</p>
--	---

Interview Question	
<p>Research Topic/Concept</p> <p>If not clear, further insight into pharmacist use of PDMP</p> <p>1) PDMP use</p> <p>3) actions taken</p>	<p><i>(repeated for each scenario reported by participant)</i></p> <p>Describe for me how you use PDMP? How often do you use it? How PDMP affects workflow? Has it influenced filling prescriptions? How?</p>
	<p>(enter probe here) (enter probe(s) here as appropriate)</p> <p>How does this process vary?</p> <p>Why does it vary?</p>

Interview Question	
<p>Research Topic/Concept</p>	<p>Are there other situations or circumstances that we haven't discussed in which you use the PDMP? (if yes, repeat probes in first question)</p>

<p>Further probe into scenarios using PDMP by pharmacists</p>	
<p>1-3</p>	<p>(enter probe(s) here as appropriate)</p>

Interview Question	
<p>Research Topic/Concept</p> <p>Scenarios using PDMP</p> <p>Topics 1-3</p>	<p>Have you ever been surprised by PDMP, and what surprised you?</p> <hr/> <p>How did this influence your decision to fill/dispense the prescription? What other actions did you take in leading up to this decision?</p> <p>How did you communicate this to the patient?</p>

Interview Question	
<p>Research Topic/Concept</p> <p>Communicating with patients about PDMP findings</p>	<p>How do you communicate to patients about PDMP results?</p> <p>How has your approach to communicating with patients about PDMP changed over time?</p>

<p>2) communication with patients</p>	
	<p>(enter probe(s) here as appropriate)</p> <p>Communication about PDMP reports</p>

Interview Question	
<p>Research Topic/Concept</p> <p>If time allows, further probes into using PDMP in pharmacy settings</p> <p>1) PDMP use</p>	<p>(enter Q here)</p> <p>What barriers do you find with PDMP use?</p> <hr/> <p>(enter probe(s) here as appropriate)</p>

Wrap-up (for ex, "Do you have anything else you'd like to share?"

Do you have any more thoughts or comments? Again, thank you for your involvement in this study and all the information you've provided today.